



Measures of Excellence

NATIONAL REPORT 2021-2022

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NHPCO
National Hospice and Palliative
Care Organization

nhpco.org

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Executive Summary

The National Hospice Measures of Excellence reports are an aggregate of data provided by participating hospice organizations, that benchmark performance in various areas of care delivery like clinical, financial, operational and staffing segments. In this report, readers will find data-rich resources and opportunities that support a deep and comprehensive review of national participant performance. Individual organizational results (for benchmarking and comparative review) remain available on respective dashboards online.

Background and How to Use this Report

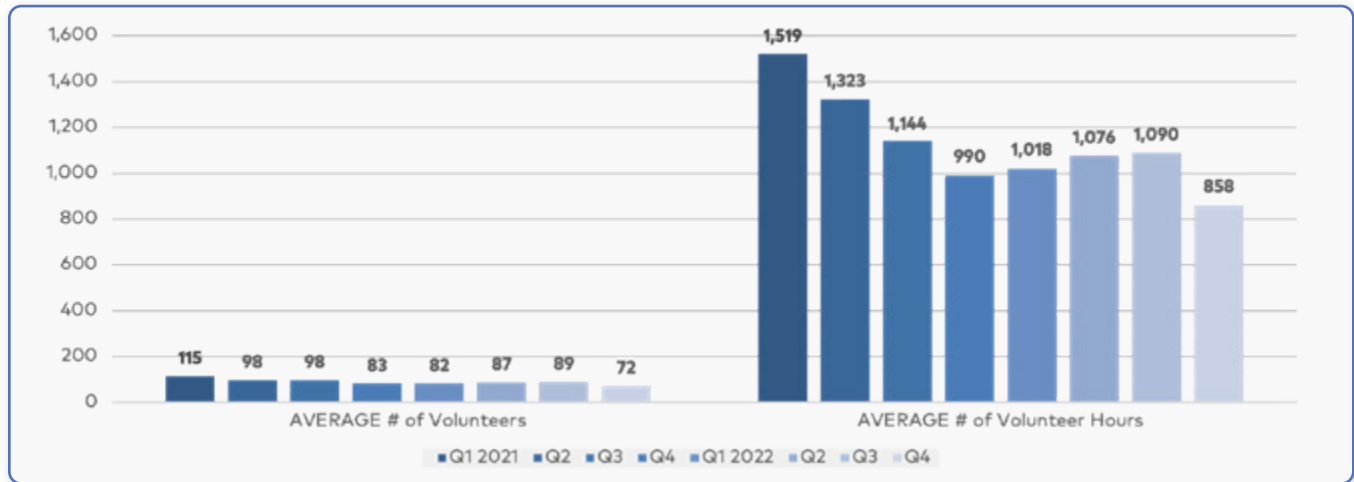
Measures of Excellence data is collected quarterly (four times a year). Because participation in the data submission process is voluntary, the data received is at the discretion of reporting practices followed by organizations. Where possible in this report, all efforts have been made to identify the appropriate time period (quarter) for the data displayed.

Some visualizations may be dense with data – we encourage use of the tables attached to these charts and graphs to quickly identify data for the time period and categories or sub-categories you are searching for.

Those that participate in Measures of Excellence also have access to the online dashboard, which allows additional data filtering options.

Volunteer Data

All Hospice Volunteers - Average - 2021-2022 (n=1,705)



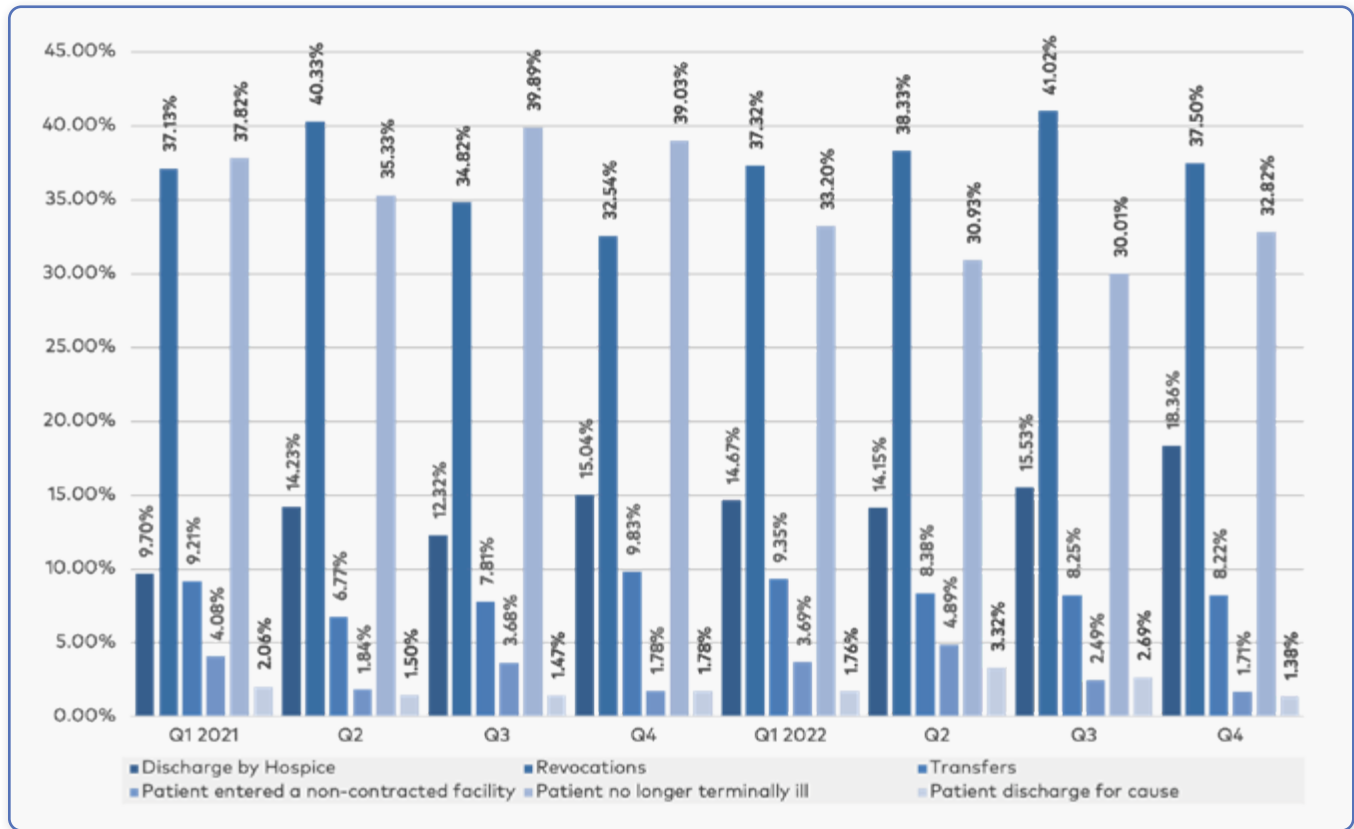
	Average # of Volunteers	Average # Of Volunteer Hours
Q1 2021	115	1,519
Q2	98	1,323
Q3	98	1,144
Q4	83	990
Q1 2022	82	1,018
Q2	87	1,076
Q3	89	1,090
Q4	72	858

Hospice volunteers are the cornerstone in delivering caring, compassionate, person centered hospice care. Over the course of the COVID-19 pandemic, the number of volunteer hours noted some variability nationally. Among survey respondents, the average number of volunteers utilized was the highest in first quarter of 2021, with overall steady decline across consecutive quarters, with the exception of second and third quarters in 2022 (slight increase in numbers). Individual comparisons are available in provider organization dashboards online. Hospice organizations are encouraged to prepare for ending of the Public Health Emergency (PHE) in May 2023, and ramp up their volunteer capacity to meet hospice guidelines. For further details regarding ending of the PHE, refer to National Hospice and Palliative Care resources at www.nhpco.org

Patient Discharge Data

All Discharges

(n=1,705)



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Discharge by Hospice	9.70%	14.23%	12.32%	15.04%	14.67%	14.15%	15.53%	18.36%
Revocations	37.13%	40.33%	34.82%	32.54%	37.32%	38.33%	41.02%	37.50%
Transfers	9.21%	6.77%	7.81%	9.83%	9.35%	8.38%	8.25%	8.22%
Patient entered a non-contracted facility	4.08%	1.84%	3.68%	1.78%	3.69%	4.89%	2.49%	1.71%
Patient no longer terminally ill	37.82%	35.33%	39.89%	39.03%	33.20%	30.93%	30.01%	32.82%
Patient discharge for cause	2.06%	1.50%	1.47%	1.78%	1.76%	3.32%	2.69%	1.38%

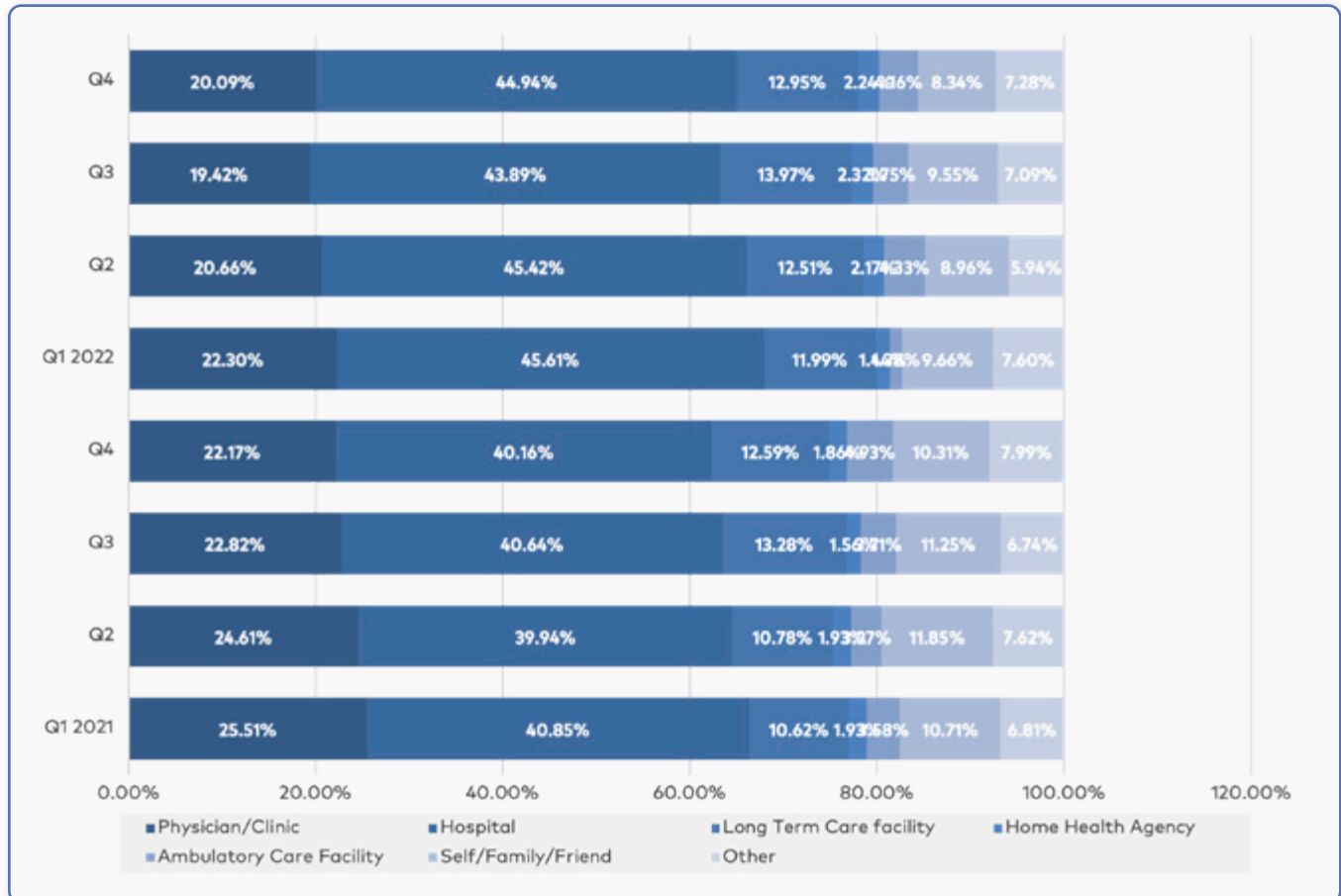
The nature and source of hospice discharges can indicate quality and depth of care delivered to the patient/ beneficiary. The data also suggests challenges and potential for improvements in workflow and protocols. Among respondents across 8 quarters of data in 2021-2022, hospice revocations and the patient no longer being terminally ill were the average leading reasons for hospice discharges. A slight increase in the average revocations was noted in second quarter of 2021 and again in the third quarter of 2022. Geographic variations in pandemic surges, improvements in condition and provider bandwidth

could be some of the reasons for this observed variability. Additionally, the reason of "patient no longer terminally ill" was notably higher in third and fourth quarters of 2021 as an average nationally. While this could be attributed to the downstream impact of COVID-19 pandemic related variability and public health measures, yet it is up to each provider organization to lean in internally and review discharge reasons and patterns of patient/ beneficiary outcomes of care.

Referral Data

Referral Sources Ownership 2021-2022

(n=1,705)



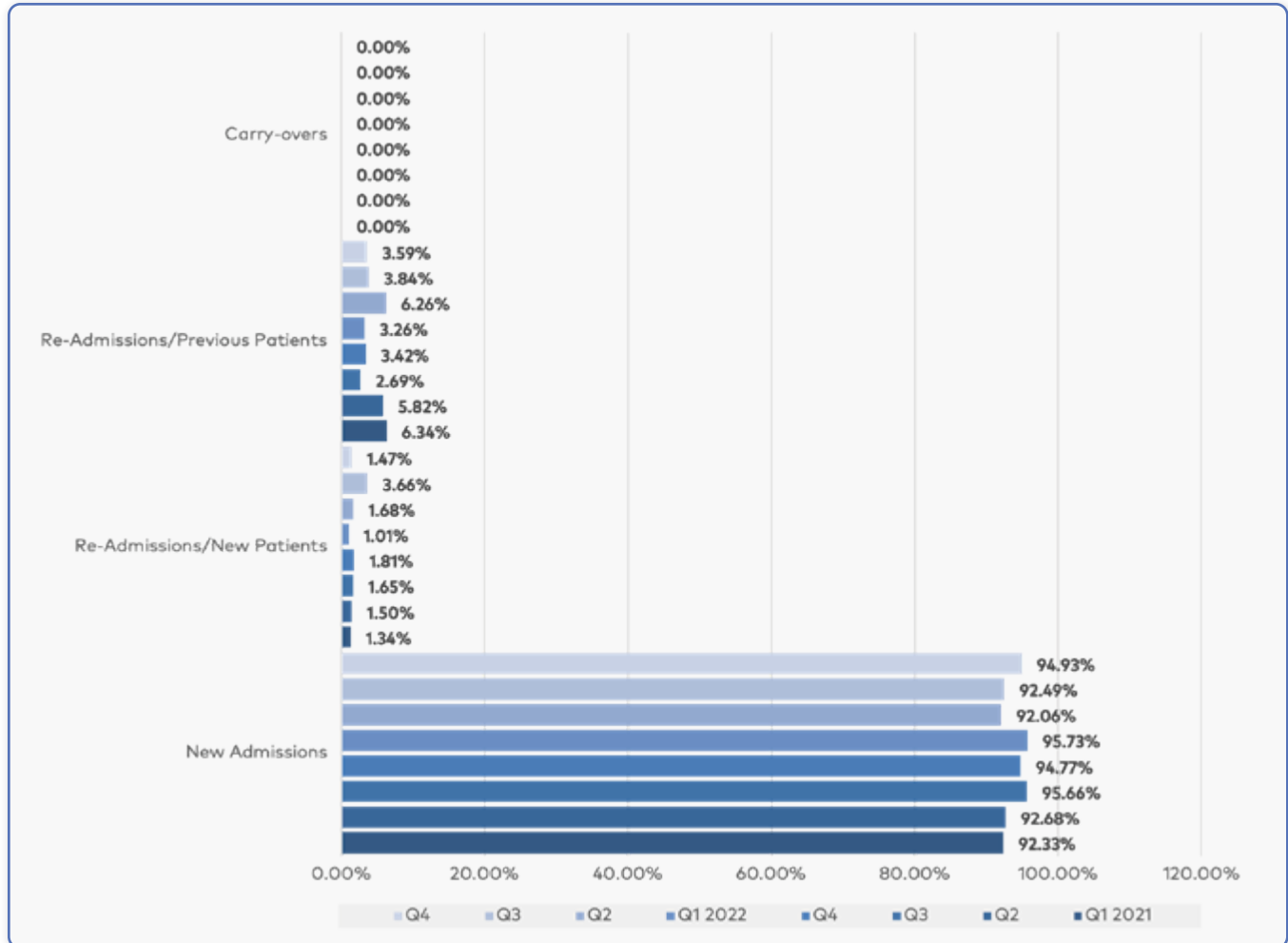
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Physician/Clinic	25.51%	24.61%	22.82%	22.17%	22.30%	20.66%	19.42%	20.09%
Hospital	40.85%	39.94%	40.64%	40.16%	45.61%	45.42%	43.89%	44.94%
Long Term Care facility	10.62%	10.78%	13.28%	12.59%	11.99%	12.51%	13.97%	12.95%
Home Health Agency	1.93%	1.93%	1.56%	1.86%	1.44%	2.17%	2.32%	2.24%
Ambulatory Care Facility	3.58%	3.27%	3.71%	4.93%	1.38%	4.33%	3.75%	4.16%
Self/Family/Friend	10.71%	11.85%	11.25%	10.31%	9.66%	8.96%	9.55%	8.34%
Other	6.81%	7.62%	6.74%	7.99%	7.60%	5.94%	7.09%	7.28%

Sources of referral in hospice care are an indication of the robust coordination of care and the relationship of hospice services to the surrounding community and geographical area. Among 1705 survey respondents across 8 quarters in 2021-2022, hospitals served as the leading referral source, followed by physician/ clinics. Within the hospital category, average referrals nationally overall remained constant, noted with slight variability in second quarter of 2021 (dip in referrals) and increase in first and second quarter of 2022. The lowest sources of referrals were notably home health agencies. Hospice organizations are recommended to delve deeper into evaluating leading and lagging date (current and retrospective analysis) of each referral source and interpret the reasons behind any

variability. Some possible reasons could be geographic variation, relationship of the hospice entity with other referral sources, scope and nature of the hospice organization (part of a larger healthcare entity or a standalone hospice), or bandwidth of the organization itself (are referrals occurring but unable to sustain/ operationalize due to workforce or other limitations?). For deeper analysis and comparison with individual organization review, it is suggested to review your electronic dashboard or contact moe@nhpco.org.

Patient Admissions

(n=1,705)



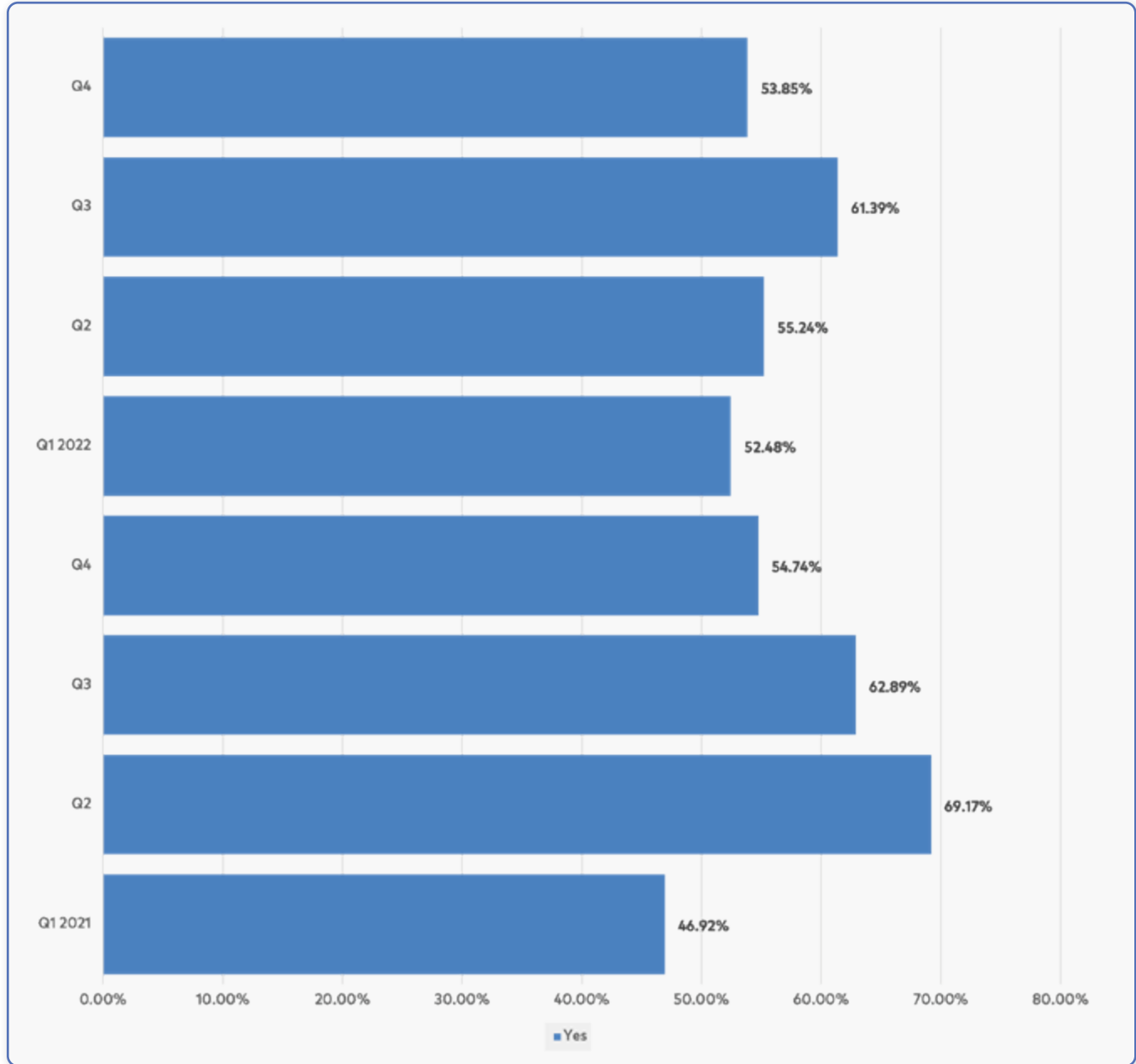
	New Admissions	Re-Admissions/New Patients	Re-Admissions/Previous Patients	Carry-overs
Q4	94.93%	1.47%	3.59%	0.00%
Q3	92.49%	3.66%	3.84%	0.00%
Q2	92.06%	1.68%	6.26%	0.00%
Q1 2022	95.73%	1.01%	3.26%	0.00%
Q4	94.77%	1.81%	3.42%	0.00%
Q3	95.66%	1.65%	2.69%	0.00%
Q2	92.68%	1.50%	5.82%	0.00%
Q1 2021	92.33%	1.34%	6.34%	0.00%

For hospice organizations, new admissions vs readmissions (or carry overs) may have an operational impact and / or indicate clinical care outcomes. According to data gathered from 1705 survey respondents across 8 quarters from 2021-2022, new admissions were noted as the leading average source of admissions in a consistent manner, with observed average increases noted in from third quarter of 2021 through first quarter of 2022.

Patient Safety – Medication Errors

Medication Errors Reported 2021-22

(n=1,705)

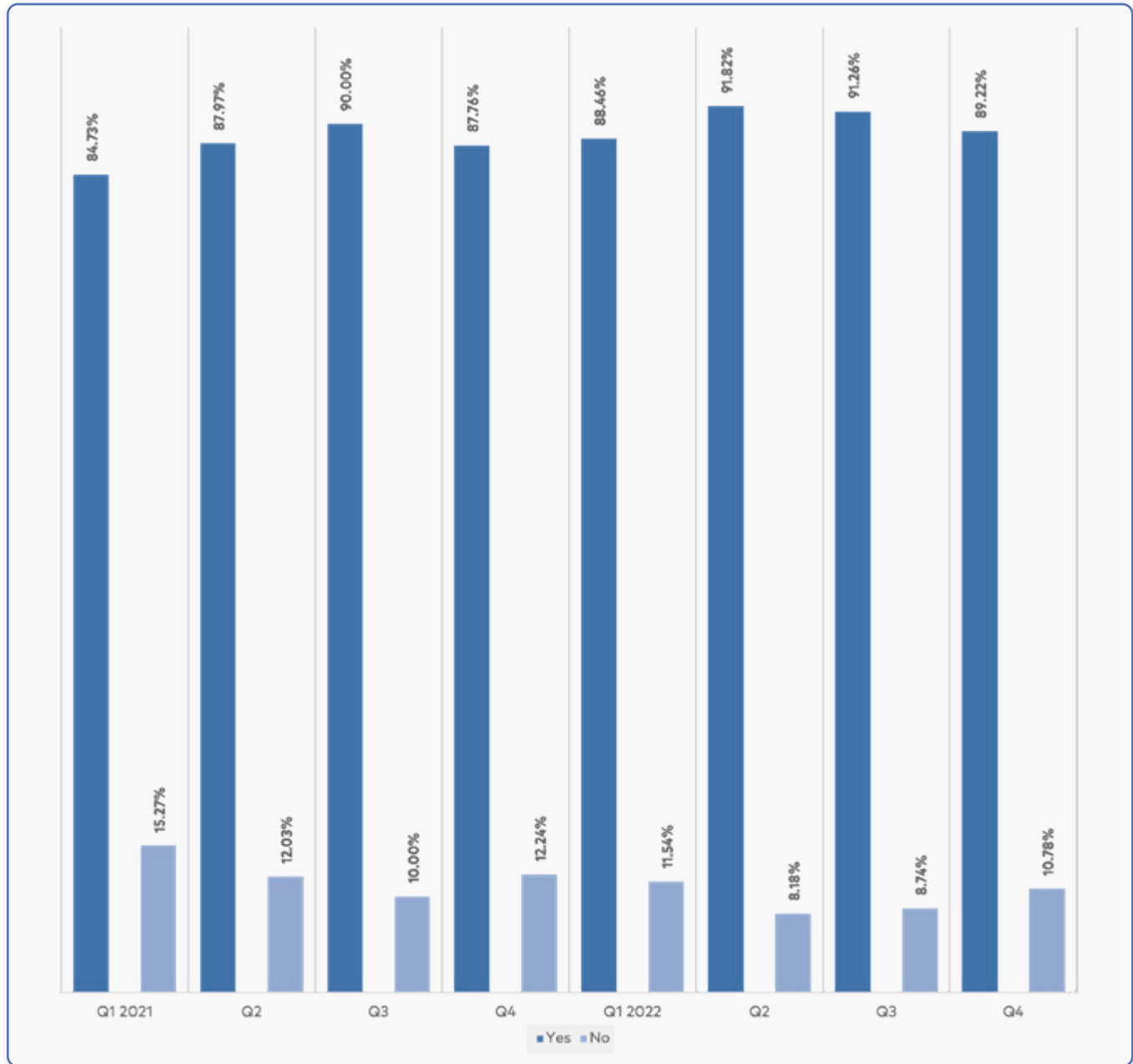


	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Yes	46.92%	69.17%	62.89%	54.74%	52.48%	55.24%	61.39%	53.85%

Patient Safety – Infections

■ Is There Infection Data to Report for this Quarter?

(n=1,705)



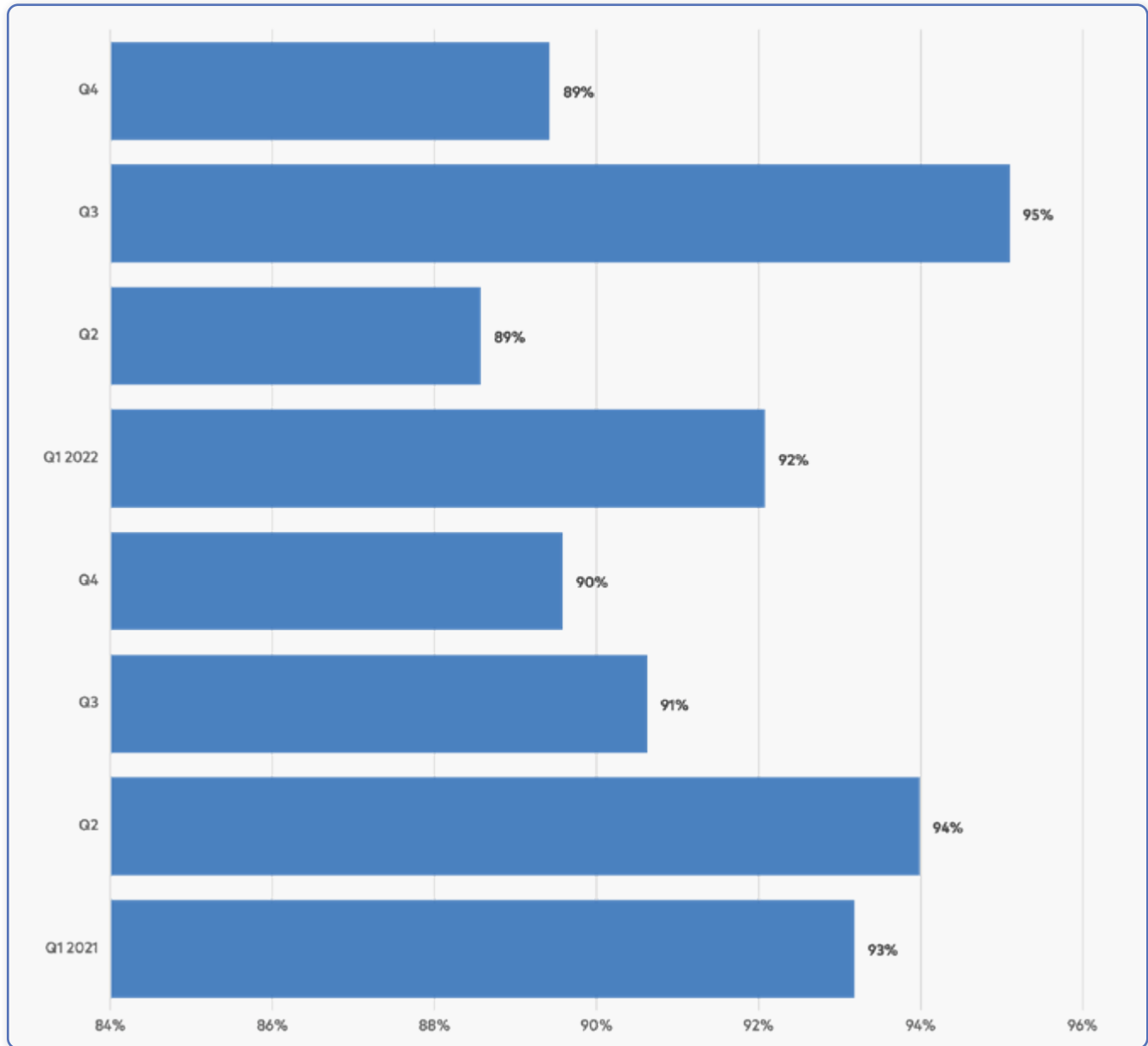
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Yes	84.73%	87.97%	90.00%	87.76%	88.46%	91.82%	91.26%	89.22%
No	15.27%	12.03%	10.00%	12.24%	11.54%	8.18%	8.74%	10.78%

Infection data includes quarterly reporting of infections before and after admission, including UTI (Urinary Tract Infections), Respiratory (including Covid), Skin/Wound, IV, Pressure Areas, Other. Among survey respondents, the highest average incidence of overall infections was observed in second and third quarter of 2022. Hospice organizations are recommended to delve deeper into types and causes of infections, which may lead them to root cause analysis and quality improvement around certain specific wound and infection areas. For comparative organizational review, visit your electronic dashboard. Support and further analysis for NHPCO members is available by contacting moe@nhpco.org.

Patient Falls

■ Patient Falls Reported 2021-22

(n=1,705)



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Yes	93%	94%	91%	90%	92%	89%	95%	89%

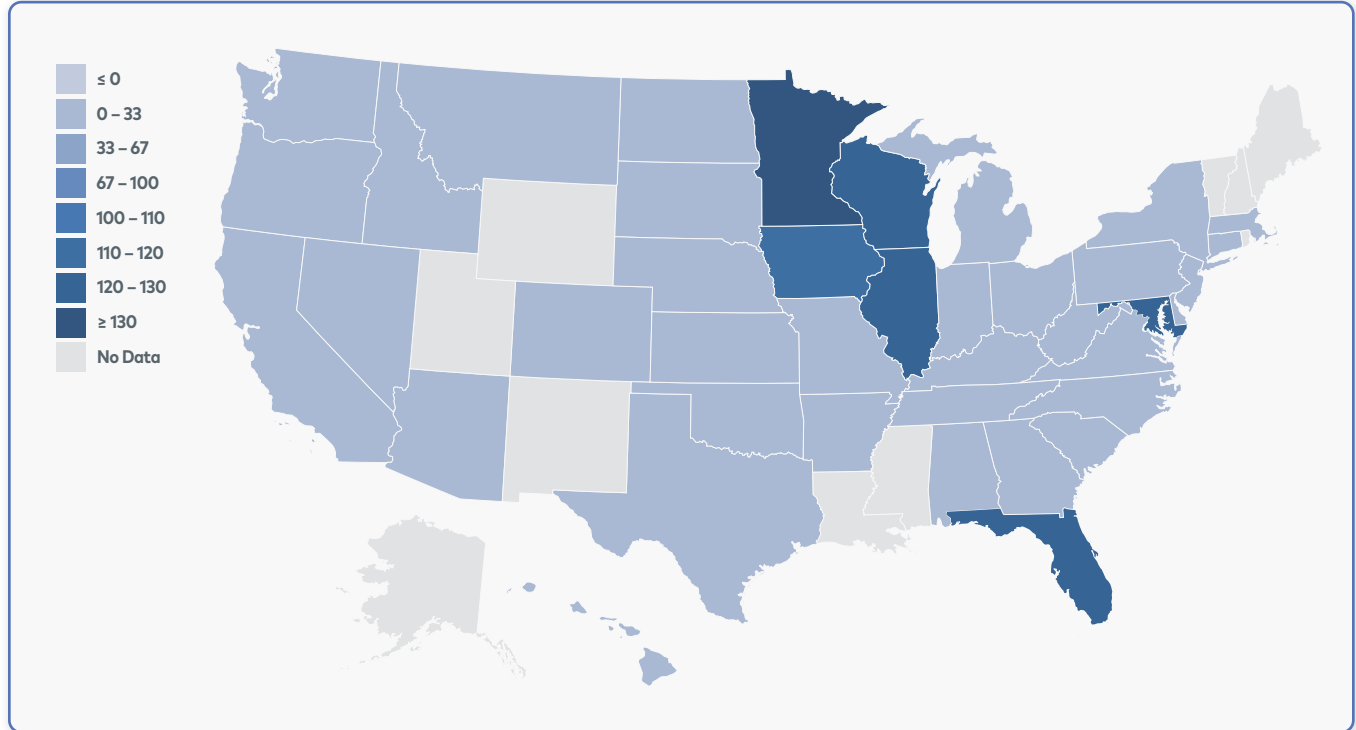
Patient fall data is reported by quarter and care facility type.

Across 1705 survey respondents within the specified date ranges, patient/ beneficiary falls with injury were notably in the highest average range in the third quarter of 2022, followed by a close second in second quarter of 2022. Hospice organizations are recommended to review areas of falls, including care setting, patient/ beneficiary disposition prior to and during a fall, and fall mitigation measures. Targeted and measurable quality improvement initiatives are recommended for hospice organizations that identify consistent gaps in best practices or falls outcomes. For more information, contact moe@nhpco.org.

Measures of Excellence Data

Measures of Excellence Data Collection

(n=1,705)



Data Protection and Background

The Measures of Excellence (MOE) is a quarterly data collection tool and dashboard that tracks operational and clinical data which can be used to inform high quality care. The quarterly MOE Dashboard allows organizations to compare themselves to other organizations for benchmarking.

Participants will be able to identify performance improvement opportunities and track their performance improvement efforts through the quarterly dashboard. Access to the MOE data collection tool is open to all hospice providers. The MOE dashboard is provided as a benefit to NHPCO members and is available for purchase to non- members. For more information, please contact moe@nhpco.org.

NOTE: The MOE replaces the National Data Submission, which was an annual data collection tool and report.

The Measures of Excellence (MOE) represents a comprehensive compilation of often hard to find and timely data points on hospice clinical and operations data. This is instrumental in providing industry insights, supporting advocacy efforts, and providing useful benchmarking data to hospice providers that aids in developing a quality driven organizational culture, refining strategic goals, setting operational targets and staffing levels, and improving quality of care delivery. This data includes information on:

- Program Demographics
- Financial Information
- Volunteer and Bereavement Services
- Staffing
- Patient Data
- Patient Infections
- Medication Errors
- Patient Falls
- Inpatient and Residential Facilities

Aggregate Data 2021-22

Measures Of Excellence National Data
Collected Quarters 1, 2, 3 And 4 Of
Reporting Years 2021 and 2022

Program Demographics 2021-22

Facility Type

Free-standing Inpatient Unit/Hospice: For reporting purposes, a 'free-standing' unit is one not within a hospital, be it a general one or a specialist one.

FIG. 1 Ownership 2021-2022 (n=1,705)

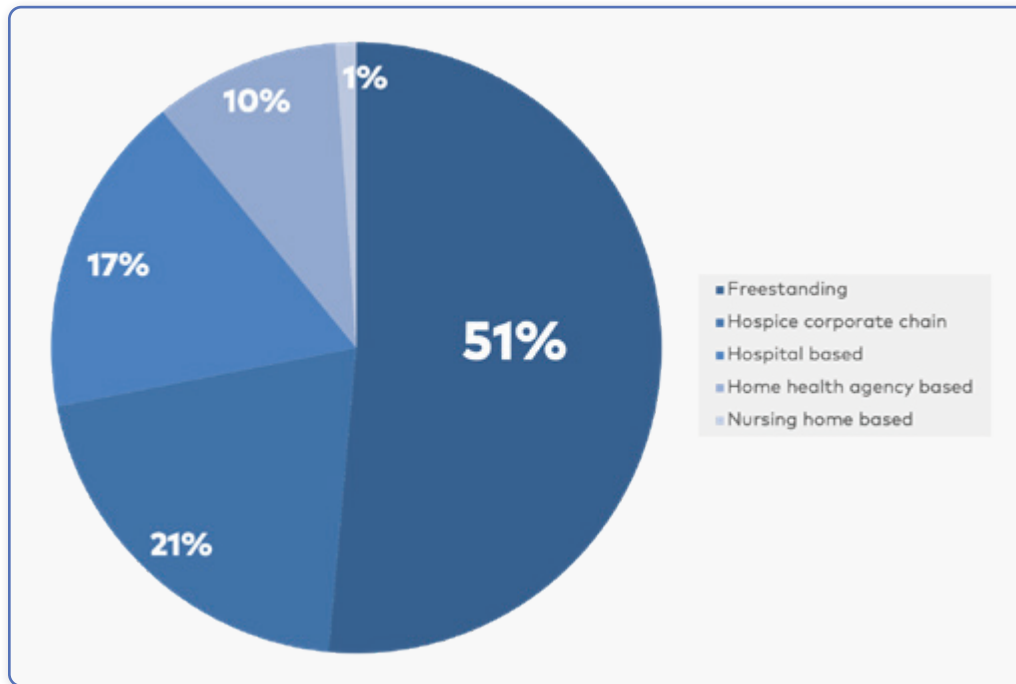
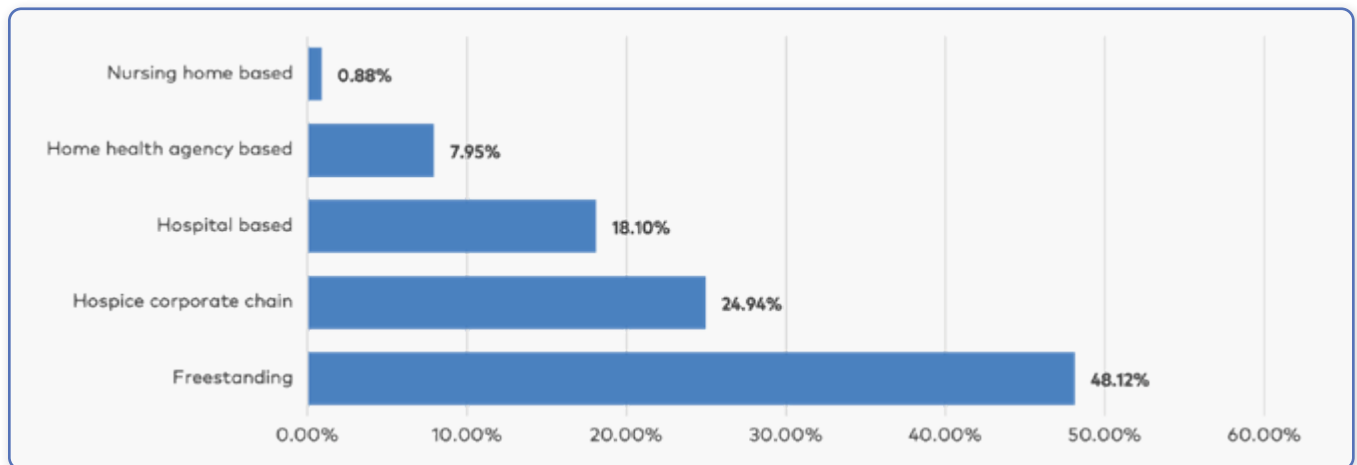


FIG. 2 Ownership 2022 (n=1,705)



	Freestanding	Hospice corporate chain	Hospital based	Home health agency based	Nursing home based
Count	48.12%	24.94%	18.10%	7.95%	0.88%

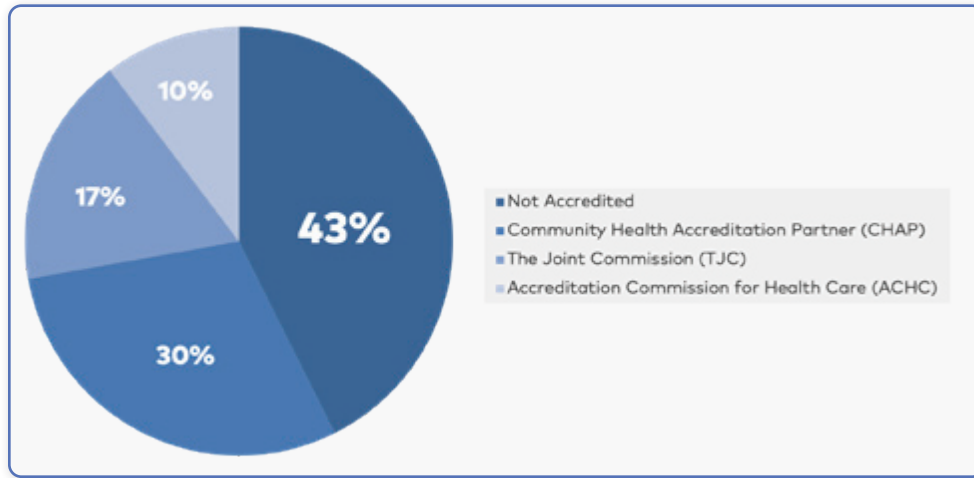
Accreditation Status

Community Health Accreditation Partnership (CHAP): CHAP is an independent, nonprofit accrediting body for home and community-based health care organizations. chapinc.org

The Joint Commission (TJC): An independent, not-for-profit organization, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. www.jointcommission.org

Accreditation Commission for Health Care (ACHC): Internationally recognized accrediting body with customers throughout the United States and beyond. We remain committed to providers, customer service, and quality patient care. www.achc.org

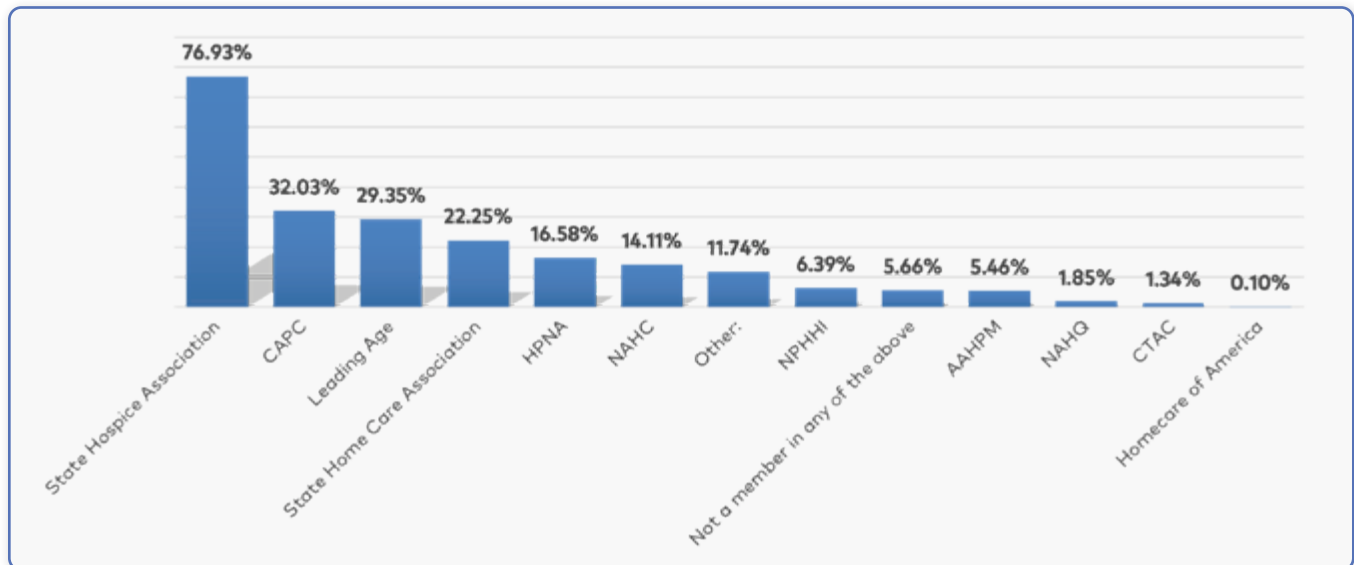
FIG. 3 Accreditation Status 2021-2022 (n=1,705)



Hospice Association Memberships**

**Hospices may be a member of more than one association

FIG. 4 Hospice Membership(S) 2021-2022 (n=1,705)



	State Hospice Association	CAPC	Leading Age	State Home Care Association	HPNA	NAHC	Other:	NPHHI	Not a member in any of the above	AAHPM	NAHQ	CTAC	Homecare of America
Count	76.93%	32.03%	29.35%	22.25%	16.58%	14.11%	11.74%	6.39%	5.66%	5.46%	1.85%	1.34%	0.10%

Multi-Site Organization

*A multi-site organization may have locations in more than one geographic area, city or state.

FIG. 5 Hospice Membership(S) 2021-2022 (n=1,705)

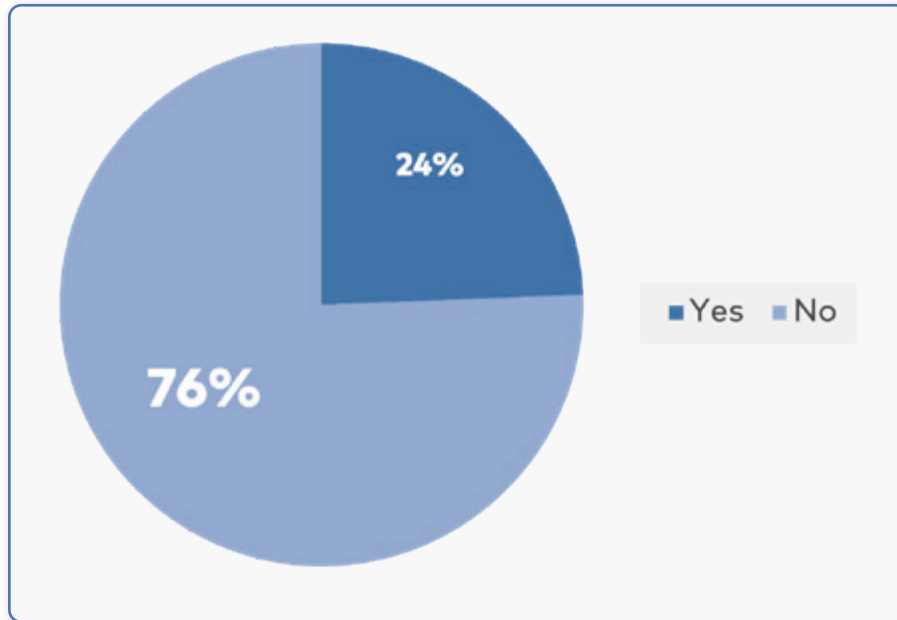
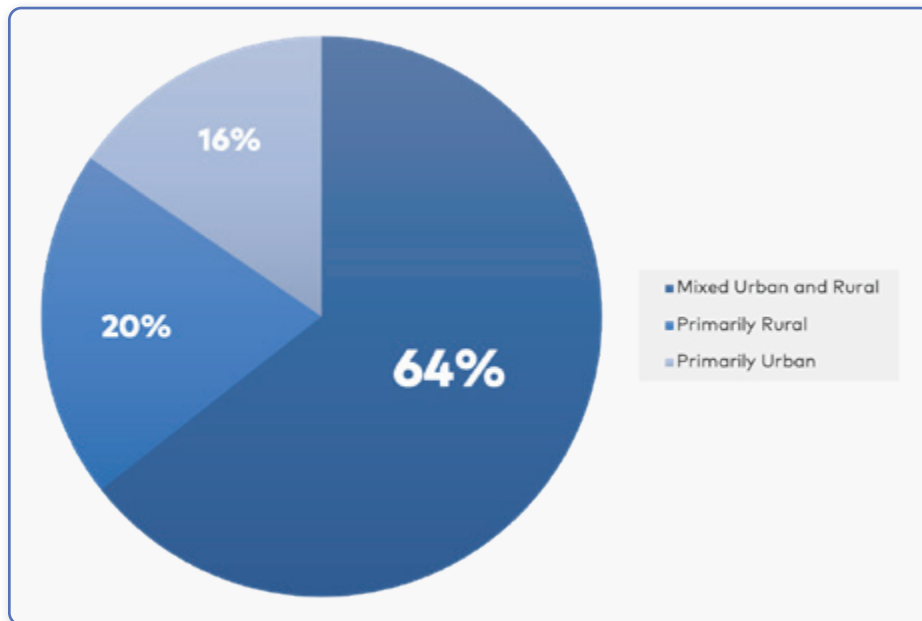


FIG. 6 Geographic Area Served 2021-2022 (n=1,705)



Volunteer Services

Data Collection: Gathers the totals for this quarter for each category. Medical director's volunteer hours are reported in Section on Productivity. (The productivity tables include a category specifically for volunteer physicians.)

Calculation Instructions:

Number of Volunteers: The number of volunteers should be an unduplicated count, with no individuals included in more than one category, even if they engaged in more than one type of volunteer service. Some volunteers participate in multiple types of activities, such as spending time with patients and assisting with fundraising mailings. If any of the activities performed by a volunteer involved direct contact with patients or families, the volunteer should be counted in the direct care category, regardless of the proportion of time spent providing direct care.

Volunteer Hours:

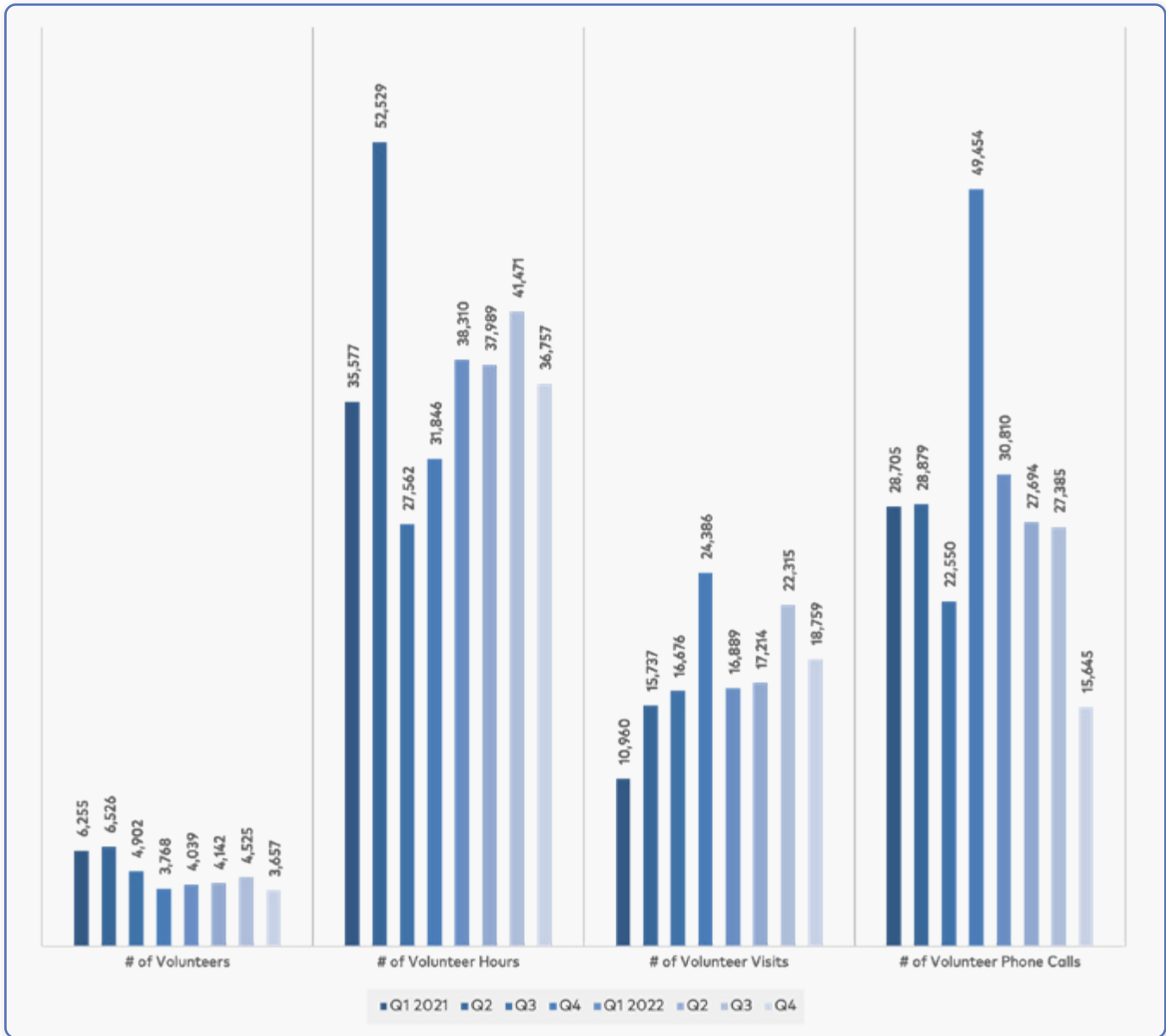
For those volunteers who contributed hours in more than one volunteer service category, provide the number of hours for each category.

NOTE: Direct Patient Care Volunteer hours and Administrative Volunteer hours combined meet the Medicare Condition of Participation (COP) requirement for volunteer time equal to 5% of patient care hours. General Support Volunteer hours do not contribute to the 5% requirement.

