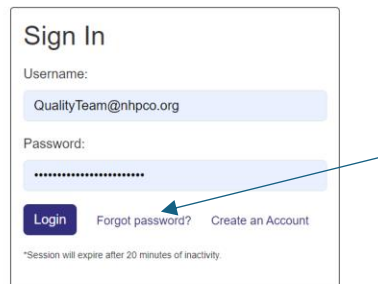
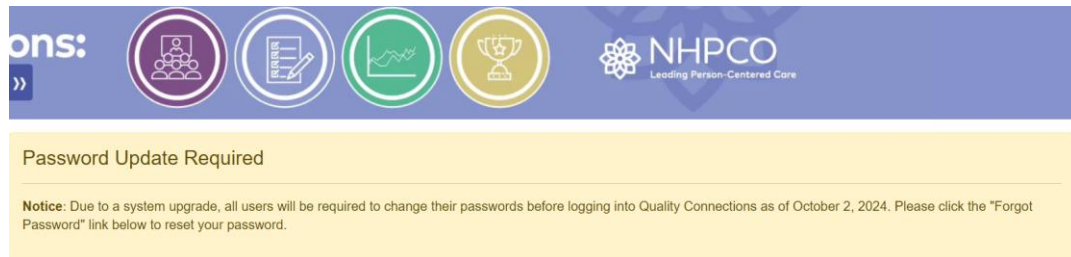


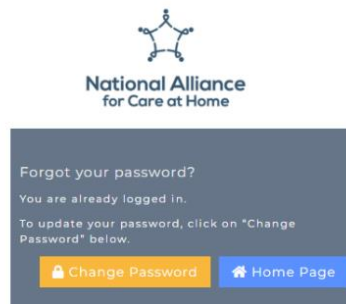
Dear Quality Connections Participants,

Due to a system upgrade, all users will be required to change their passwords before logging into Quality Connections as of October 2, 2024.

1. From the QC home screen: <https://qualityconnections.nhpco.org/login>, click the "Forgot Password" link to begin the password reset process.

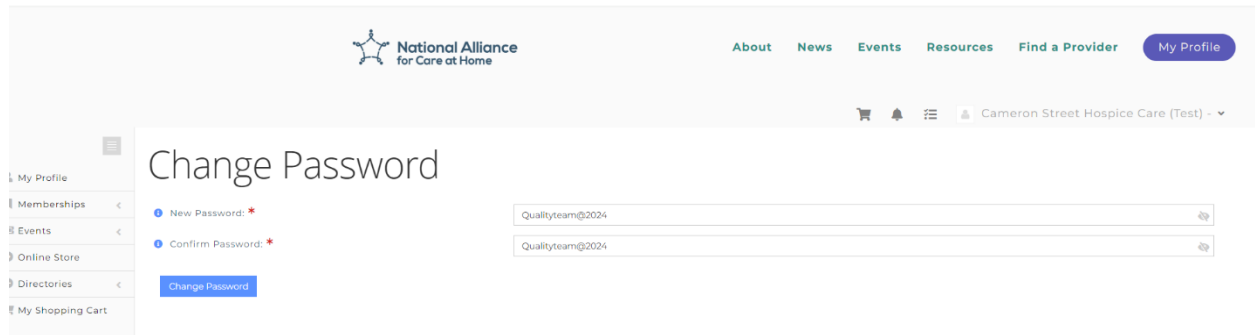


2. You should then see the following screen to reset your password:

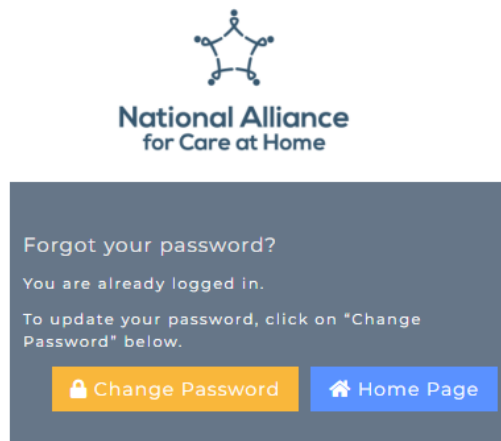


3. Check your Quality Connections (QC) email inbox for the password reset message from myalliance@allianceforcareathome.org. From this email click the link "Create a new password and login"

4. You will be directed to the following page below. Change the password per the instructions (Password must contain at least 16 characters with the combination of letters, numeric and special characters #!@ etc.) Copy/save the password and hit submit.



5. Upon submitting the password reset, you will now see the screen below. **Do not click any links on this page.**



6. Return to the QC portal at <https://qualityconnections.nhpc.org/login> and enter your QC email and the new password. This should allow you to access the program portal.

Quality Connections: Earn Your Rings »

NHPCO
Leading Person-Centered Care

Password Update Required

Notice: Due to a system upgrade, all users will be required to change their passwords before logging into Quality Connections as of 0 Password" link below to reset your password.

Sign In

Username:

Password:

[Login](#) [Forgot password?](#) [Create an Account](#)

*Session will expire after 20 minutes of inactivity.

Resources

Once you have completed the steps above, you should be able to log in successfully. If you are not receiving the password reset email, please check your spam folder and/or contact your IT department to address any potential firewall issues. Additionally, please ensure that the email myalliance@allianceforcareathome.org is whitelisted to receive important Quality Connections-related communications.

If you encounter any further issues, please don't hesitate to reach out to qualityconnections@nhpco.org. We appreciate your understanding during this transition and are here to support you.

Thank you,

Quality Team