Direct Patient Care Volunteers

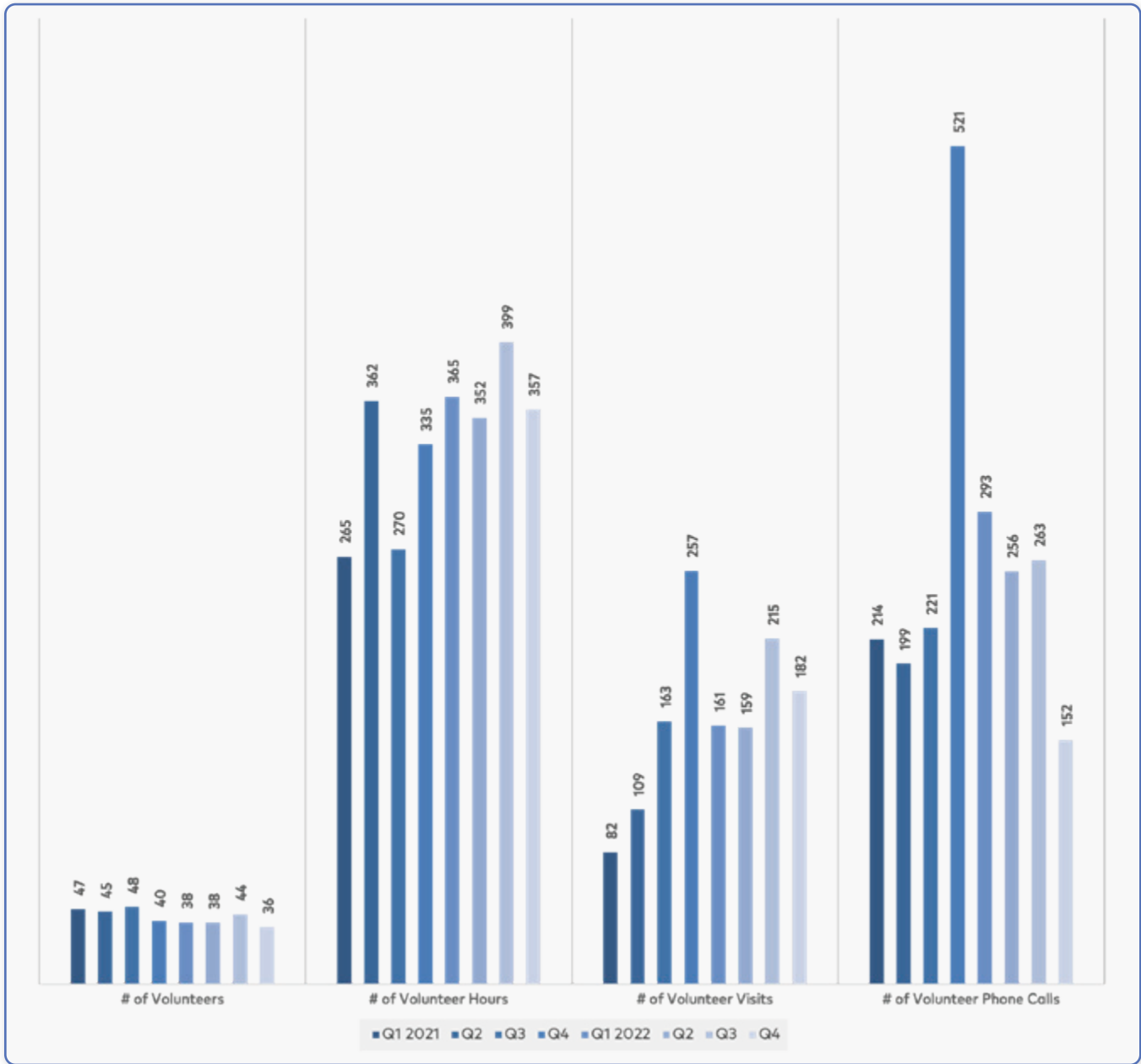
Direct patient care volunteers are defined as volunteers who provide services through direct contact with patients and families, such as spending time with patients or making calls to patients and families as part of a weekend tuck-in program.

FIG. 7 Direct Patient Care Volunteers - Total



	# of Volunteers	# of Volunteer Hours	# of Volunteer Visits	# of Volunteer Phone Calls
Q1 2021	6,255	35,577	10,960	28,705
Q2	6,526	52,529	15,737	28,879
Q3	4,902	27,562	16,676	22,550
Q4	3,768	31,846	24,386	49,454
Q1 2022	4,039	38,310	16,889	30,810
Q2	4,142	37,989	17,214	27,694
Q3	4,525	41,471	22,315	27,385
Q4	3,657	36,757	18,759	15,645

FIG. 8 Direct Patient Care Volunteers - Average

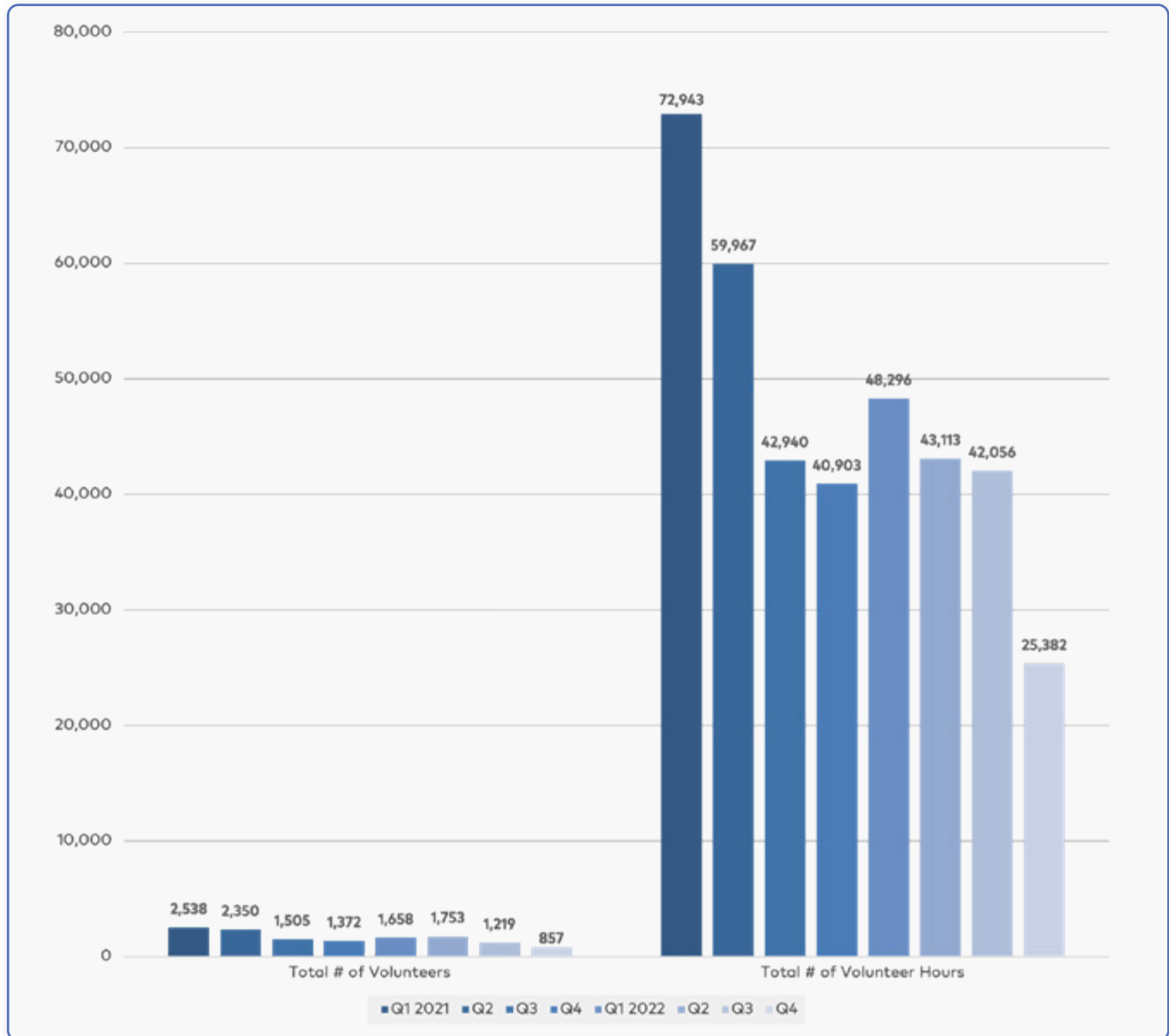


	# of Volunteers	# of Volunteer Hours	# of Volunteer Visits	# of Volunteer Phone Calls
Q1 2021	47	265	82	214
Q2	45	362	109	199
Q3	48	270	163	221
Q4	40	335	257	521
Q1 2022	38	365	161	293
Q2	38	352	159	256
Q3	44	399	215	263
Q4	36	357	182	152

Administrative Volunteers

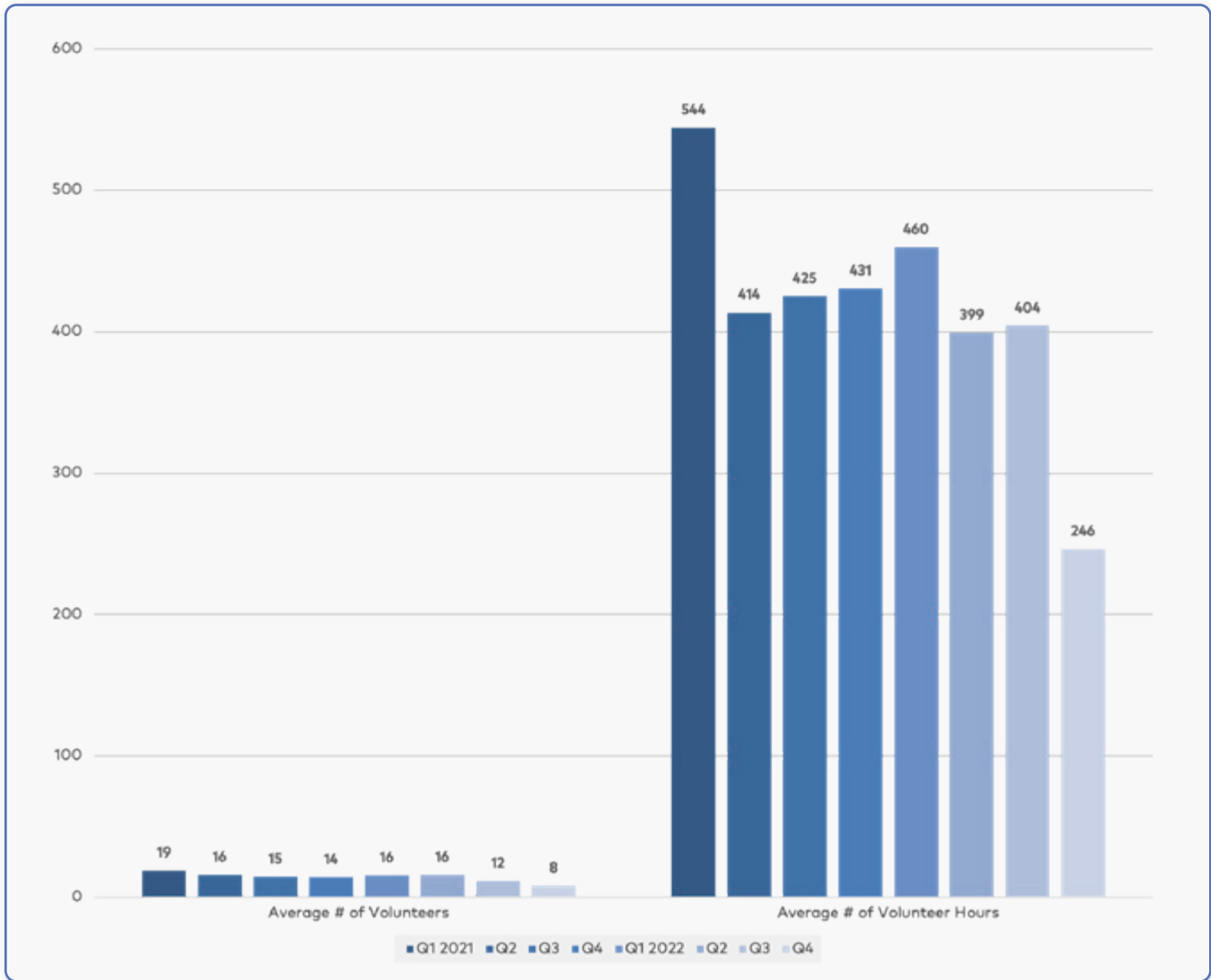
Administrative volunteers are defined as volunteers who provide services, such as clerical duties, answering phones, or organizing supplies, that support patient care and clinical services.

FIG. 9 Administrative Volunteers - Total - 2021-2022



	Total # of Volunteers	Total # of Volunteer Hours
Q1 2021	2,538	72,943
Q2	2,350	59,967
Q3	1,505	42,940
Q4	1,372	40,903
Q1 2022	1,658	48,296
Q2	1,753	43,113
Q3	1,219	42,056
Q4	857	25,382

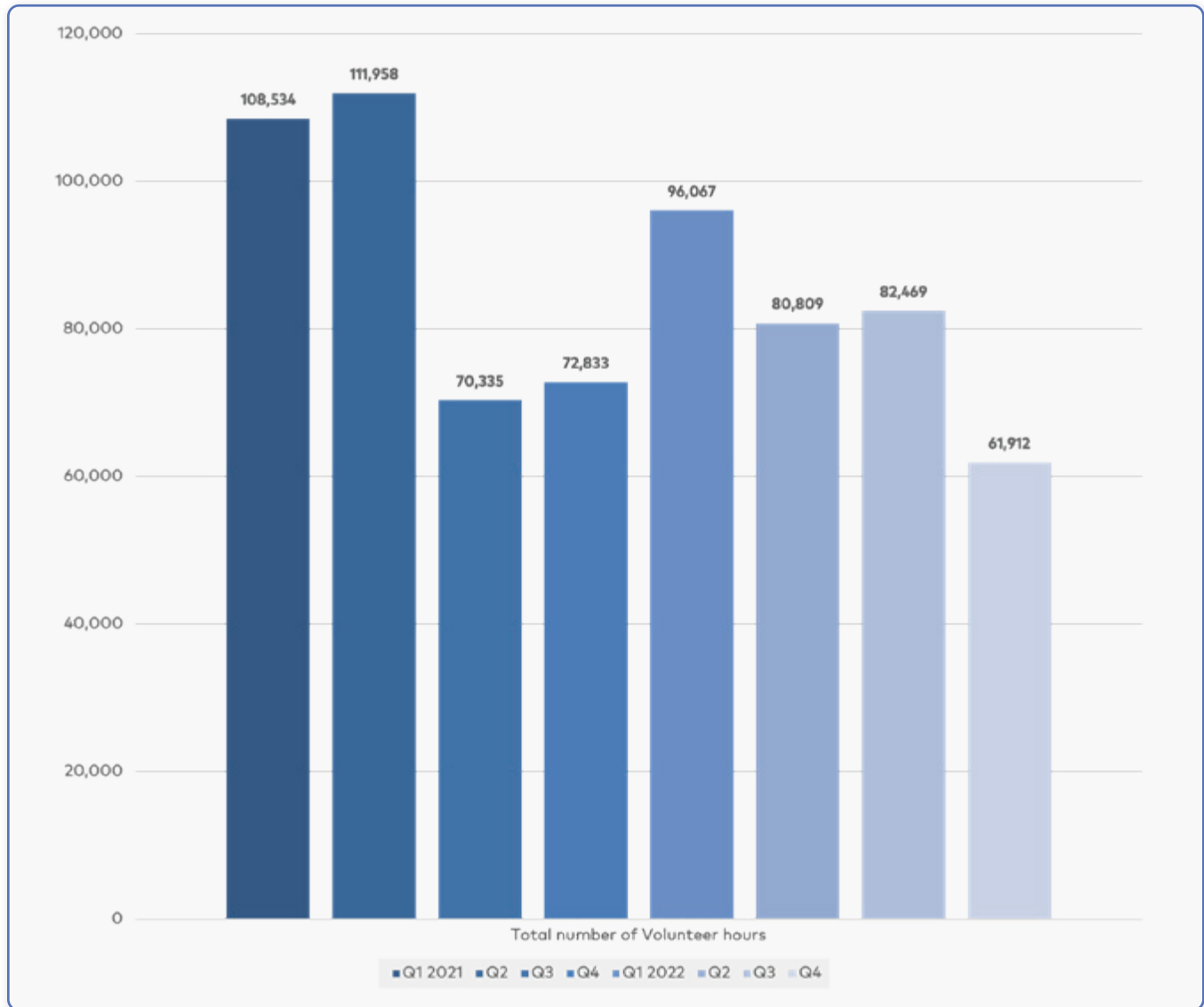
FIG. 10 Administrative Volunteers - Average - 2021-2022



	Average # of Volunteers	Average # of Volunteer Hours
Q1 2021	19	544
Q2	16	414
Q3	15	425
Q4	14	431
Q1 2022	16	460
Q2	16	399
Q3	12	404
Q4	8	246

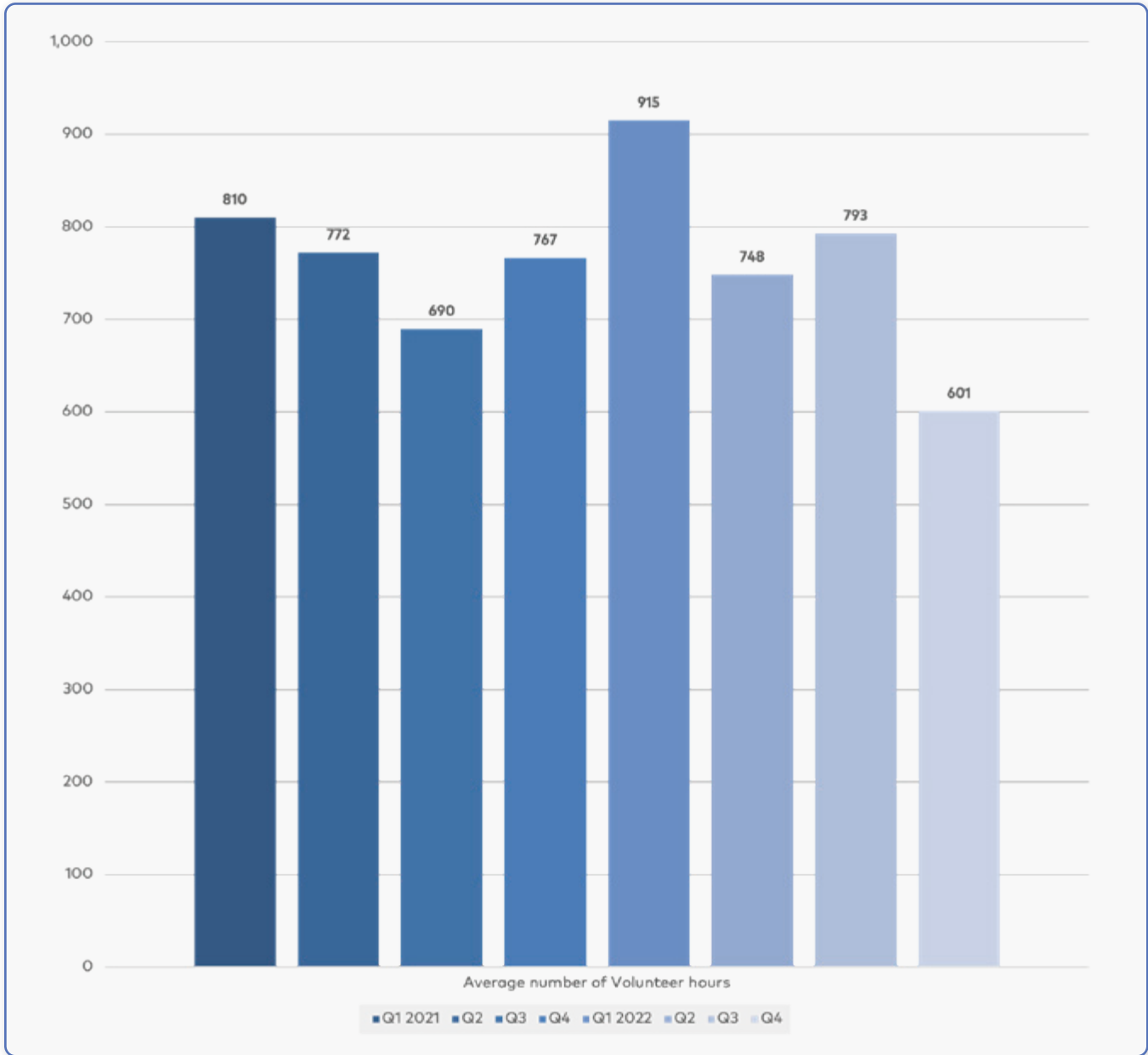
Direct and Administrative Volunteers

FIG. 11 Direct & Administrative Volunteer Hours - Total - 2021-2022



Total number of Volunteer hours	
Q1 2021	108,534
Q2	111,958
Q3	70,335
Q4	72,833
Q1 2022	96,067
Q2	80,809
Q3	82,469
Q4	61,912

FIG. 12 Direct & Administrative Volunteer Hours - Average - 2021-2022

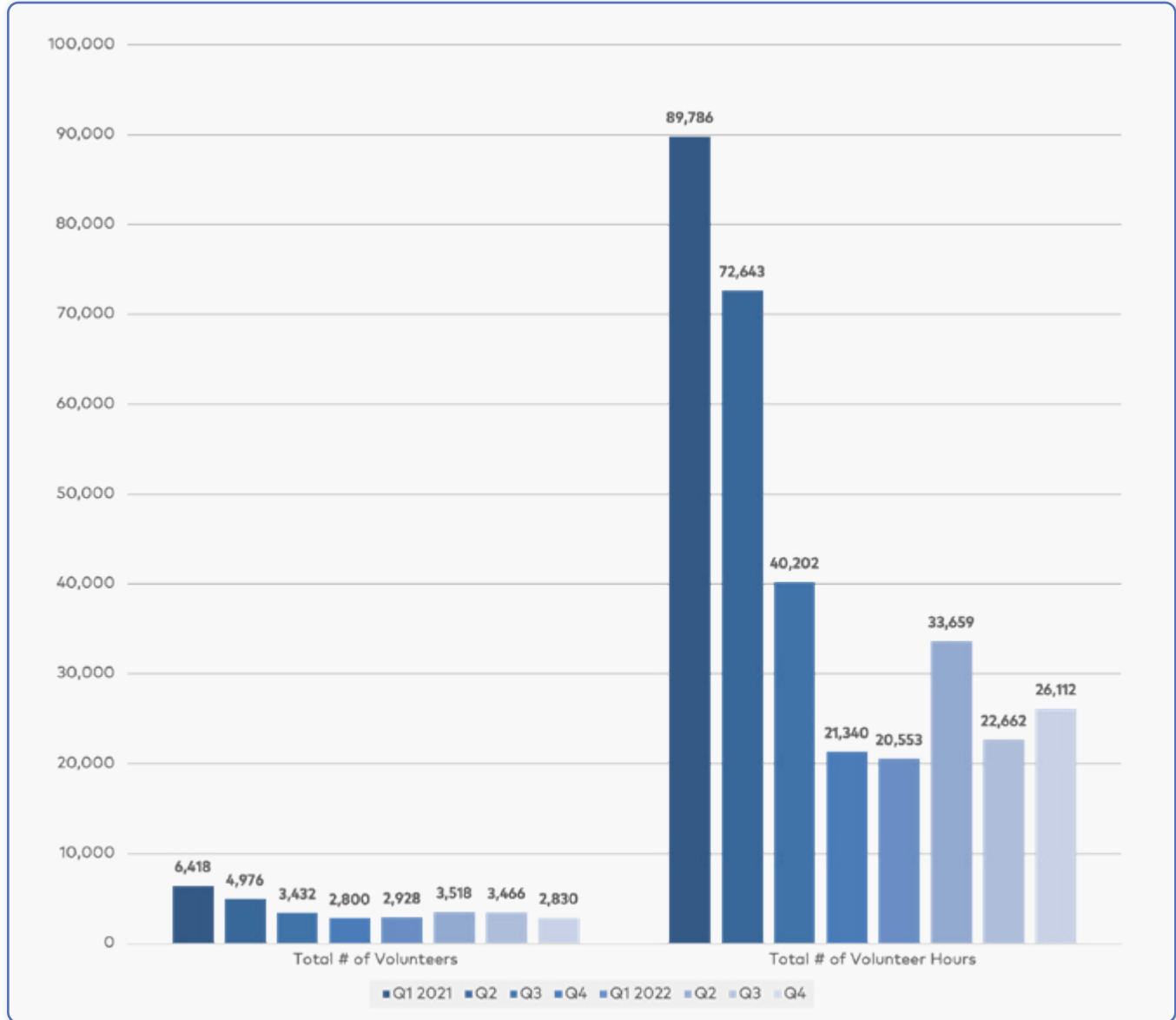


Average number of Volunteer hours	
Q1 2021	810
Q2	772
Q3	690
Q4	767
Q1 2022	915
Q2	748
Q3	793
Q4	601

General Support Volunteers

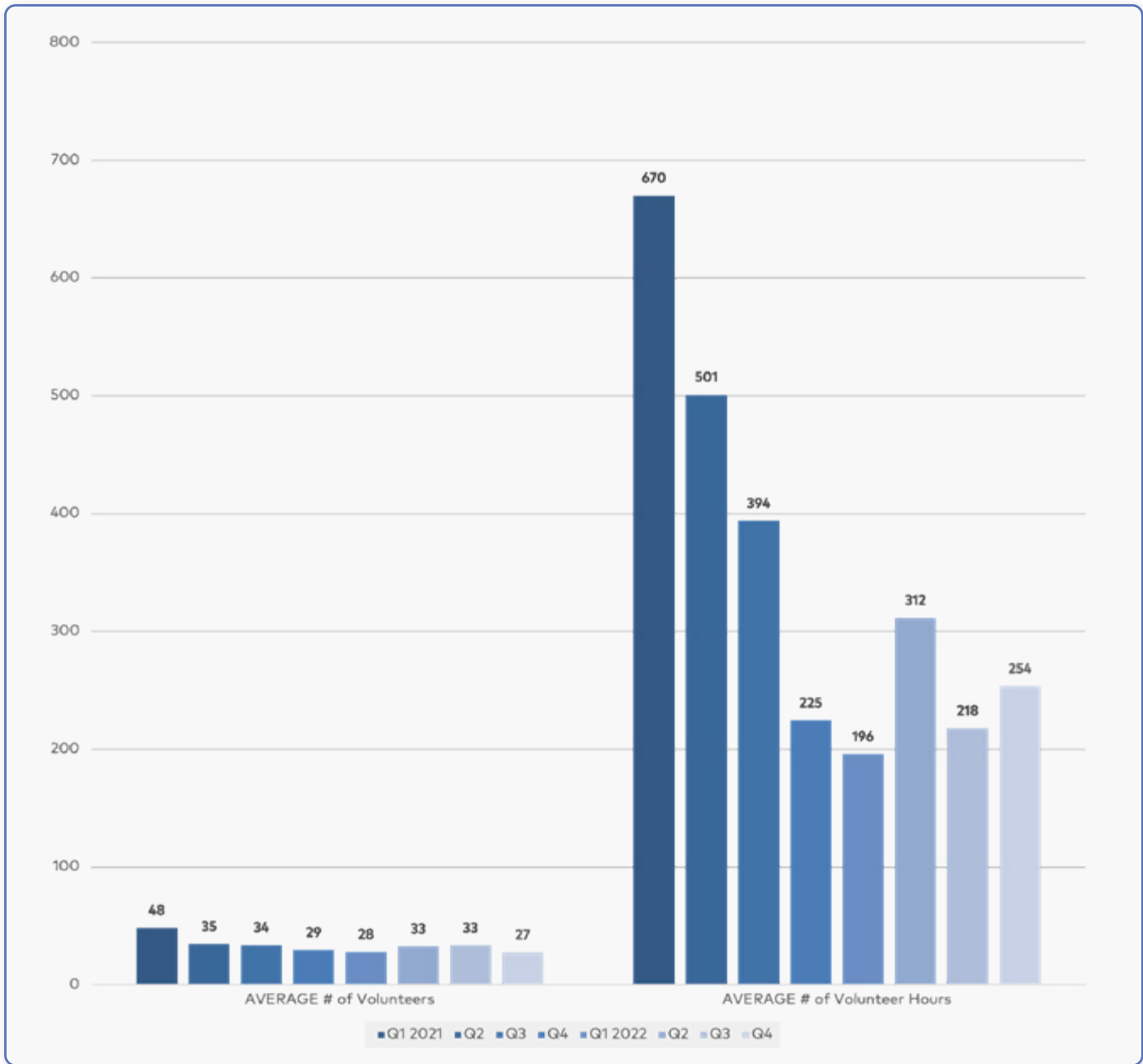
General support volunteers provide services, such as help with fundraising and serving as members of the board of directors, which make an overall contribution to the hospice.

FIG. 13 General Support Volunteers - Total - 2021-2022



	Total # of Volunteers	Total # of Volunteer Hours
Q1 2021	6,418	89,786
Q2	4,976	72,643
Q3	3,432	40,202
Q4	2,800	21,340
Q1 2022	2,928	20,553
Q2	3,518	33,659
Q3	3,466	22,662
Q4	2,830	26,112

FIG. 14 General Support Volunteers - Average - 2021-2022



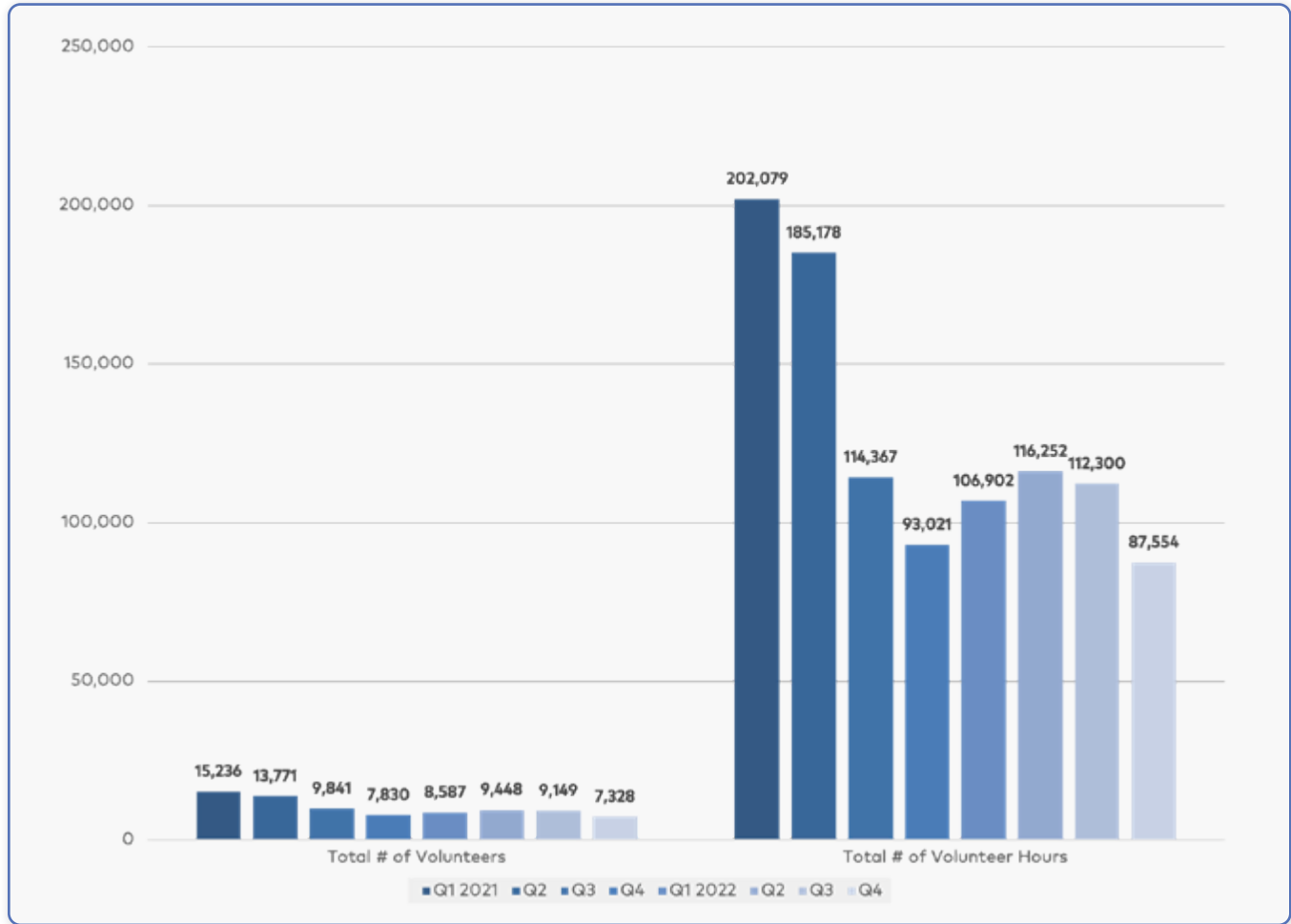
	Average # of Volunteers	Average # of Volunteer Hours
Q1 2021	48	670
Q2	35	501
Q3	34	394
Q4	29	225
Q1 2022	28	196
Q2	33	312
Q3	33	218
Q4	27	254

All Hospice Volunteers

Total Number of Volunteers - The total number of All Hospice Volunteers is the sum of Direct Patient Care Volunteers, Administrative Volunteers, and General Support Volunteers.

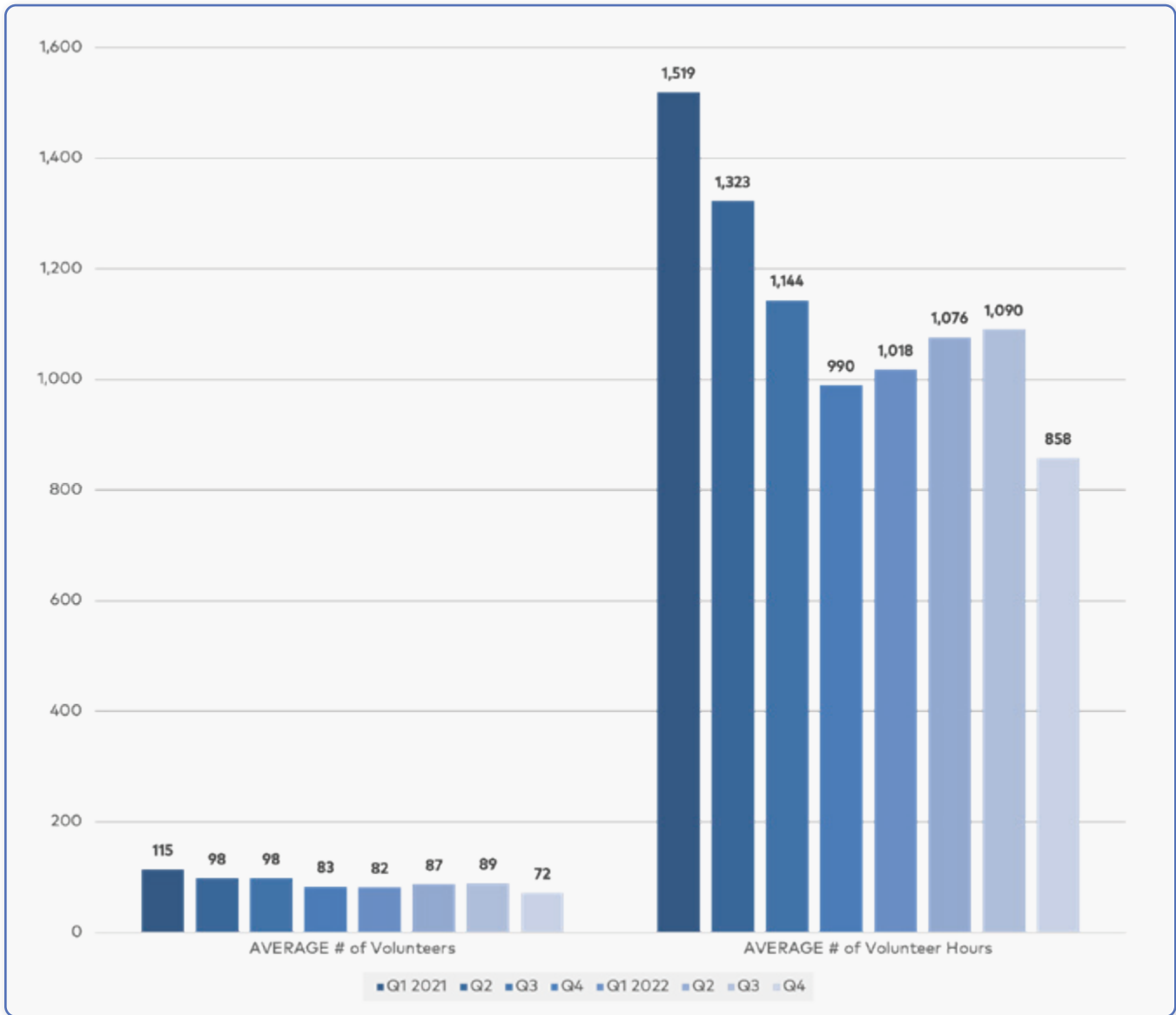
Total Number of Volunteer Hours - The total number of All Volunteer Hours is the sum of hours for Direct Patient Care Volunteers, Administrative Volunteers, and General Support Volunteers.

FIG. 15 All Hospice Volunteers - Total - 2021-2022



	Total # of Volunteers	Total # of Volunteer Hours
Q1 2021	15,236	202,079
Q2	13,771	185,178
Q3	9,841	114,367
Q4	7,830	93,021
Q1 2022	8,587	106,902
Q2	9,448	116,252
Q3	9,149	112,300
Q4	7,328	87,554

FIG. 16 All Hospice Volunteers - Average - 2021-2022

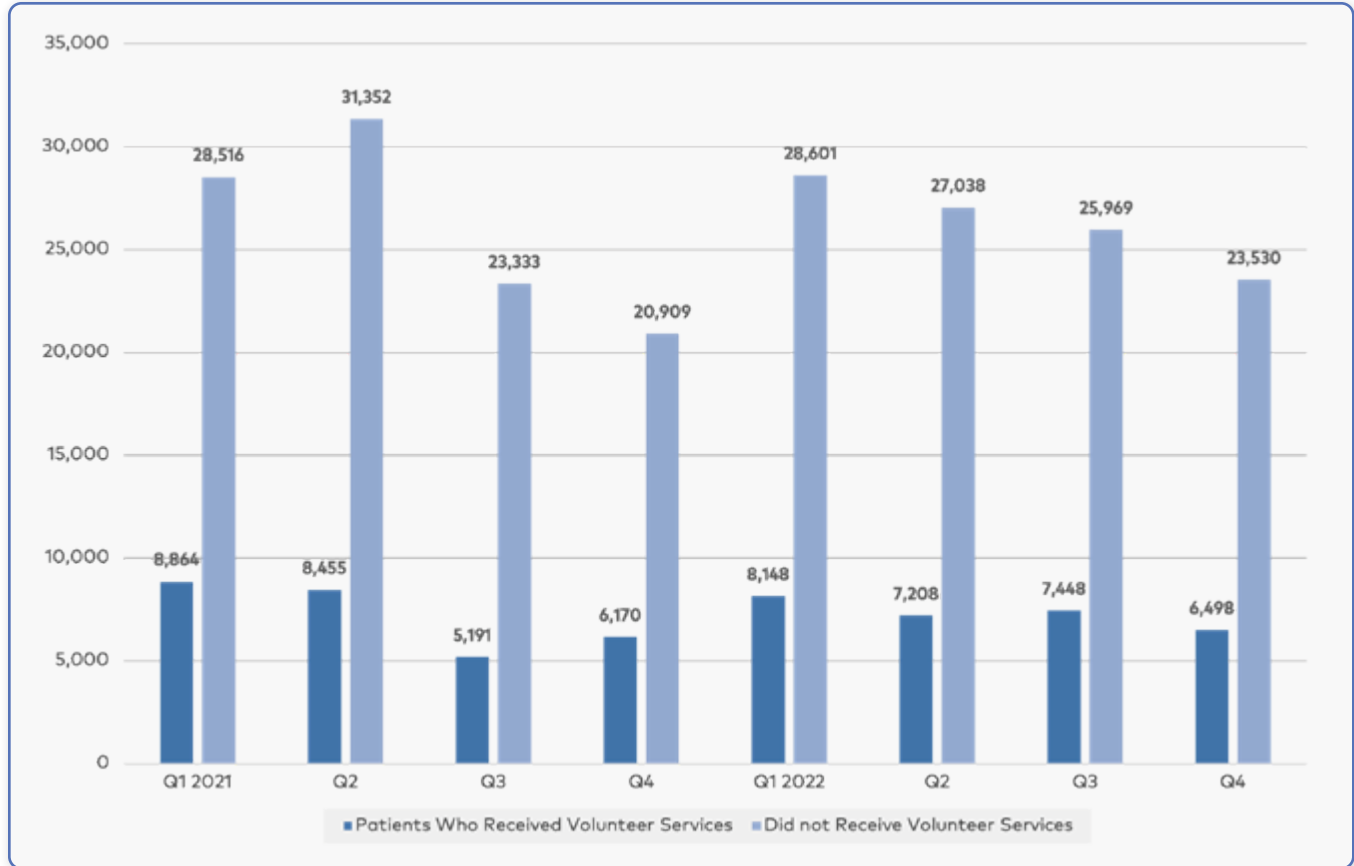


	Average # of Volunteers	Average # of Volunteer Hours
Q1 2021	115	1,519
Q2	98	1,323
Q3	98	1,144
Q4	83	990
Q1 2022	82	1,018
Q2	87	1,076
Q3	89	1,090
Q4	72	858

Patients Who Received Volunteer Services

Patients who received services from a direct care volunteer in this quarter. Patients who received services from more than one volunteer are counted only one time.

FIG. 17 Patient Volunteer Services - 2021-2022



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Patients Who Received Volunteer Services	8,864	8,455	5,191	6,170	8,148	7,208	7,448	6,498
Did not Receive Volunteer Services	28,516	31,352	23,333	20,909	28,601	27,038	25,969	23,530

Bereavement Services by Service Provided

Individual Counseling: Total Number of Contacts by Visit Include any face-to-face one-to-one contact with individuals, regardless of setting. Does NOT include support group or camp services.

Online Support: Total Number of Contacts by telehealth (Phone Call, audio and visual connections)

Support Groups: Total Number of Individuals who Received Bereavement Services Include all individuals enrolled for bereavement, including those served through support groups and camps.

Pediatric Bereavement Services

FIG. 18 Did Your Hospice Provide Bereavement Services (Collected Quarterly 2021-2022)

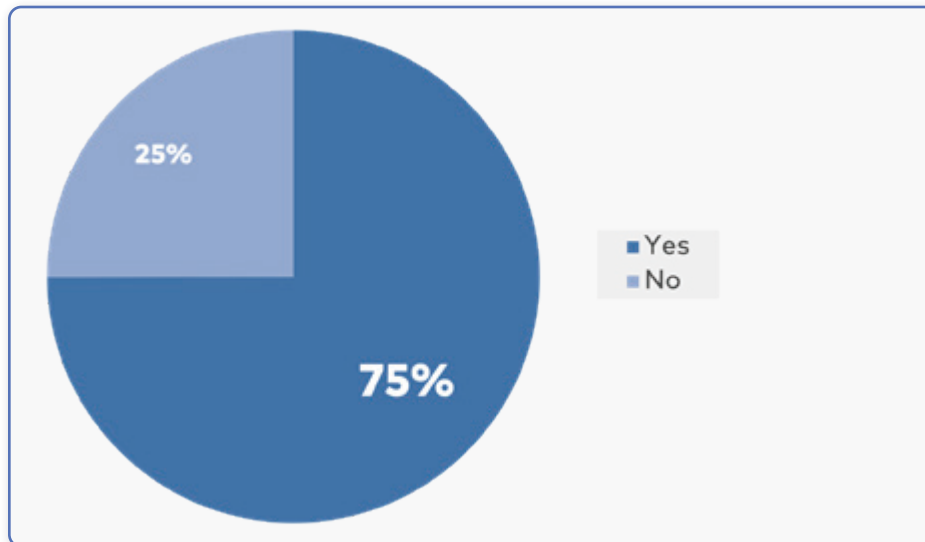


FIG. 19 Bereavement Services Provided 2021-2022

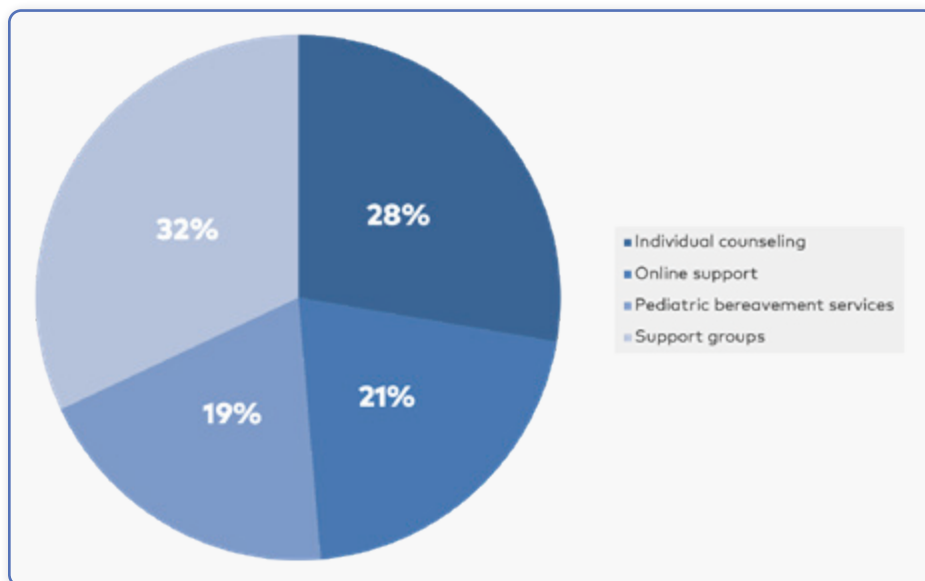
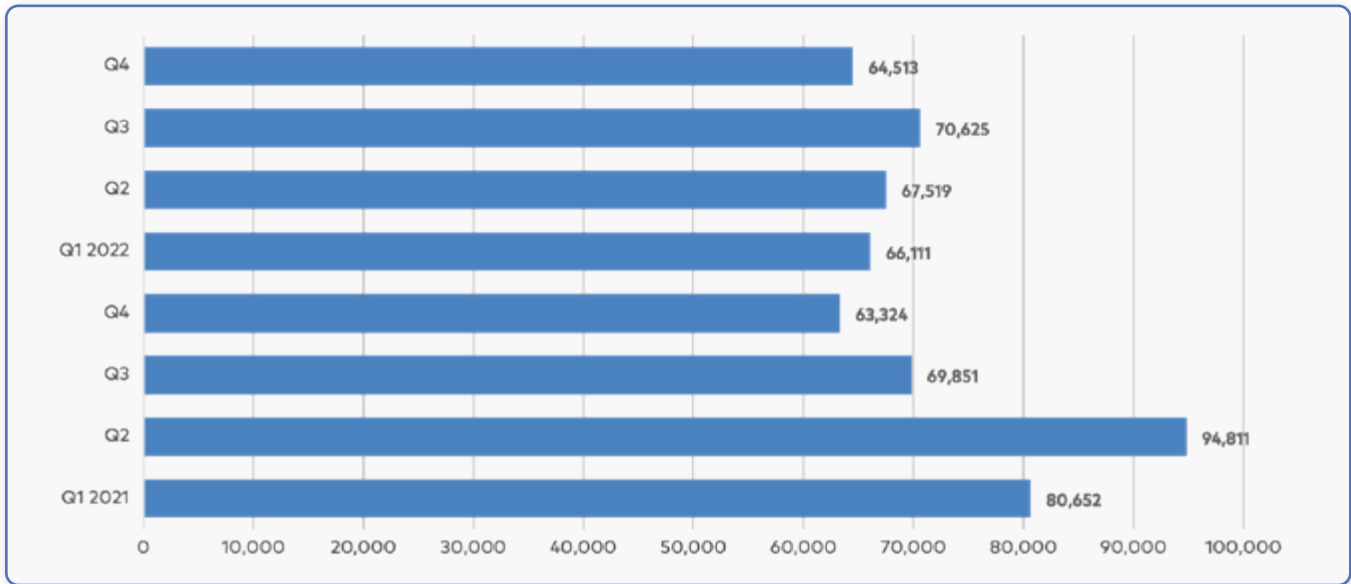
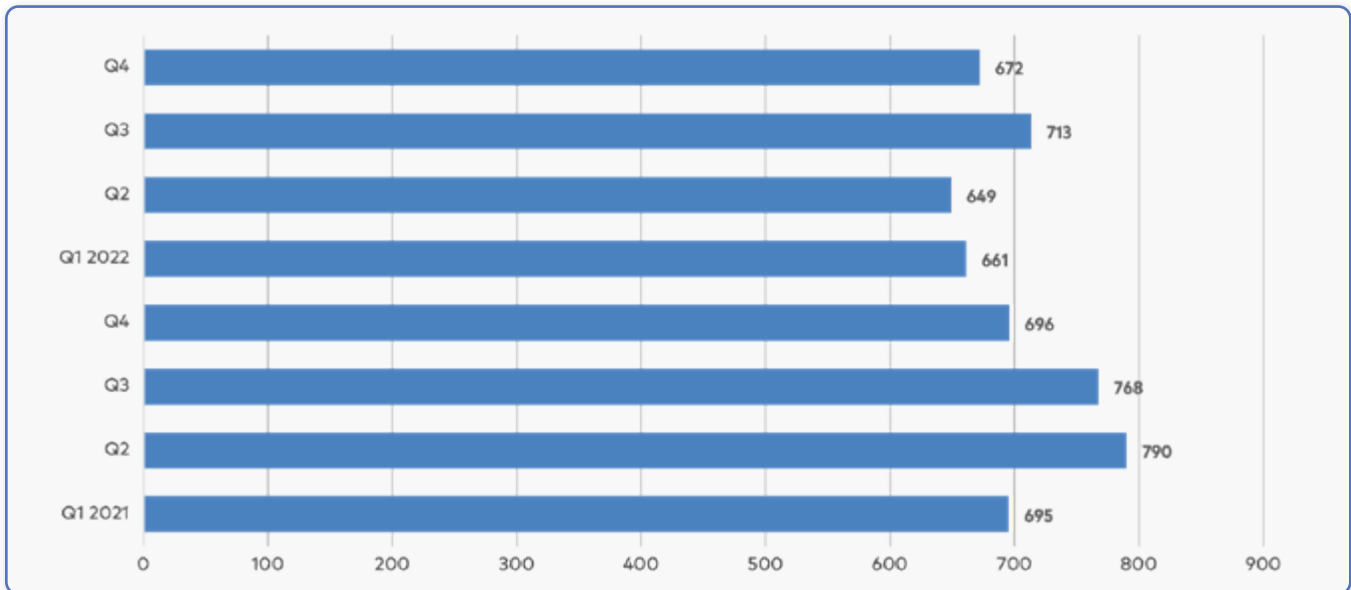


FIG. 20 Bereavement Services to Individuals - Total - 2021-2022



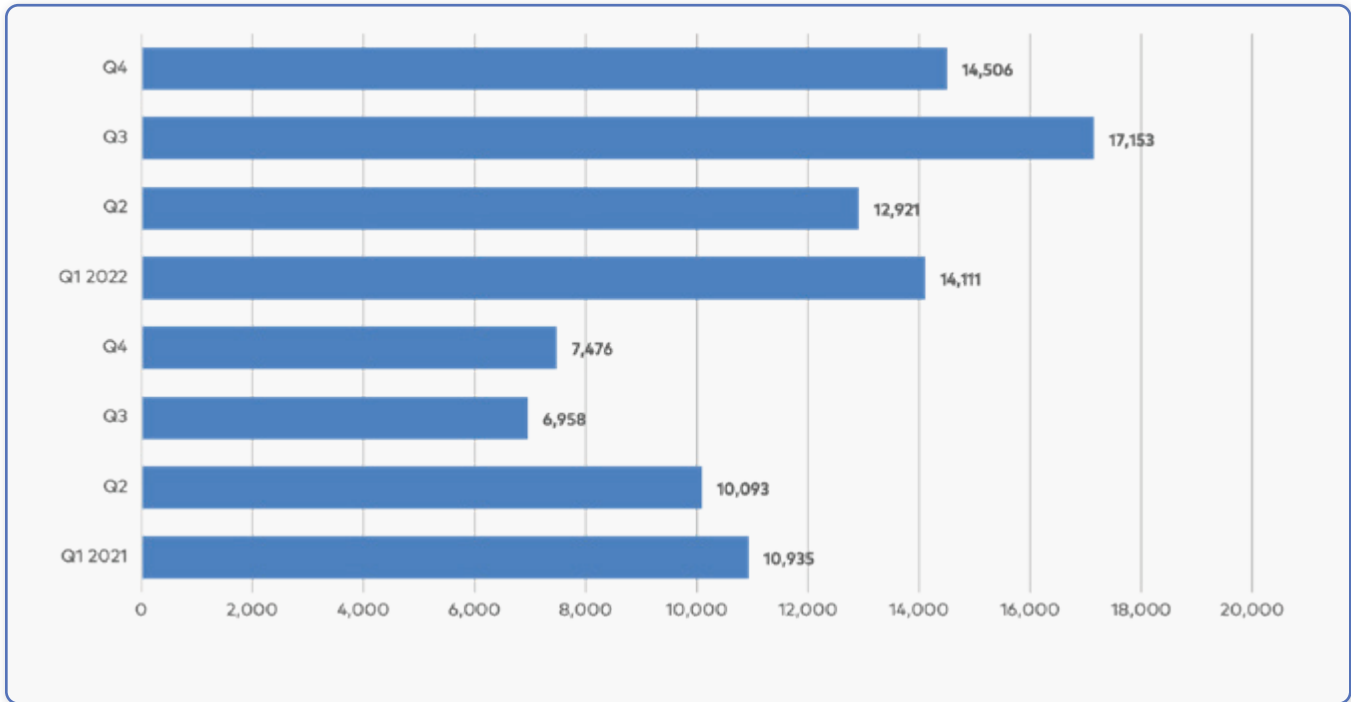
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Total Number of Individuals.	80,652	94,811	69,851	63,324	66,111	67,519	70,625	64,513

FIG. 21 Bereavement Services to Individuals - Average - 2021-2022



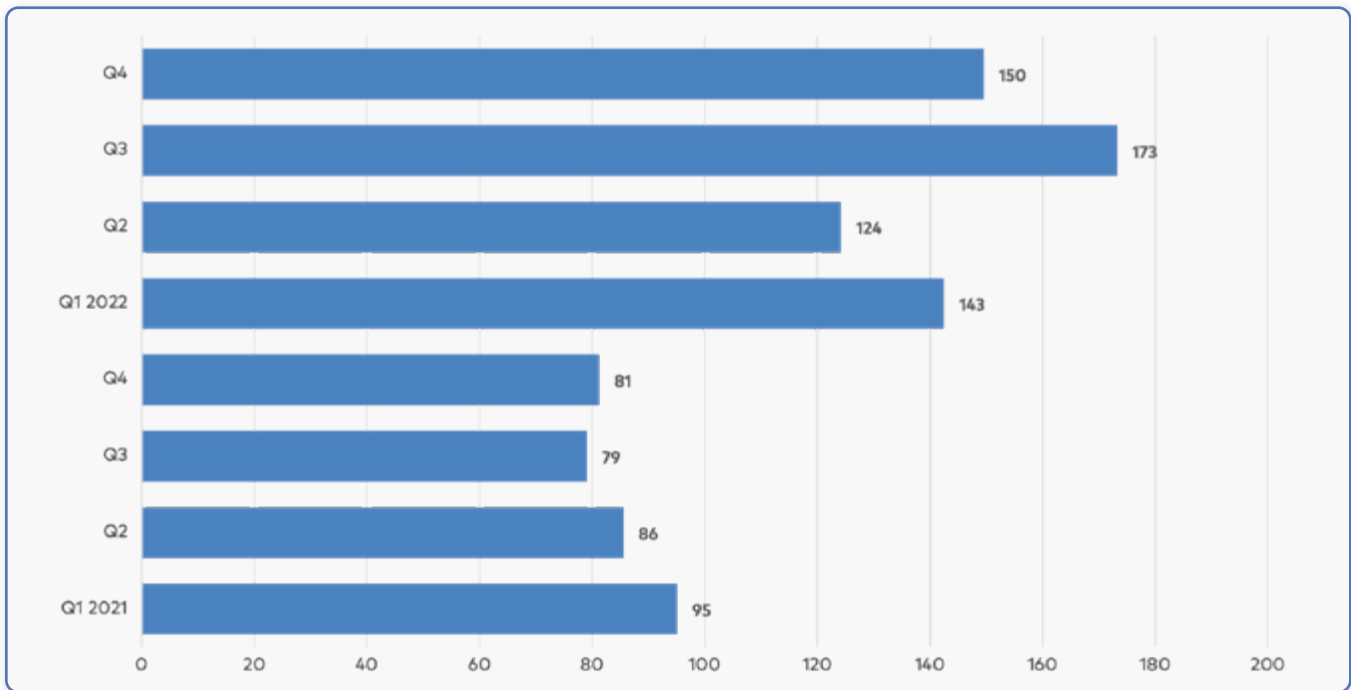
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Average Number of Individuals.	695	790	768	696	661	649	713	672

FIG. 22 Bereavement Contacts - Total - 2021-2022



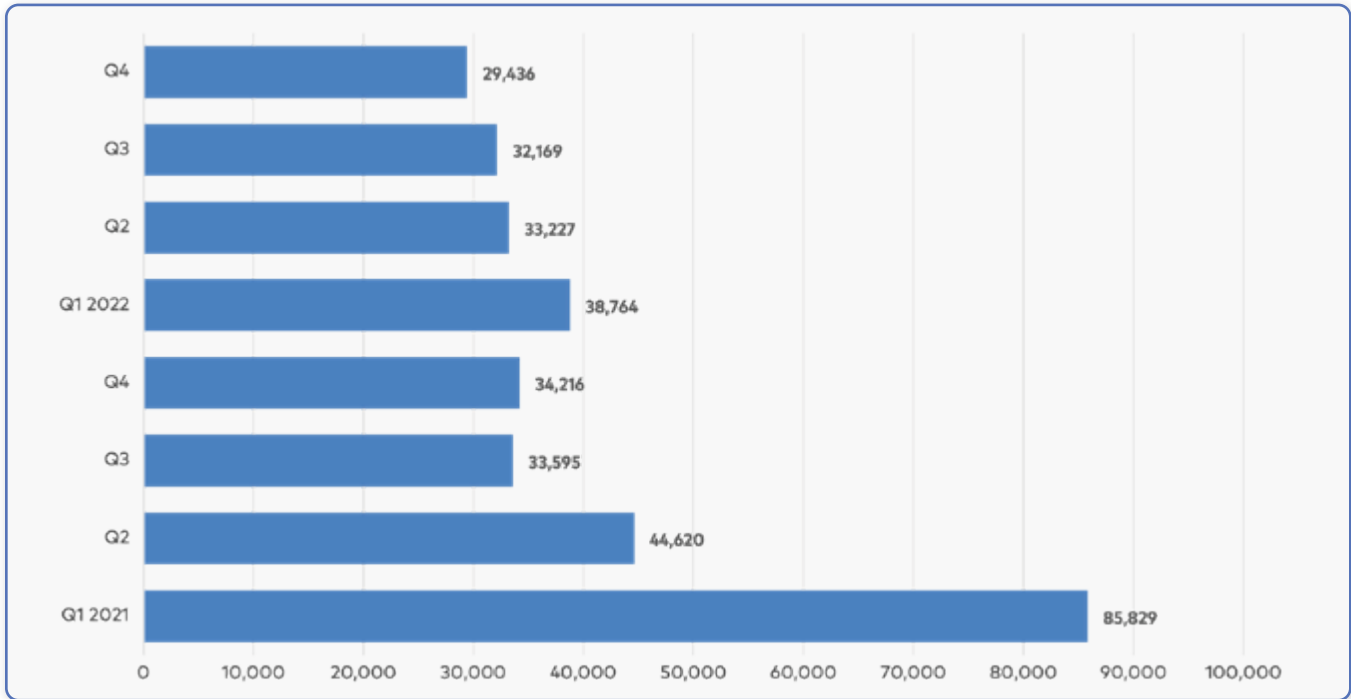
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Total Number of Contact.	10,935	10,093	6,958	7,476	14,111	12,921	17,153	14,506

FIG. 23 Bereavement Contacts - Average - 2021-2022



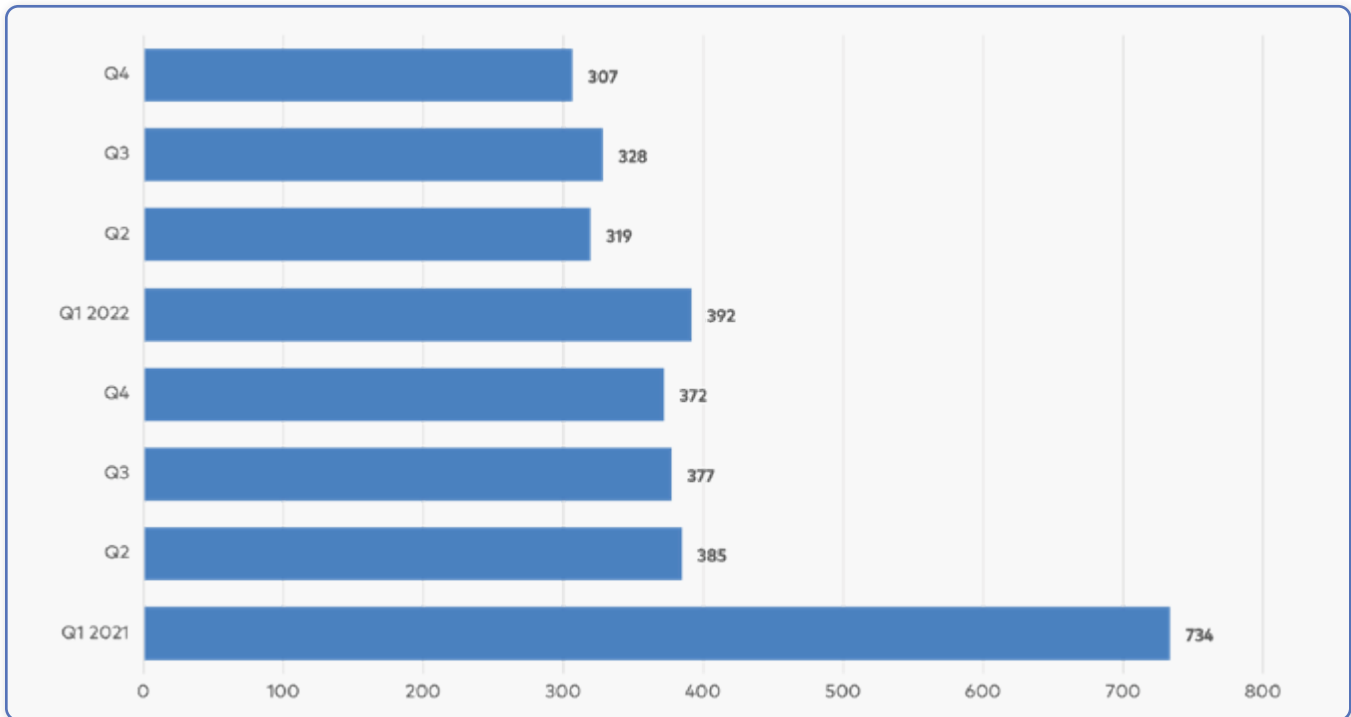
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Average Number of Contact.	10,935	10,093	6,958	7,476	14,111	12,921	17,153	14,506

FIG. 24 Bereavement Contacts - Telehealth Total - 2021-2022



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Total Number of Contacts by Telehealth	85,829	44,620	33,595	34,216	38,764	33,227	32,169	29,436

FIG. 25 Bereavement Contacts - Telehealth Average - 2021-2022



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Average Number of Contacts by Telehealth	734	385	377	372	392	319	328	307

A quarterly breakdown of 2022 Bereavement Service Statistics provided via the 2022 Measures of Excellence NHPCO Report (2021 data unavailable)

FIG. 26 Bereavement SVCS Provided Q1 2022

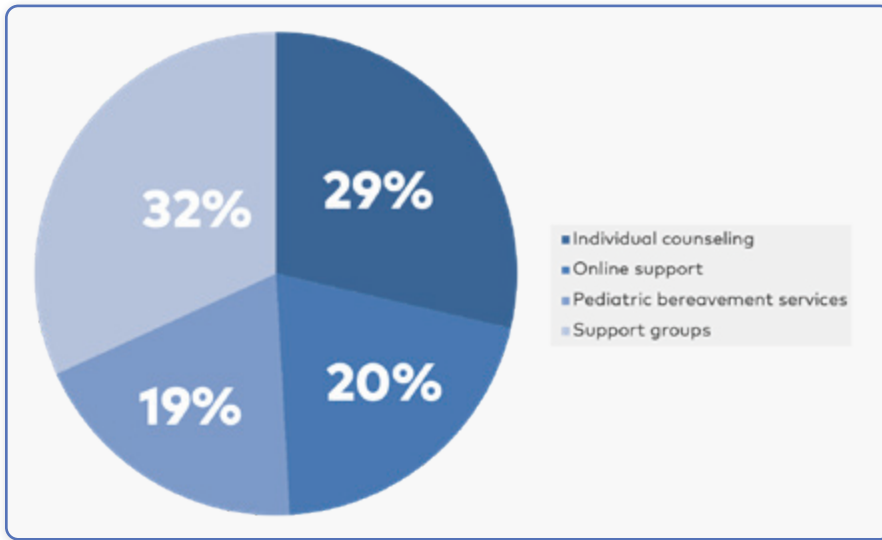


FIG. 27 Bereavement SVCS Provided Q2 2022

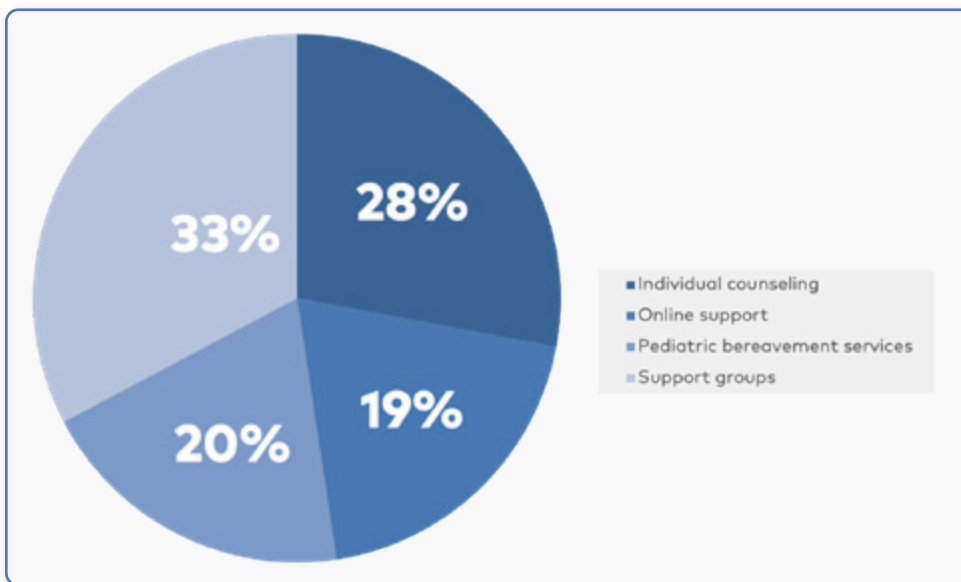


FIG. 28 Bereavement SVCS Provided Q3 2022

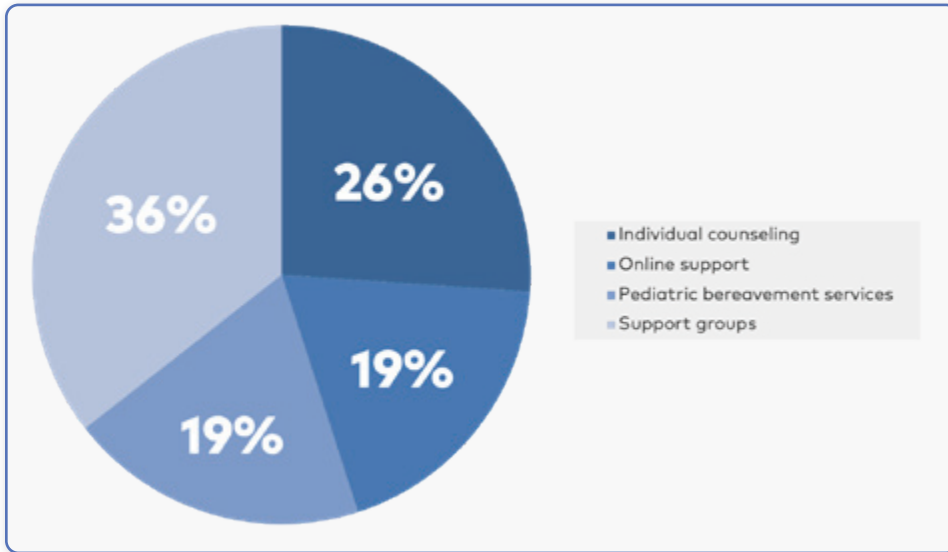
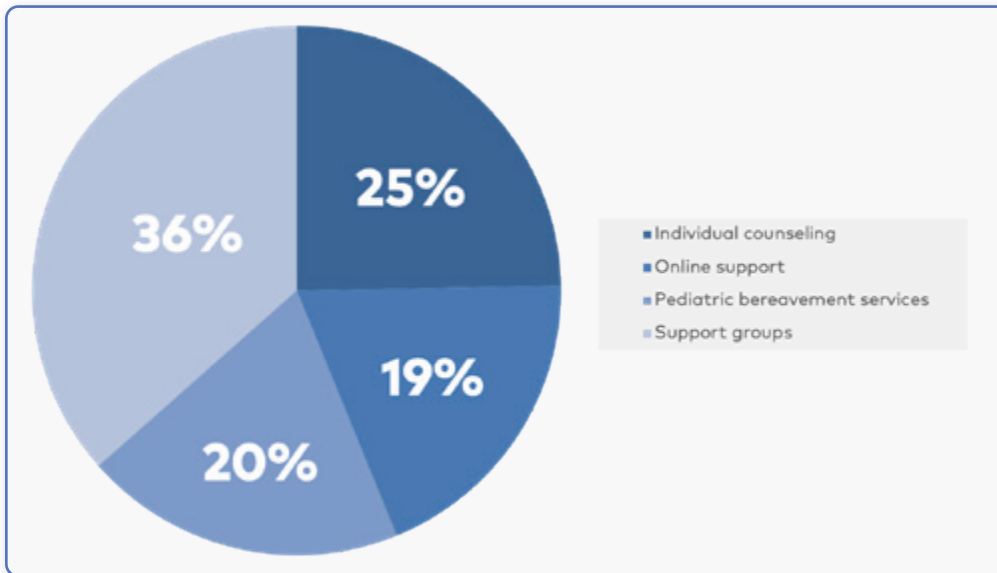


FIG. 29 Bereavement SVCS Provided Q4 2022



Staffing & Productivity

Data Collection: Provides the totals for this quarter for each category. Does not include inpatient staff. Data for inpatient staff reported in Hospice Facility Section.

Definitions:

Direct Care: includes all activities involved in care delivery, including visits, telephone calls, charting, team meetings, travel for patient care, and arrangement or coordination of care. When a supervisor provides direct care, estimate the time involved in direct care, as distinct from supervision of other staff or program activities.

PRN Employees: also called "per diem" employees, are called upon to work when necessary, without a commitment to work a specific number of hours for your agency. They may be available all the time or only for certain days or times. However, they are different from part time employees, even though they may routinely work on the same day or number of hours each week. A part time employee is expected to work a certain number of hours each week, but there is no expectation for number of hours for a PRN employee.

Separation: a voluntary or involuntary termination of employment.

FTE (Full Time Equivalent): One full time equivalent (FTE) is 2080 hours per year (40 hours per week times 52 weeks). Provide actual FTEs utilized, not the budgeted number of FTEs.

Calculation Instructions:

Total FTEs: Divide paid hours by 2080. Include vacation, sick leave, education leave, and all other time normally compensated by the agency. Categorize your FTEs as you do for the Medicare Hospice Cost Report. Include hourly, salaried and contract staff.

On-call FTEs: First, calculate total payments made for on-call nursing staff. Next, calculate the average salary of a full-time nurse providing direct patient care. Then divide the total payments for on-call by the average nursing salary.

Separations: Do not include PRN employees in the calculation of total separations.

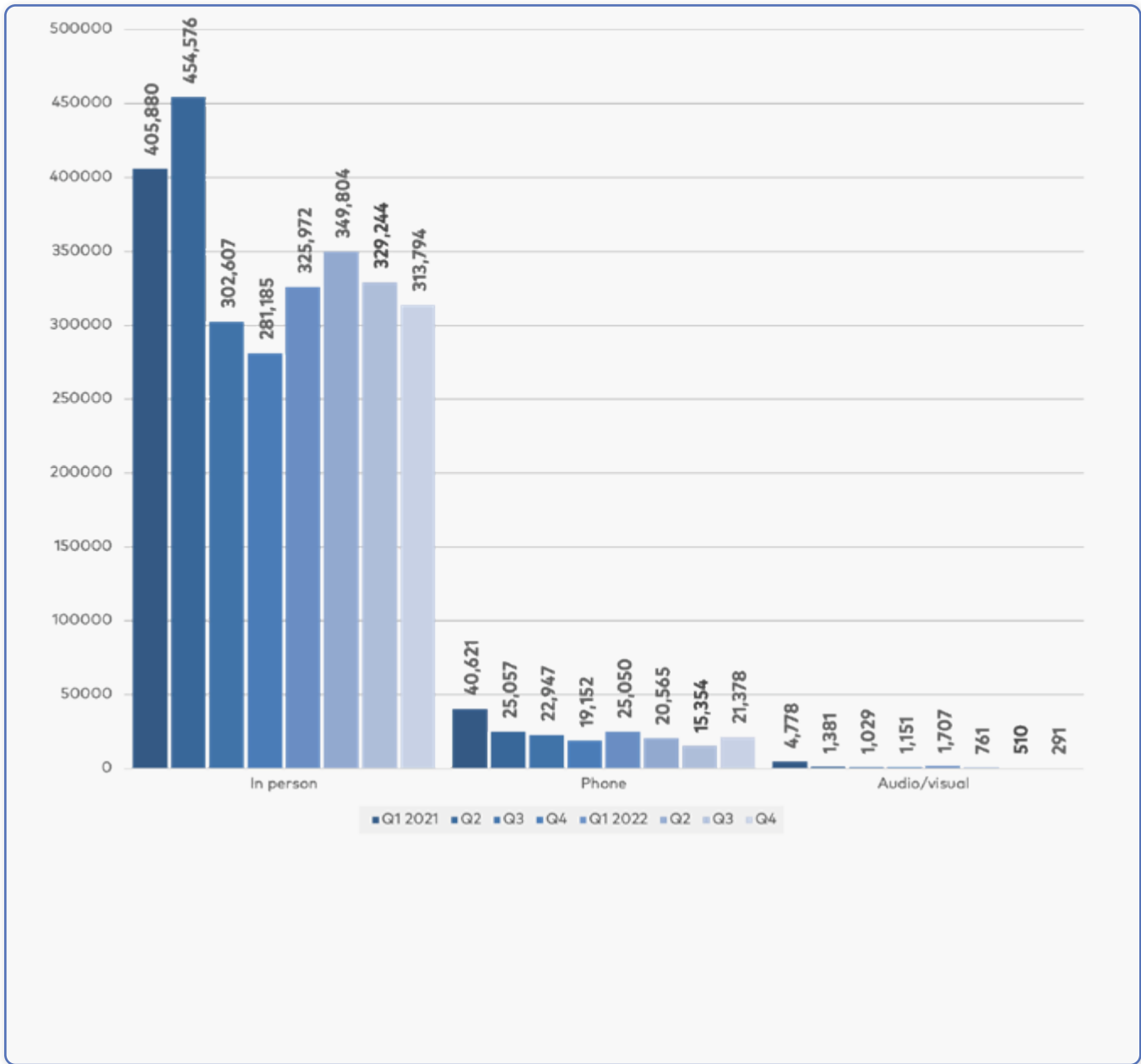
Nurse Contact by Type

Nursing visits made by RNs (registered nurses)

Visits made by a Nurse Practitioner or a Clinical Nurse Specialist if the visit was a nursing visit (i.e., the NP (Nurse Practitioner) was not serving as an attending physician or performing a visit in compliance with the face-to-face encounter regulation). Counts ALL visits, regardless of setting (nursing home, residential facility, hospital, etc.).

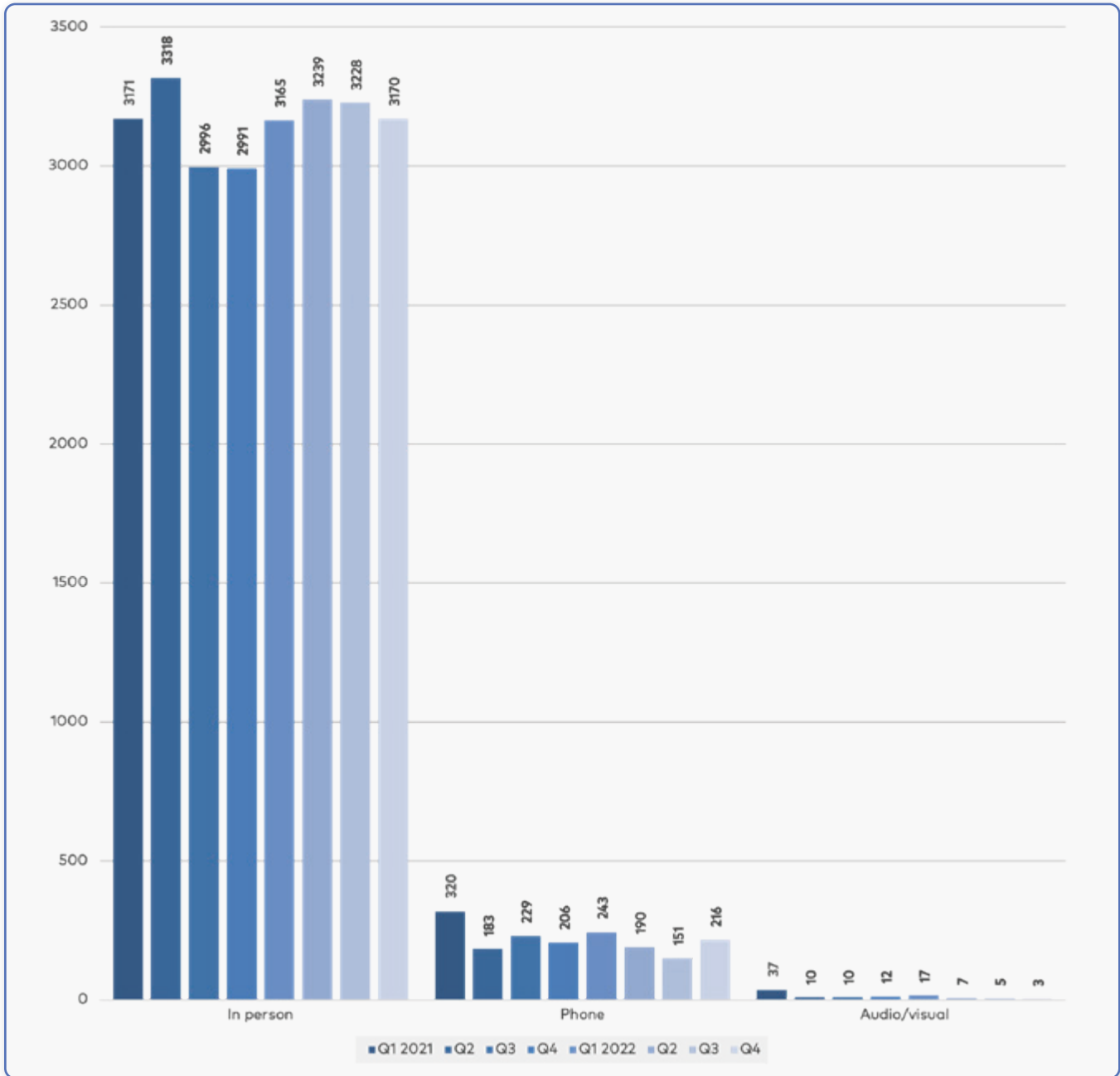
Does not include inpatient staff.

FIG. 30 RN Nursing Visits Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	405,880	40,621	4,778
Q2	454,576	25,057	1,381
Q3	302,607	22,947	1,029
Q4	281,185	19,152	1,151
Q1 2022	325,972	25,050	1,707
Q2	349,804	20,565	761
Q3	329,244	15,354	510
Q4	313,794	21,378	291

FIG. 31 RN Nursing Visits Average - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	3171	320	37
Q2	3318	183	10
Q3	2996	229	10
Q4	2991	206	12
Q1 2022	3165	243	17
Q2	3239	190	7
Q3	3228	151	5
Q4	3170	216	3

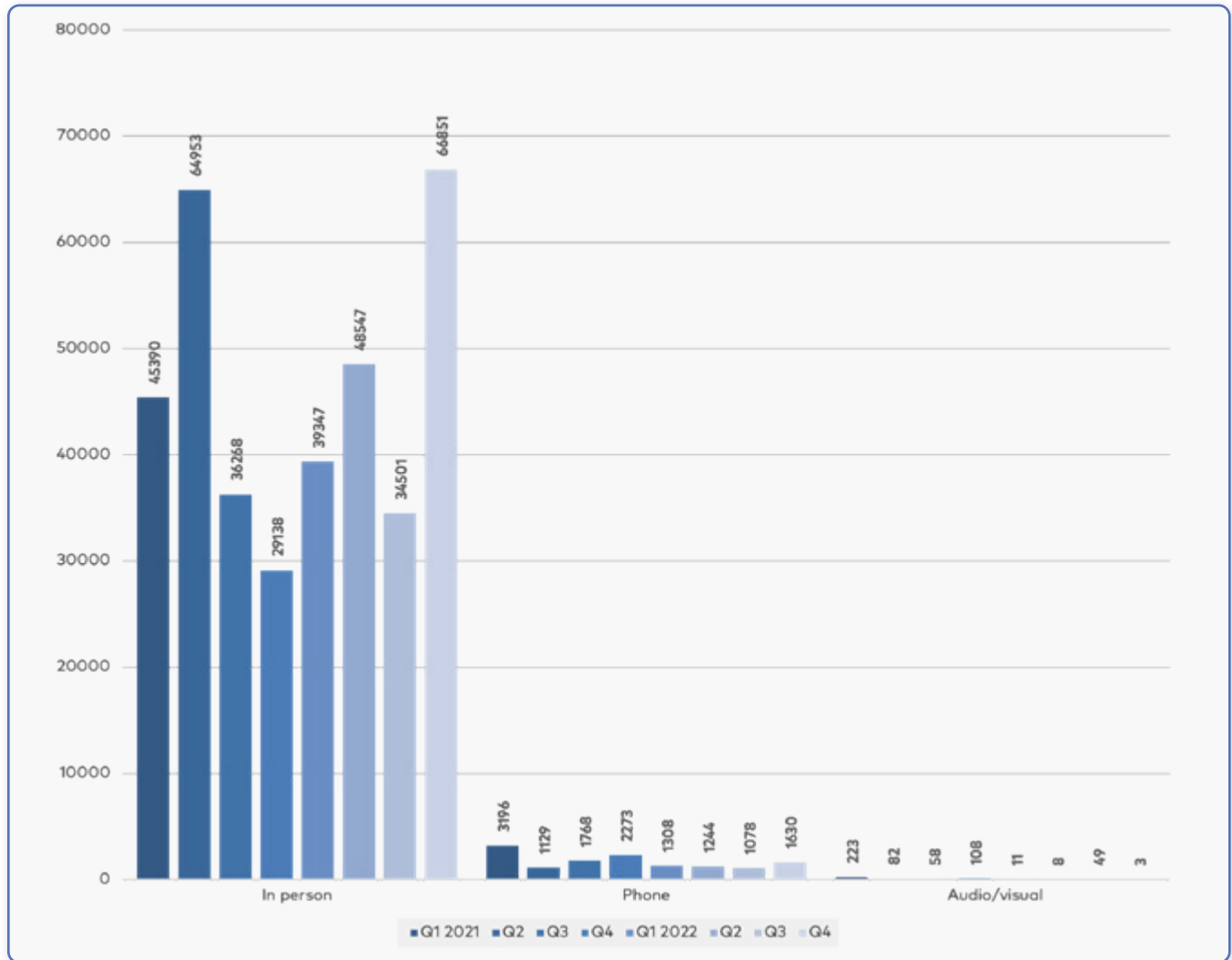
Nursing visits made by LPNs

Visits made by a Nurse Practitioner or a Clinical Nurse Specialist if the visit was a nursing visit (i.e., the NP was not serving as an attending physician or performing a visit in compliance with the face-to-face encounter regulation).

Counts ALL visits, regardless of setting (nursing home, residential facility, hospital, etc.).

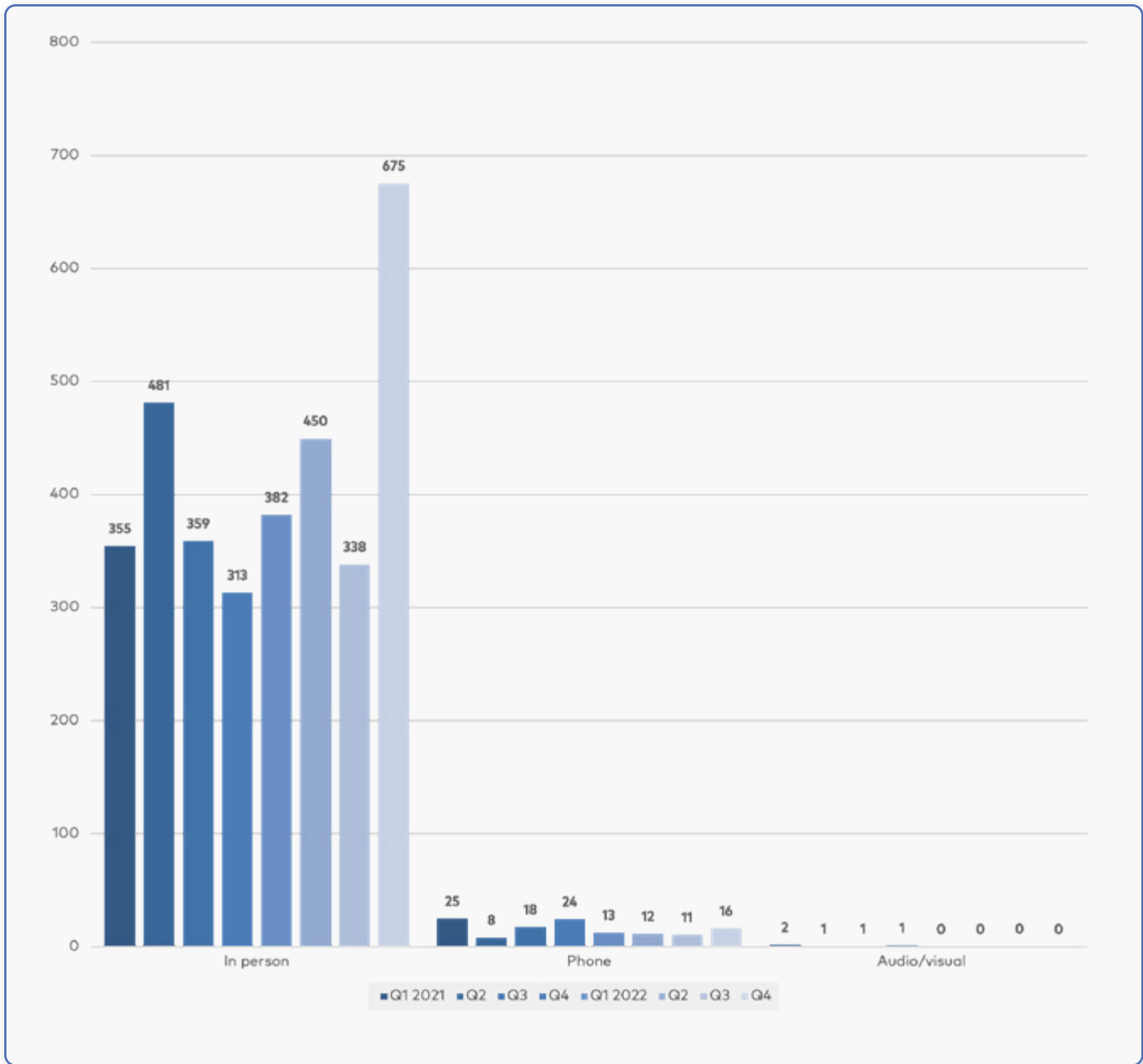
Does not include inpatient staff.

FIG. 32 LPN Nursing Visits Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	45390	3196	223
Q2	64953	1129	82
Q3	36268	1768	58
Q4	29138	2273	108
Q1 2022	39347	1308	11
Q2	48547	1244	8
Q3	34501	1078	49
Q4	66851	1630	3

FIG. 33 LPN Nursing Visits Average - 2021-2022



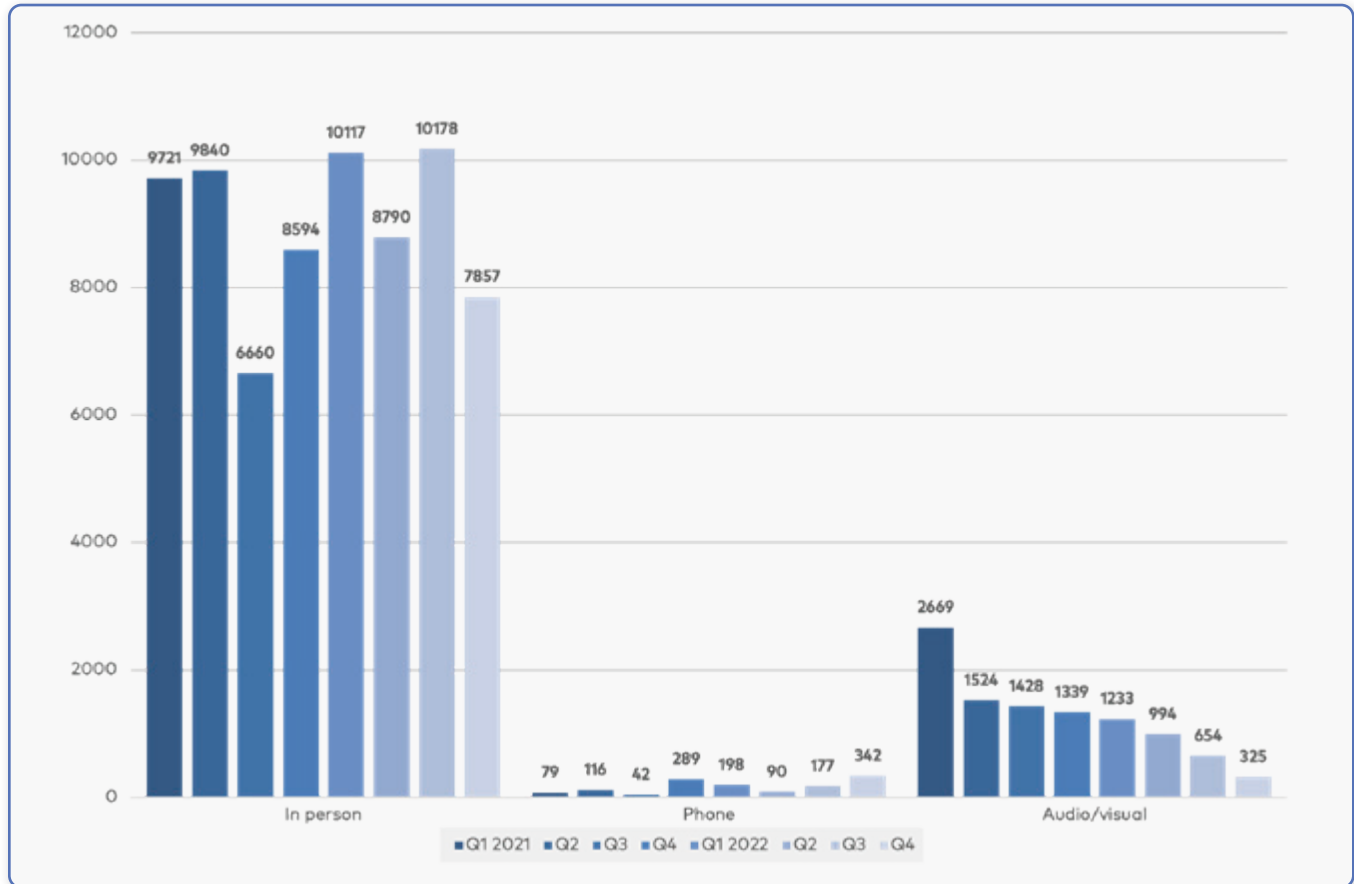
	In person	Phone	Audio/visual
Q1 2021	355	25	2
Q2	481	8	1
Q3	359	18	1
Q4	313	24	1
Q1 2022	382	13	0
Q2	450	12	0
Q3	38	11	0
Q4	675	16	0

Nursing visits made by Nurse Practitioners

Visits made by Nurse Practitioners when they are serving as an attending physician or performing a visit in compliance with the face-to-face encounter regulation. Counts ALL visits, regardless of setting (nursing home, residential facility, hospital, etc.)

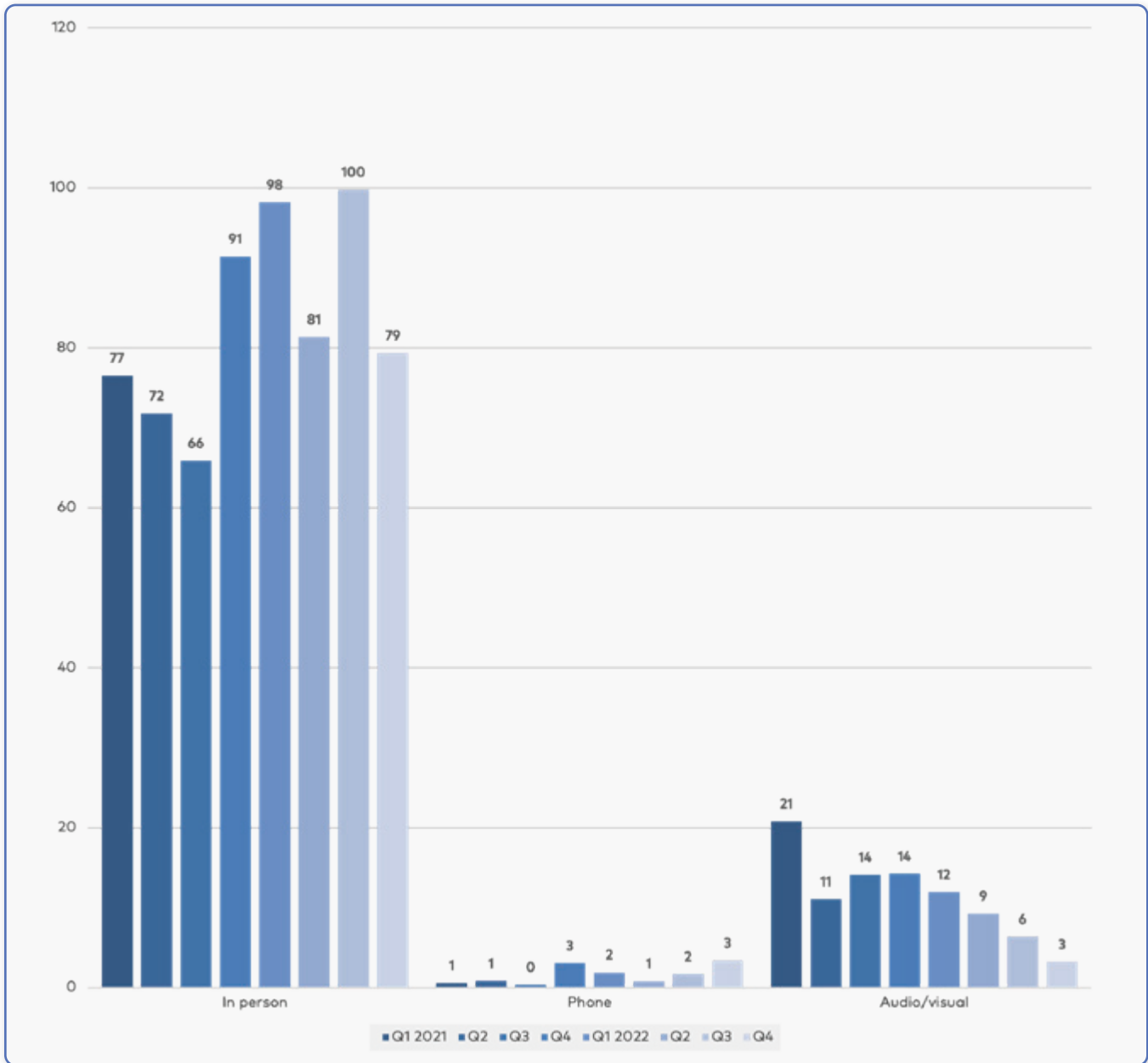
Do not include inpatient staff.

FIG. 34 Nurse Practitioner Visits Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	9721	79	2669
Q2	9840	116	1524
Q3	6660	42	1428
Q4	8594	289	1339
Q1 2022	10117	198	1233
Q2	8790	90	994
Q3	10178	177	654
Q4	7857	342	325

FIG. 35 Nurse Practitioner Visits Average - 2021-2022

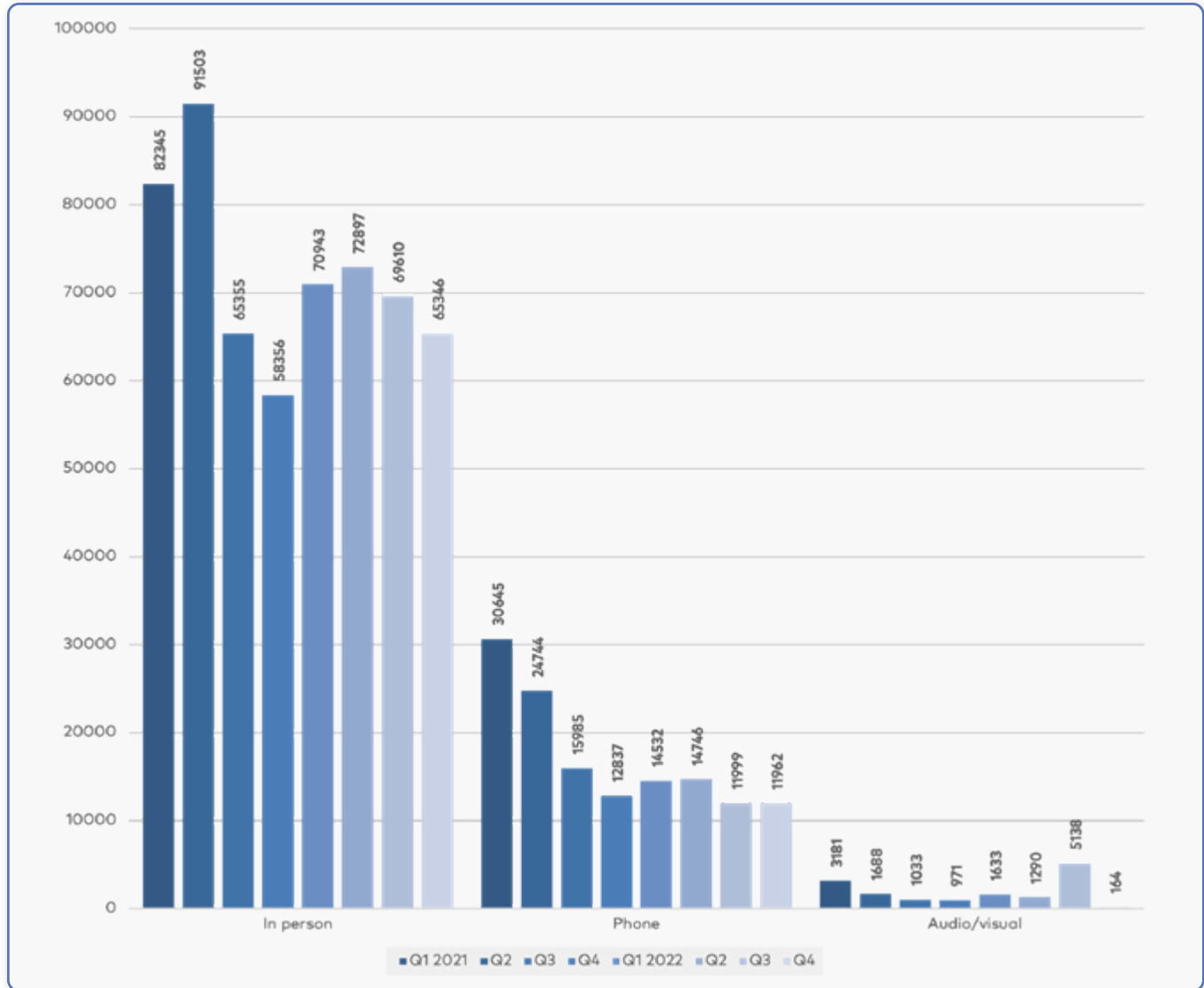


	In person	Phone	Audio/visual
Q1 2021	77	1	21
Q2	72	1	11
Q3	66	0	14
Q4	91	3	14
Q1 2022	98	2	12
Q2	81	1	9
Q3	100	2	6
Q4	79	3	3

Social Services

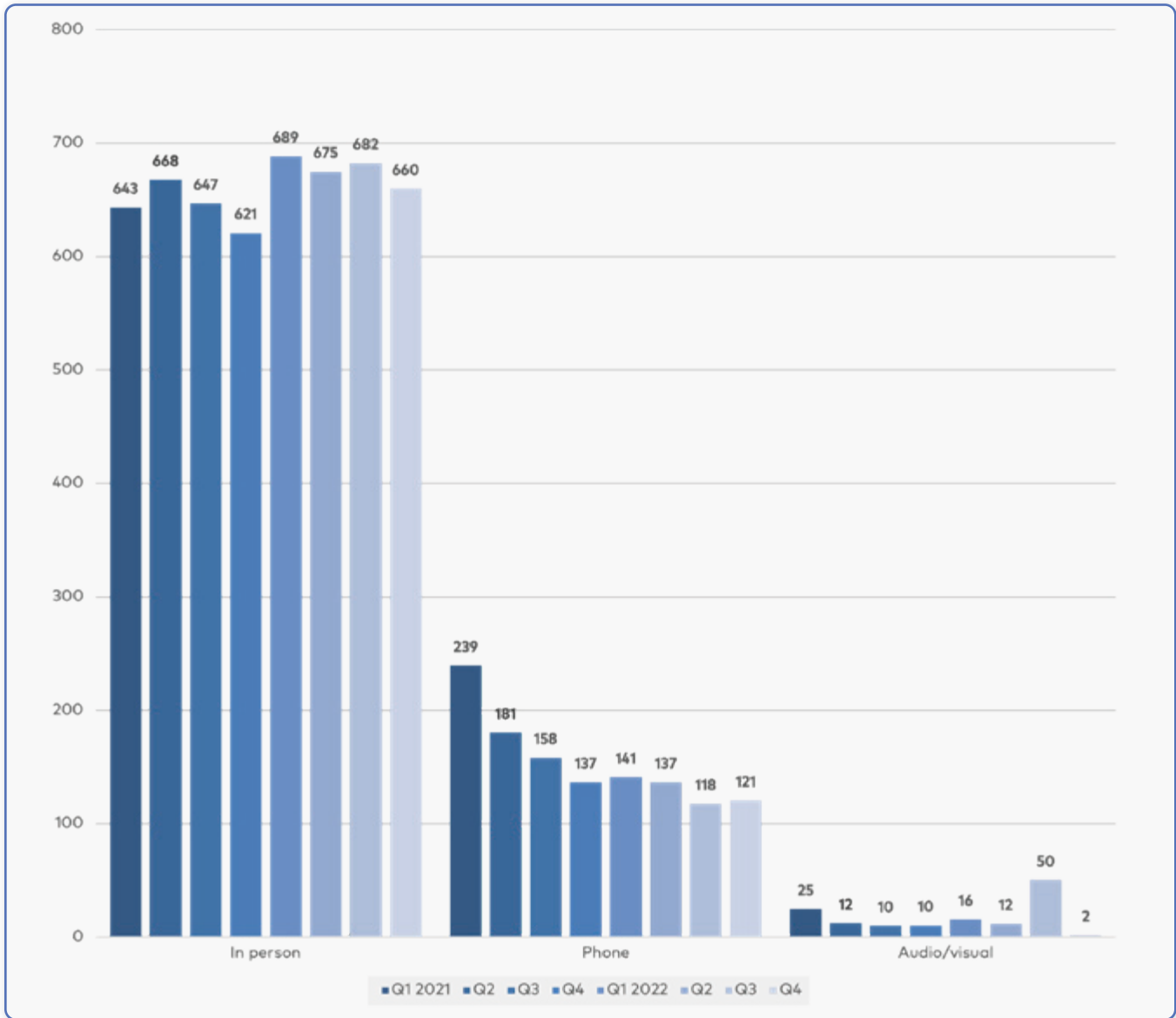
Includes medical social services staff as defined by CMS for the cost report. Does not include chaplains, bereavement staff, or volunteer coordinator. Does not include hospice facility staff.

FIG. 36 Social Services Contacts Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	82345	30645	3181
Q2	91503	24744	1688
Q3	65355	15985	1033
Q4	58356	12837	971
Q1 2022	70943	14532	1633
Q2	72897	14746	1290
Q3	69610	11999	5138
Q4	65346	11962	164

FIG. 37 Social Services Contacts Average - 2021-2022

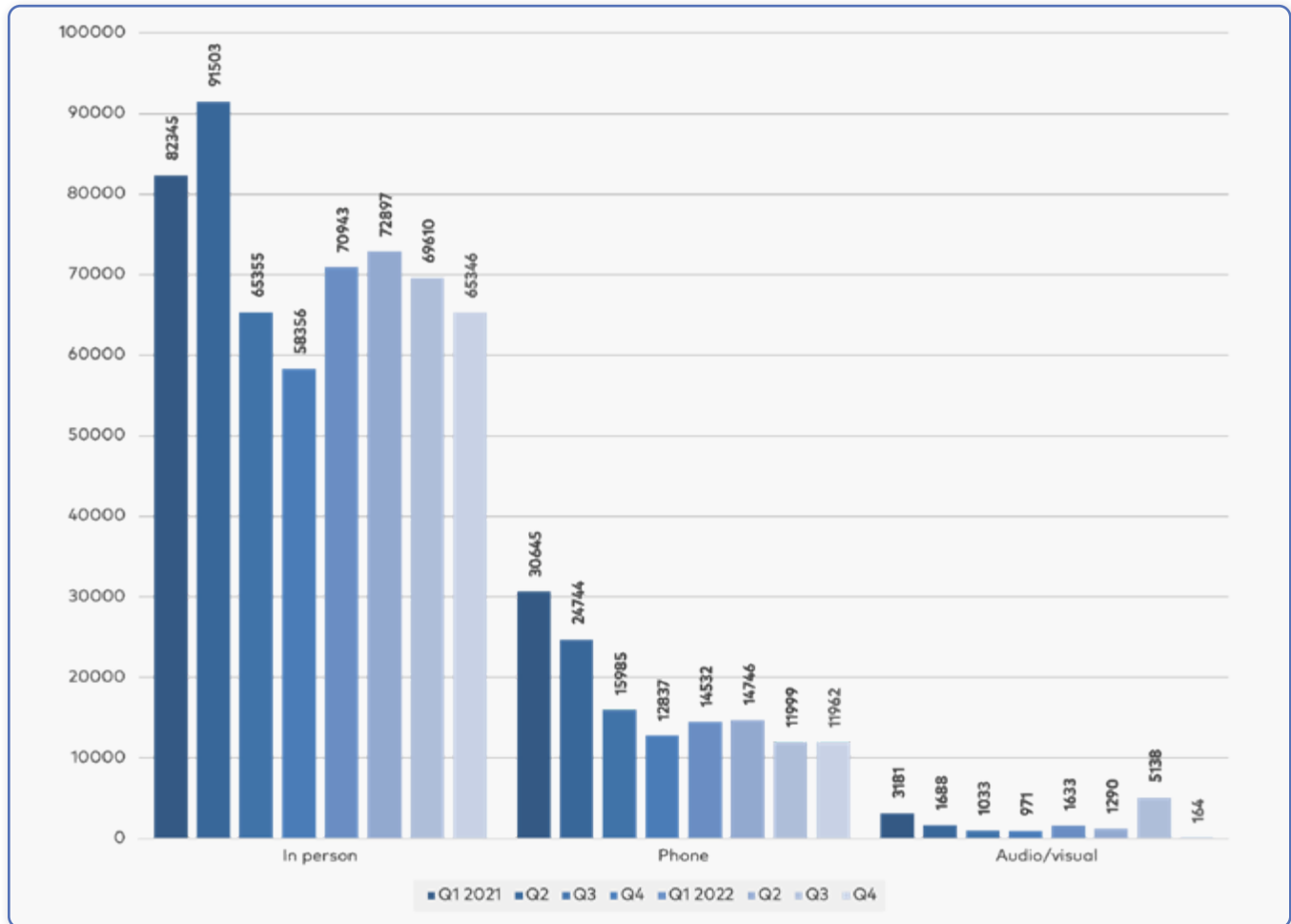


	In person	Phone	Audio/visual
Q1 2021	643	239	25
Q2	668	181	12
Q3	647	158	10
Q4	621	137	10
Q1 2022	689	141	16
Q2	675	137	12
Q3	682	118	50
Q4	660	121	2

Hospice Aide

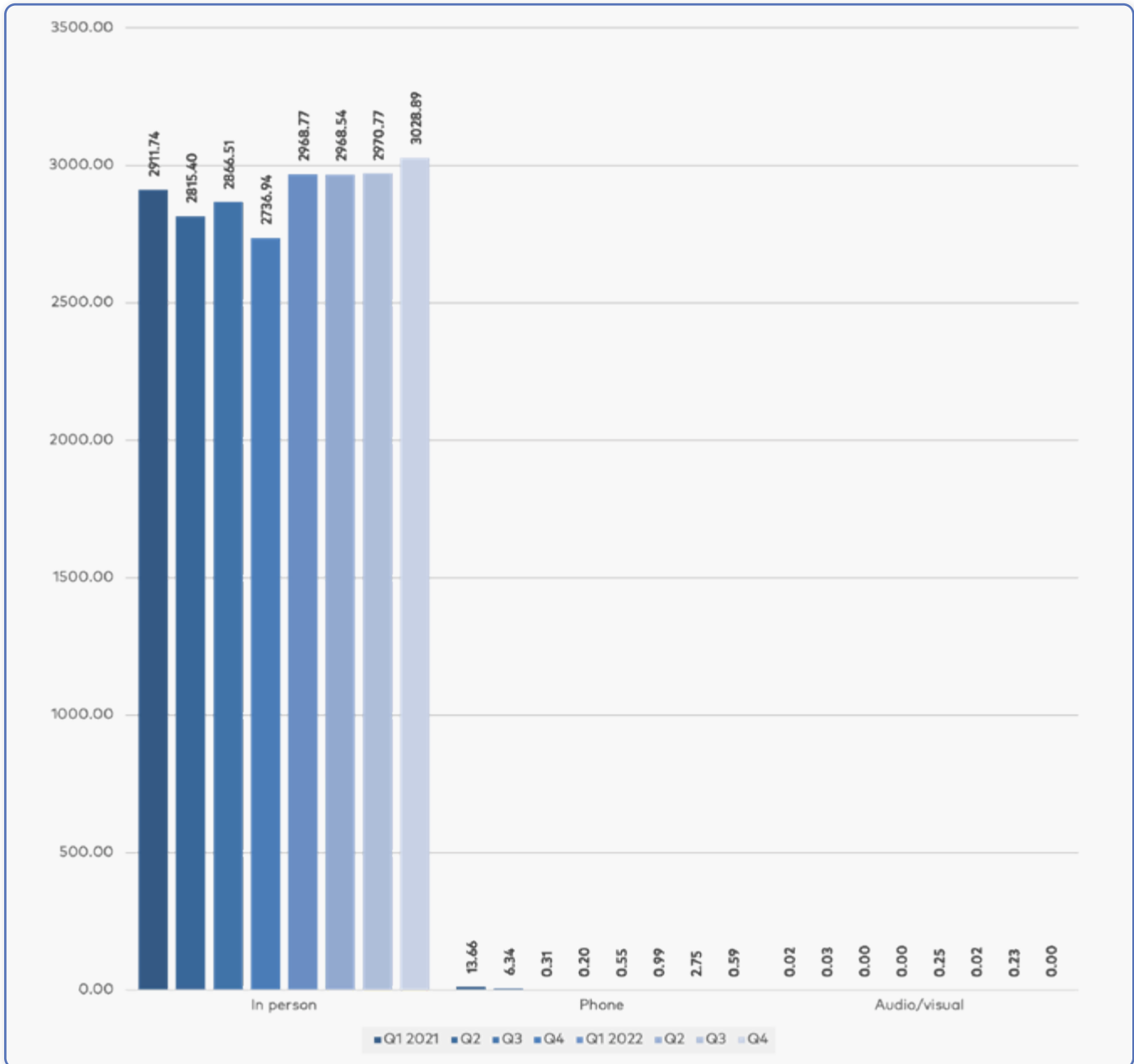
Does not include hospice facility staff.

FIG. 38 Hospice Aide Contacts Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	82345	30645	3181
Q2	91503	24744	1688
Q3	65355	15985	1033
Q4	58356	12837	971
Q1 2022	70943	14532	1633
Q2	72897	14746	1290
Q3	69610	11999	5138
Q4	65346	11962	164

FIG. 39 Hospice Aide Contacts - Average - 2021-2022

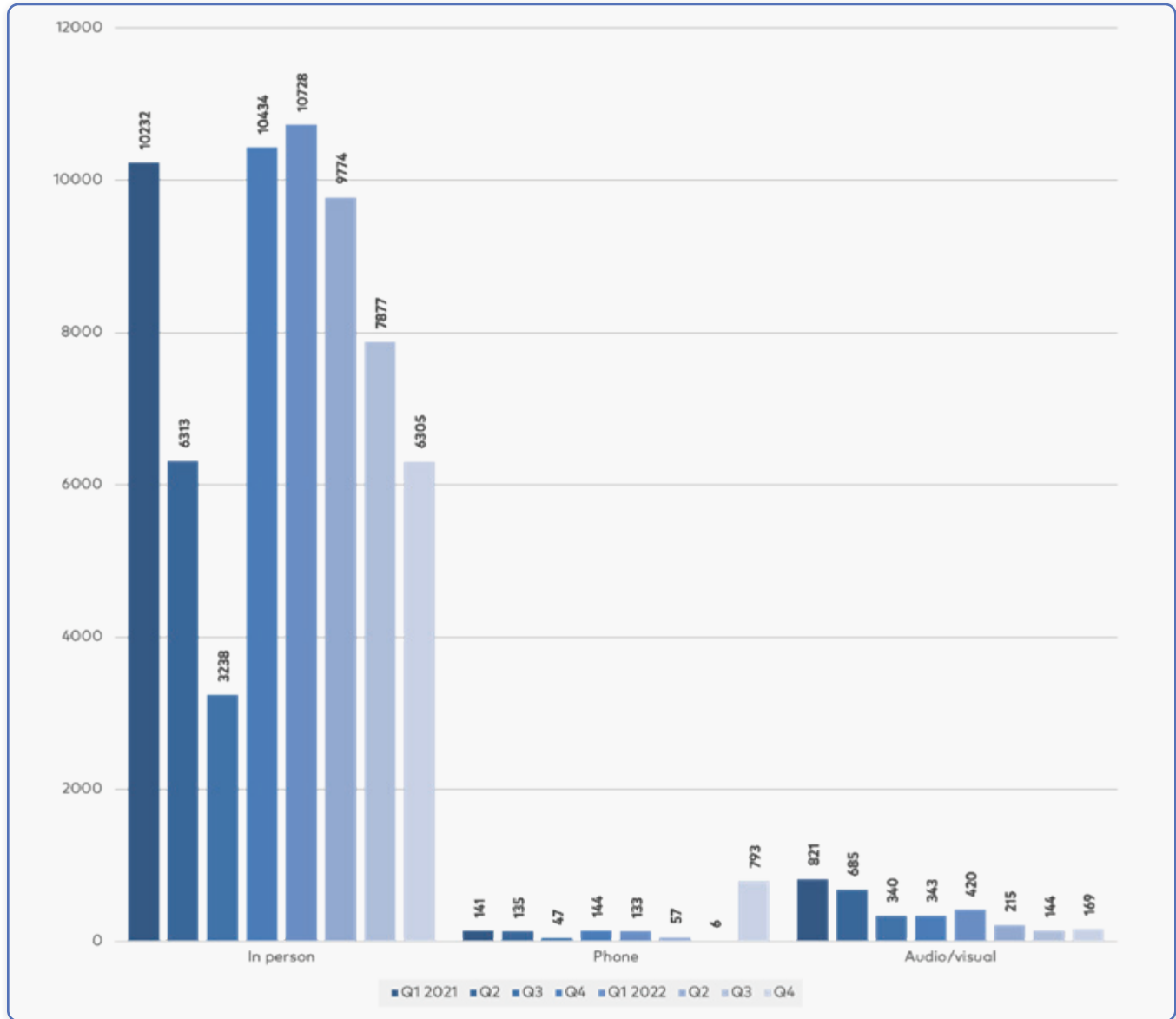


	In person	Phone	Audio/visual
Q1 2021	2911.74	13.66	0.02
Q2	2815.40	6.34	0.03
Q3	2866.51	0.31	0.00
Q4	2736.94	0.20	0.00
Q1 2022	2968.77	0.55	0.25
Q2	2968.54	0.99	0.02
Q3	2970.77	2.75	0.23
Q4	3028.89	0.59	0.00

Physicians – Paid

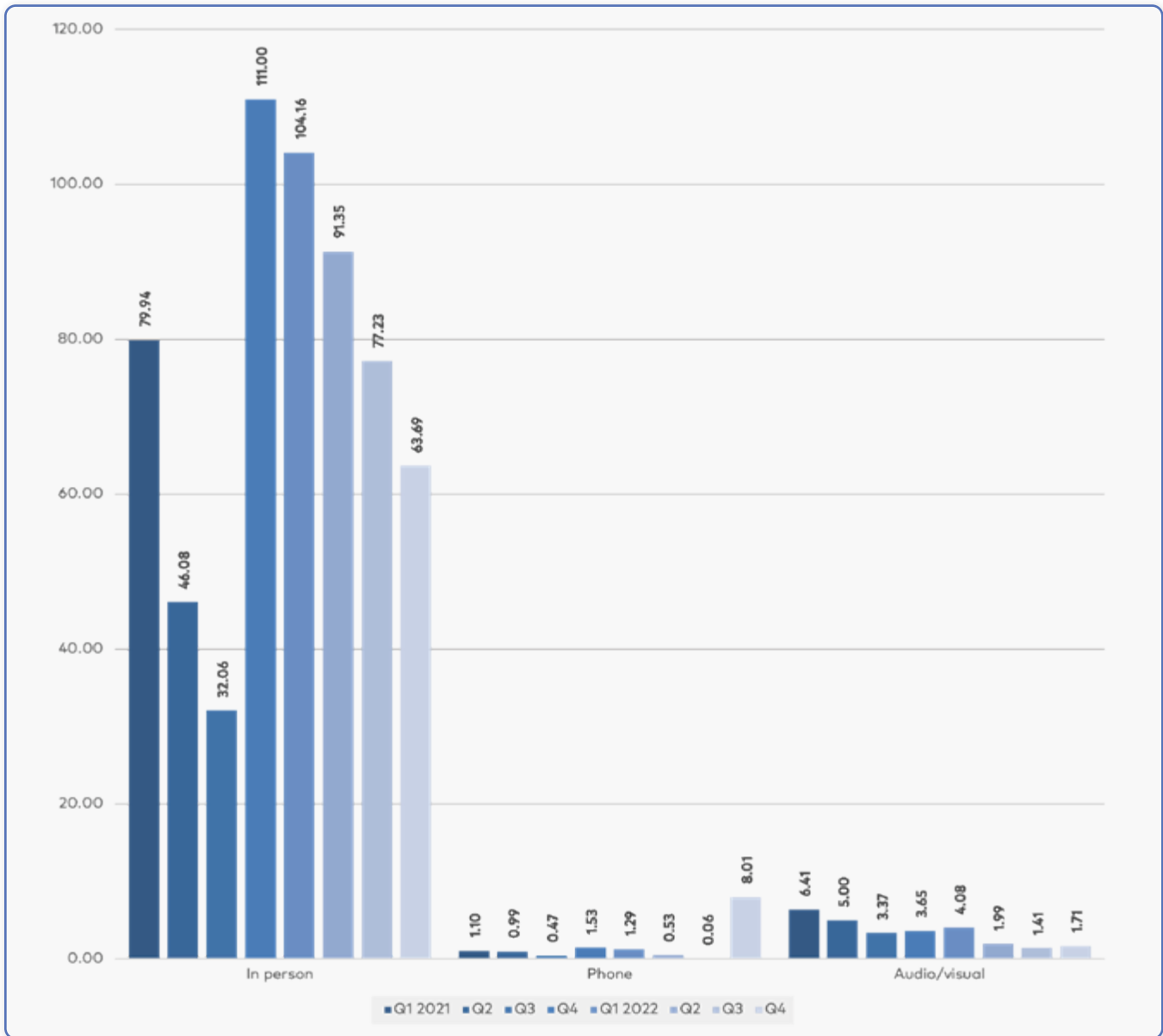
Includes medical directors and other physicians providing direct care to patients and participating in clinical support. Excludes volunteer physicians. Does not include hospice facility staff.

FIG. 40 Physicians Paid Contacts Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	10232	141	821
Q2	6313	135	685
Q3	3238	47	340
Q4	10434	144	343
Q1 2022	10728	133	420
Q2	9774	57	215
Q3	7877	6	144
Q4	6305	793	169

FIG. 41 Physicians Paid Contacts Average - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	79.94	1.10	6.41
Q2	46.08	0.99	5.00
Q3	32.06	0.47	3.37
Q4	111.00	1.53	3.65
Q1 2022	104.16	1.29	4.08
Q2	91.35	0.53	1.99
Q3	77.23	0.06	1.41
Q4	63.69	8.01	1.71

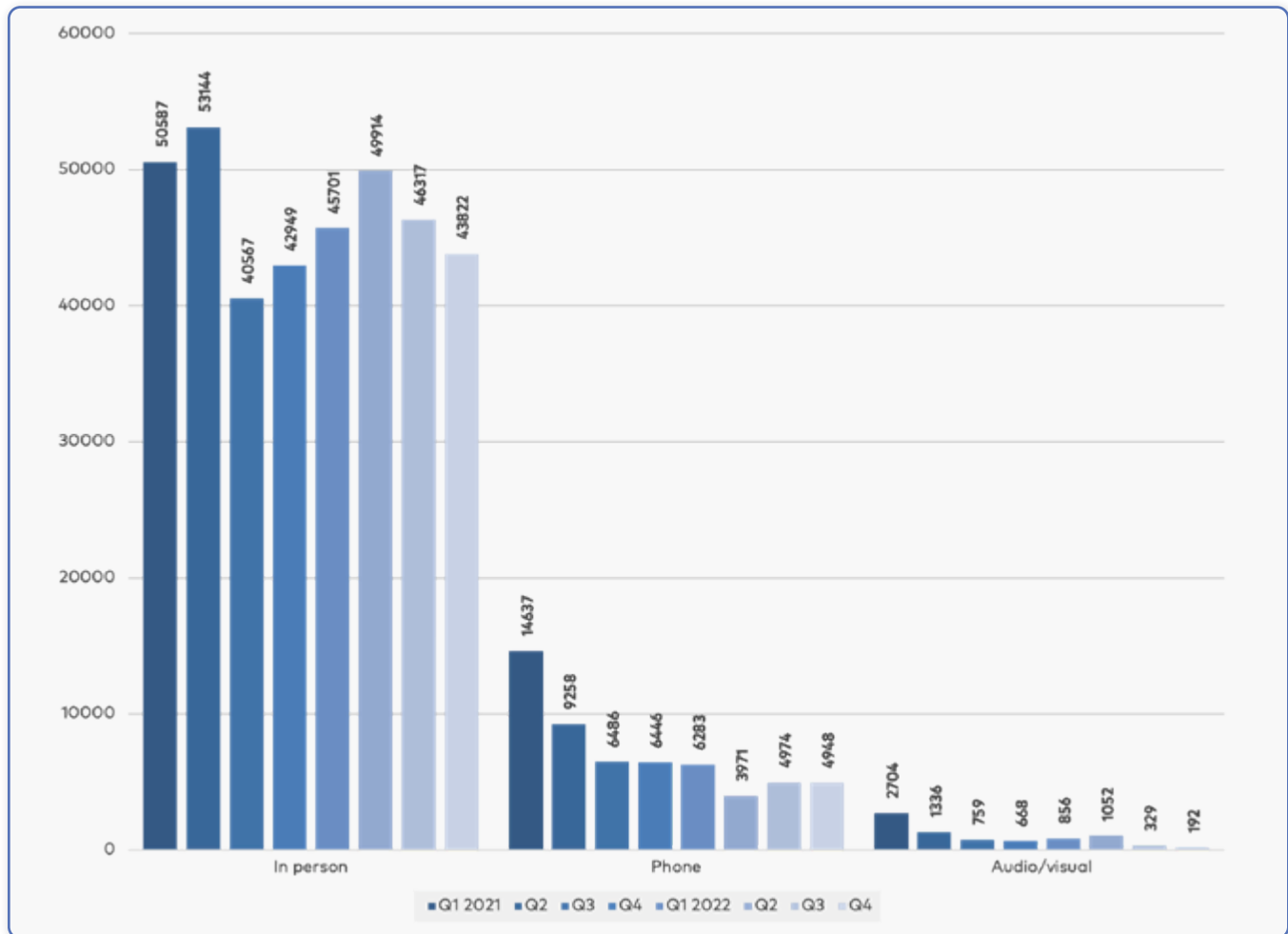
Chaplains

Visit information for this quarter for the disciplines listed in the table below.

Counts ALL visits, regardless of setting (nursing home, residential facility, hospital, etc.) **Does not include inpatient staff.**

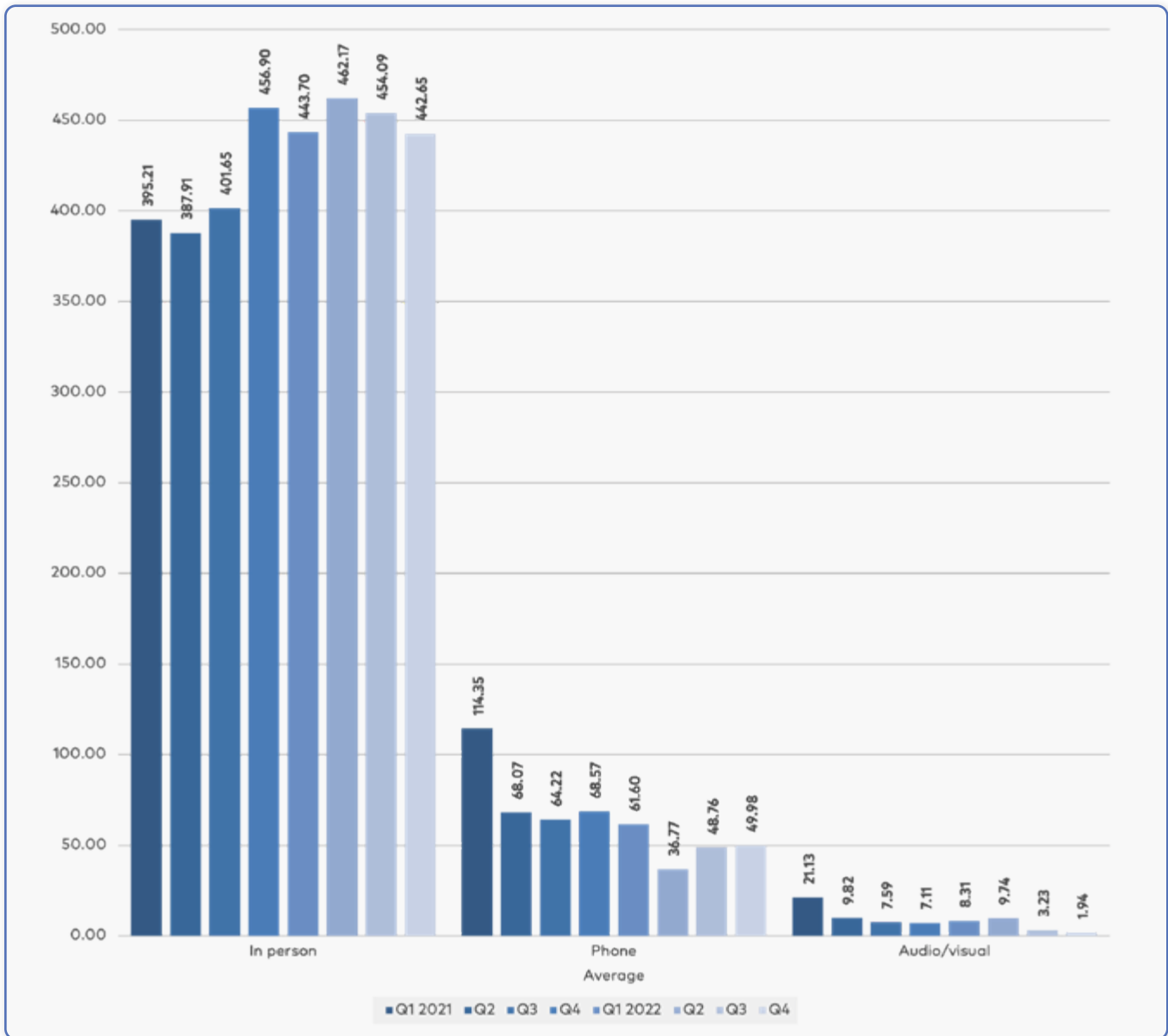
See next section for on-call and after-hours care visits

FIG. 42 Chaplain Contacts Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	50587	14637	2704
Q2	53144	9258	1336
Q3	40567	6486	759
Q4	42949	6446	668
Q1 2022	45701	6283	856
Q2	49914	3971	1052
Q3	46317	4974	329
Q4	43822	4948	192

FIG. 43 Chaplain Contacts Average - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	395.21	114.35	21.13
Q2	387.91	68.07	9.82
Q3	401.65	64.22	7.59
Q4	456.90	68.57	7.11
Q1 2022	443.70	61.60	8.31
Q2	462.17	36.77	9.74
Q3	454.09	48.76	3.23
Q4	442.65	49.98	1.94

Other Clinical

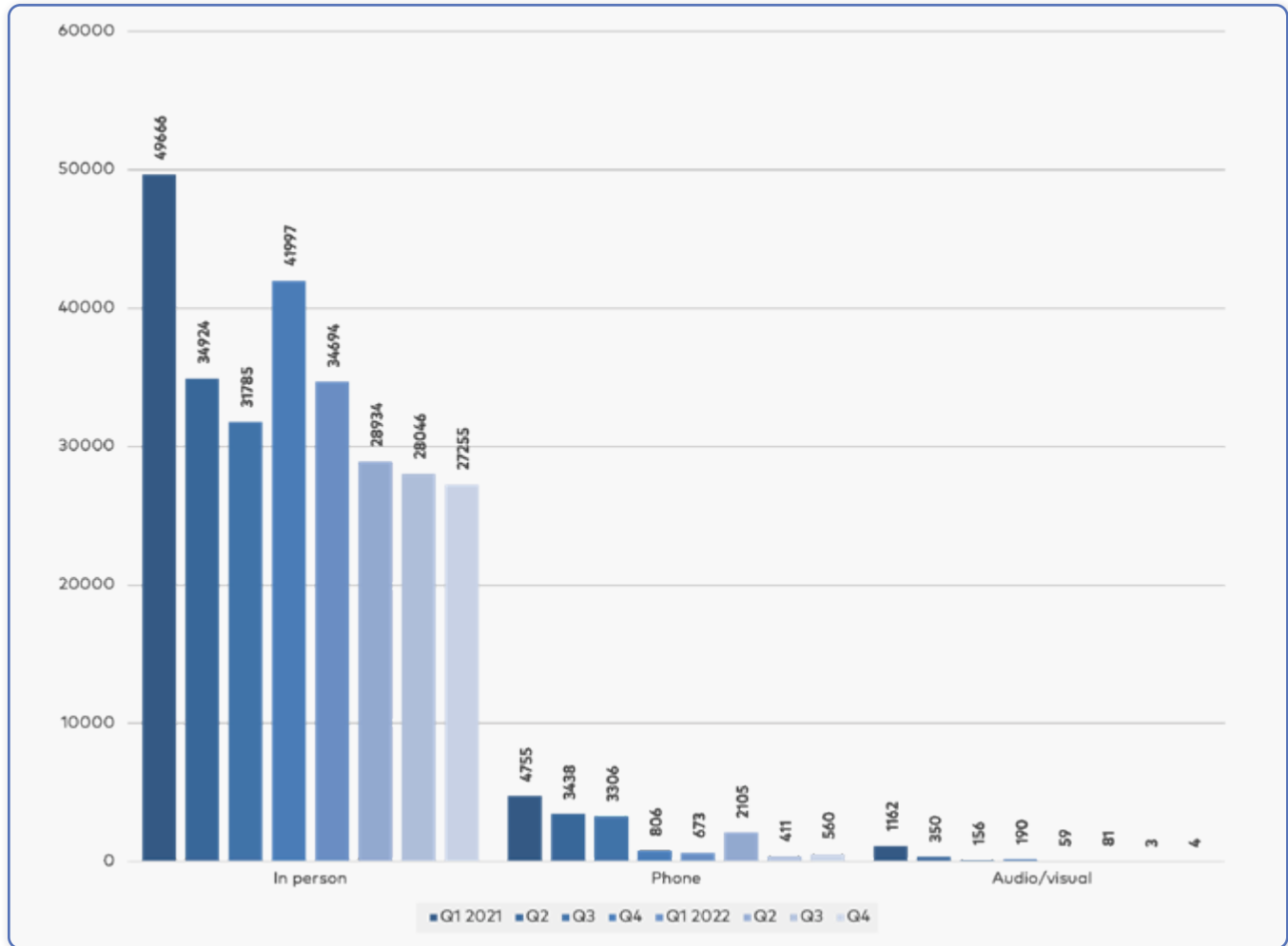
Includes any paid staff, in addition to those captured above, who make visits as part of direct care to patients or families. Include therapists, dietitians, etc. Does not include volunteers or bereavement staff.

Visit information for this quarter for the disciplines listed in the table below.

Counts ALL visits, regardless of setting (nursing home, residential facility, hospital, etc.) **Does not include inpatient staff.**

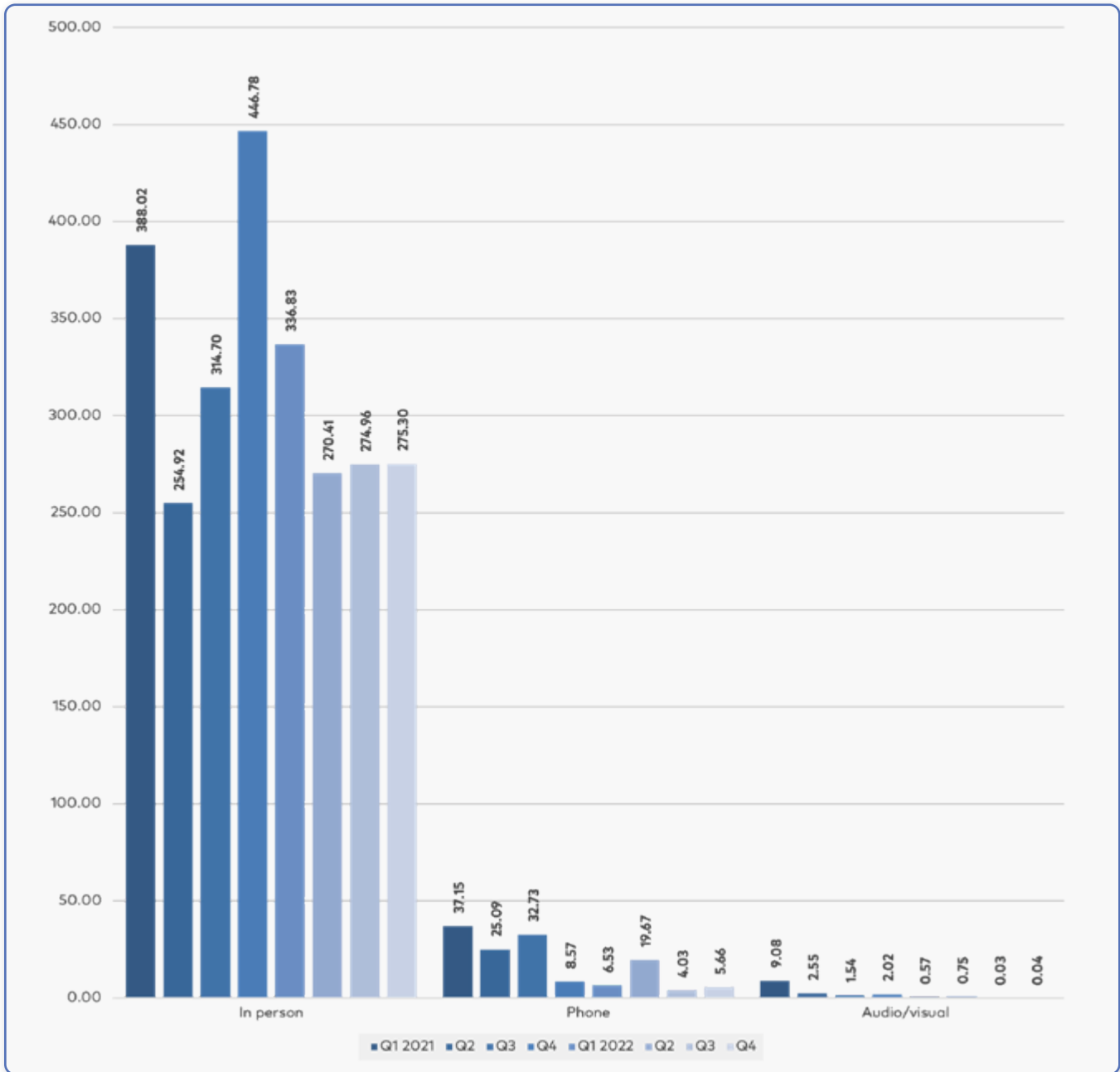
See next section for on-call and after-hours care visits.

FIG. 44 Other Clinical Total - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	49666	4755	1162
Q2	34924	3438	350
Q3	31785	3306	156
Q4	41997	806	190
Q1 2022	34694	673	59
Q2	28934	2105	81
Q3	28046	411	3
Q4	27255	560	4

FIG. 45 Other Clinical Average - 2021-2022



	In person	Phone	Audio/visual
Q1 2021	388.02	37.15	9.08
Q2	254.92	25.09	2.55
Q3	314.70	32.73	1.54
Q4	446.78	8.57	2.02
Q1 2022	336.83	6.53	0.57
Q2	270.41	19.67	0.75
Q3	274.96	4.03	0.03
Q4	275.30	5.66	0.04

On-call and after-hours care visits

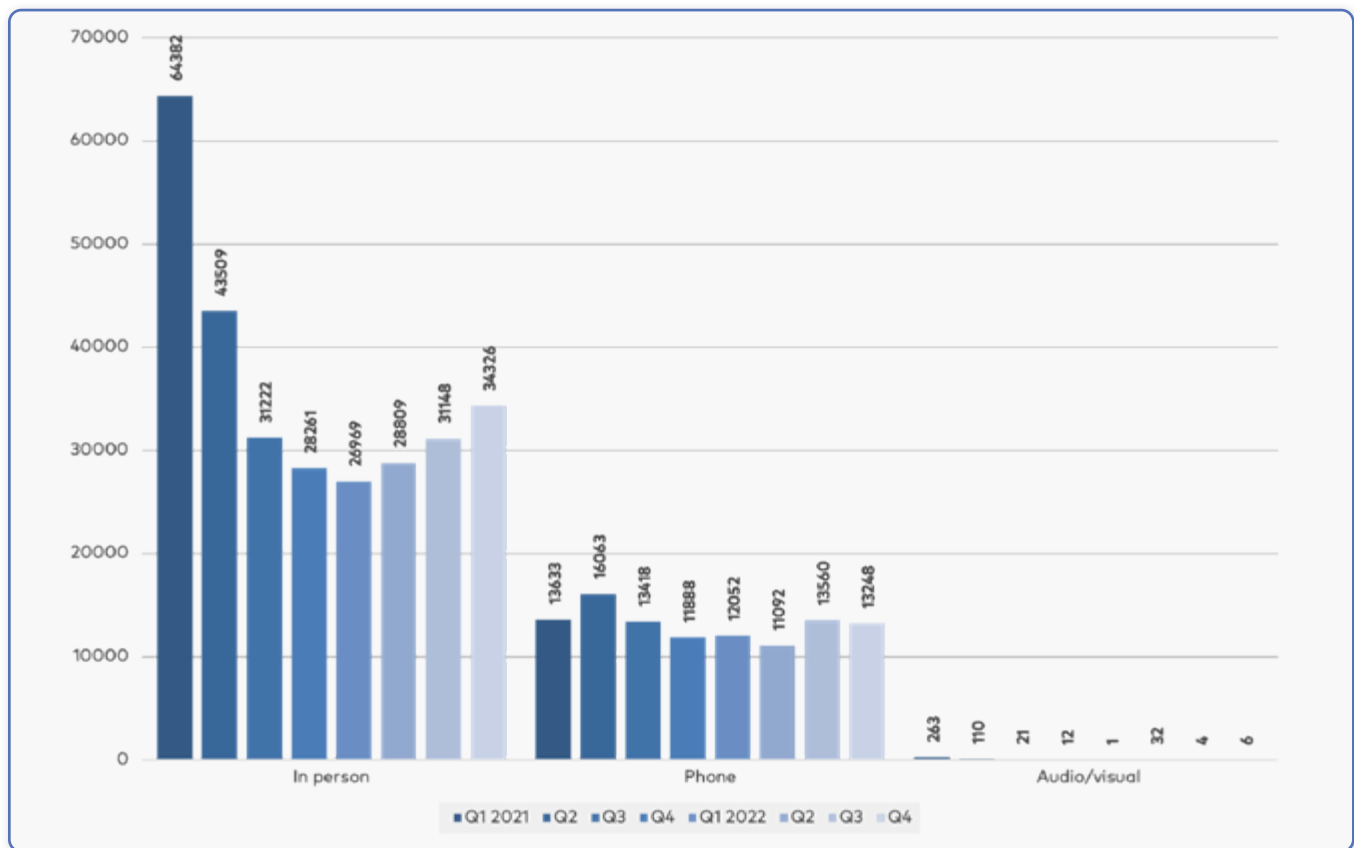
On-call and after-hours care visits

Visit information for this quarter for on-call and after-hours care visits per discipline listed in the table below. Counts ALL visits, regardless of setting (nursing home, residential facility, hospital, etc.)

Does not include inpatient staff.

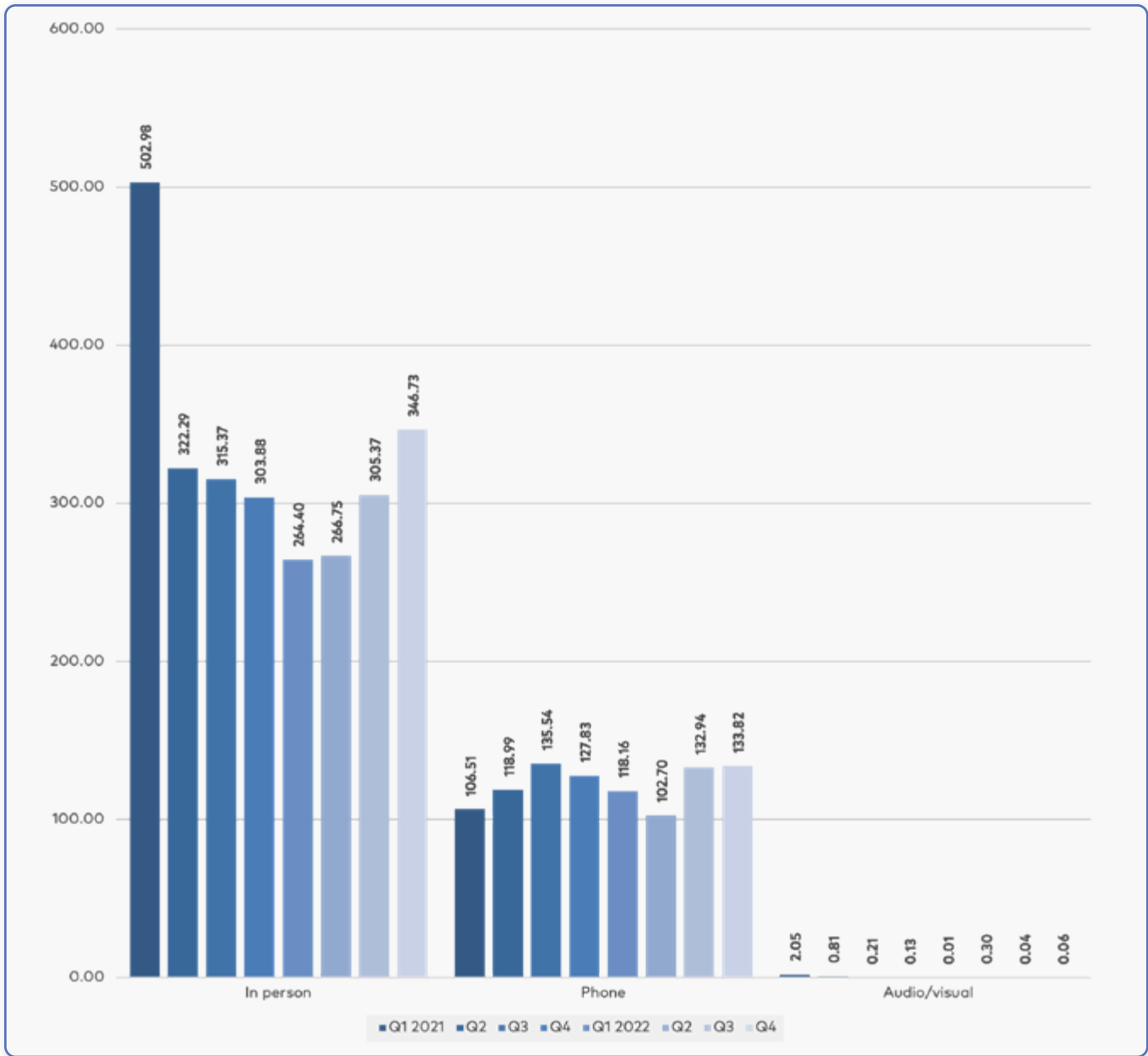
Nursing - Include visits made by RNs. Include visits made by a Nurse Practitioner or a Clinical Nurse Specialist if the visit was a nursing visit (i.e., the NP was not serving as an attending physician or performing a visit in compliance with the face-to-face encounter regulation).

FIG. 46 RN Nursing Visits Total - 2021-2022



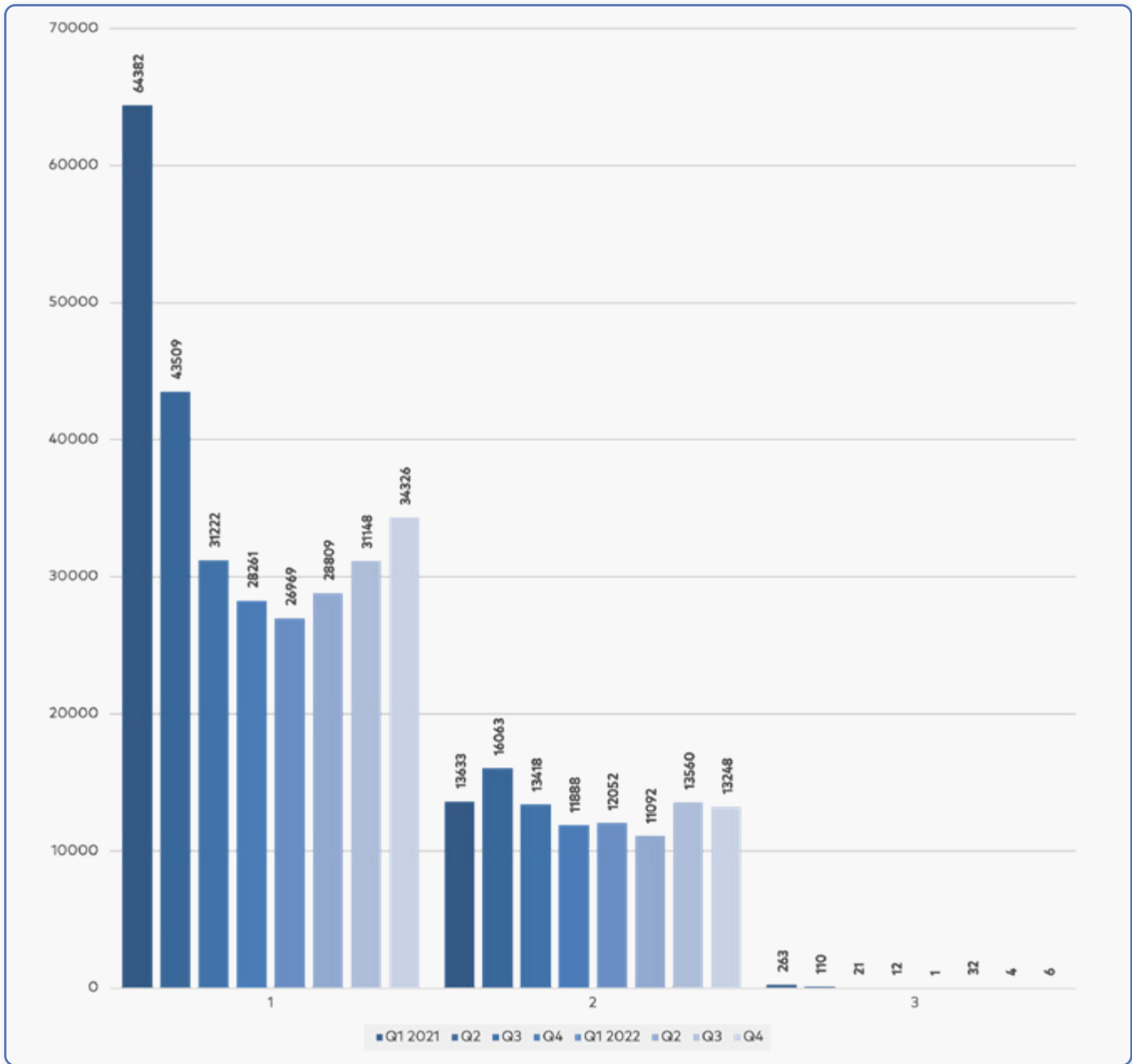
	In person	Phone	Audio/visual
Q1 2021	64382	13633	263
Q2	43509	16063	110
Q3	31222	13418	21
Q4	28261	11888	12
Q1 2022	26969	12052	1
Q2	28809	11092	32
Q3	31148	13560	4
Q4	34326	13248	6

FIG. 47 RN Nursing Visits - Average - 2021-2022



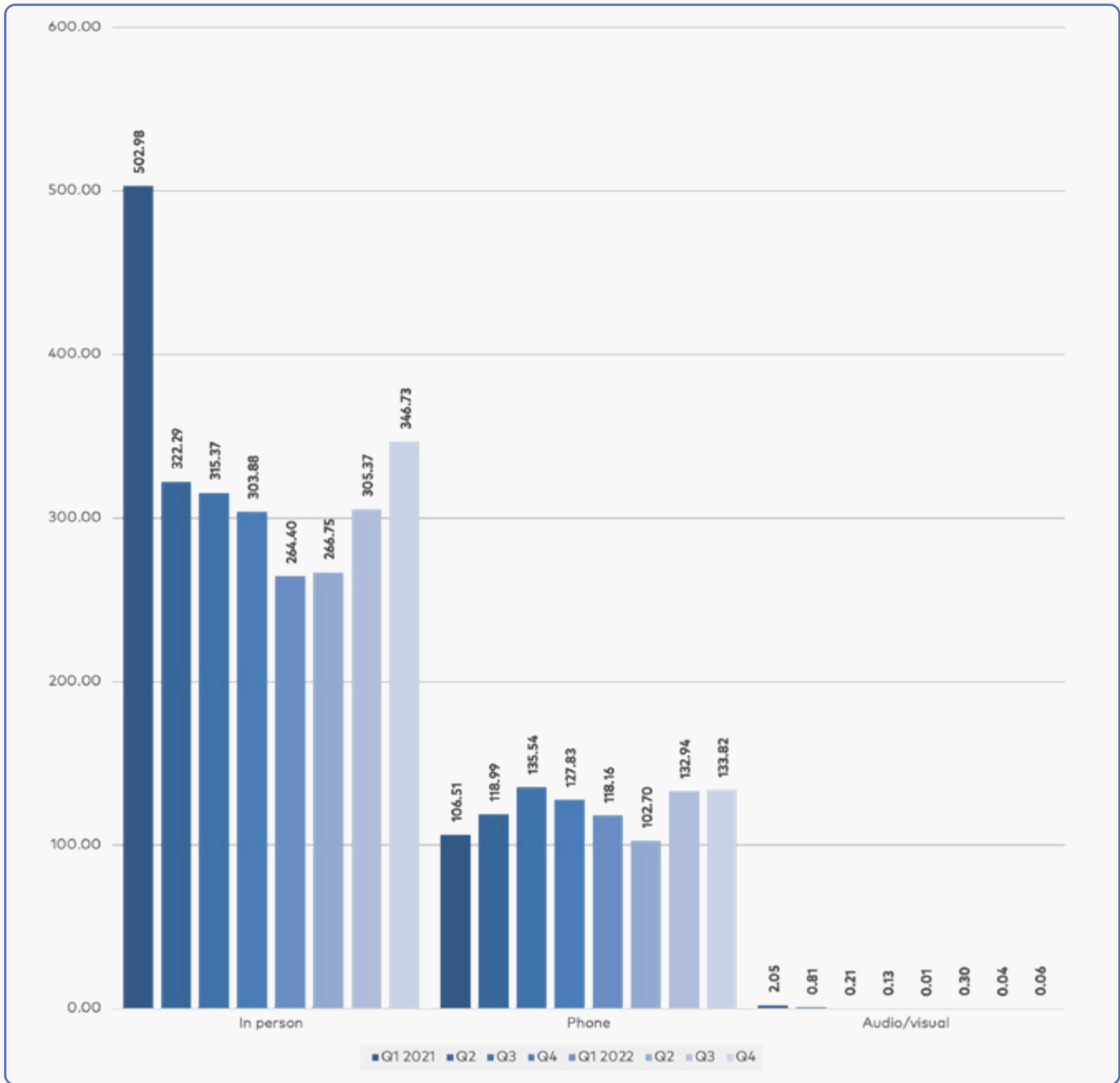
	In person	Phone	Audio/visual
Q1 2021	502.98	106.51	2.05
Q2	322.29	118.99	0.81
Q3	315.37	135.54	0.21
Q4	303.88	127.83	0.13
Q1 2022	264.40	118.16	0.01
Q2	266.75	102.70	0.30
Q3	305.37	132.94	0.04
Q4	346.73	133.82	0.06

FIG. 48 Nursing - Direct Clinical & LPN - Total - 2021-2022



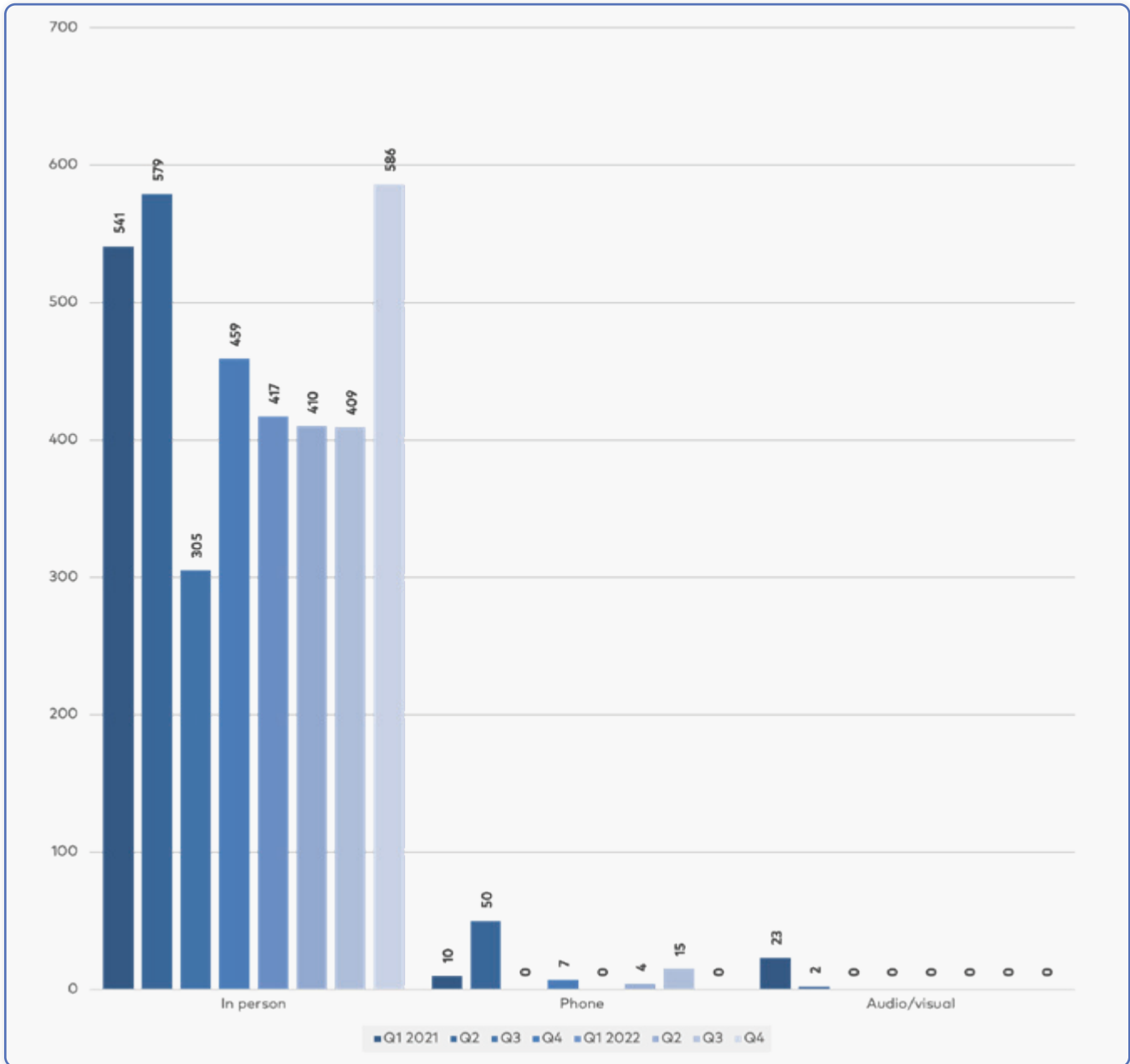
	1	2	3
Q1 2021	64382	13633	263
Q2	43509	16063	110
Q3	31222	13418	21
Q4	28261	11888	12
Q1 2022	26969	12052	1
Q2	28809	11092	32
Q3	31148	13560	4
Q4	34326	13248	6

FIG. 49 Nursing - Direct Clinical & LPN - Average - 2021-2022



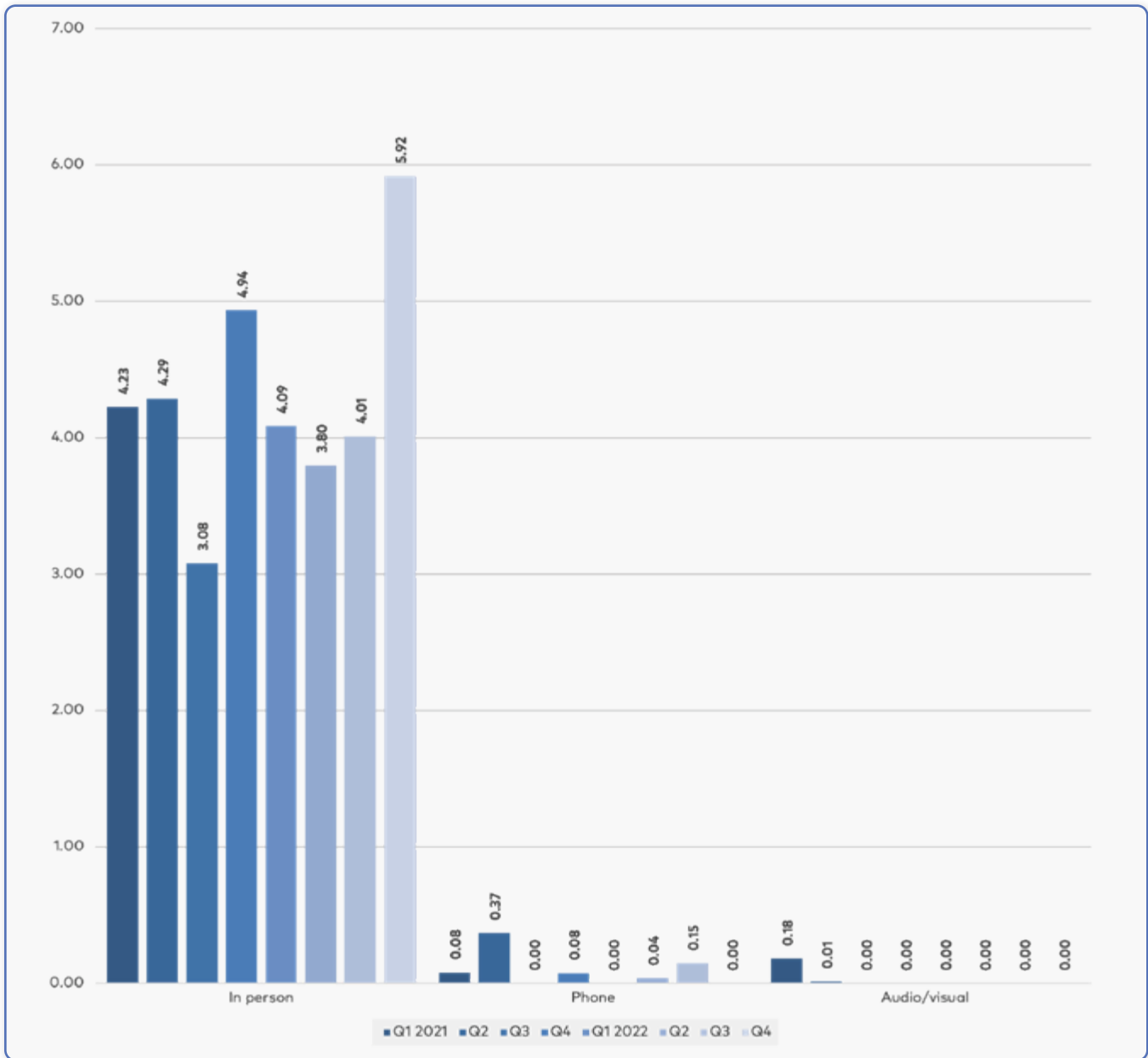
	In person	Phone	Audio/visual
Q1 2021	502.98	106.51	2.05
Q2	322.29	118.99	0.81
Q3	315.37	135.54	0.21
Q4	303.88	127.83	0.13
Q1 2022	264.40	118.16	0.01
Q2	266.75	102.70	0.30
Q3	305.37	132.94	0.04
Q4	346.73	133.82	0.06

FIG. 50 Nurse Practitioner Visits - Total - 2021-2022



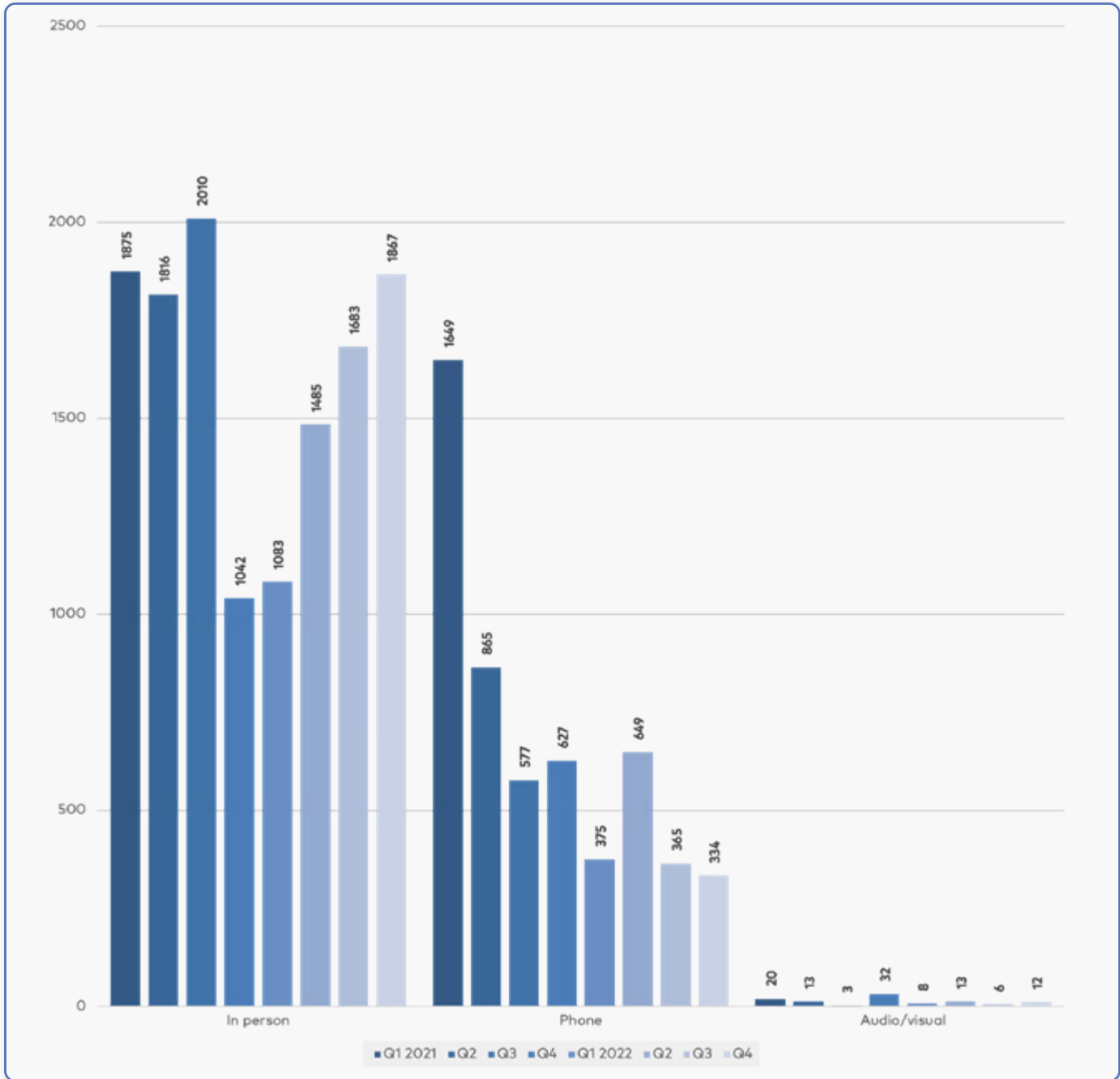
	In person	Phone	Audio/visual
Q1 2021	541	10	23
Q2	579	50	2
Q3	305	0	0
Q4	459	7	0
Q1 2022	417	0	0
Q2	410	4	0
Q3	409	15	0
Q4	586	0	0

FIG. 51 Nurse Practitioner Visits - Average - 2021-2022



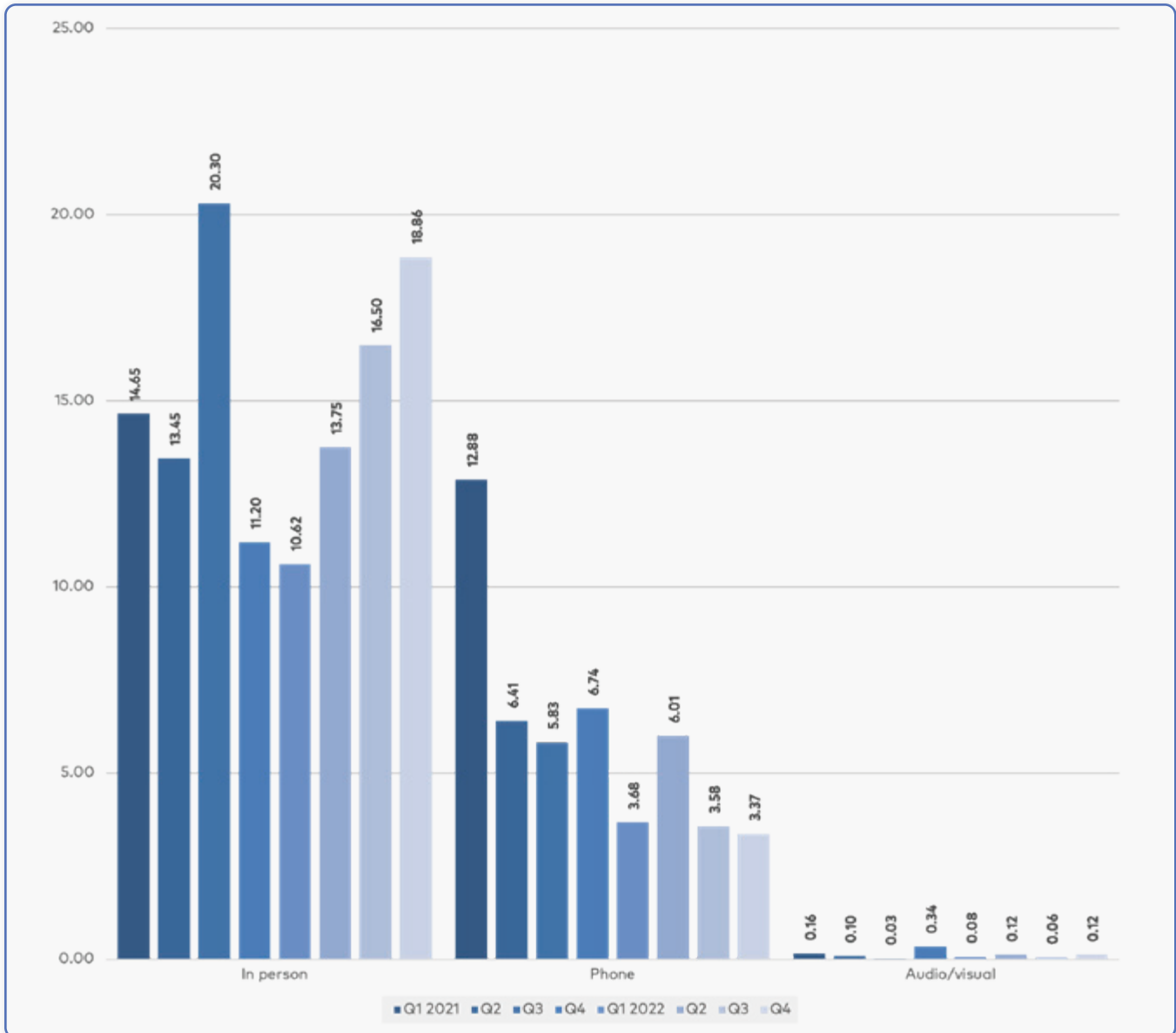
	In person	Phone	Audio/visual
Q1 2021	4.23	0.08	0.18
Q2	4.29	0.37	0.01
Q3	3.08	0.00	0.00
Q4	4.94	0.08	0.00
Q1 2022	4.09	0.00	0.00
Q2	3.80	0.04	0.00
Q3	4.01	0.15	0.00
Q4	5.92	0.00	0.00

FIG. 52 Social Services Contacts - Total - 2021-2022



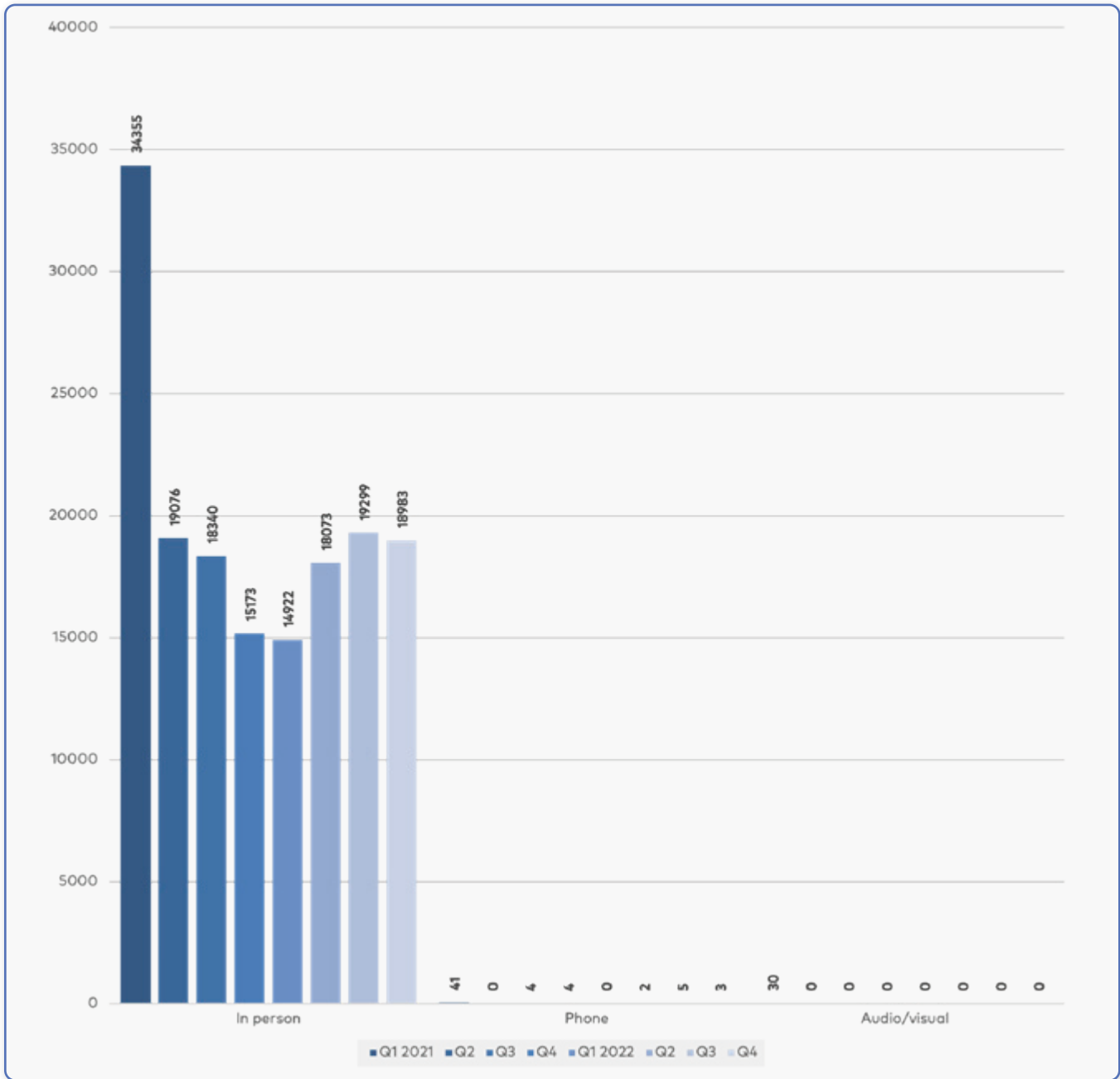
	In person	Phone	Audio/visual
Q1 2021	1875	1649	20
Q2	1816	865	13
Q3	2010	577	3
Q4	1042	627	32
Q1 2022	1083	375	8
Q2	1485	649	13
Q3	1683	365	6
Q4	1867	334	12

FIG. 53 Social Services Contacts - Average - 2021-2022



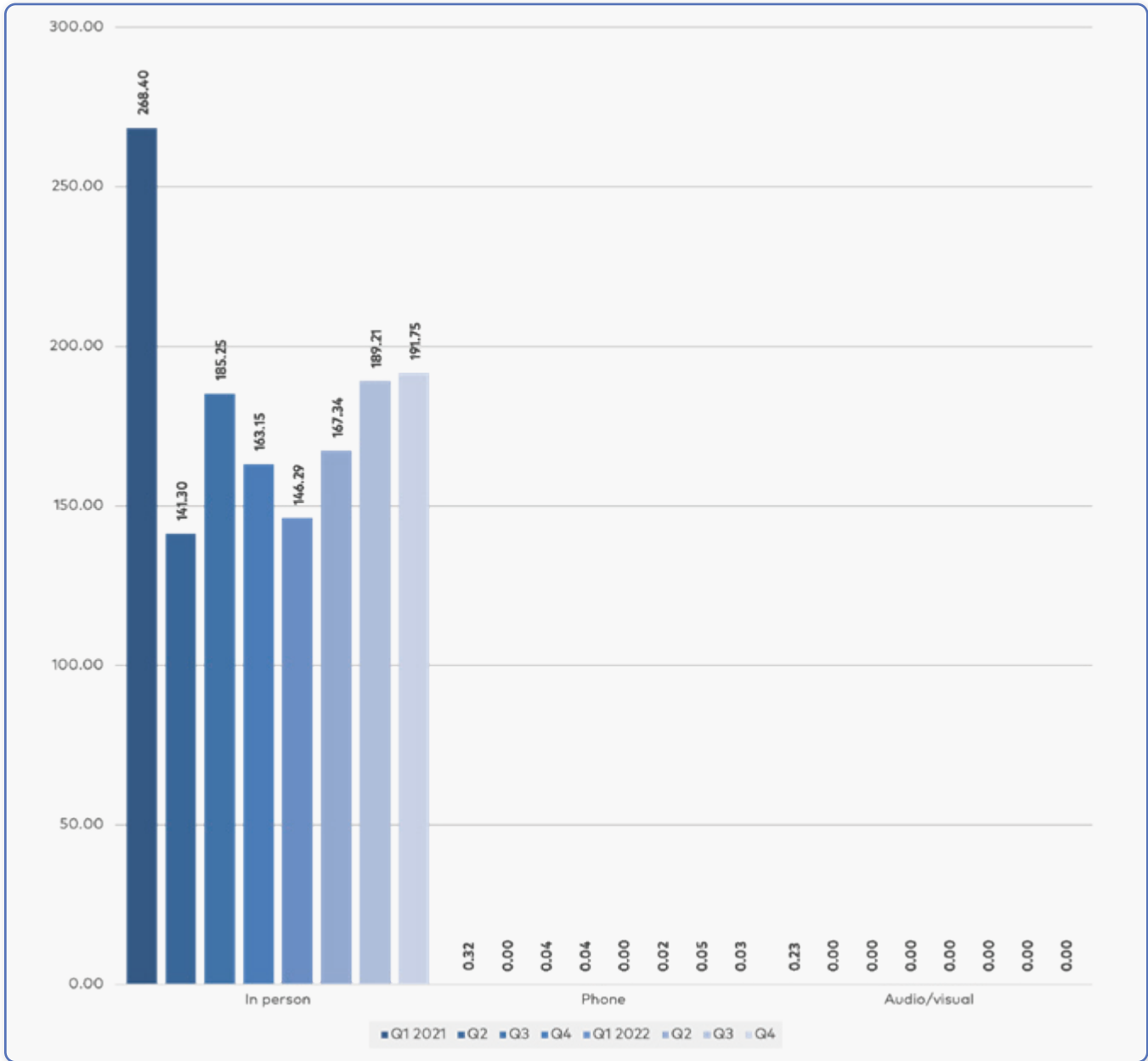
	In person	Phone	Audio/visual
Q1 2021	14.65	12.88	0.16
Q2	13.45	6.41	0.10
Q3	20.30	5.83	0.03
Q4	11.20	6.74	0.34
Q1 2022	10.62	3.68	0.08
Q2	13.75	6.01	0.12
Q3	16.50	3.58	0.06
Q4	18.86	3.37	0.12

FIG. 54 Hospice Aides Contacts - Total - 2021-2022



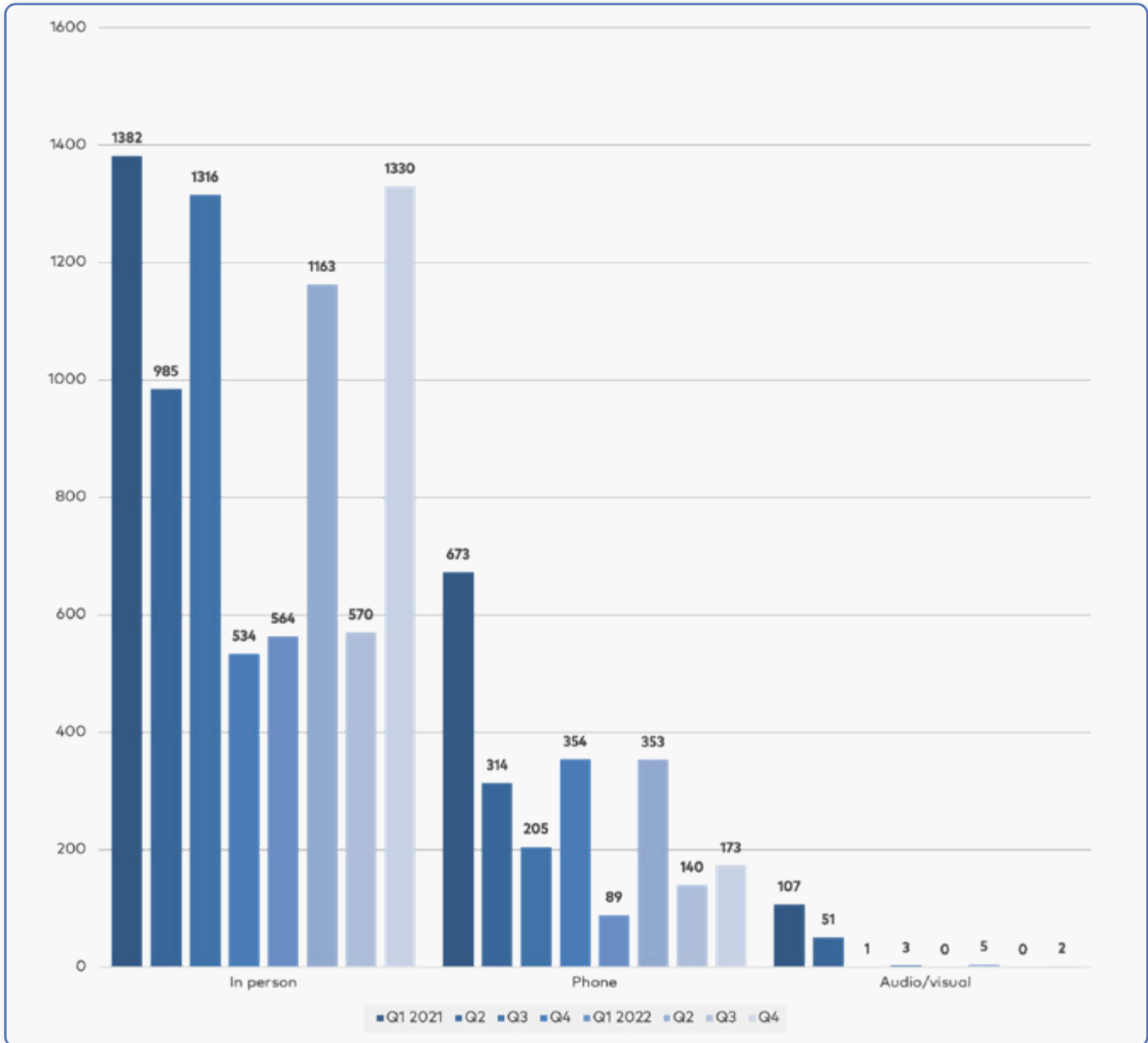
	In person	Phone	Audio/visual
Q1 2021	34355	41	30
Q2	19076	0	0
Q3	18340	4	0
Q4	15173	4	0
Q1 2022	14922	0	0
Q2	18073	2	0
Q3	19299	5	0
Q4	18983	3	0

FIG. 55 Hospice Aides Contacts - Average - 2021-2022



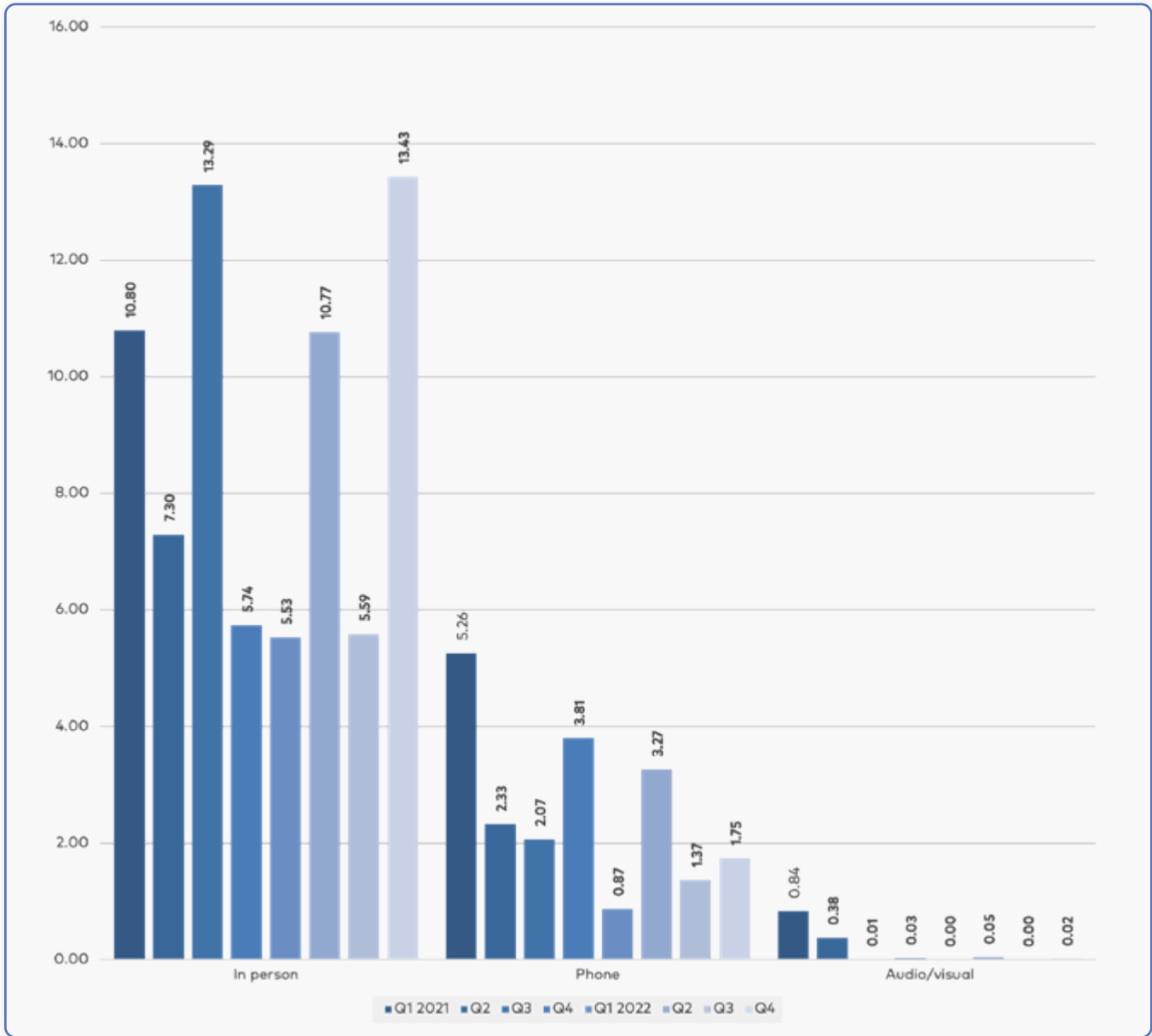
	In person	Phone	Audio/visual
Q1 2021	268.40	0.32	0.23
Q2	141.30	0.00	0.00
Q3	185.25	0.04	0.00
Q4	163.15	0.04	0.00
Q1 2022	146.29	0.00	0.00
Q2	167.34	0.02	0.00
Q3	189.21	0.05	0.00
Q4	191.75	0.03	0.00

FIG. 56 Chaplain Contacts - Total - 2021-2022



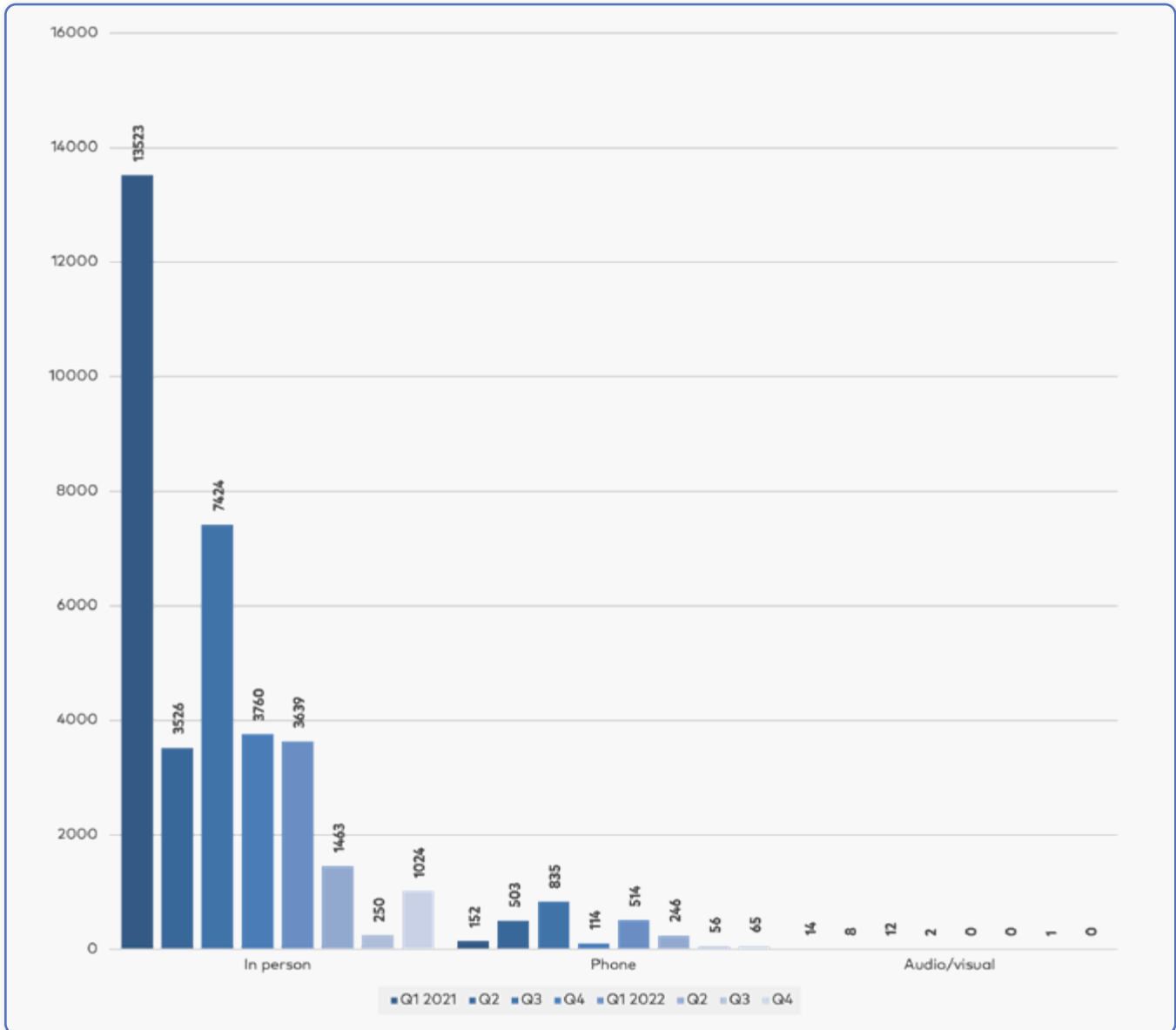
	In person	Phone	Audio/visual
Q1 2021	1382	673	107
Q2	985	314	51
Q3	1316	205	1
Q4	534	354	3
Q1 2022	564	89	0
Q2	1163	353	5
Q3	570	140	0
Q4	1330	173	2

FIG. 57 Chaplain Contacts - Average - 2021-2022



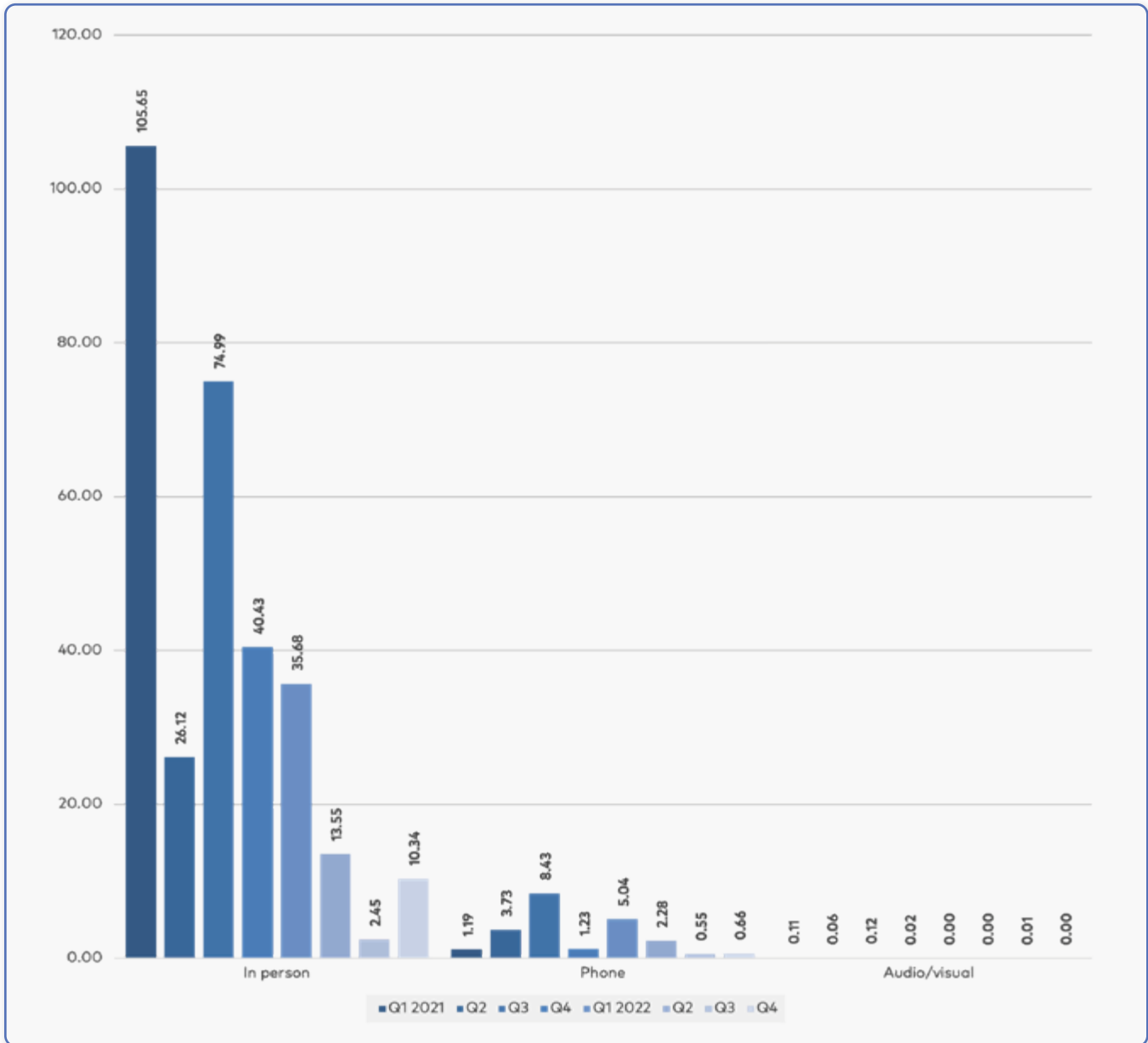
	In person	Phone	Audio/visual
Q1 2021	10.80	5.26	0.84
Q2	7.30	2.33	0.38
Q3	13.29	2.07	0.01
Q4	5.74	3.81	0.03
Q1 2022	5.53	0.87	0.00
Q2	10.77	3.27	0.05
Q3	5.59	1.37	0.00
Q4	13.43	1.75	0.02

FIG. 58 Other Clinical - Total - 2021-2022



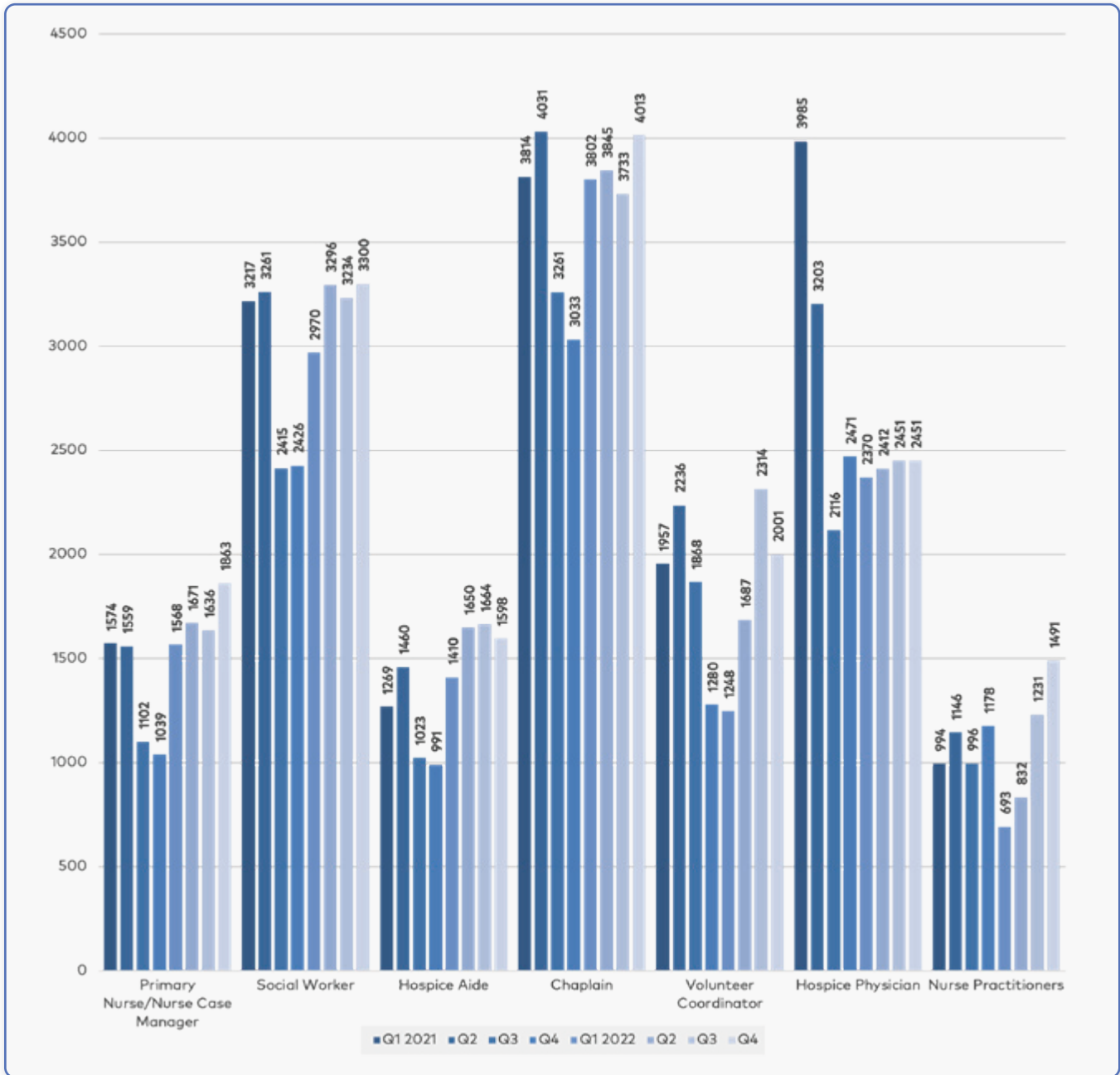
	In person	Phone	Audio/visual
Q1 2021	13523	152	14
Q2	3526	503	8
Q3	7424	835	12
Q4	3760	114	2
Q1 2022	3639	514	0
Q2	1463	246	0
Q3	250	56	1
Q4	1024	65	0

FIG. 59 Other Clinical - Average - 2021-2022



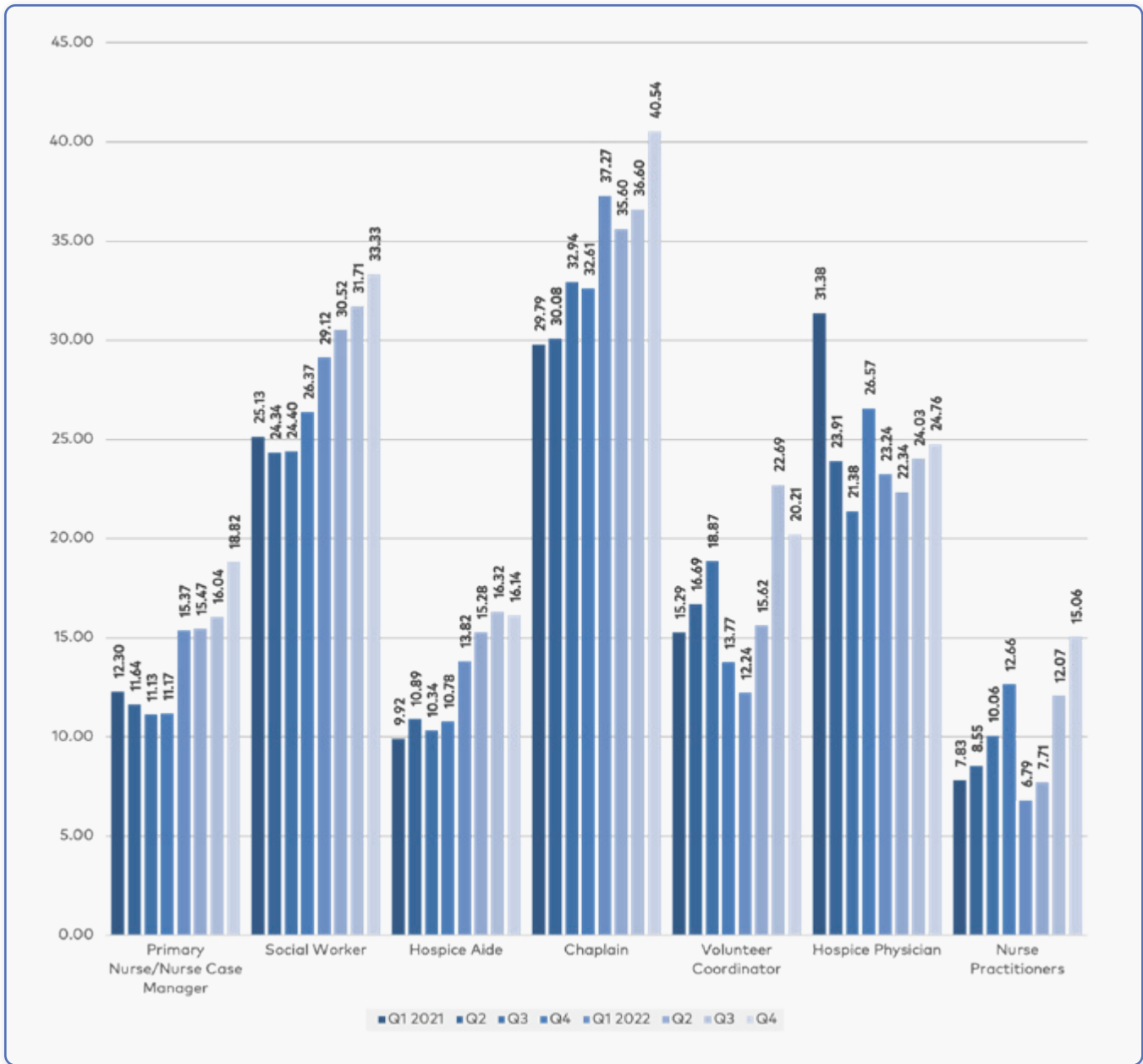
	In person	Phone	Audio/visual
Q1 2021	105.65	1.19	0.11
Q2	26.12	3.73	0.06
Q3	74.99	8.43	0.12
Q4	40.43	1.23	0.02
Q1 2022	35.68	5.04	0.00
Q2	13.55	2.28	0.00
Q3	2.45	0.55	0.01
Q4	10.34	0.66	0.00

FIG. 60 Caseloads By Discipline - Total - 2021-2022



	Primary Nurse/Nurse Case Manager	Social Worker	Hospice Aide	Chaplain	Volunteer Coordinator	Hospice Physician	Nurse Practitioners
Q1 2021	1574	3217	1269	3814	1957	3985	994
Q2	1559	3261	1460	4031	2236	3203	1146
Q3	1102	2415	1023	3261	1868	2116	996
Q4	1039	2426	991	3033	1280	2471	1178
Q1 2022	1568	2970	1410	3802	1248	2370	693
Q2	1671	3296	1650	3845	1687	2412	832
Q3	1636	3234	1664	3733	2314	2451	1231
Q4	1863	3300	1598	4013	2001	2451	1491

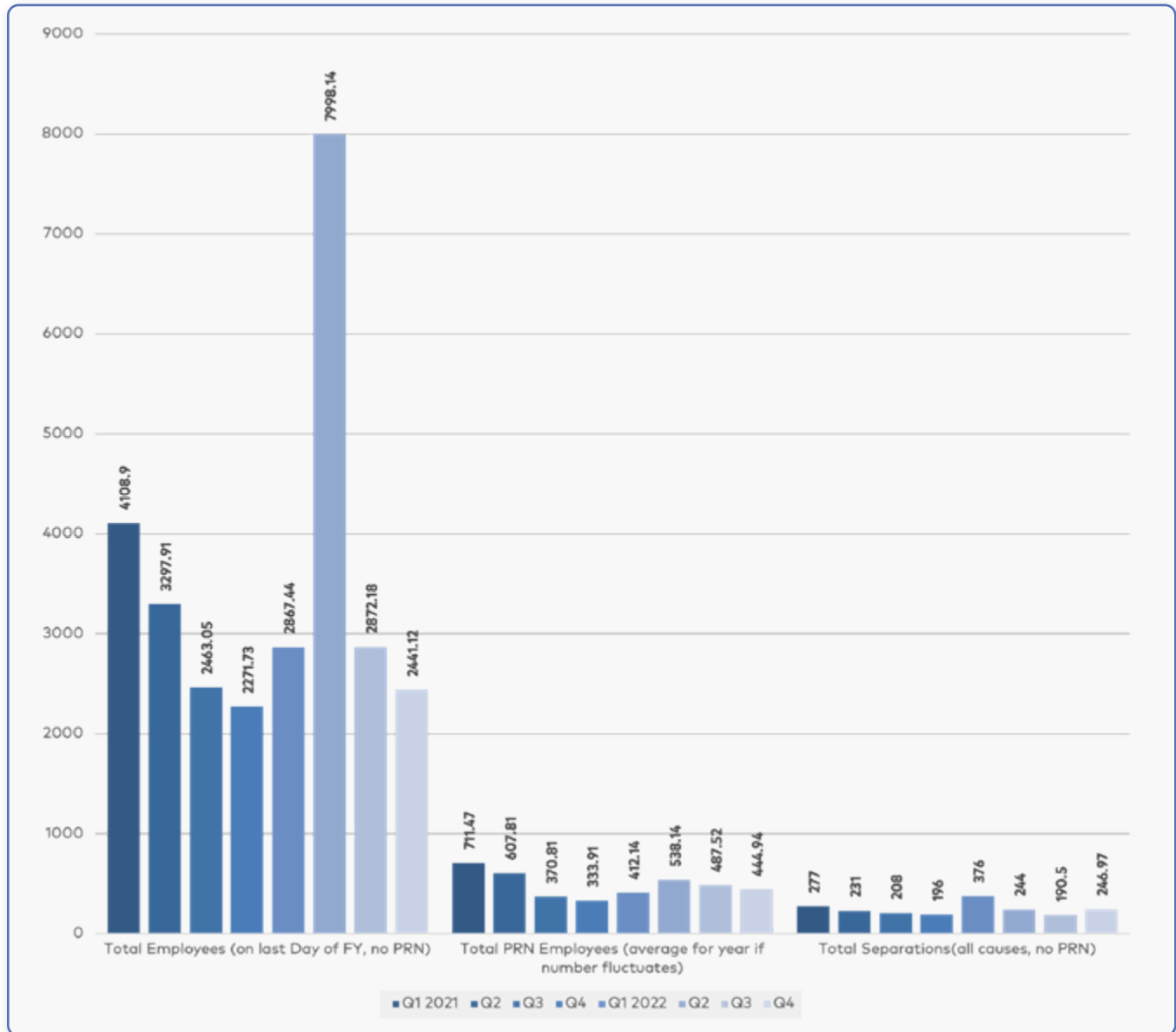
FIG. 61 Caseloads By Discipline - Average - 2021-2022



	Primary Nurse/Nurse Case Manager	Social Worker	Hospice Aide	Chaplain	Volunteer Coordinator	Hospice Physician	Nurse Practitioners
Q1 2021	12.30	25.13	9.92	29.79	15.29	31.38	7.83
Q2	11.64	24.34	10.89	30.08	16.69	23.91	8.55
Q3	11.13	24.40	10.34	32.94	18.87	21.38	10.06
Q4	11.17	26.37	10.78	32.61	13.77	26.57	12.66
Q1 2022	15.37	29.12	13.82	37.27	12.24	23.24	6.79
Q2	15.47	30.52	15.28	35.60	15.62	22.34	7.71
Q3	16.04	31.71	16.32	36.60	22.69	24.03	12.07
Q4	18.82	33.33	16.14	40.54	20.21	24.76	15.06

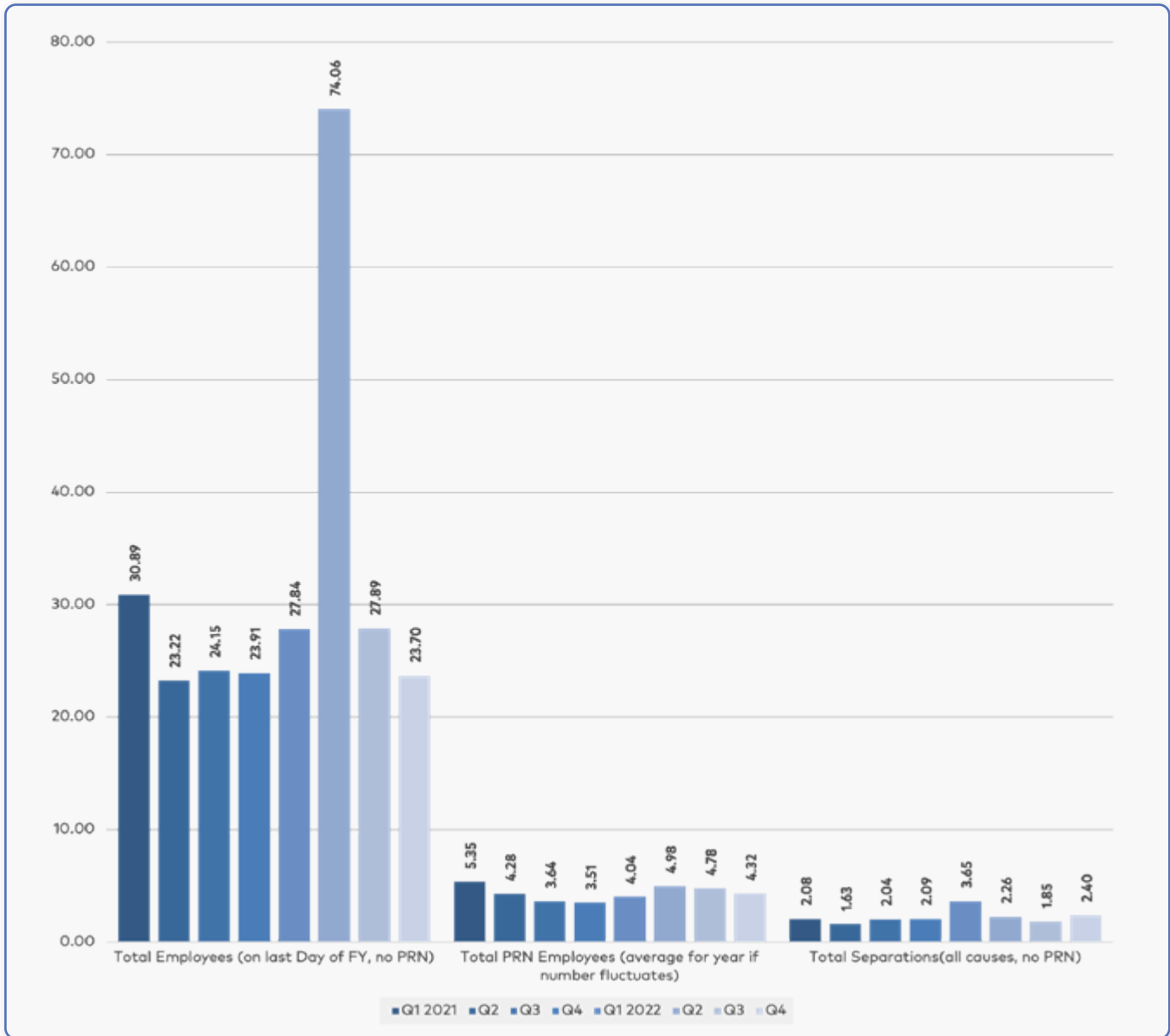
Productivity by Discipline

FIG. 62 Nursing RN Contacts - Total - 2021-2022



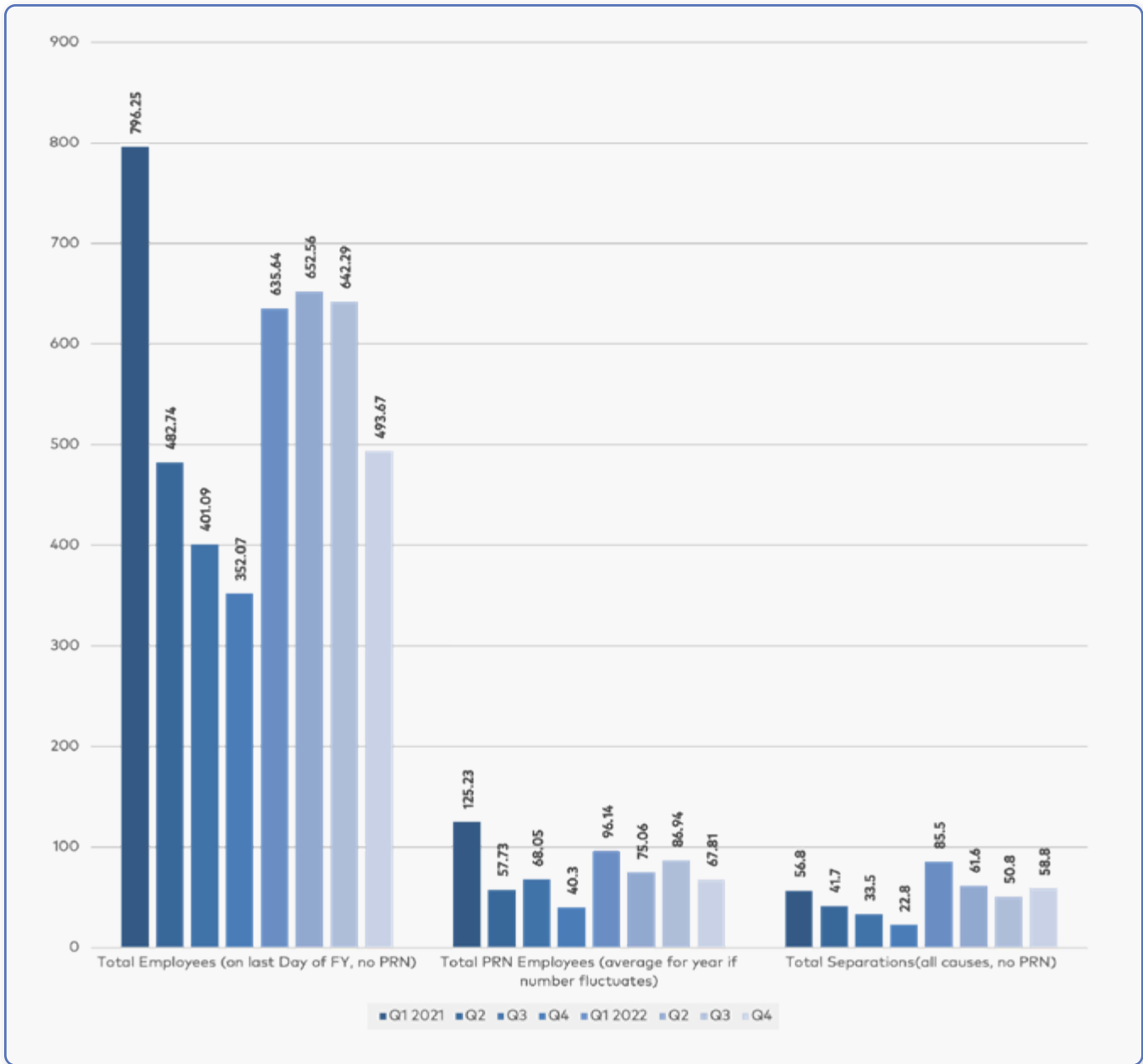
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	4108.9	711.47	277
Q2	3297.91	607.81	231
Q3	2463.05	370.81	208
Q4	2271.73	333.91	196
Q1 2022	2867.44	412.14	376
Q2	7998.14	538.14	244
Q3	2872.18	487.52	190.5
Q4	2441.12	444.94	246.97

FIG. 63 Nursing RN Contacts - Average - 2021-2022



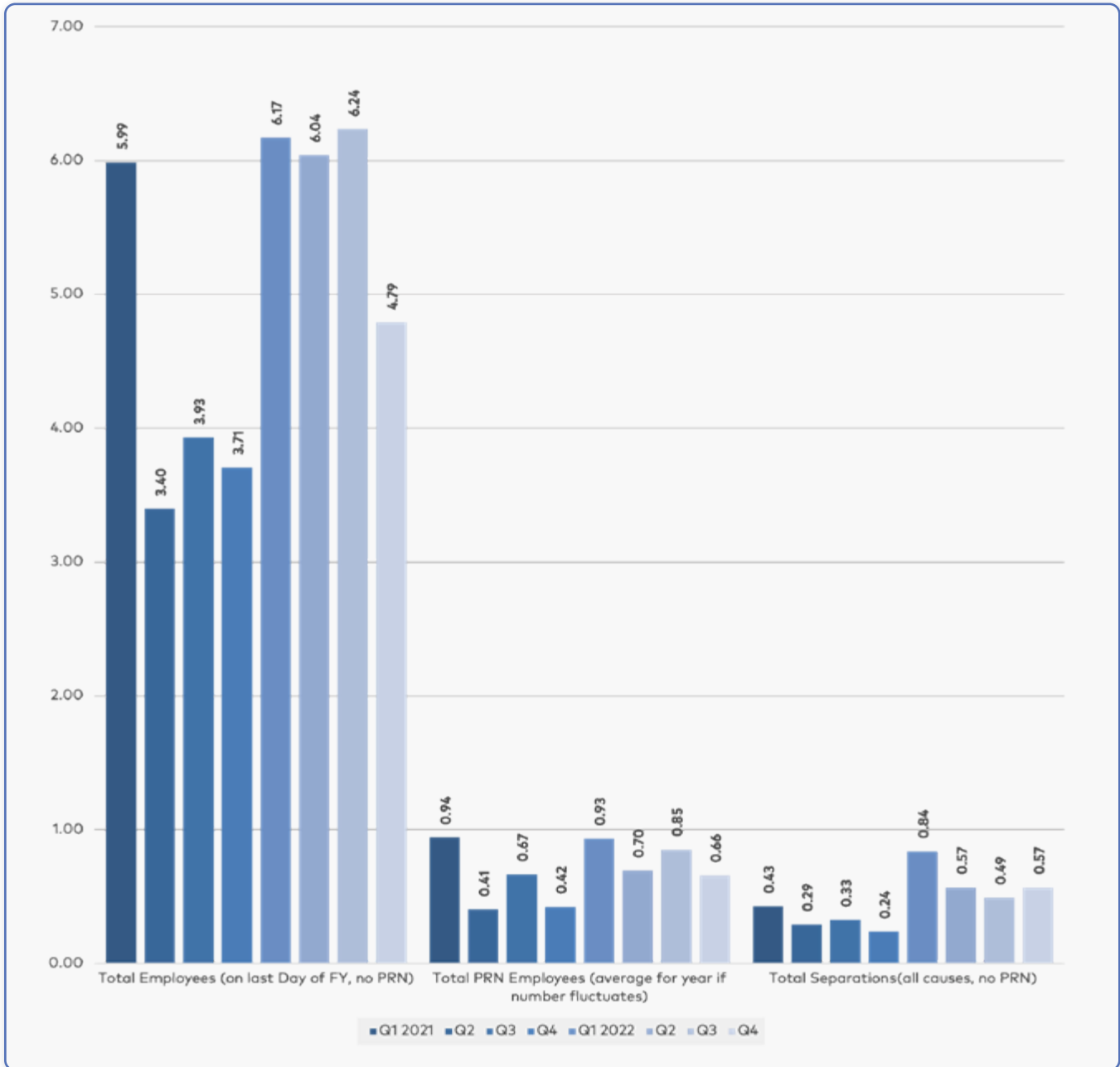
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	30.89	5.35	2.08
Q2	23.22	4.28	1.63
Q3	24.15	3.64	2.04
Q4	23.91	3.51	2.09
Q1 2022	27.84	4.04	3.65
Q2	74.06	4.98	2.26
Q3	27.89	4.78	1.85
Q4	23.70	4.32	2.40

FIG. 64 Nursing LPN Contacts - Total - 2021-2022



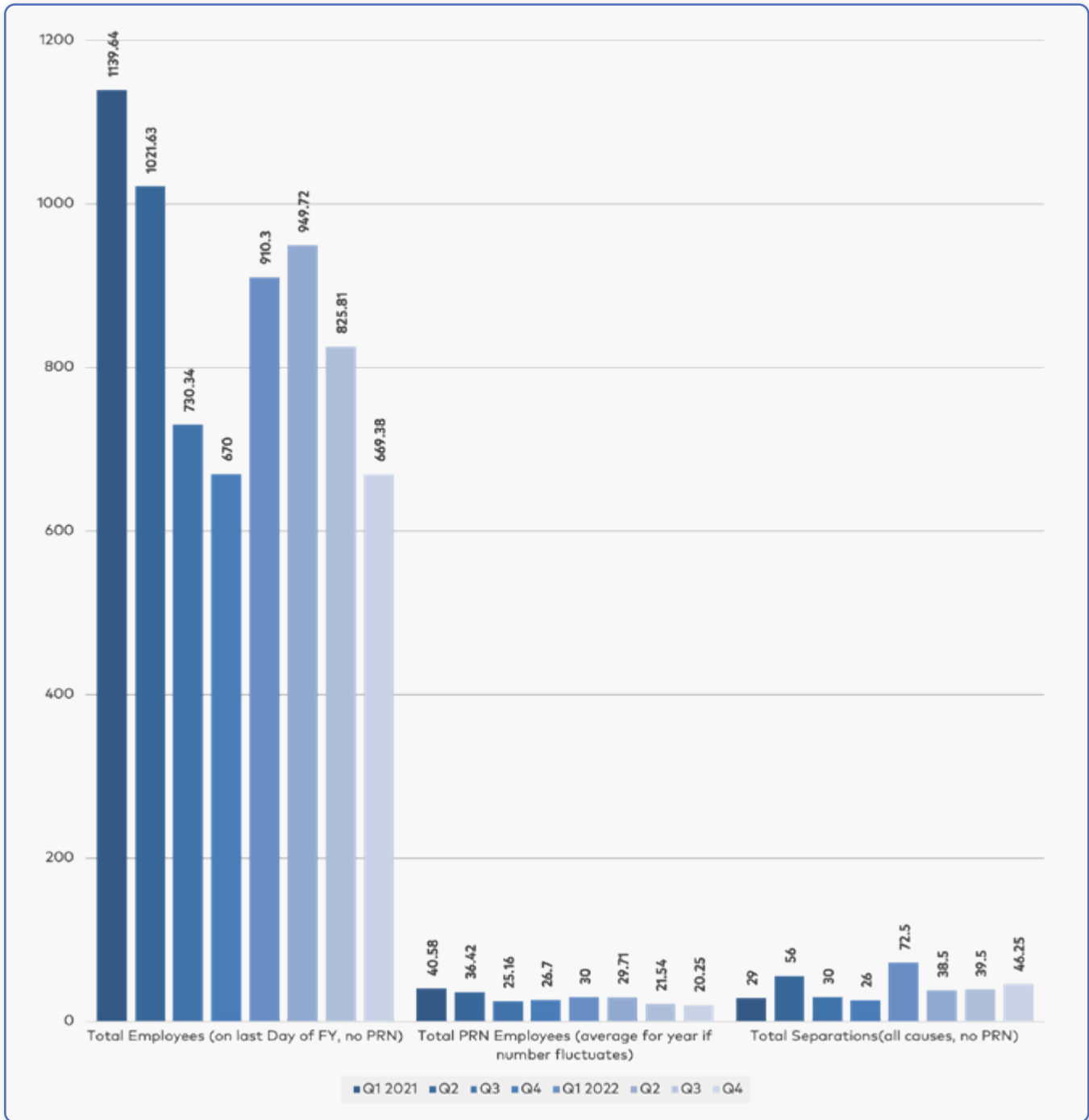
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	796.25	125.23	56.8
Q2	482.74	57.73	41.7
Q3	401.09	68.05	33.5
Q4	352.07	40.3	22.8
Q1 2022	635.64	96.14	85.5
Q2	652.56	75.06	61.6
Q3	642.29	86.94	50.8
Q4	493.67	67.81	58.8

FIG. 65 Nursing LPN Contacts - Average - 2021-2022



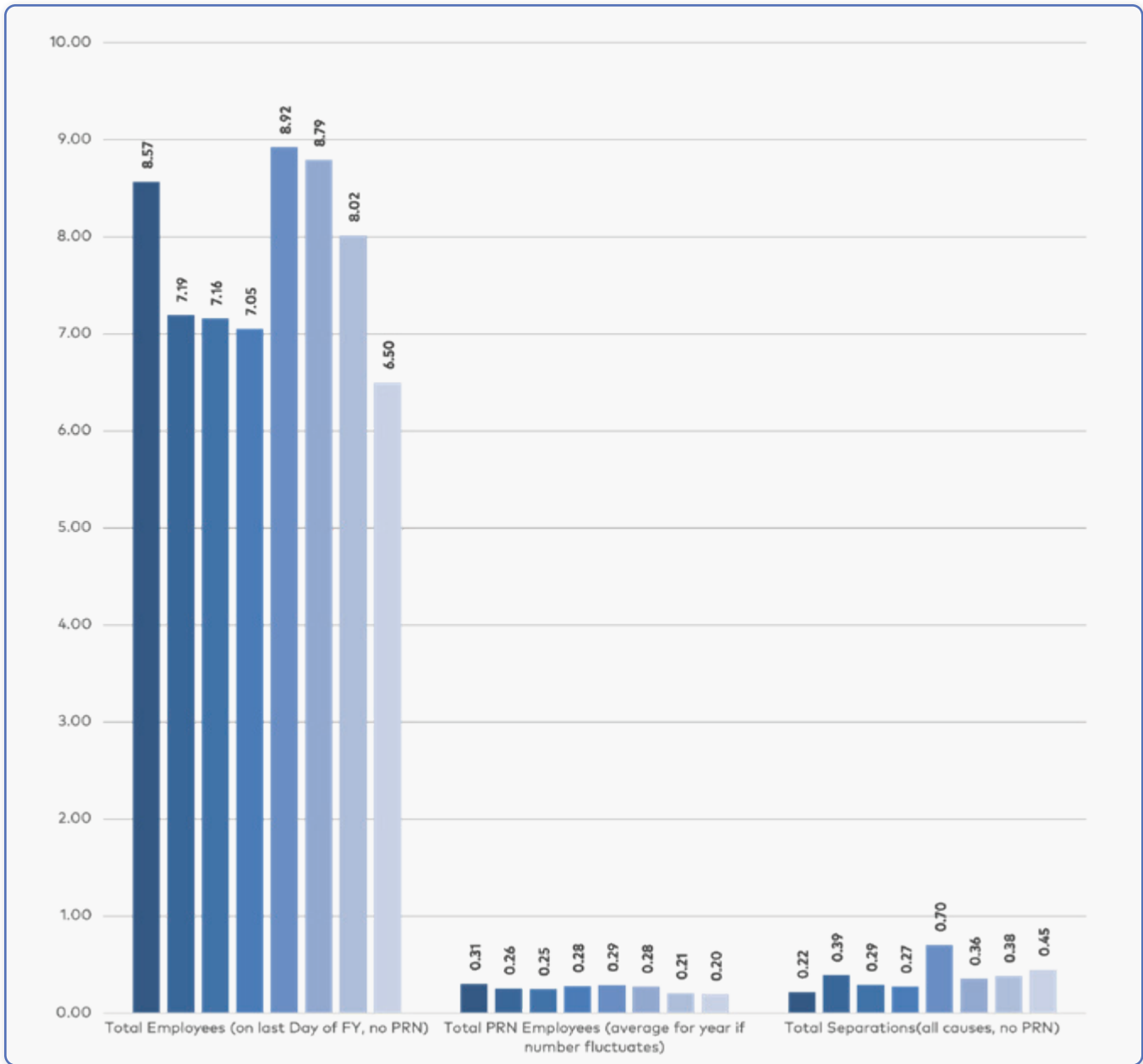
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	5.99	0.94	0.43
Q2	3.40	0.41	0.29
Q3	3.93	0.67	0.33
Q4	3.71	0.42	0.24
Q1 2022	6.17	0.93	0.84
Q2	6.04	0.70	0.57
Q3	6.24	0.85	0.49
Q4	4.79	0.66	0.57

FIG. 66 Nursing, Indirect Clinical Contacts - Total - 2021-2022



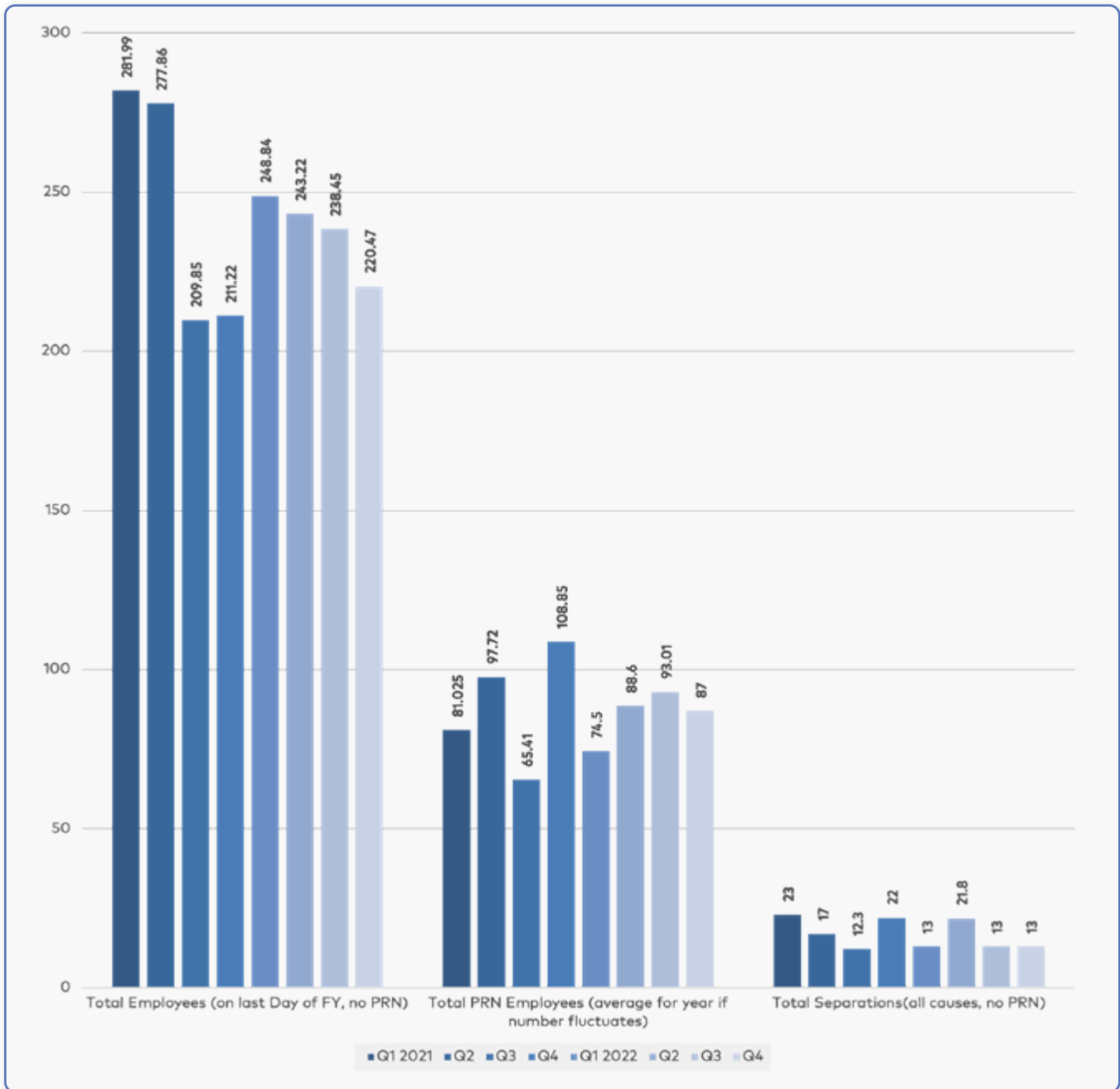
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	1139.64	40.58	29
Q2	1021.63	36.42	56
Q3	730.34	25.16	30
Q4	670	26.7	26
Q1 2022	910.3	30	72.5
Q2	949.72	29.71	38.5
Q3	825.81	21.54	39.5
Q4	669.38	20.25	46.25

FIG. 67 Nursing, Indirect Clinical Contacts - Average - 2021-2022



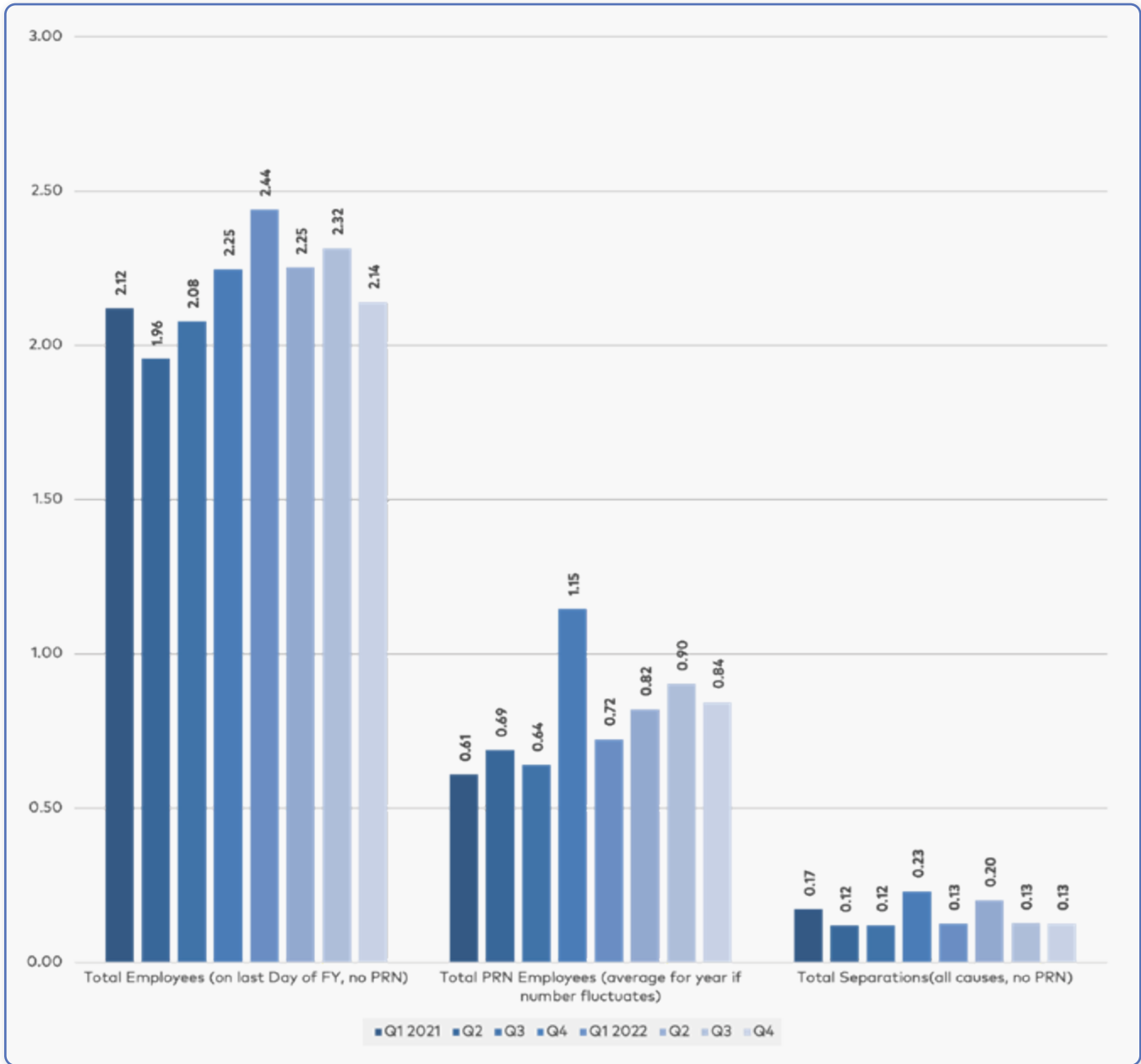
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	8.57	0.31	0.22
Q2	7.19	0.26	0.39
Q3	7.16	0.25	0.29
Q4	7.05	0.28	0.27
Q1 2022	8.92	0.29	0.70
Q2	8.79	0.28	0.36
Q3	8.02	0.21	0.38
Q4	6.50	0.20	0.45

FIG. 68 Nurse Practitioner Contacts - Total - 2021-2022



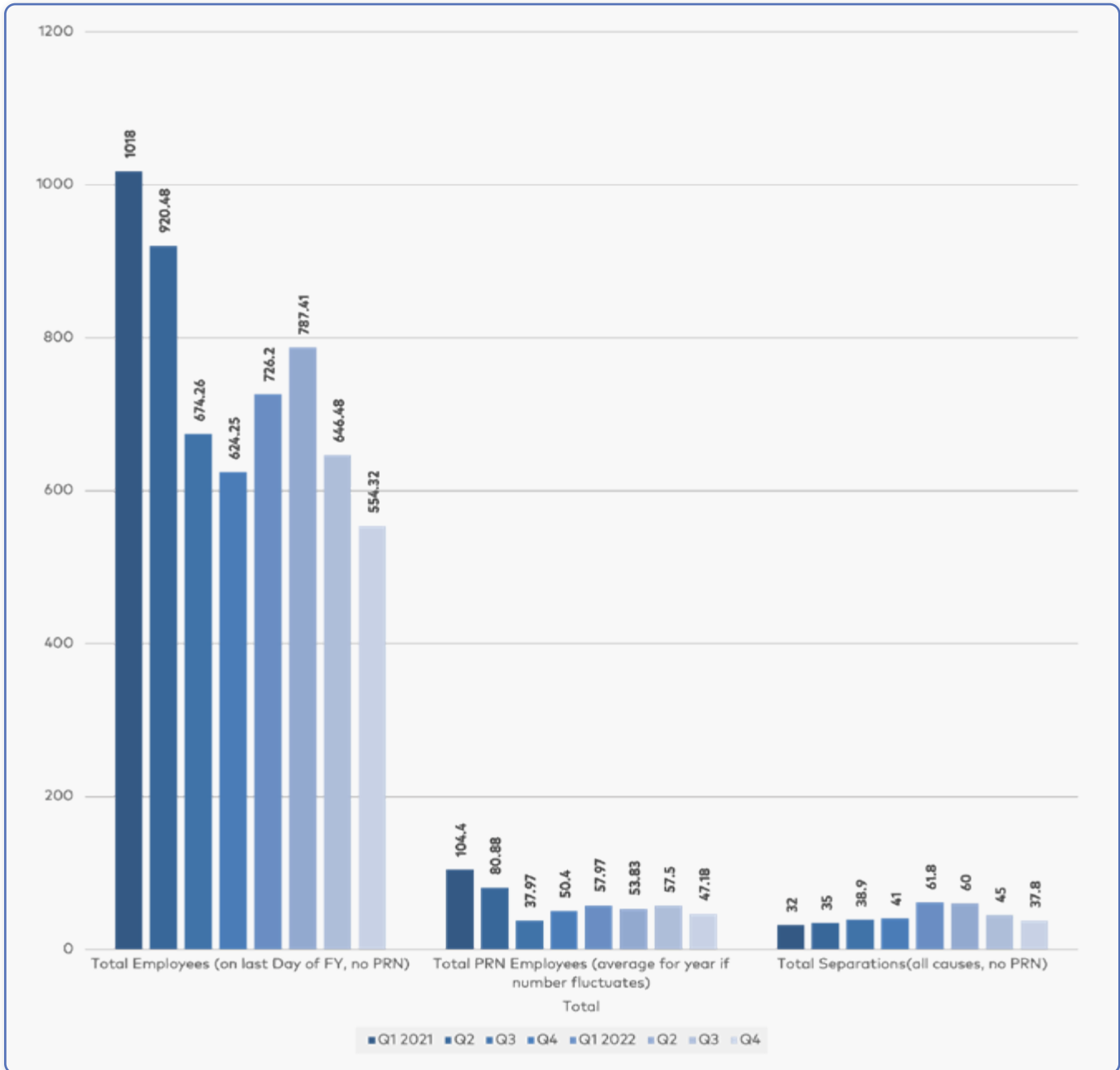
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	281.99	81.025	23
Q2	277.86	97.72	17
Q3	209.85	65.41	12.3
Q4	211.22	108.85	22
Q1 2022	248.84	74.5	13
Q2	243.22	88.6	21.8
Q3	238.45	93.01	13
Q4	220.47	87	13

FIG. 69 Nurse Practitioner Contacts - Average - 2021-2022



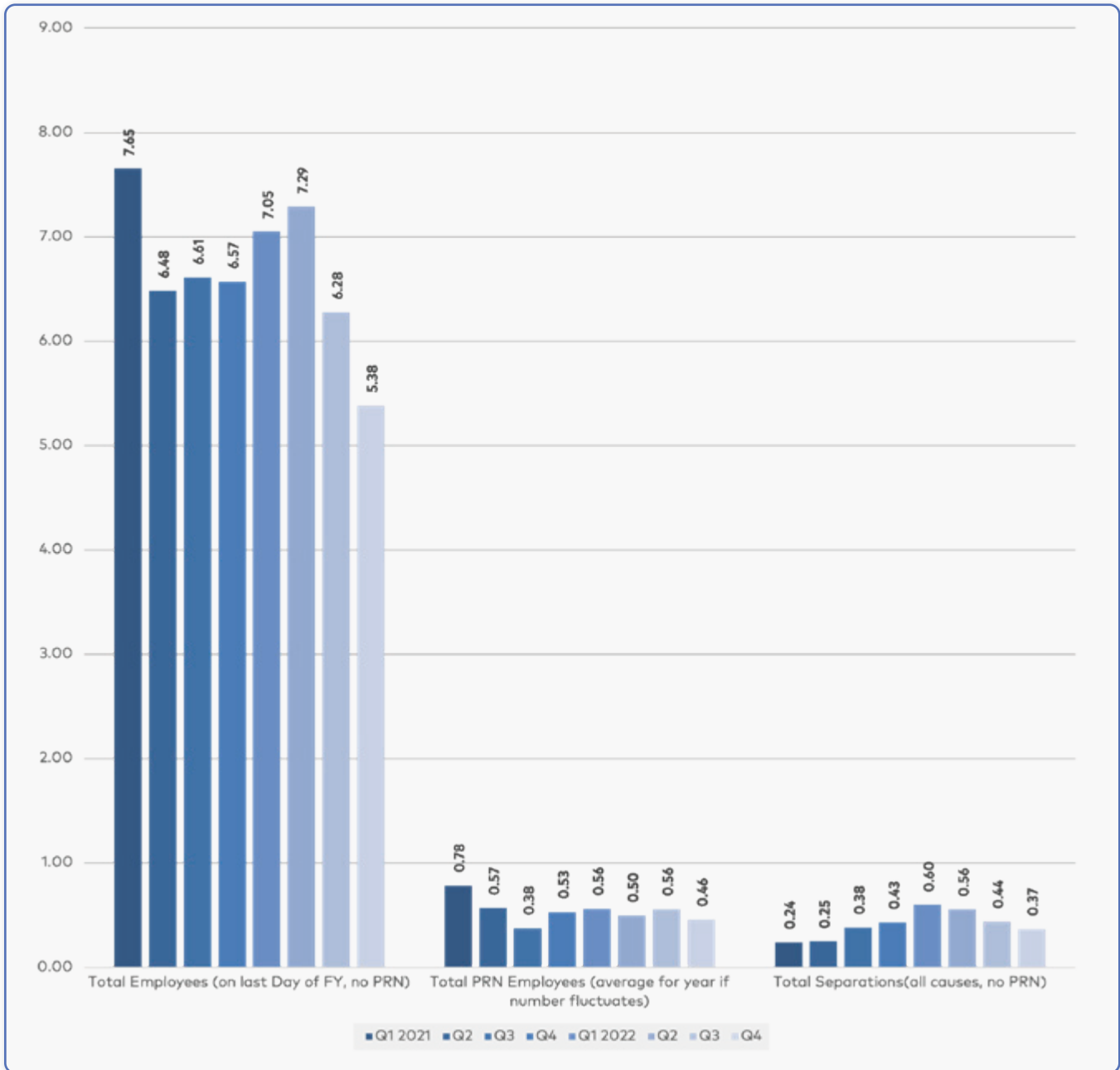
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	2.12	0.61	0.17
Q2	1.96	0.69	0.12
Q3	2.08	0.64	0.12
Q4	2.25	1.15	0.23
Q1 2022	2.44	0.72	0.13
Q2	2.25	0.82	0.20
Q3	2.32	0.90	0.13
Q4	2.14	0.84	0.13

FIG. 70 Social Services Contacts - Total - 2021-2022



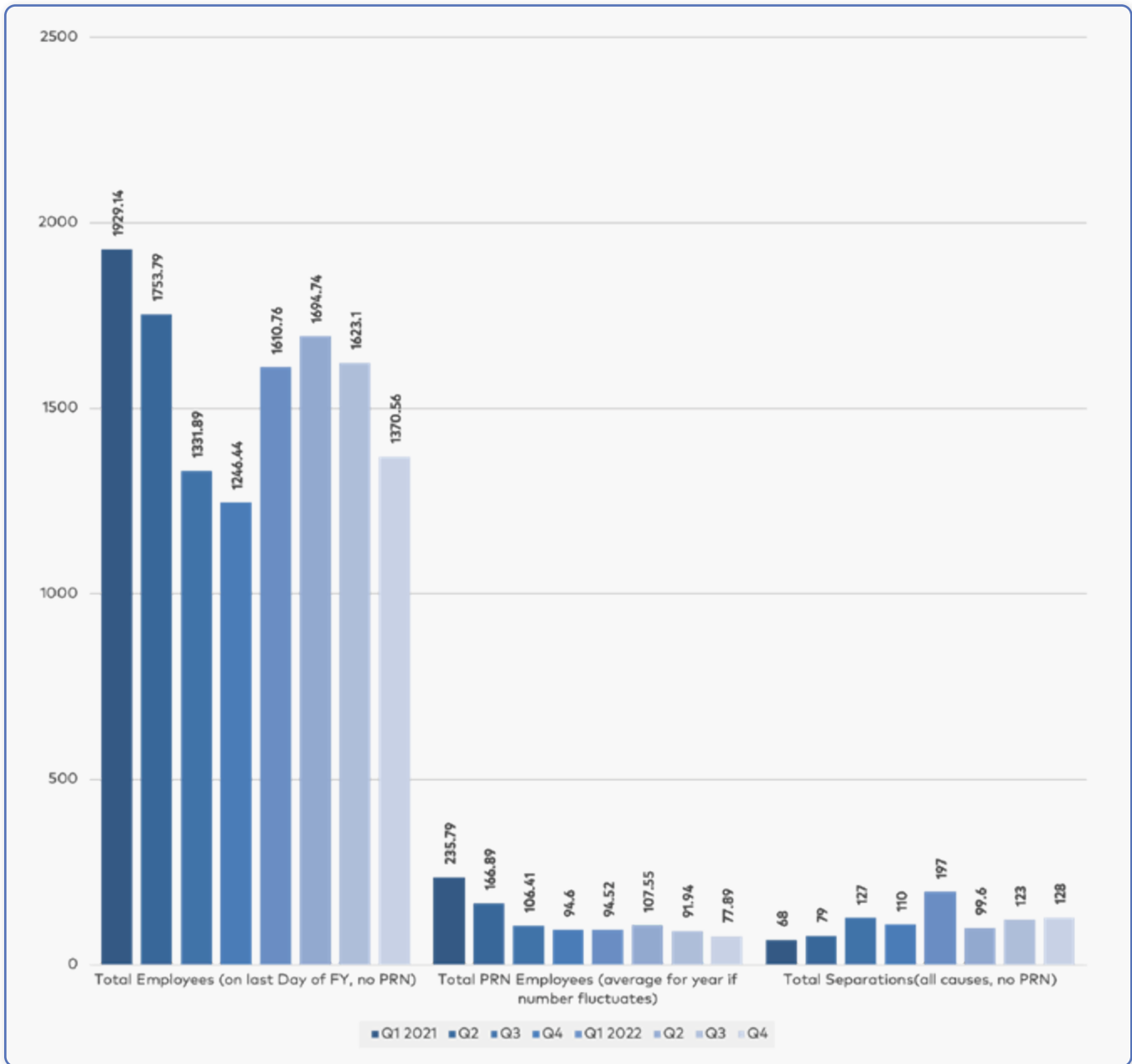
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	1018	104.4	32
Q2	920.48	80.88	35
Q3	674.26	37.97	38.9
Q4	624.25	50.4	41
Q1 2022	726.2	57.97	61.8
Q2	787.41	53.83	60
Q3	646.48	57.5	45
Q4	554.32	47.18	37.8

FIG. 71 Social Services Contacts - Average - 2021-2022



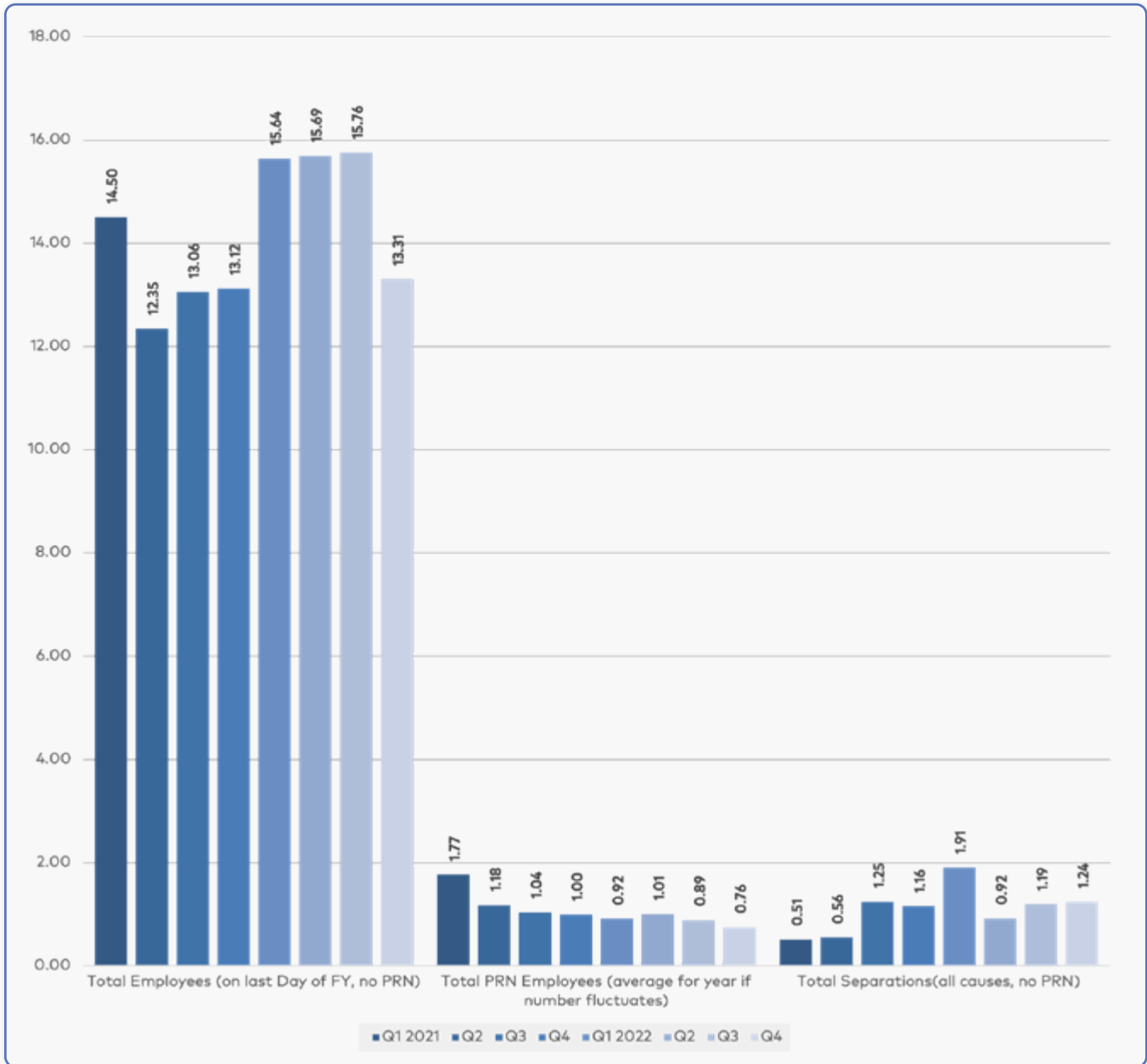
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	7.65	0.78	0.24
Q2	6.48	0.57	0.25
Q3	6.61	0.38	0.38
Q4	6.57	0.53	0.43
Q1 2022	7.05	0.56	0.60
Q2	7.29	0.50	0.56
Q3	6.28	0.56	0.44
Q4	5.38	0.46	0.37

FIG. 72 Hospice Aide - Total - 2021-2022



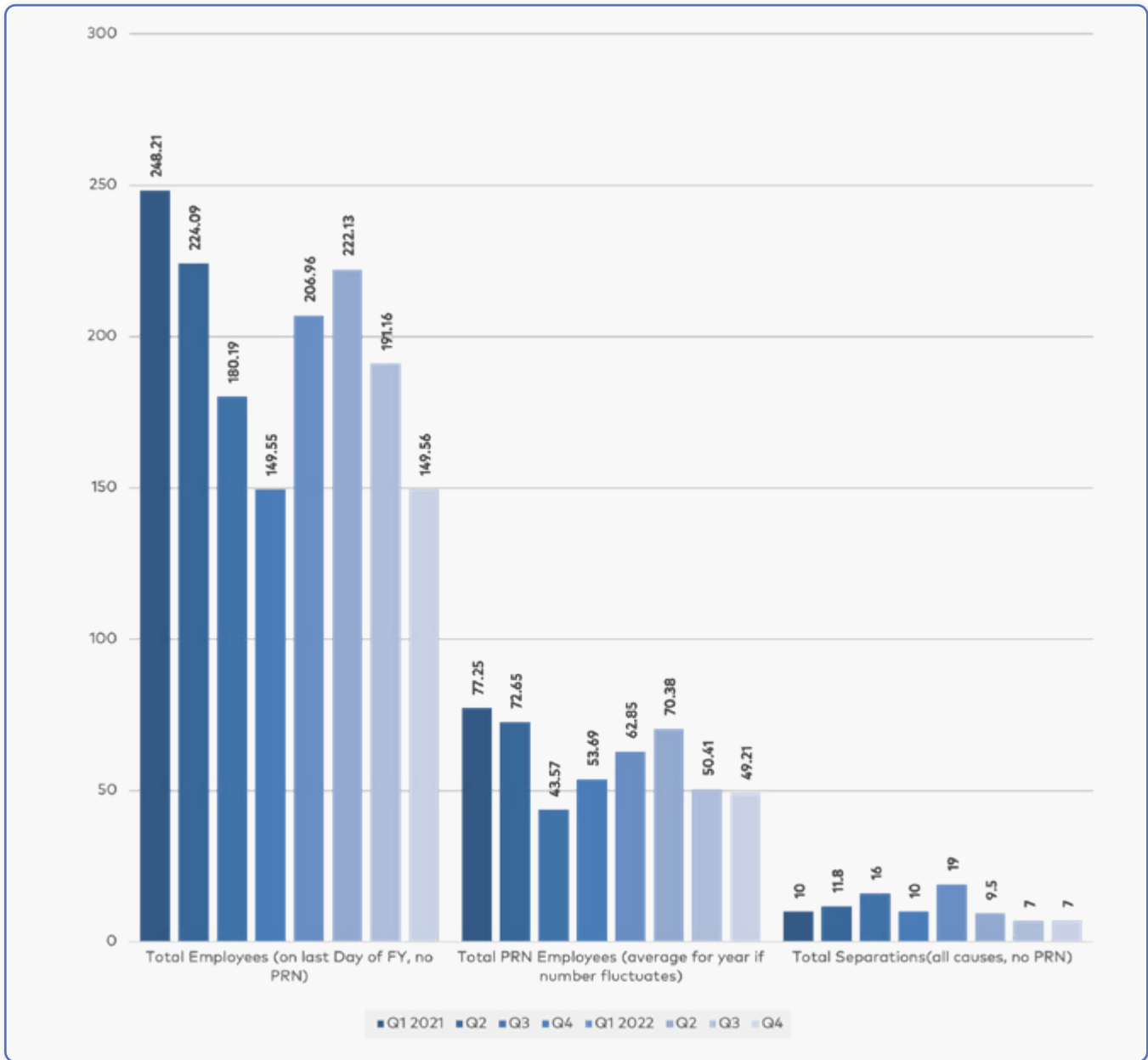
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	1929.14	235.79	68
Q2	1753.79	166.89	79
Q3	1331.89	106.41	127
Q4	1246.44	94.6	110
Q1 2022	1610.76	94.52	197
Q2	1694.74	107.55	99.6
Q3	1623.1	91.94	123
Q4	1370.56	77.89	128

FIG. 73 Hospice Aide Contacts - Average - 2021-2022



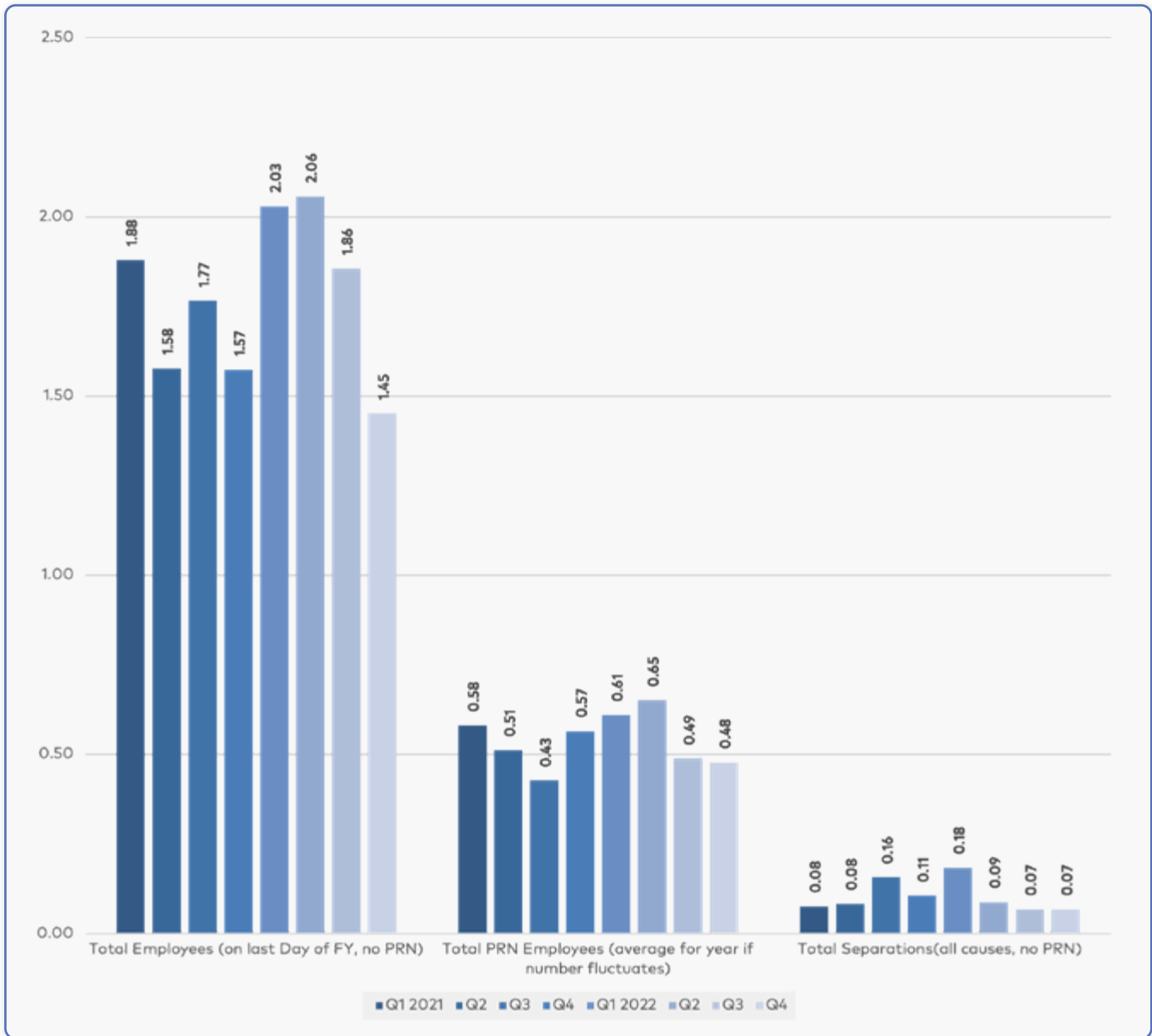
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	14.50	1.77	0.51
Q2	12.35	1.18	0.56
Q3	13.06	1.04	1.25
Q4	13.12	1.00	1.16
Q1 2022	15.64	0.92	1.91
Q2	15.69	1.01	0.92
Q3	15.76	0.89	1.19
Q4	13.31	0.76	1.24

FIG. 74 Paid Physician Contacts - Total - 2021-2022



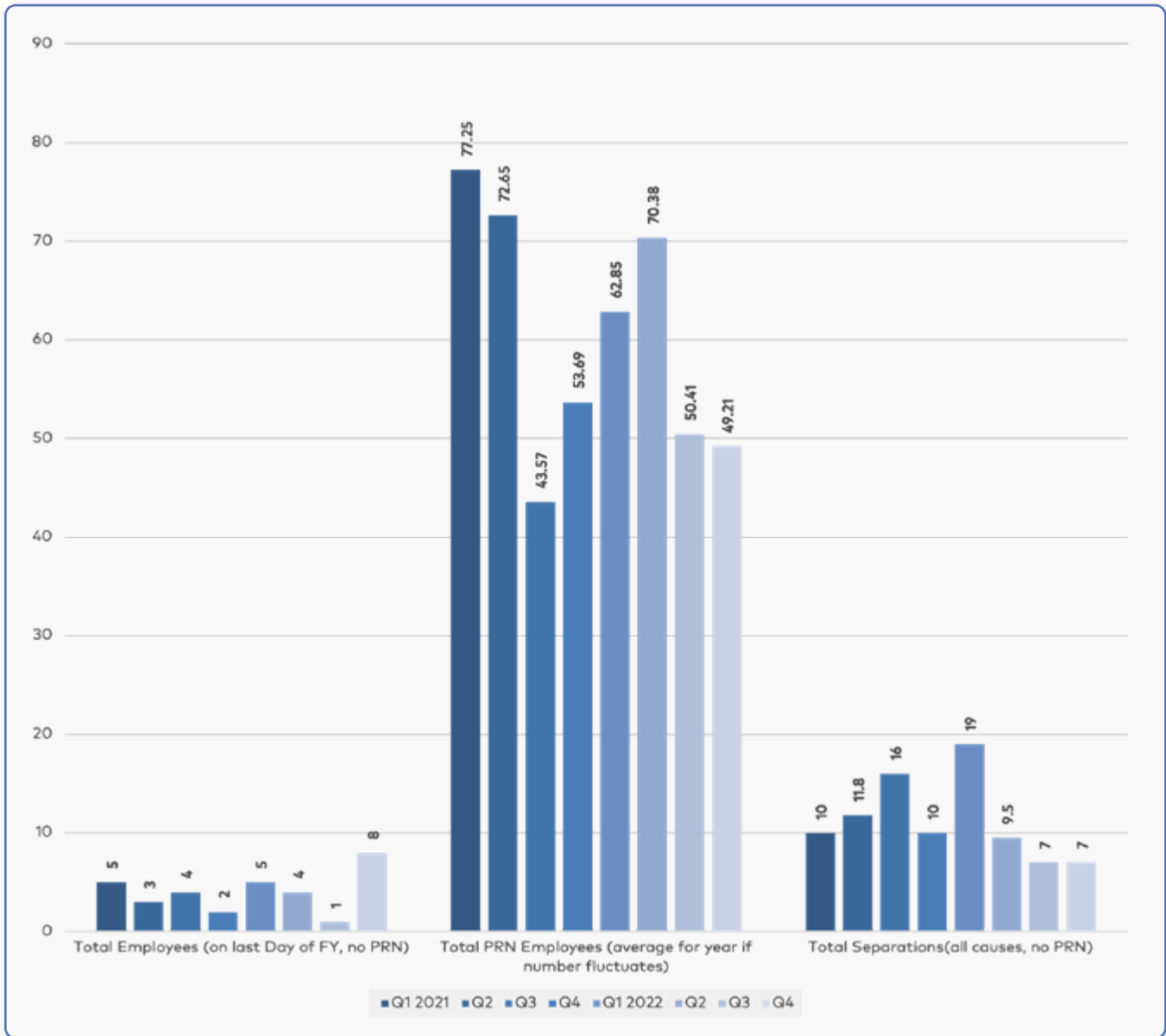
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	248.21	77.25	10
Q2	224.09	72.65	11.8
Q3	180.19	43.57	16
Q4	149.55	53.69	10
Q1 2022	206.96	62.85	19
Q2	222.13	70.38	9.5
Q3	191.16	50.41	7
Q4	149.56	49.21	7

FIG. 75 Paid Physician Contacts - Average - 2021-2022



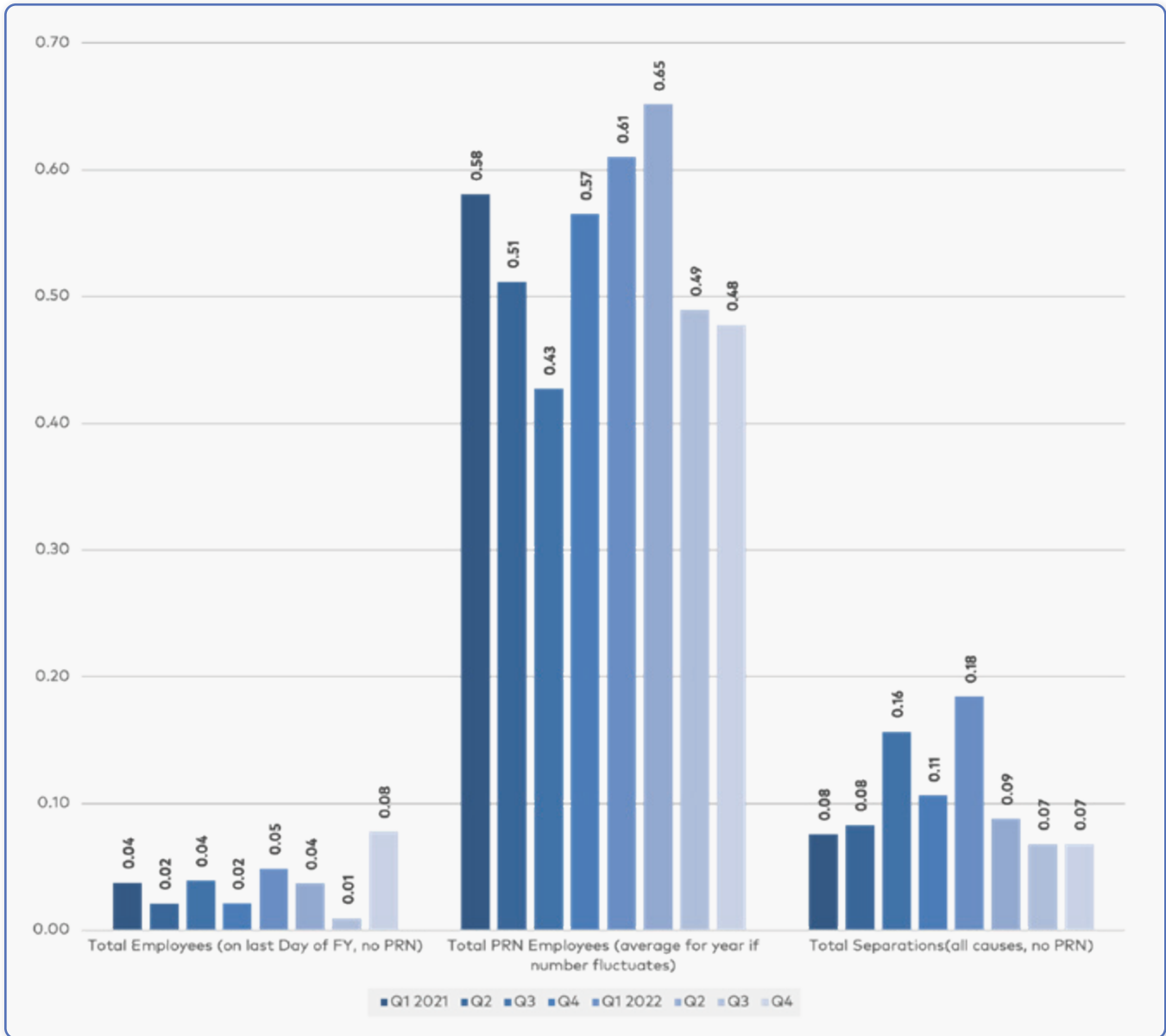
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	1.88	0.58	0.08
Q2	1.58	0.51	0.08
Q3	1.77	0.43	0.16
Q4	1.57	0.57	0.11
Q1 2022	2.03	0.61	0.18
Q2	2.06	0.65	0.09
Q3	1.86	0.49	0.07
Q4	1.45	0.48	0.07

FIG. 76 Volunteer Physician Contacts - Total - 2021-2022



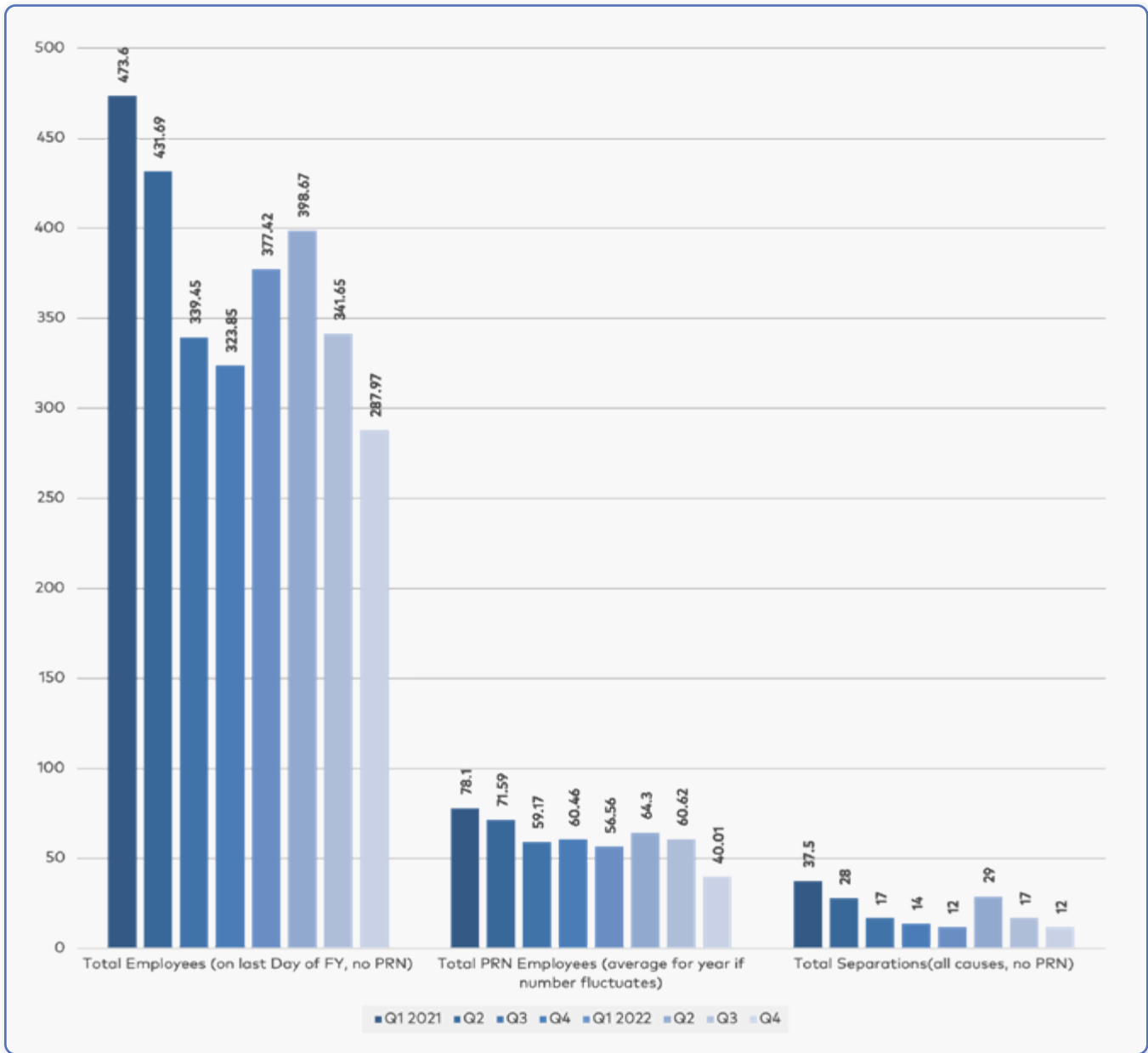
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	5	77.25	10
Q2	3	72.65	11.8
Q3	4	43.57	16
Q4	2	53.69	10
Q1 2022	5	62.85	19
Q2	4	70.38	9.5
Q3	1	50.41	7
Q4	8	49.21	7

FIG. 77 Volunteer Physician Contacts - Average - 2021-2022



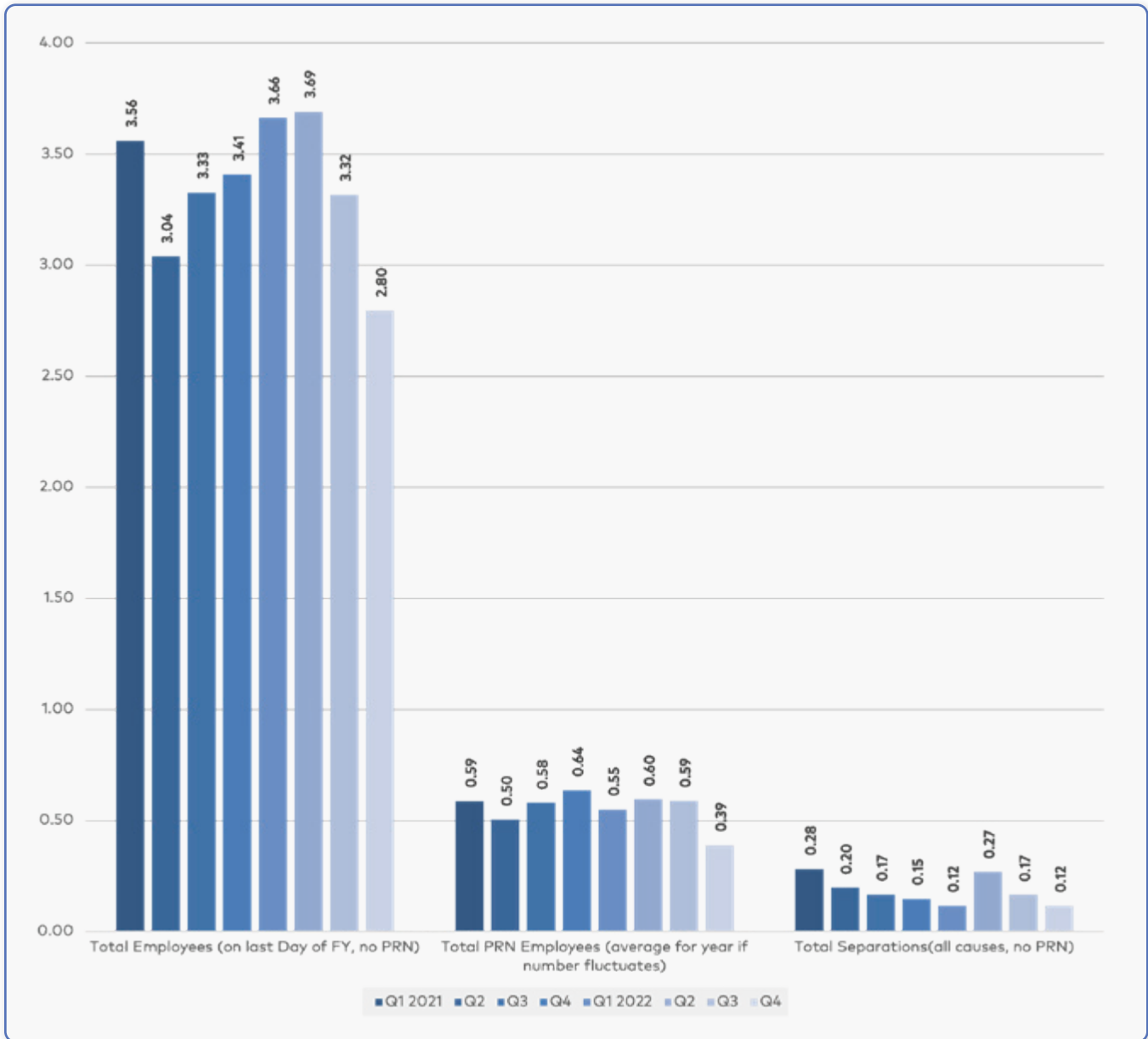
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	0.04	0.58	0.08
Q2	0.02	0.51	0.08
Q3	0.04	0.43	0.16
Q4	0.02	0.57	0.11
Q1 2022	0.05	0.61	0.18
Q2	0.04	0.65	0.09
Q3	0.01	0.49	0.07
Q4	0.08	0.48	0.07

FIG. 78 Chaplain Contacts - Total - 2021-2022



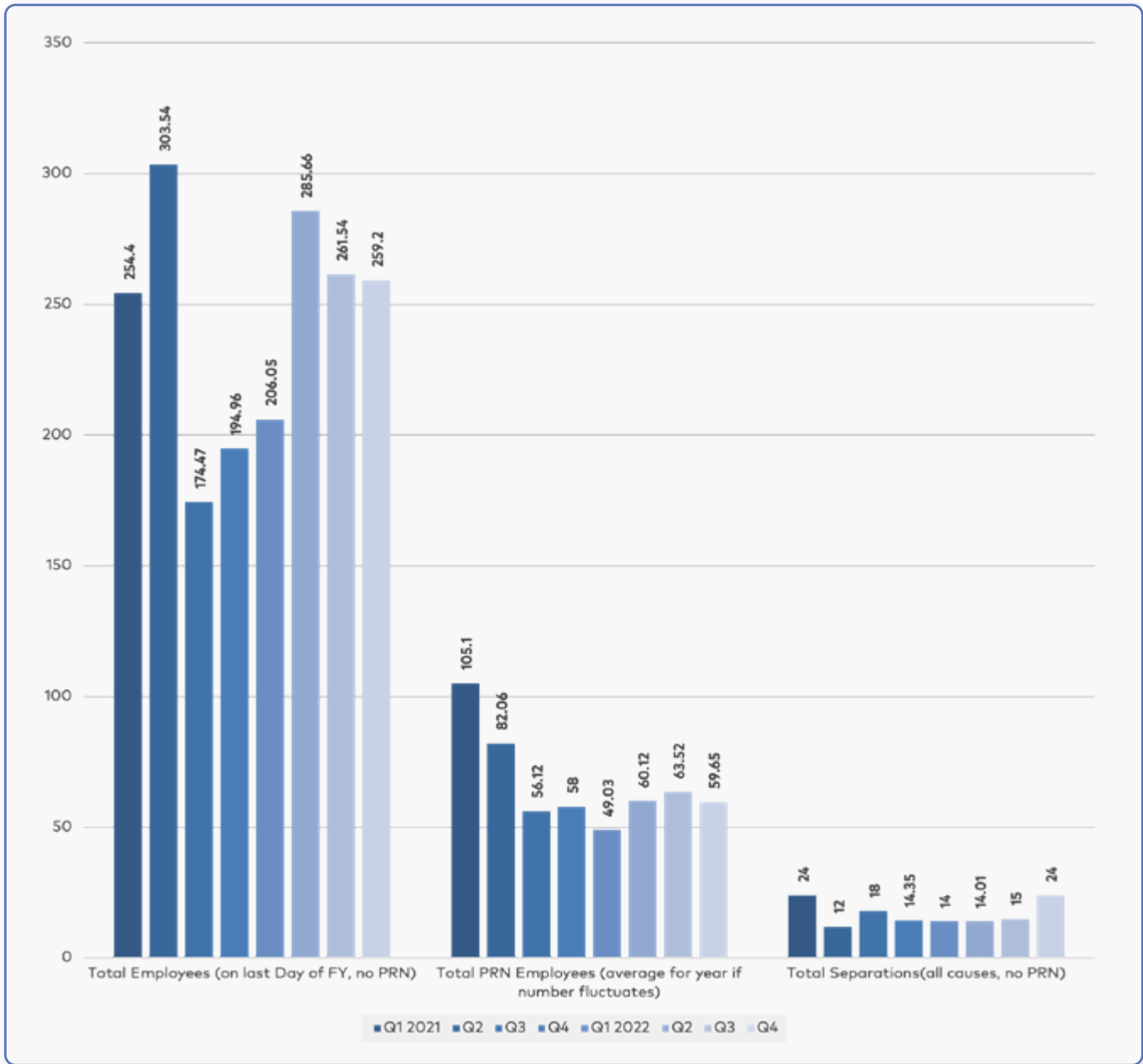
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	473.6	78.1	37.5
Q2	431.69	71.59	28
Q3	339.45	59.17	17
Q4	323.85	60.46	14
Q1 2022	377.42	56.56	12
Q2	398.67	64.3	29
Q3	341.65	60.62	17
Q4	287.97	40.01	12

FIG. 79 Chaplain Contacts - Average - 2021-2022



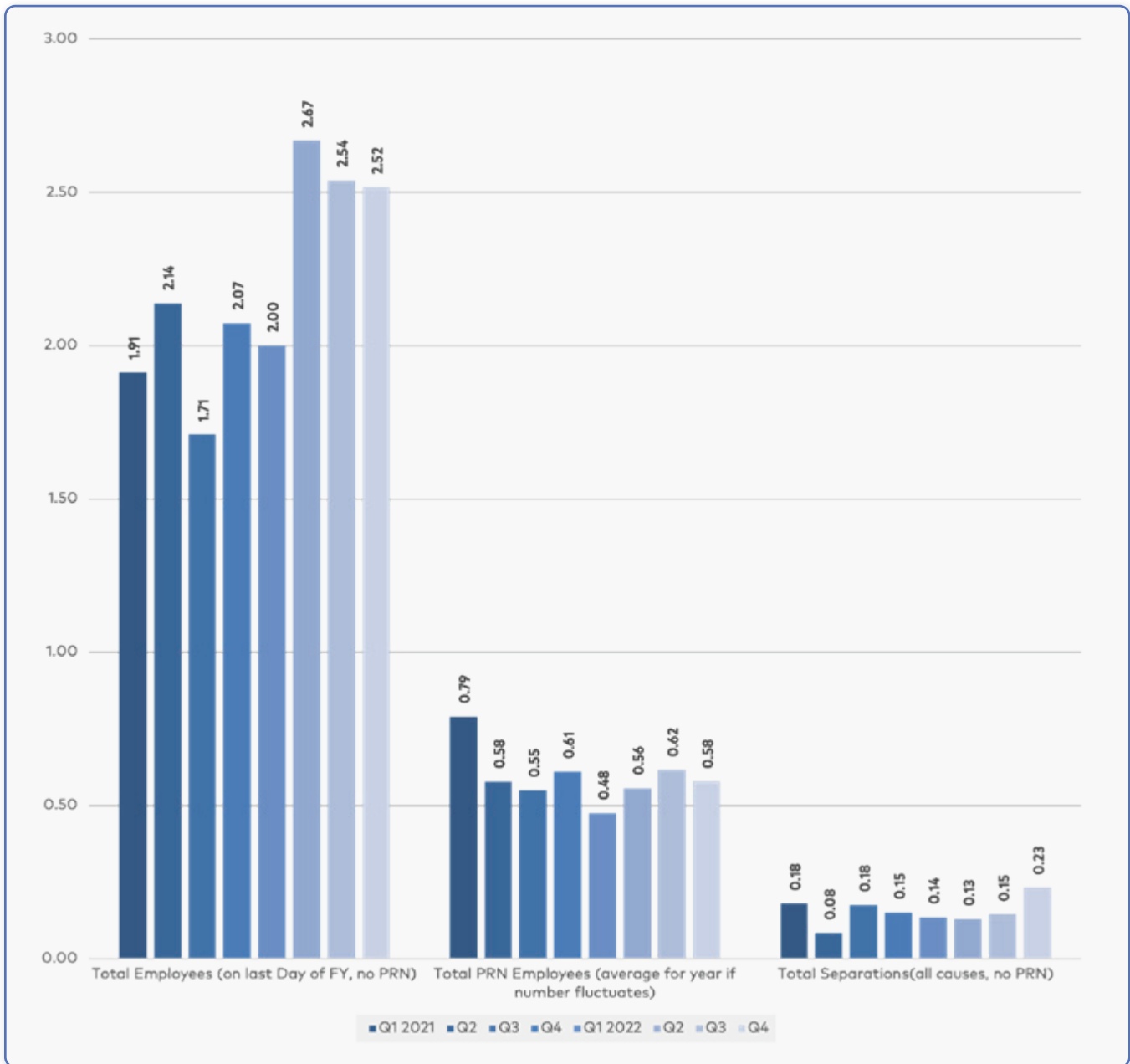
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	3.56	0.59	0.28
Q2	3.04	0.50	0.20
Q3	3.33	0.58	0.17
Q4	3.41	0.64	0.15
Q1 2022	3.66	0.55	0.12
Q2	3.69	0.60	0.27
Q3	3.32	0.59	0.17
Q4	2.80	0.39	0.12

FIG. 80 Other Clinical Contacts - Total - 2021-2022



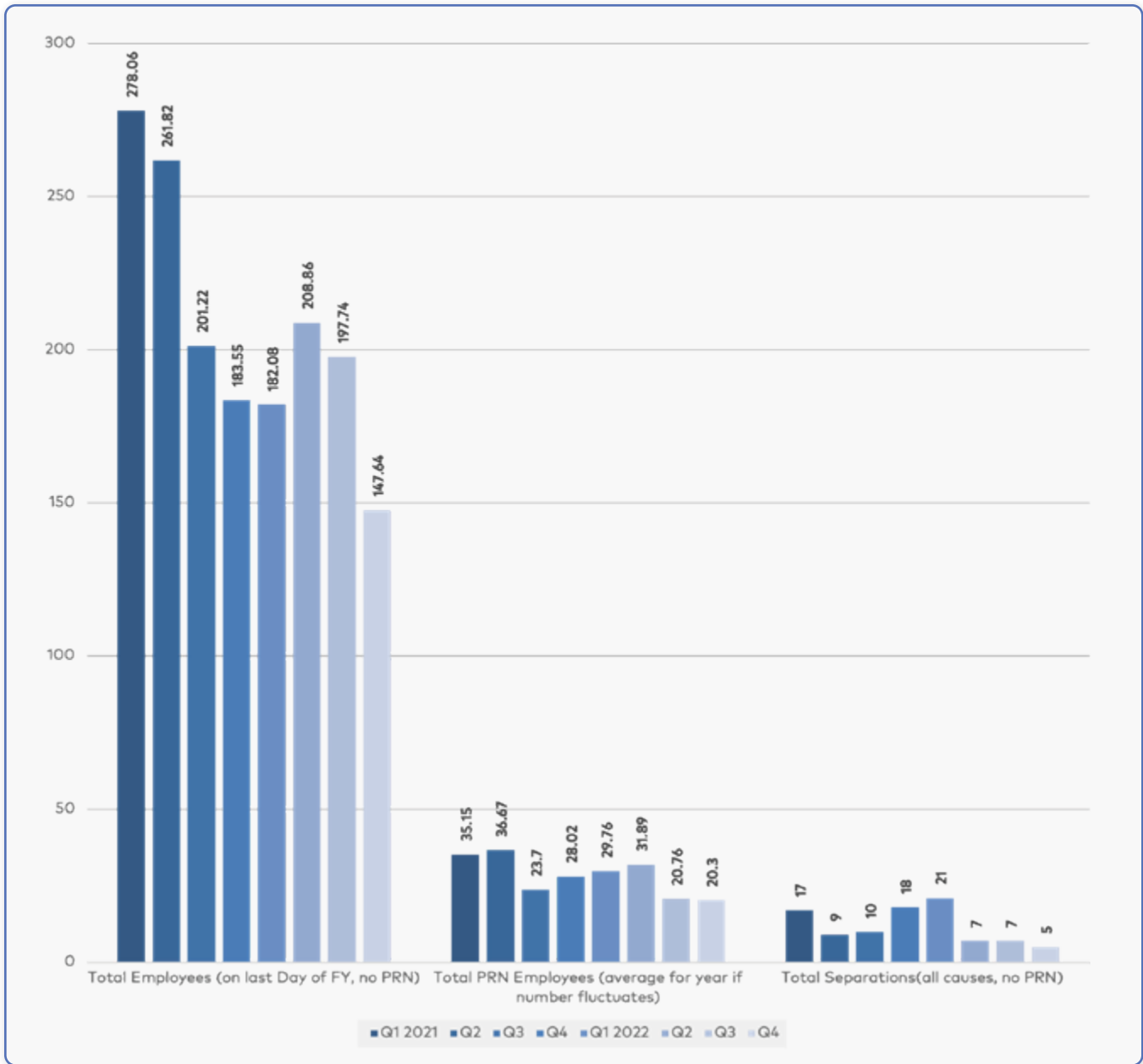
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	254.4	105.1	24
Q2	303.54	82.06	12
Q3	174.47	56.12	18
Q4	194.96	58	14.35
Q1 2022	206.05	49.03	14
Q2	285.66	60.12	14.01
Q3	261.54	63.52	15
Q4	259.2	59.65	24

FIG. 81 Other Clinical Contacts - Average - 2021-2022



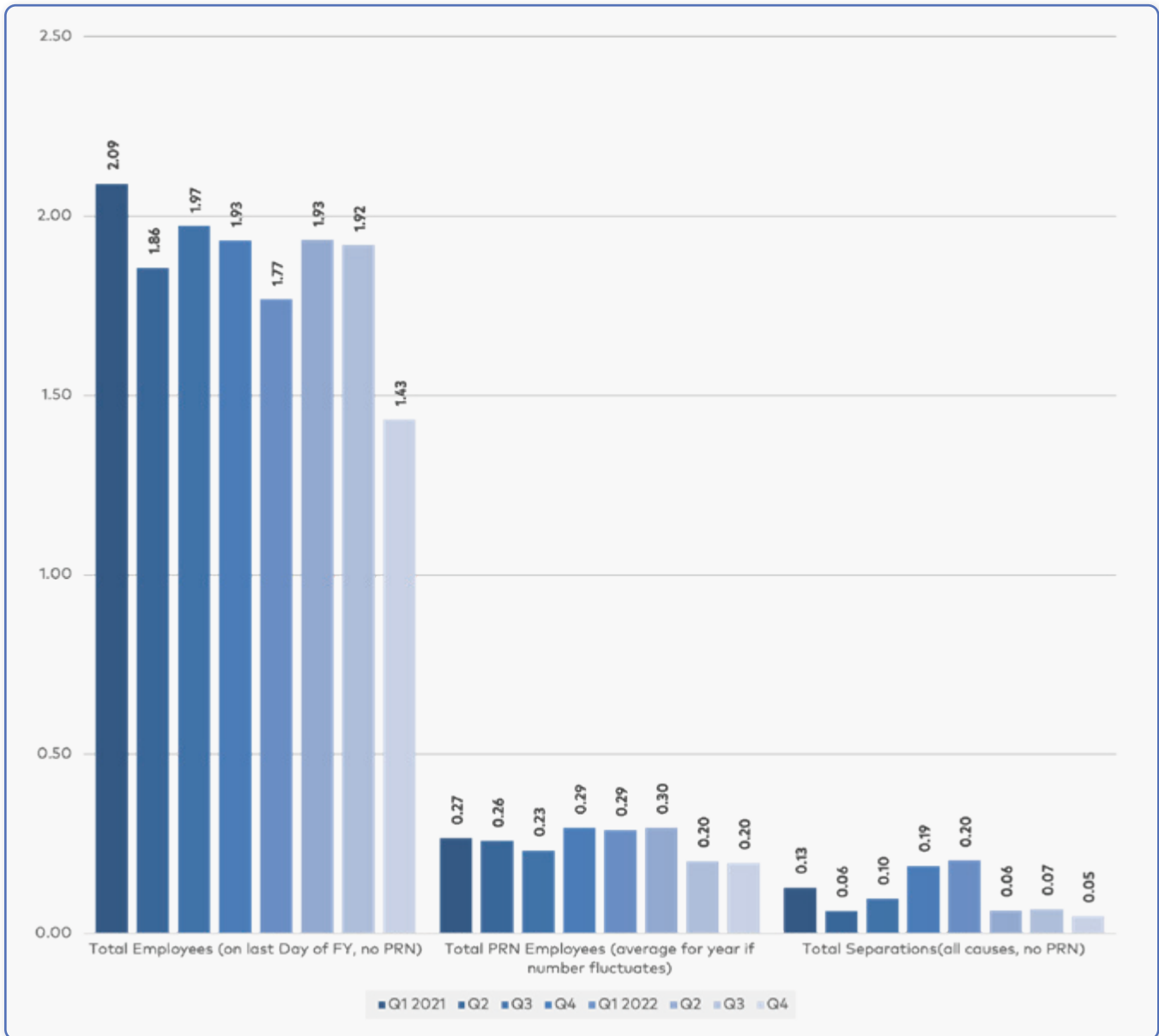
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	1.91	0.79	0.18
Q2	2.14	0.58	0.08
Q3	1.71	0.55	0.18
Q4	2.07	0.61	0.15
Q1 2022	2.00	0.48	0.14
Q2	2.67	0.56	0.13
Q3	2.54	0.62	0.15
Q4	2.52	0.58	0.23

FIG. 82 Bereavement Contacts - Total - 2021-2022



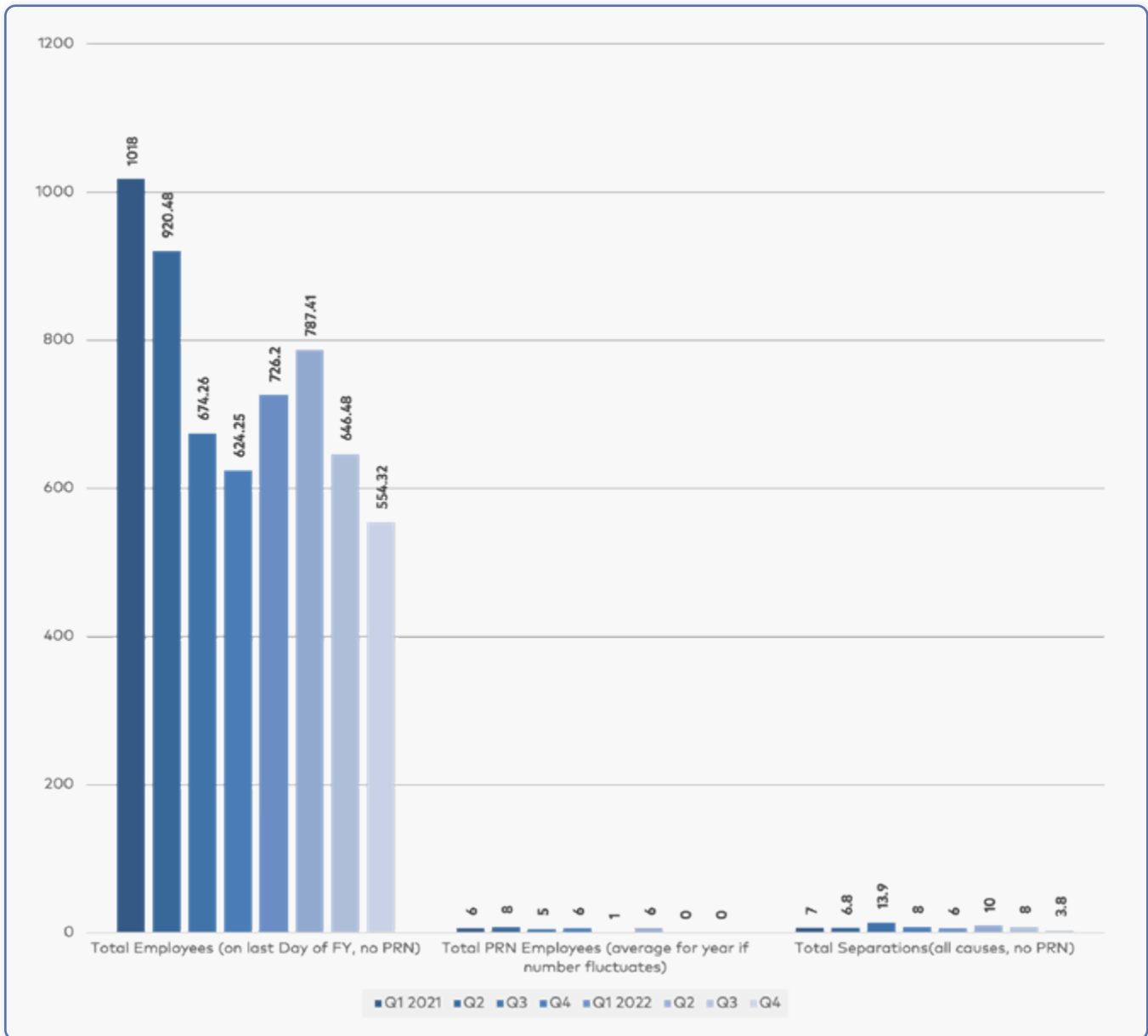
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	278.06	35.15	17
Q2	261.82	36.67	9
Q3	201.22	23.7	10
Q4	183.55	28.02	18
Q1 2022	182.08	29.76	21
Q2	208.86	31.89	7
Q3	197.74	20.76	7
Q4	147.64	20.3	5

FIG. 83 Bereavement Contacts - Average - 2021-2022



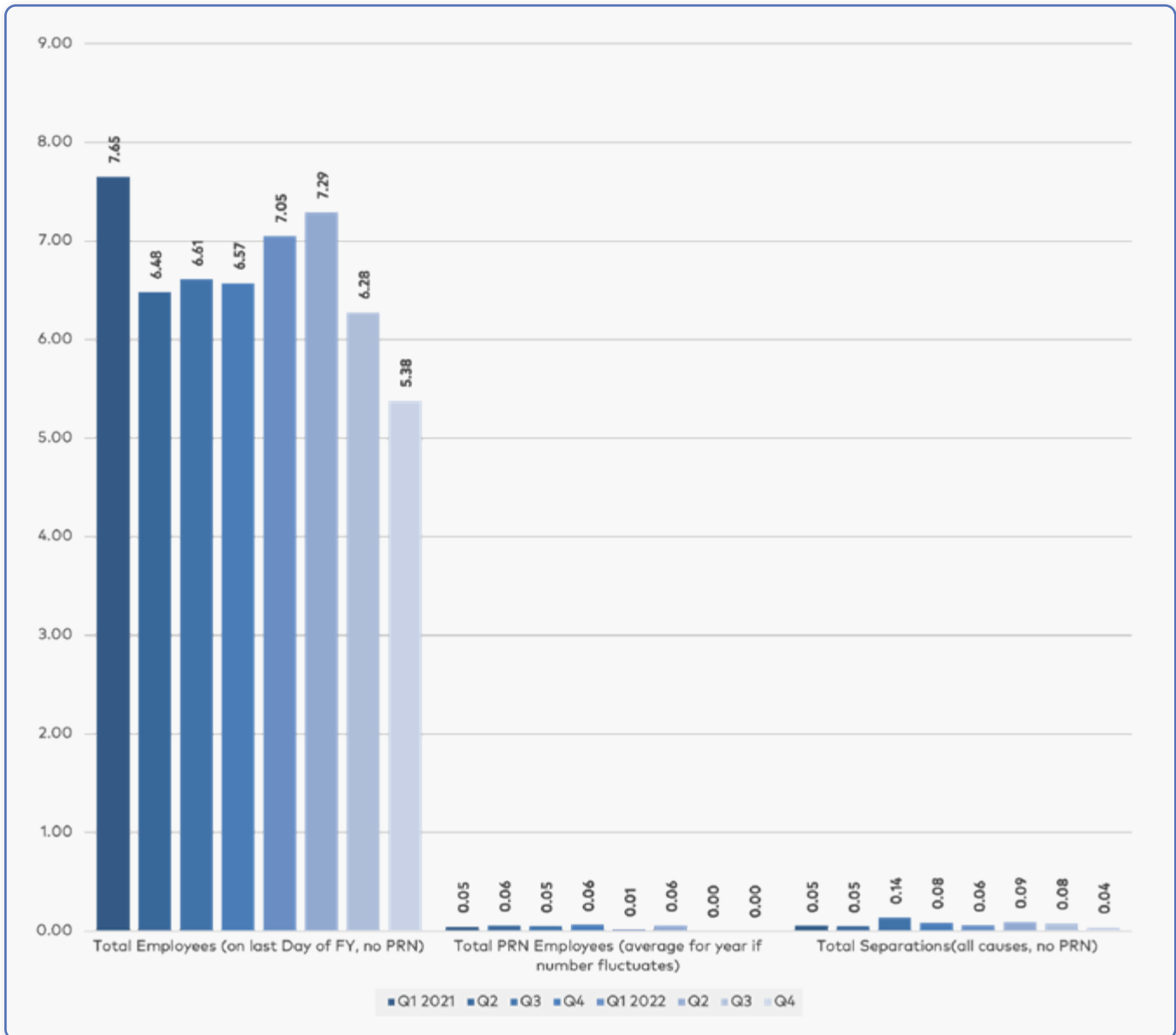
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	2.09	0.27	0.13
Q2	1.86	0.26	0.06
Q3	1.97	0.23	0.10
Q4	1.93	0.29	0.19
Q1 2022	1.77	0.29	0.20
Q2	1.93	0.30	0.06
Q3	1.92	0.20	0.07
Q4	1.43	0.20	0.05

FIG. 84 Volunteer Coordinators - Total - 2021-2022



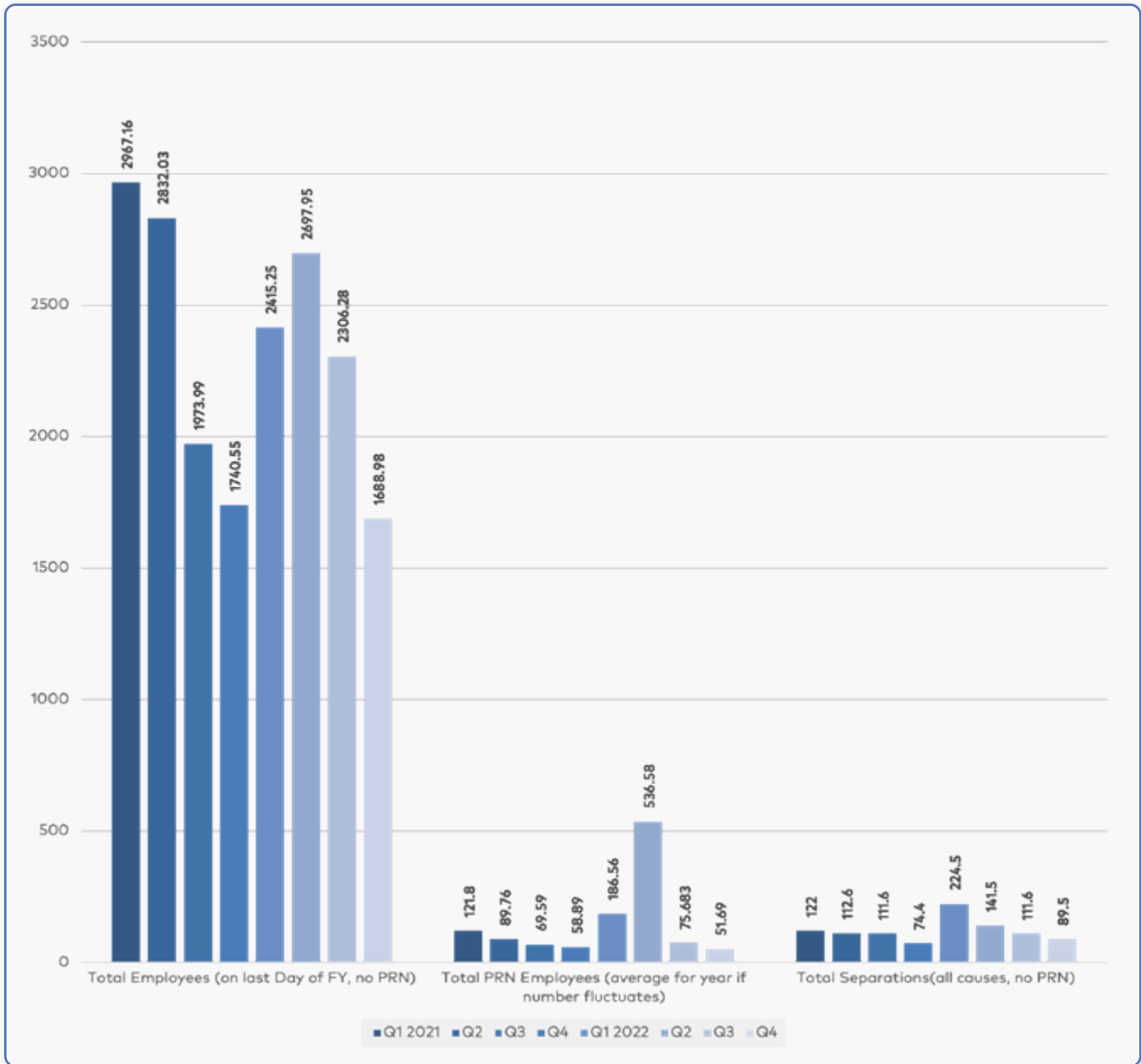
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	1018	6	7
Q2	920.48	8	6.8
Q3	674.26	5	13.9
Q4	624.25	6	8
Q1 2022	726.2	1	6
Q2	787.41	6	10
Q3	646.48	0	8
Q4	554.32	0	3.8

FIG. 85 Volunteer Coordinators - Average - 2021-2022



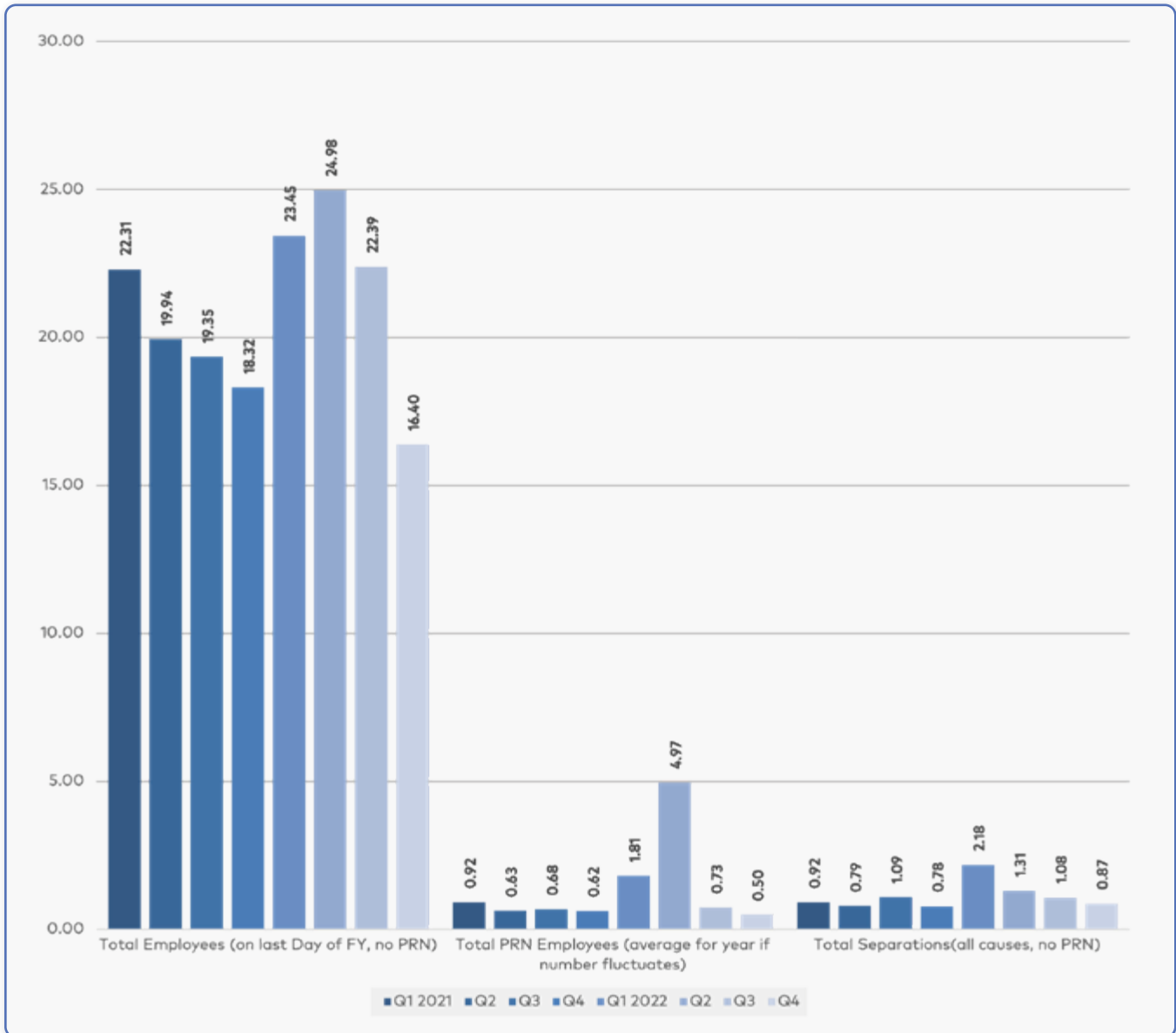
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	7.65	0.05	0.05
Q2	6.48	0.06	0.05
Q3	6.61	0.05	0.14
Q4	6.57	0.06	0.08
Q1 2022	7.05	0.01	0.06
Q2	7.29	0.06	0.09
Q3	6.28	0.00	0.08
Q4	5.38	0.00	0.04

FIG. 86 Non-Clinical Contacts - Total - 2021-2022



	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	2967.16	121.8	122
Q2	2832.03	89.76	112.6
Q3	1973.99	69.59	111.6
Q4	1740.55	58.89	74.4
Q1 2022	2415.25	186.56	224.5
Q2	2697.95	536.58	141.5
Q3	2306.28	75.683	111.6
Q4	1688.98	51.69	89.5

FIG. 87 Non Clinical Contacts - Average - 2021-2022



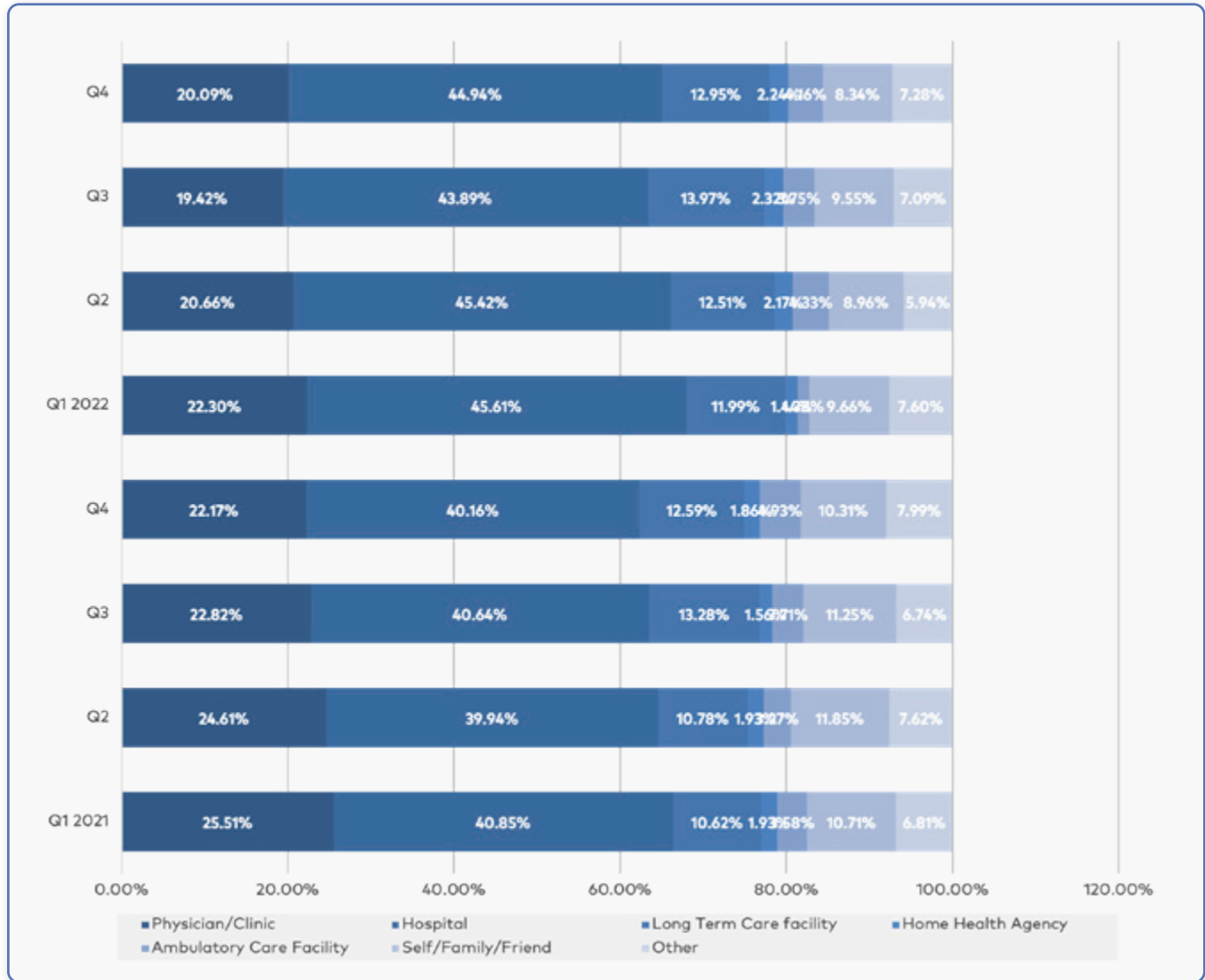
	Total Employees (on last Day of FY, no PRN)	Total PRN Employees (average for year if number fluctuates)	Total Separations (all causes, no PRN)
Q1 2021	22.31	0.92	0.92
Q2	19.94	0.63	0.79
Q3	19.35	0.68	1.09
Q4	18.32	0.62	0.78
Q1 2022	23.45	1.81	2.18
Q2	24.98	4.97	1.31
Q3	22.39	0.73	1.08
Q4	16.40	0.50	0.87

Patient Demographics and Key Safety Areas

2021-22 Measures Of Excellence National Data
Collected Quarters 1, 2, 3 And 4 Of 2021 And 2022

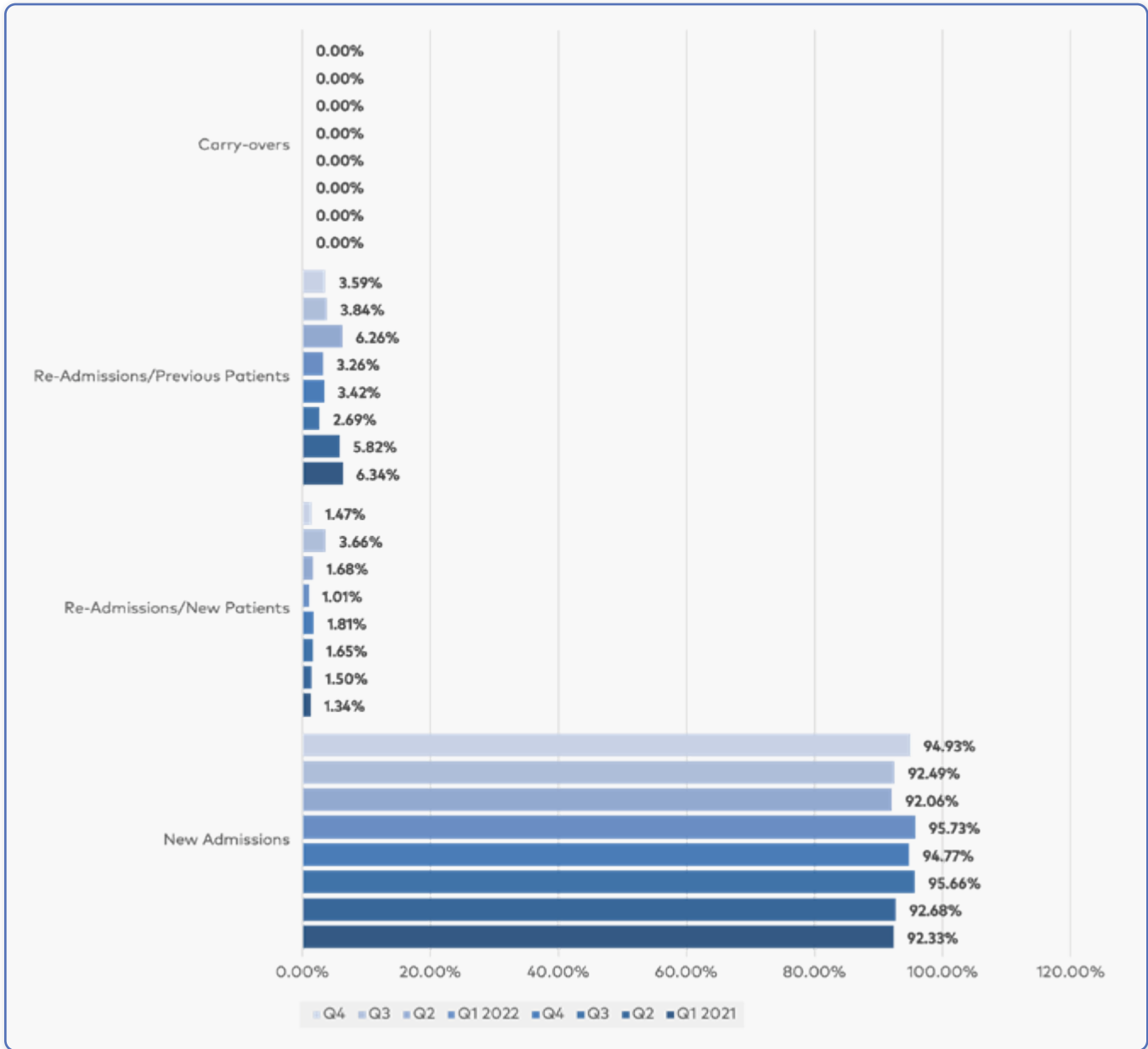
Patient Demographics and Key Safety Areas

FIG. 88 Referral Sources



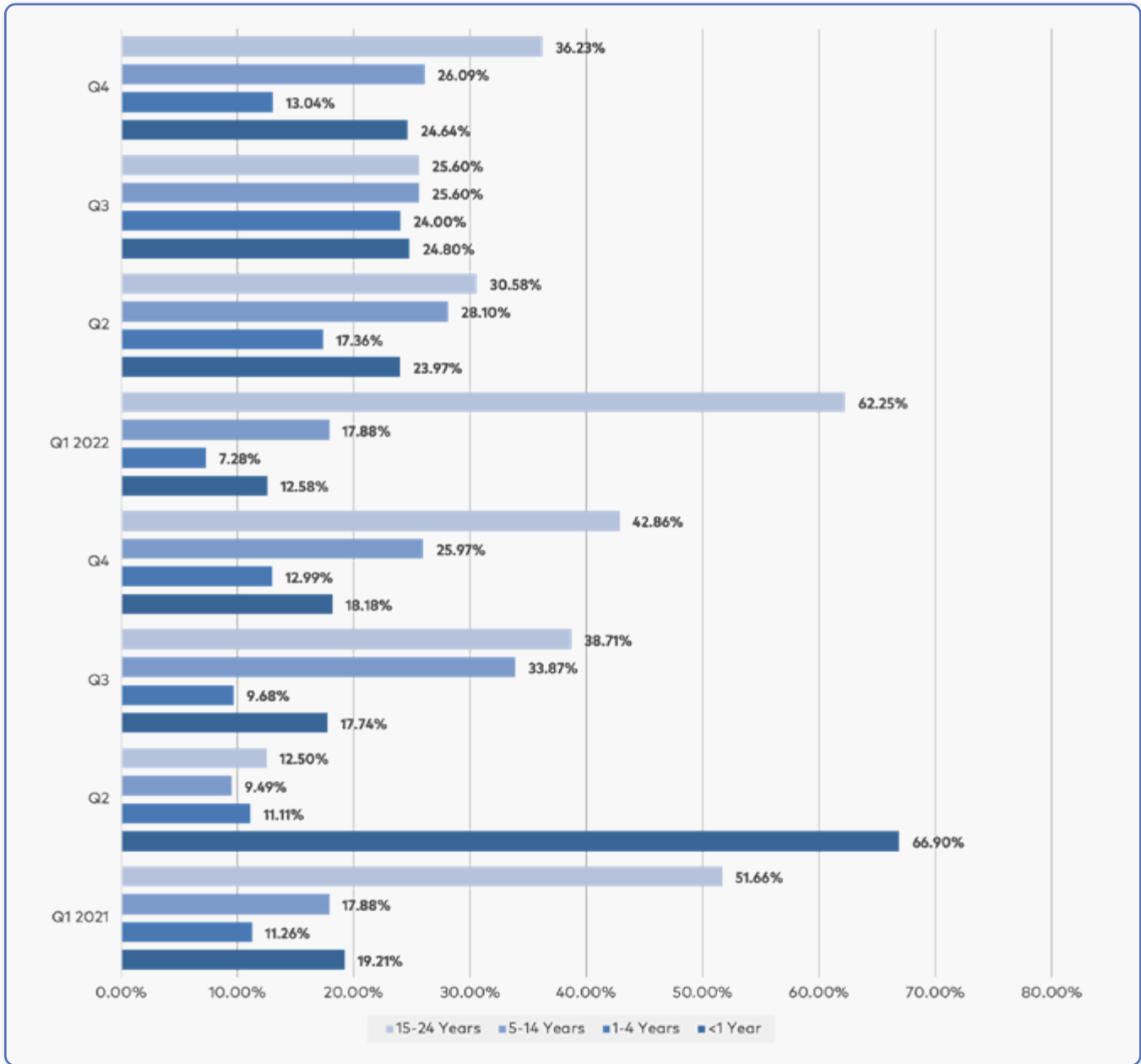
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Physician/Clinic	25.51%	24.61%	22.82%	22.17%	22.30%	20.66%	19.42%	20.09%
Hospital	40.85%	39.94%	40.64%	40.16%	45.61%	45.42%	43.89%	44.94%
Long Term Care facility	10.62%	10.78%	13.28%	12.59%	11.99%	12.51%	13.97%	12.95%
Home Health Agency	1.93%	1.93%	1.56%	1.86%	1.44%	2.17%	2.32%	2.24%
Ambulatory Care Facility	3.58%	3.27%	3.71%	4.93%	1.38%	4.33%	3.75%	4.16%
Self/Family/Friend	10.71%	11.85%	11.25%	10.31%	9.66%	8.96%	9.55%	8.34%
Other	6.81%	7.62%	6.74%	7.99%	7.60%	5.94%	7.09%	7.28%

FIG. 89 Patient Admissions



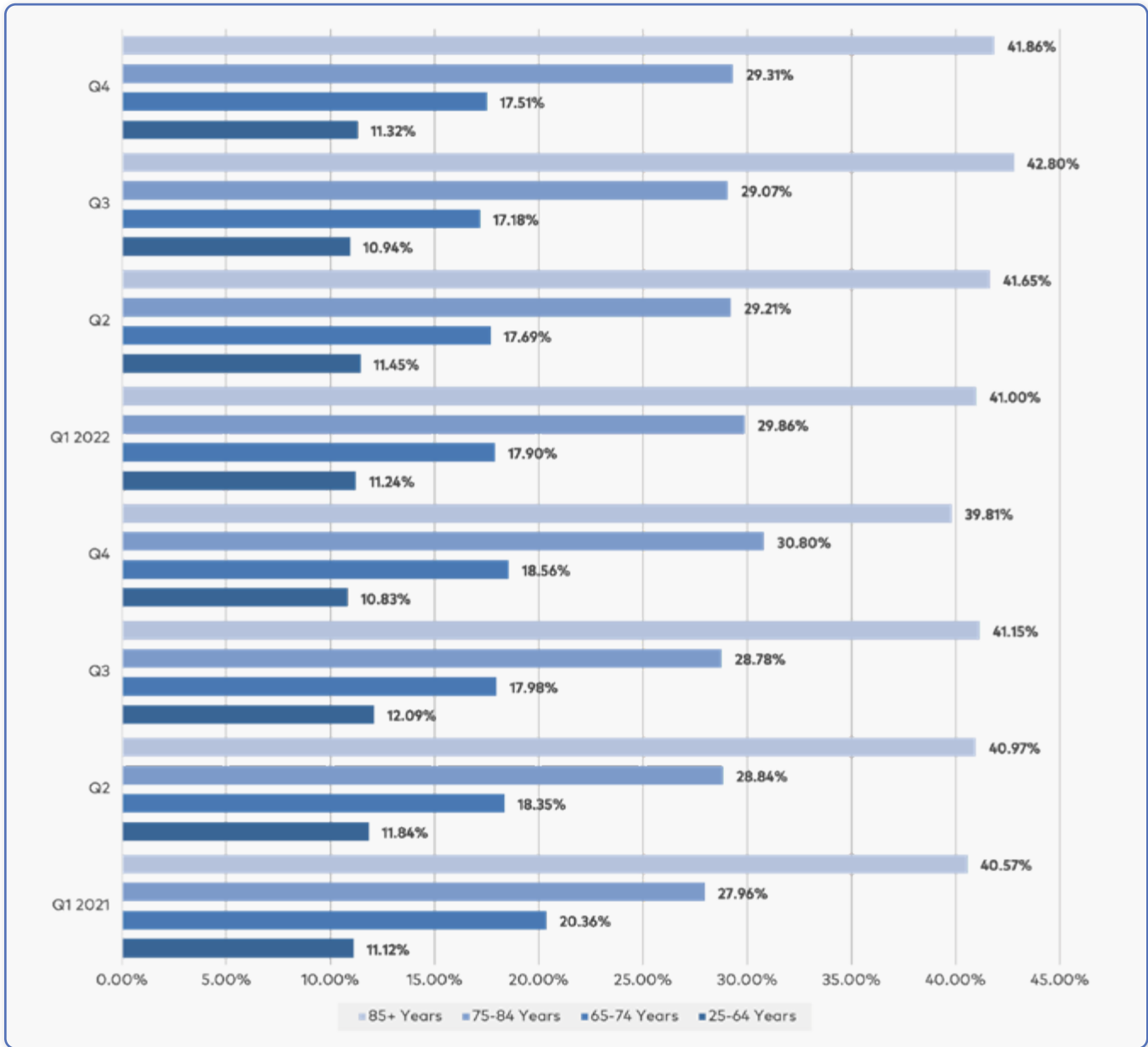
	New Admissions	Re-Admissions/New Patients	Re-Admissions/Previous Patients	Carry-overs
Q4	94.93%	1.47%	3.59%	0.00%
Q3	92.49%	3.66%	3.84%	0.00%
Q2	92.06%	1.68%	6.26%	0.00%
Q1 2022	95.73%	1.01%	3.26%	0.00%
Q4	94.77%	1.81%	3.42%	0.00%
Q3	95.66%	1.65%	2.69%	0.00%
Q2	92.68%	1.50%	5.82%	0.00%
Q1 2021	92.33%	1.34%	6.34%	0.00%

FIG. 90 Age - Pediatric Patients



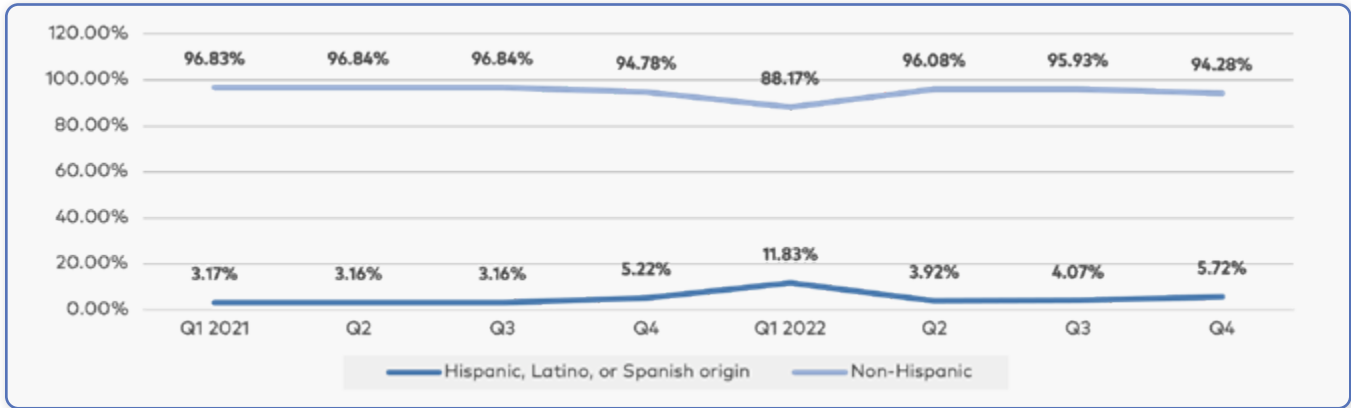
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
15-24 Years	51.66%	12.50%	38.71%	42.86%	62.25%	30.58%	25.60%	36.23%
5-14 Years	17.88%	9.49%	33.87%	25.97%	17.88%	28.10%	25.60%	26.09%
1-4 Years	11.26%	11.11%	9.68%	12.99%	7.28%	17.36%	24.00%	13.04%
<1 Year	19.21%	66.90%	17.74%	18.18%	12.58%	23.97%	24.80%	24.64%

FIG. 91 Age - Adult Patients



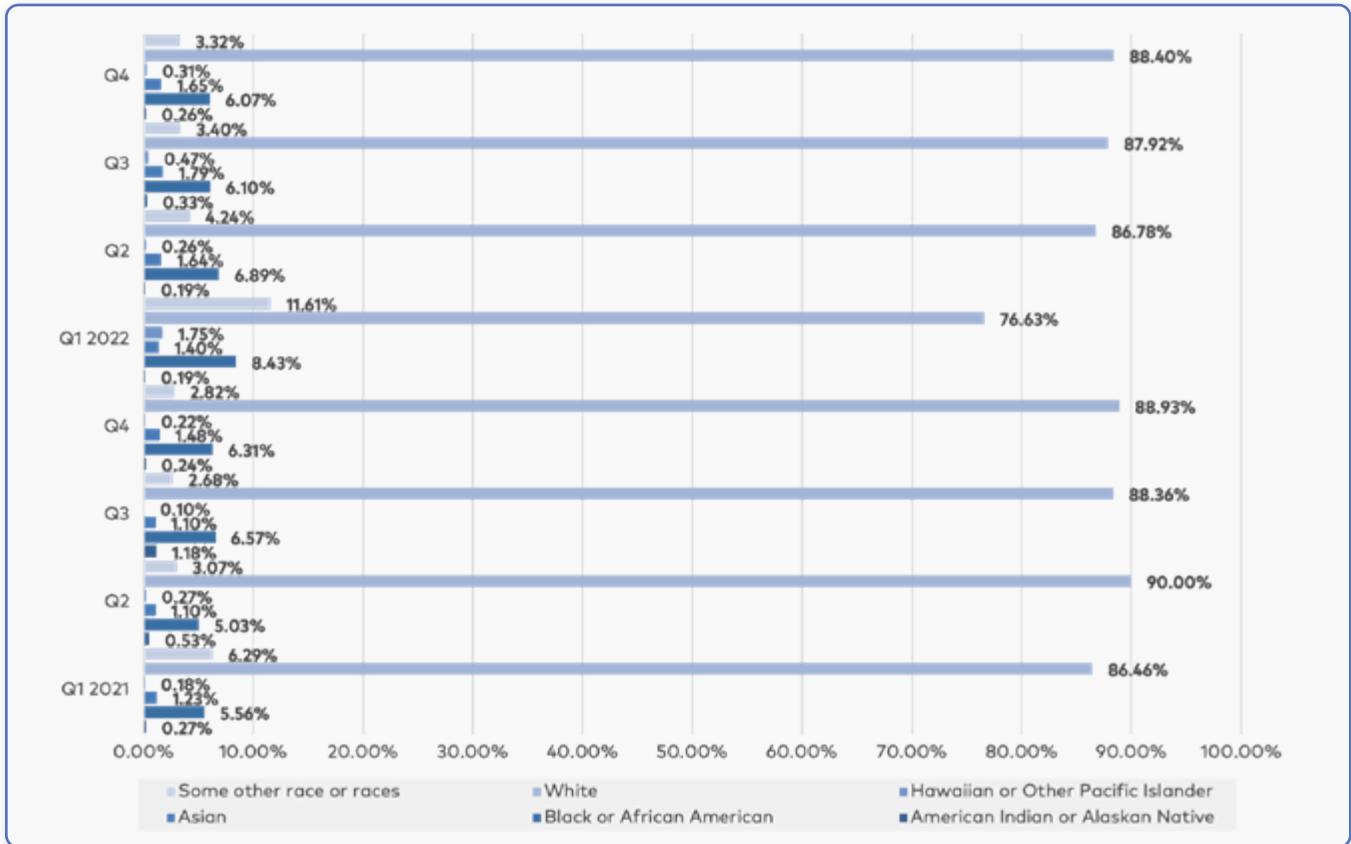
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
85+ Years	40.57%	40.97%	41.15%	39.81%	41.00%	41.65%	42.80%	41.86%
75-84 Years	27.96%	28.84%	28.78%	30.80%	29.86%	29.21%	29.07%	29.31%
65-74 Years	20.36%	18.35%	17.98%	18.56%	17.90%	17.69%	17.18%	17.51%
25-64 Years	11.12%	11.84%	12.09%	10.83%	11.24%	11.45%	10.94%	11.32%

FIG. 92 Ethnicity - Hispanic V Non-Hispanic



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Hispanic, Latino, or Spanish origin	3.17%	3.16%	3.16%	5.22%	11.83%	3.92%	4.07%	5.72%
Non-Hispanic	96.83%	96.84%	96.84%	94.78%	88.17%	96.08%	95.93%	94.28%

FIG. 93 Patient By Race

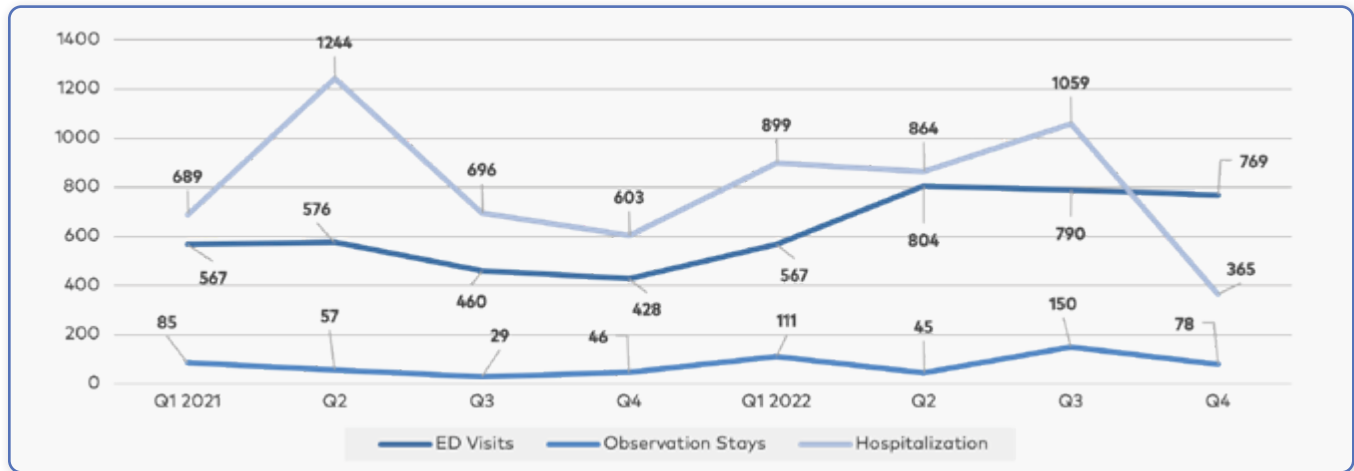


	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Some other race or races	6.29%	3.07%	2.68%	2.82%	11.61%	4.24%	3.40%	3.32%
White	86.46%	90.00%	88.36%	88.93%	76.63%	86.78%	87.92%	88.40%
Hawaiian or Other Pacific Islander	0.18%	0.27%	0.10%	0.22%	1.75%	0.26%	0.47%	0.31%
Asian	1.23%	1.10%	1.10%	1.48%	1.40%	1.64%	1.79%	1.65%
Black or African American	5.56%	5.03%	6.57%	6.31%	8.43%	6.89%	6.10%	6.07%
American Indian or Alaskan Native	0.27%	0.53%	1.18%	0.24%	0.19%	0.19%	0.33%	0.26%

Patient Safety Data Medication, Infection, Falls

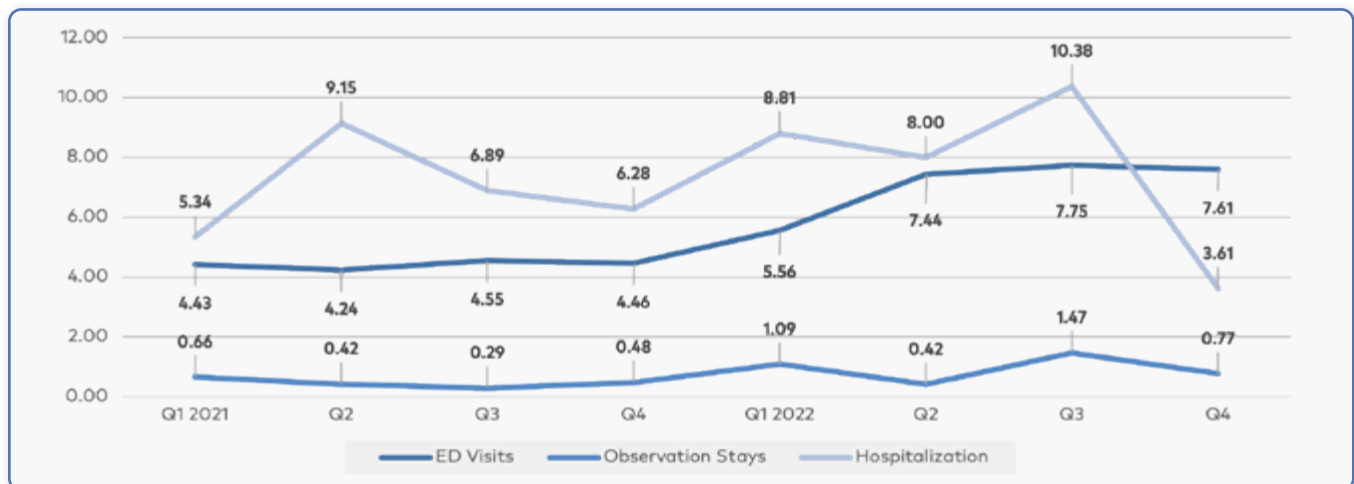
Hospitalizations

FIG. 94 Total Hospitalizations



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
ED Visits	567	576	460	428	567	804	790	769
Observation Stays	85	57	29	46	111	45	150	78
Hospitalization	689	1244	696	603	899	864	1059	365

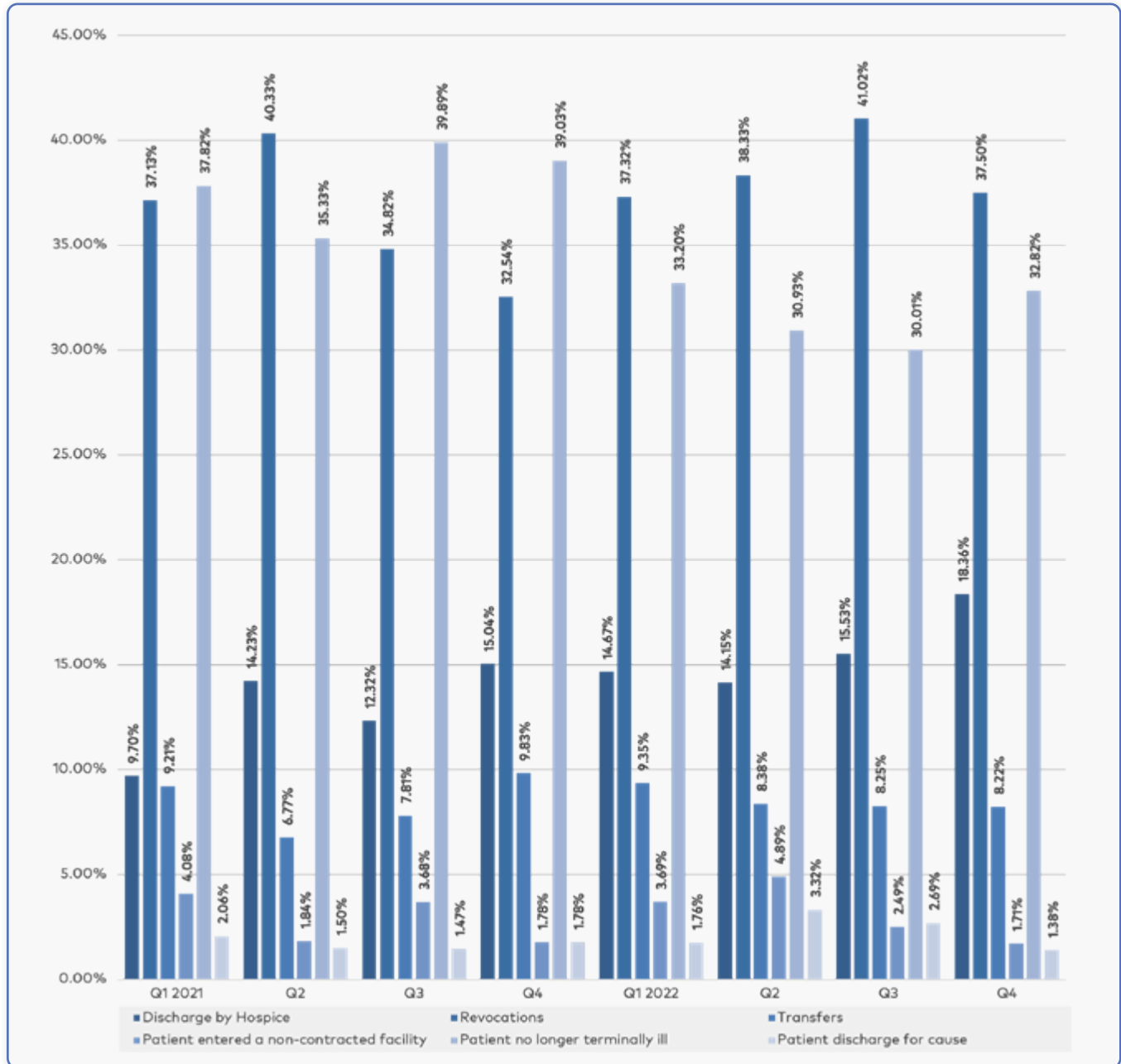
FIG. 95 Average Hospitalizations



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
ED Visits	4.43	4.24	4.55	4.46	5.56	7.44	7.75	7.61
Observation Stays	0.66	0.42	0.29	0.48	1.09	0.42	1.47	0.77
Hospitalization	5.34	9.15	6.89	6.28	8.81	8.00	10.38	3.61

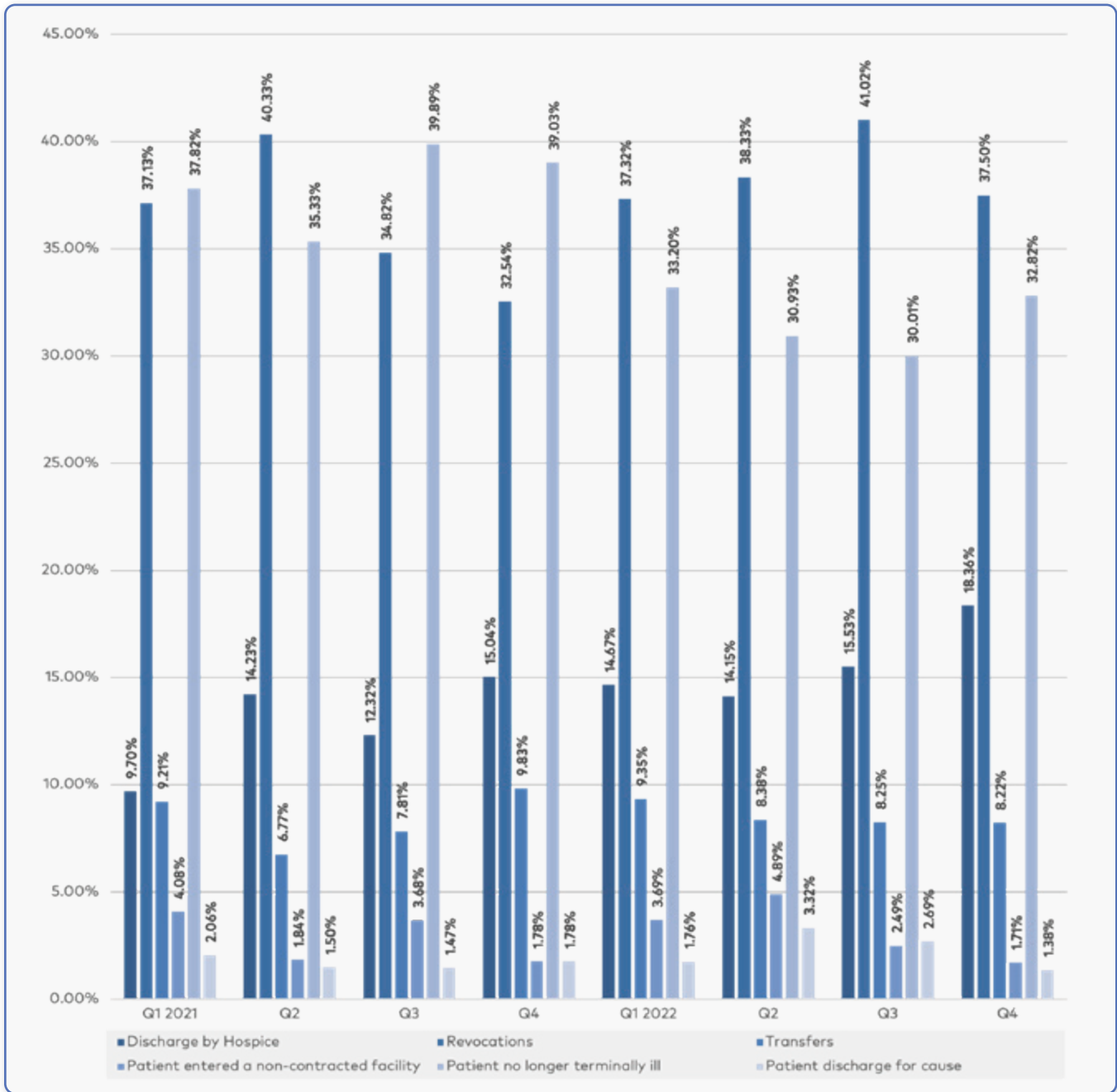
Patient Discharges

FIG. 96 Live Discharges



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Discharge by Hospice	9.70%	14.23%	12.32%	15.04%	14.67%	14.15%	15.53%	18.36%
Revocations	37.13%	40.33%	34.82%	32.54%	37.32%	38.33%	41.02%	37.50%
Transfers	9.21%	6.77%	7.81%	9.83%	9.35%	8.38%	8.25%	8.22%
Patient entered a non-contracted facility	4.08%	1.84%	3.68%	1.78%	3.69%	4.89%	2.49%	1.71%
Patient no longer terminally ill	37.82%	35.33%	39.89%	39.03%	33.20%	30.93%	30.01%	32.82%
Patient discharge for cause	2.06%	1.50%	1.47%	1.78%	1.76%	3.32%	2.69%	1.38%

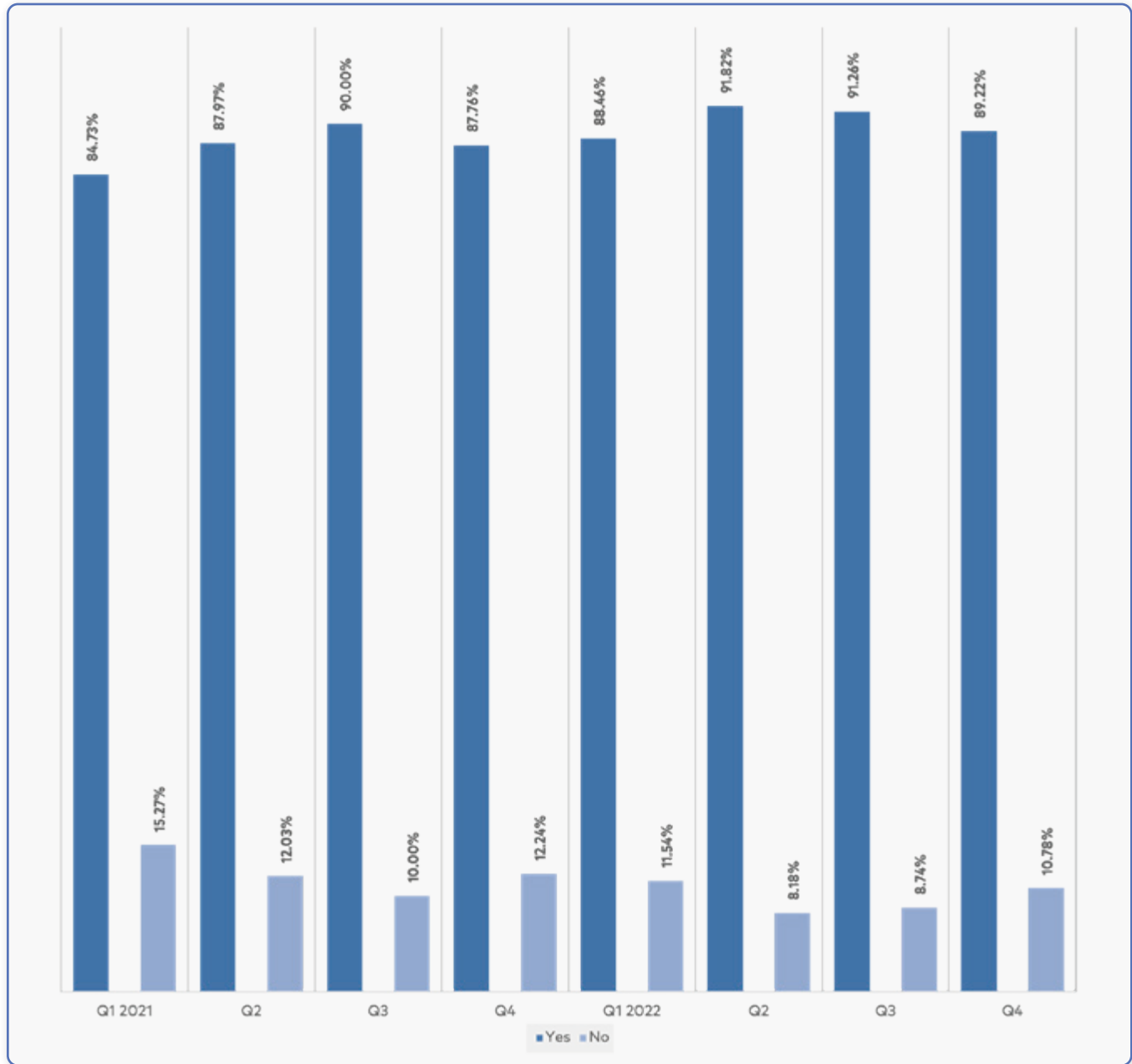
FIG. 97 All Discharges



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Discharge by Hospice	9.70%	14.23%	12.32%	15.04%	14.67%	14.15%	15.53%	18.36%
Revocations	37.13%	40.33%	34.82%	32.54%	37.32%	38.33%	41.02%	37.50%
Transfers	9.21%	6.77%	7.81%	9.83%	9.35%	8.38%	8.25%	8.22%
Patient entered a non-contracted facility	4.08%	1.84%	3.68%	1.78%	3.69%	4.89%	2.49%	1.71%
Patient no longer terminally ill	37.82%	35.33%	39.89%	39.03%	33.20%	30.93%	30.01%	32.82%
Patient discharge for cause	2.06%	1.50%	1.47%	1.78%	1.76%	3.32%	2.69%	1.38%

Patient Infection Data Pt 1

FIG. 98 Is There Infection Data to Report for this Quarter?



	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Yes	84.73%	87.97%	90.00%	87.76%	88.46%	91.82%	91.26%	89.22%
No	15.27%	12.03%	10.00%	12.24%	11.54%	8.18%	8.74%	10.78%

Admitted with infection(s)

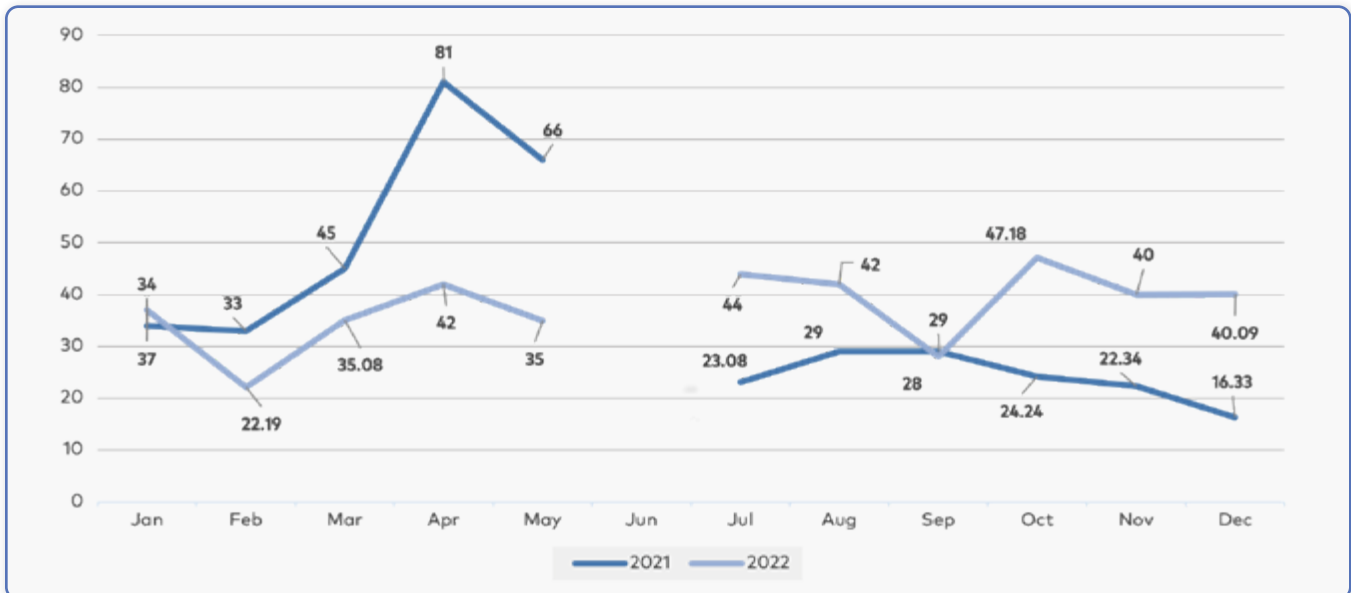
FIG. 99 Admitted with UTI (No Cathater)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	183.17	185.09	176.17	219	200.08	191	75.08	87.24	78.09	85.25	110.52	86.18
2022	88.09	105	97.08	88.09	100.26	114.09	88.18	98.17	96	110	100.09	108.28

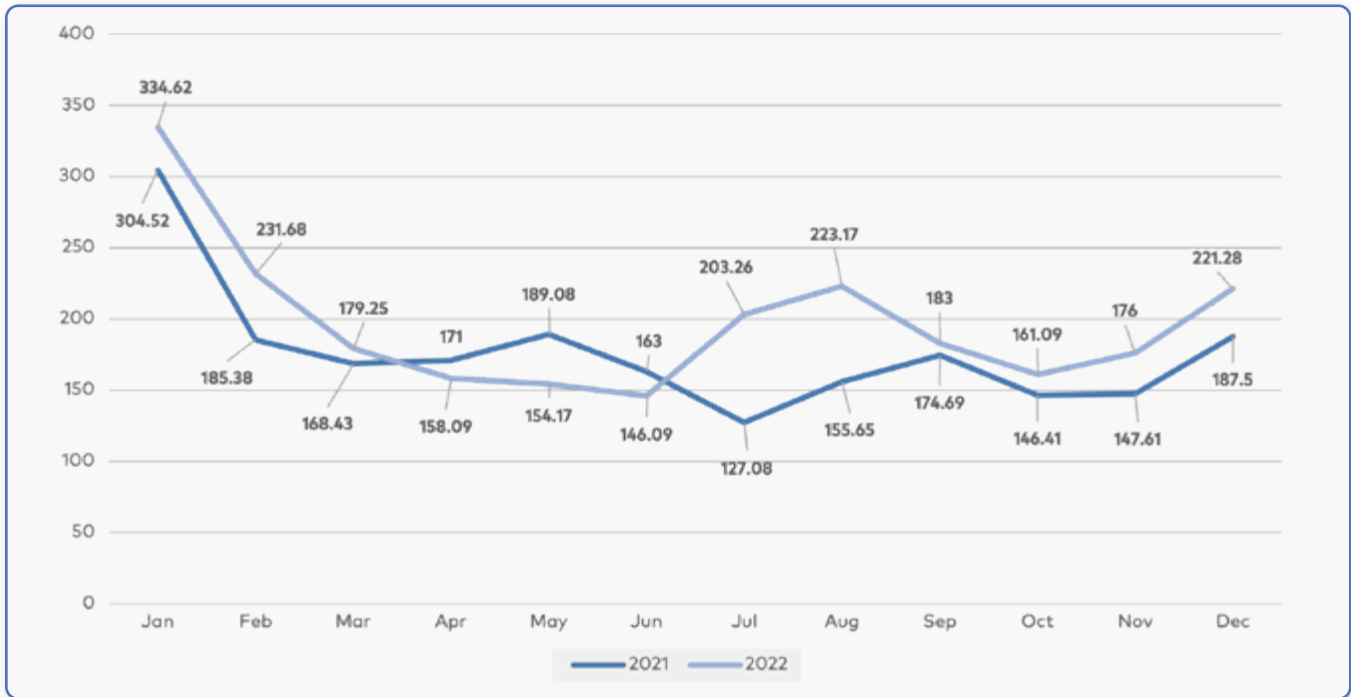
FIG. 100 Admitted with UTI (With Cathater)

*jun data unavailable



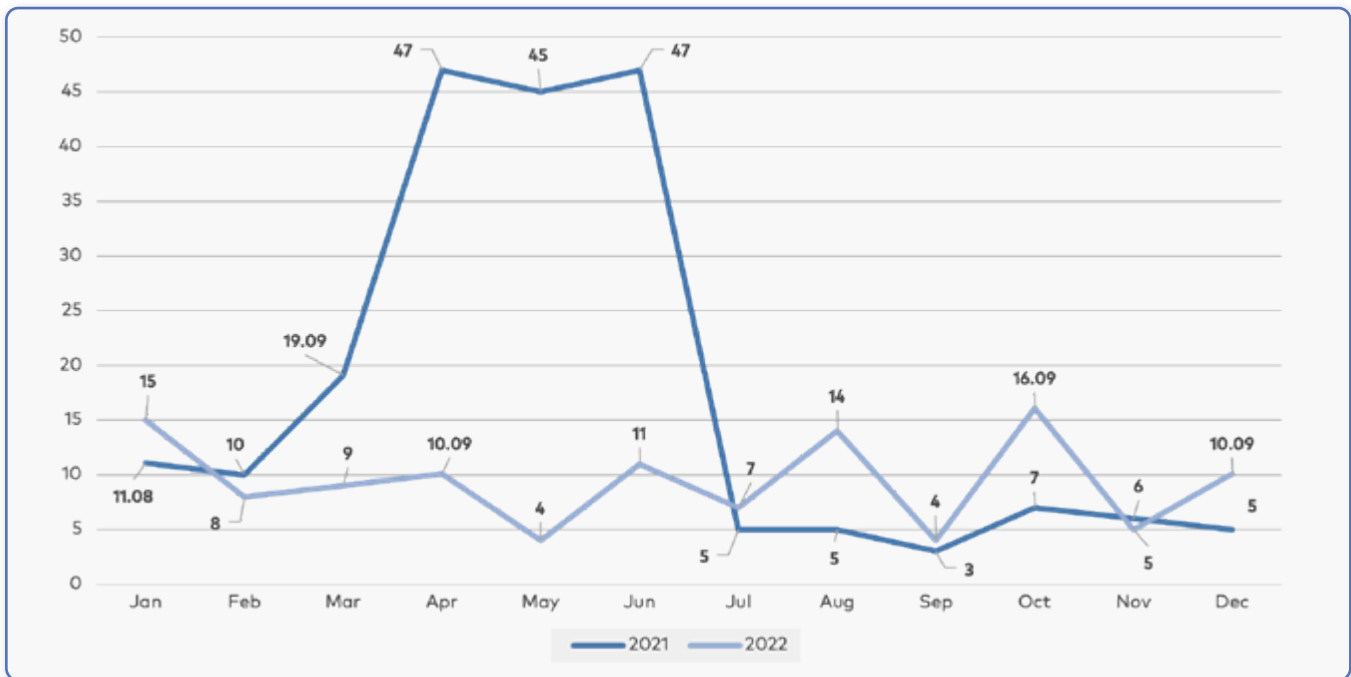
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	34	33	45	81	66		23.08	29	29	24.24	22.34	16.33
2022	37	22.19	35.08	42	35		44	42	28	47.18	40	40.09

FIG. 101 Respiratory (Includes Covid)



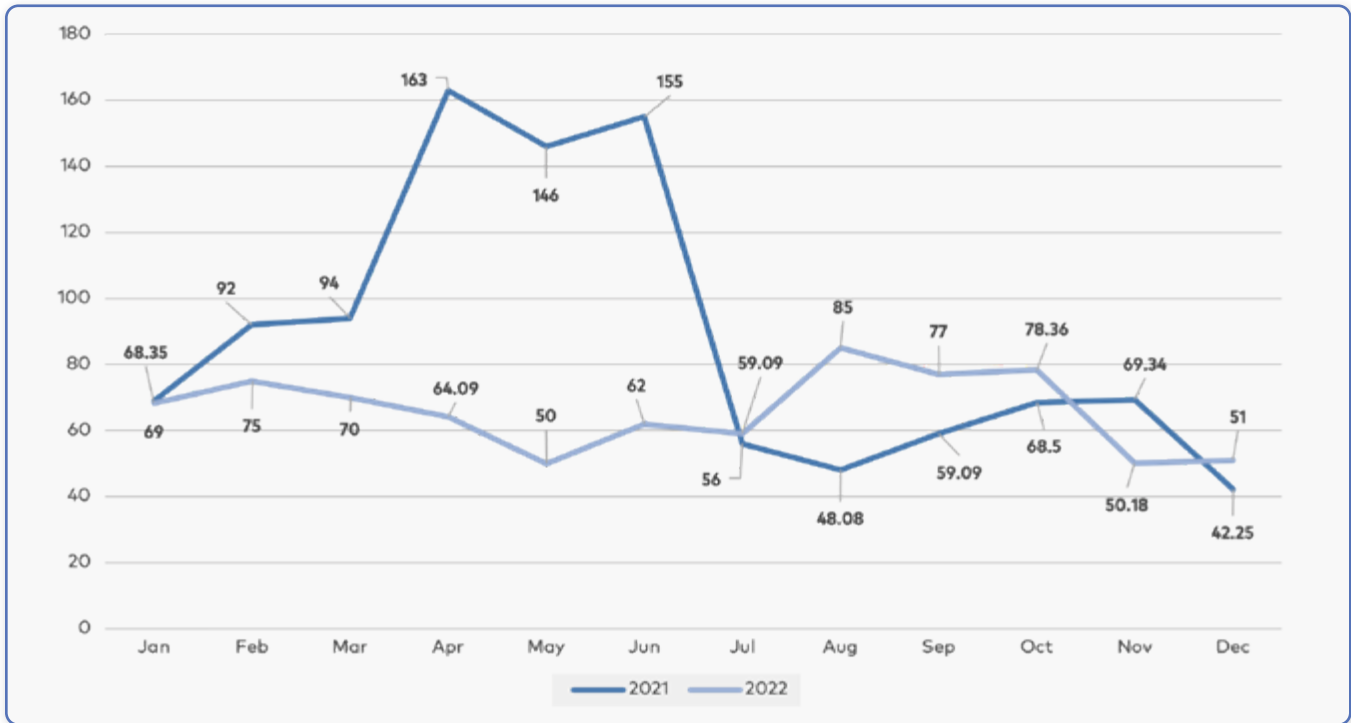
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	304.52	185.38	168.43	171	189.08	163	127.08	155.65	174.69	146.41	147.61	187.5
2022	334.62	231.68	179.25	158.09	154.17	146.09	203.26	223.17	183	161.09	176	221.28

FIG. 102 Ear, Nose & Throat



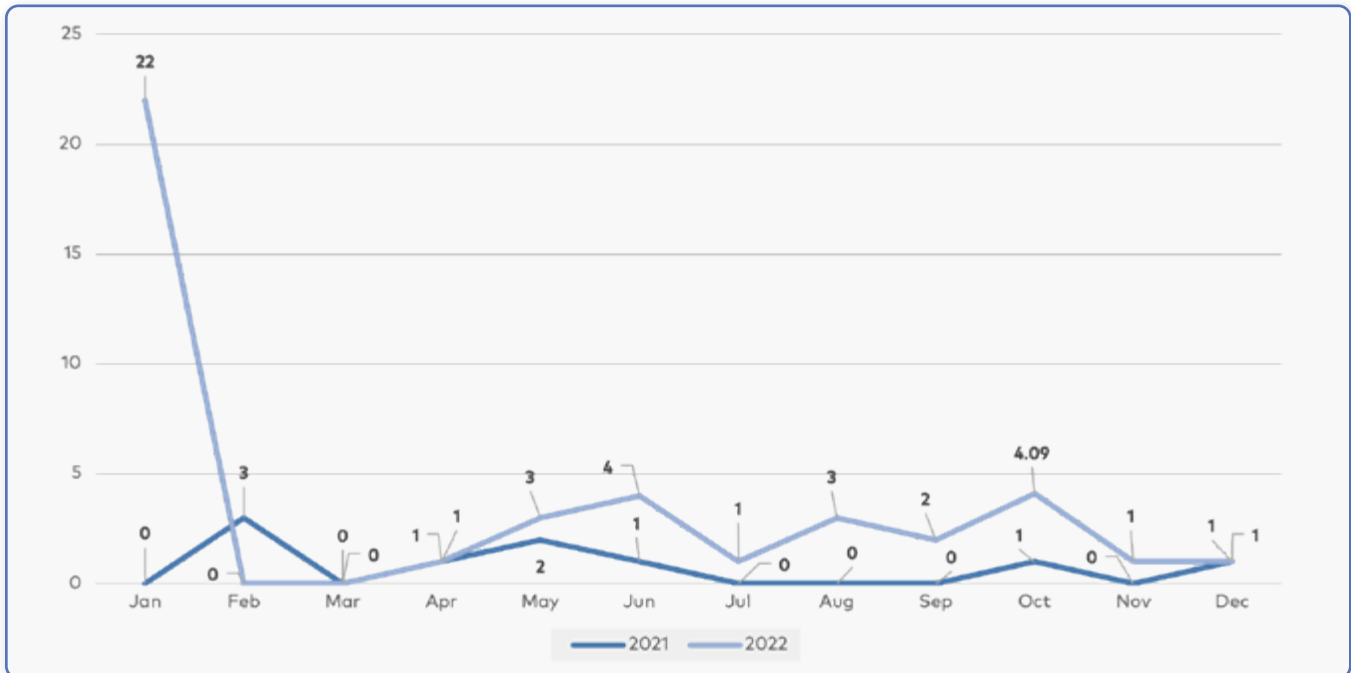
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	11.08	10	19.09	47	45	47	5	5	3	7	6	5
2022	15	8	9	10.09	4	11	7	14	4	16.09	5	10.09

FIG. 103 Skin or Wound



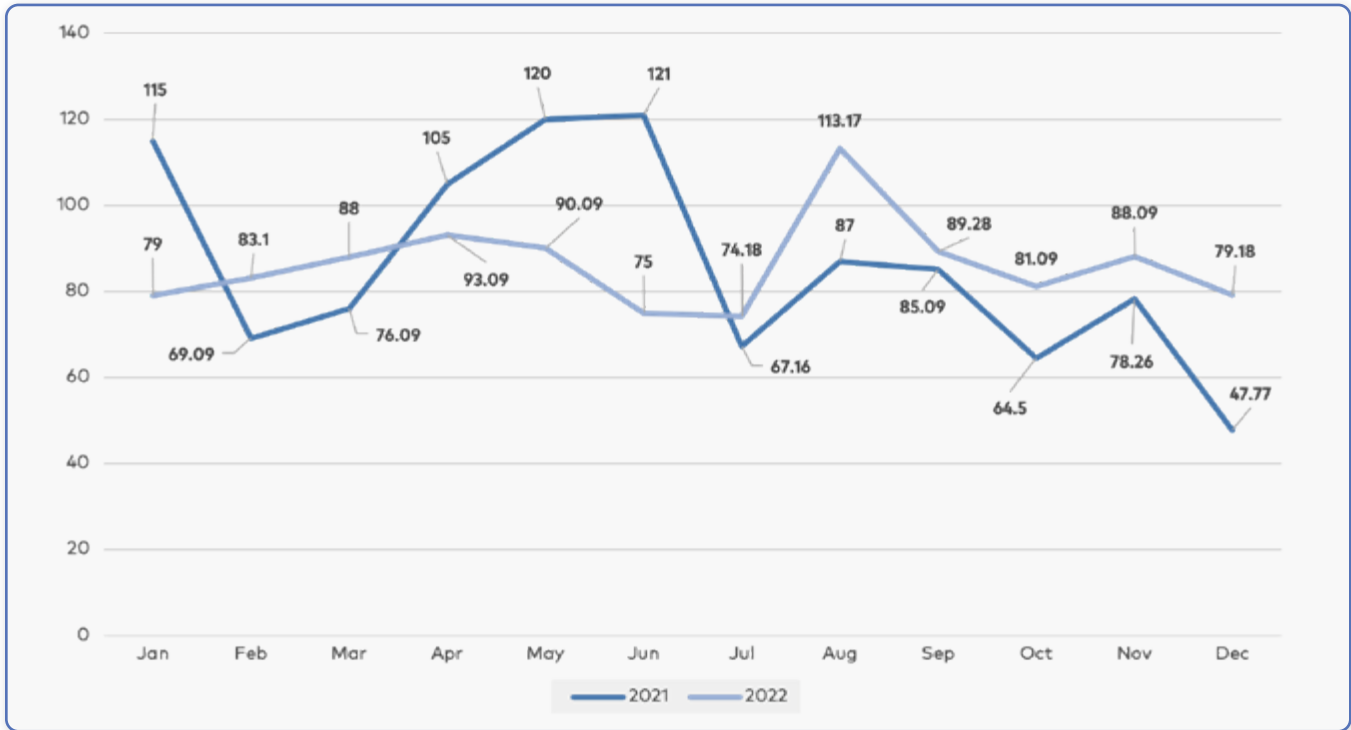
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	11.08	10	19.09	47	45	47	5	5	3	7	6	5
2022	15	8	9	10.09	4	11	7	14	4	16.09	5	10.09

FIG. 104 IV Access



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	11.08	10	19.09	47	45	47	5	5	3	7	6	5
2022	15	8	9	10.09	4	11	7	14	4	16.09	5	10.09

FIG. 105 Pressure Area

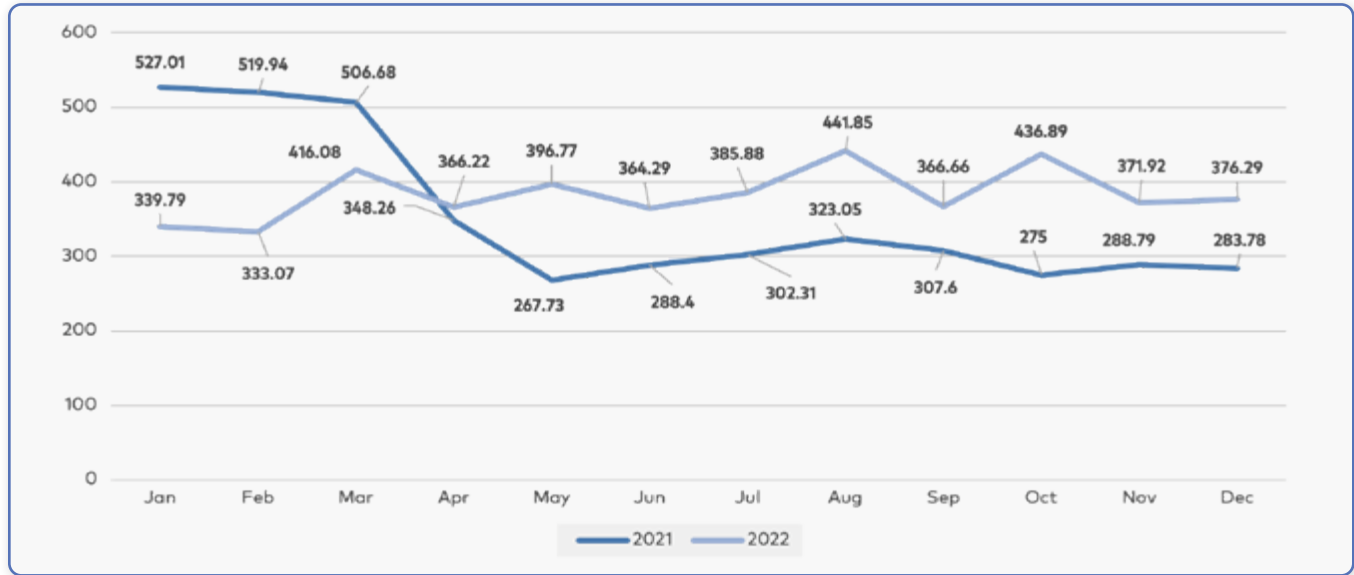


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	115	69.09	76.09	105	120	121	67.16	87	85.09	64.5	78.26	47.77
2022	79	83.1	88	93.09	90.09	75	74.18	113.17	89.28	81.09	88.09	79.18

Patient Infection Data Pt 2

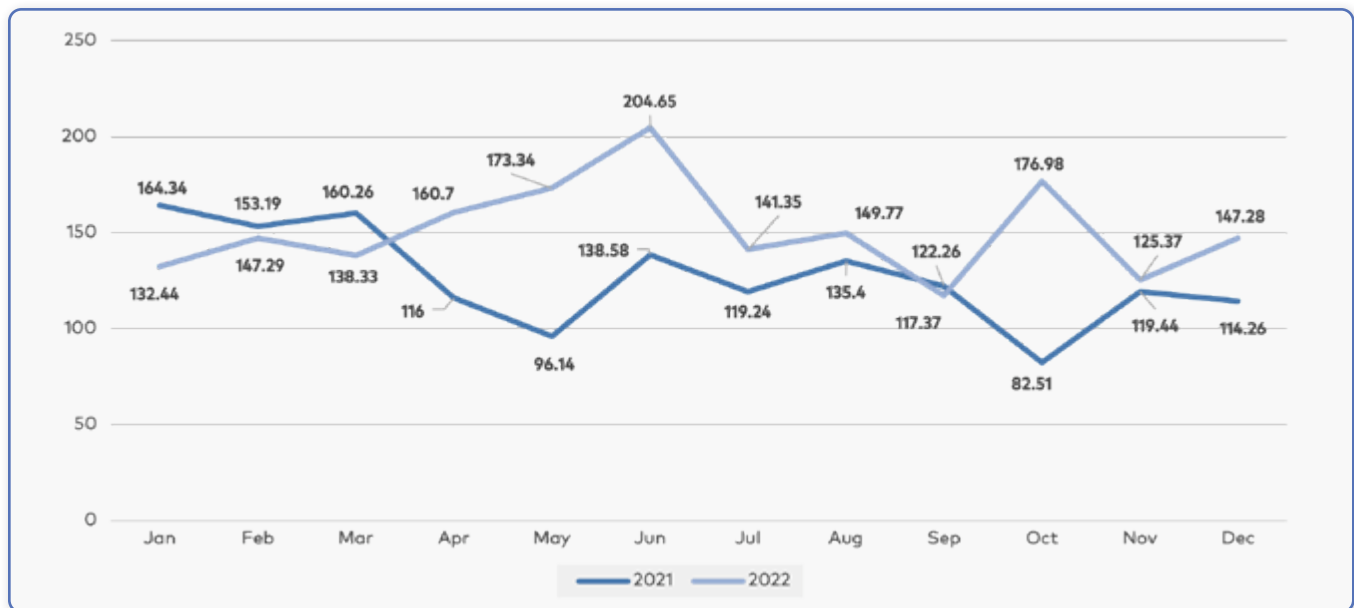
Infected after Admission

FIG. 106 UTI After Admission (Cathater)



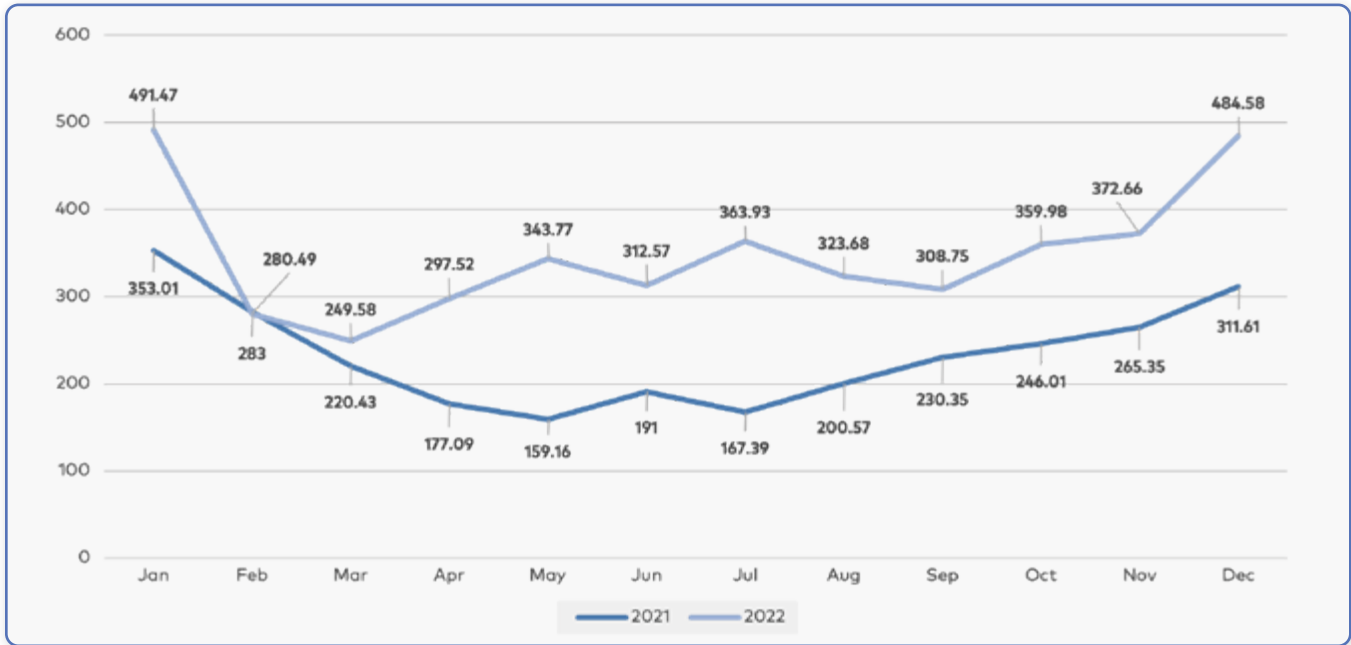
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	527.01	519.94	506.68	348.26	267.73	288.4	302.31	323.05	307.6	275	288.79	283.78
2022	339.79	333.07	416.08	366.22	396.77	364.29	385.88	441.85	366.66	436.89	371.92	376.29

FIG. 107 UTI after Admission (No Cathater)



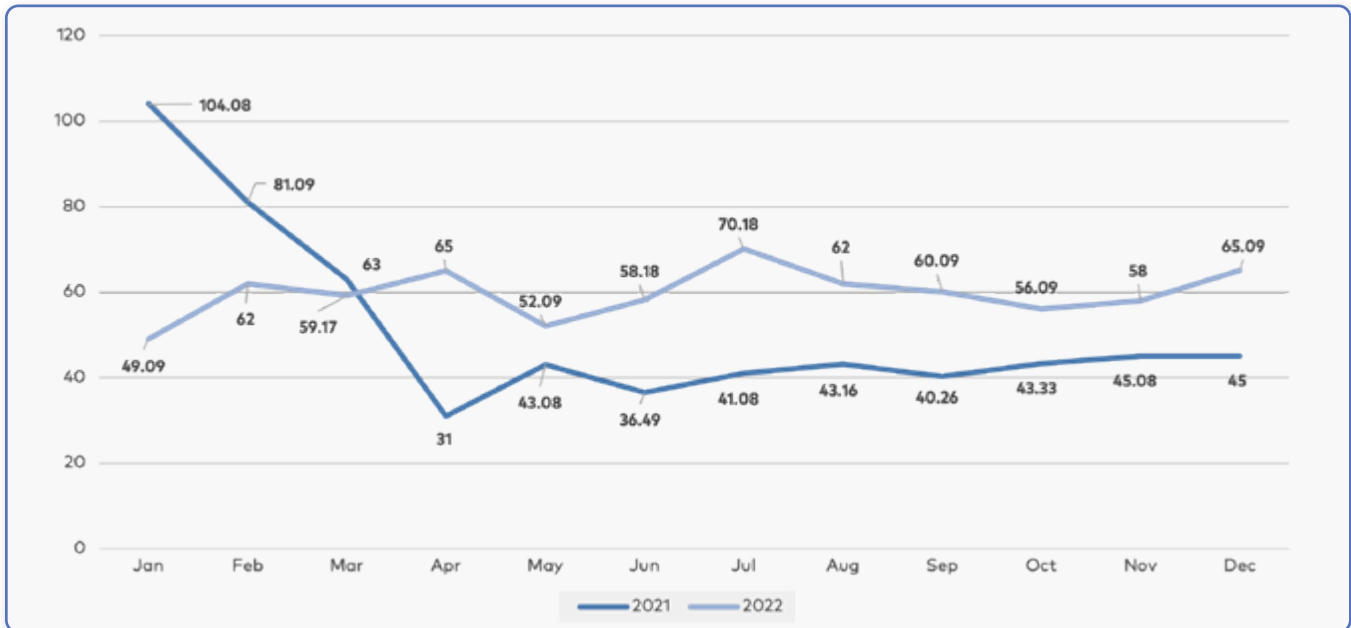
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	164.34	153.19	160.26	116	96.14	138.58	119.24	135.4	122.26	82.51	119.44	114.26
2022	132.44	147.29	138.33	160.7	173.34	204.65	141.35	149.77	117.37	176.98	125.37	147.28

FIG. 108 Respiratory after Admission (includes Covid)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	353.01	283	220.43	177.09	159.16	191	167.39	200.57	230.35	246.01	265.35	311.61
2022	491.47	280.49	249.58	297.52	343.77	312.57	363.93	323.68	308.75	359.98	372.66	484.58

FIG. 109 Ear/Nose/Throat after Admission



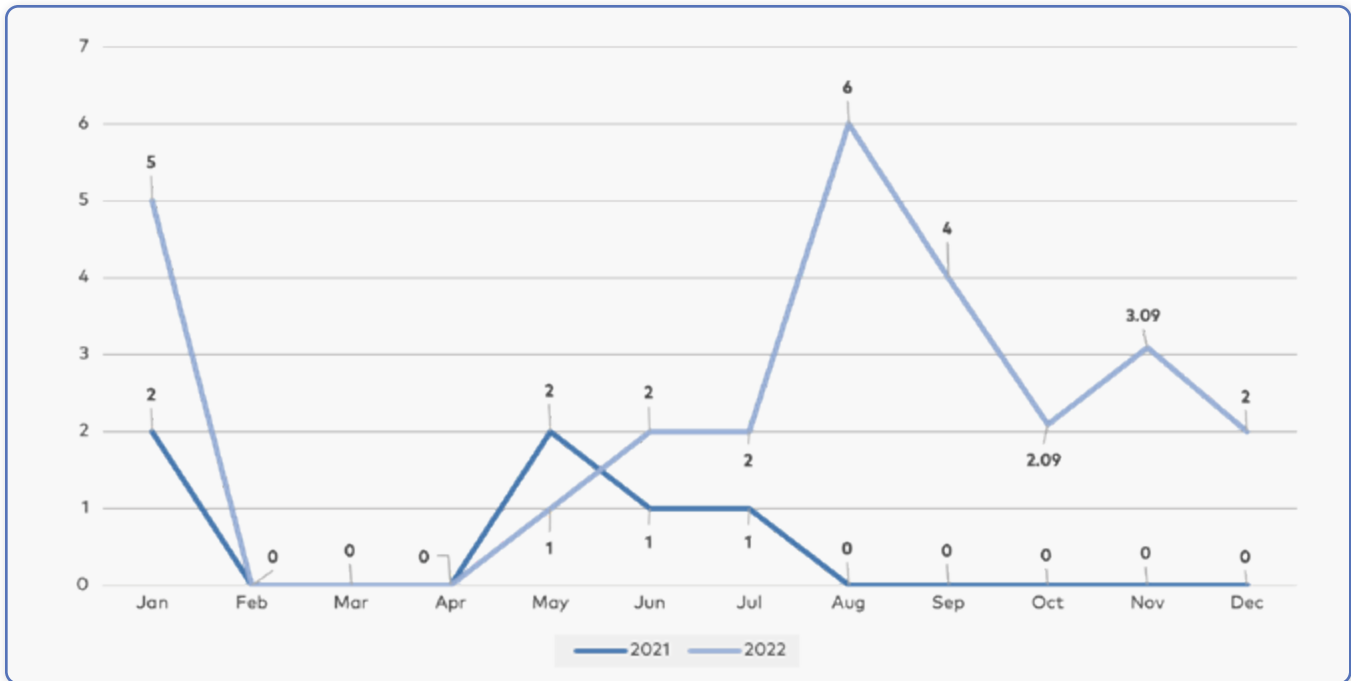
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	104.08	81.09	63	31	43.08	36.49	41.08	43.16	40.26	43.33	45.08	45
2022	49.09	62	59.17	65	52.09	58.18	70.18	62	60.09	56.09	58	65.09

FIG. 110 Skin/Wound after Admission



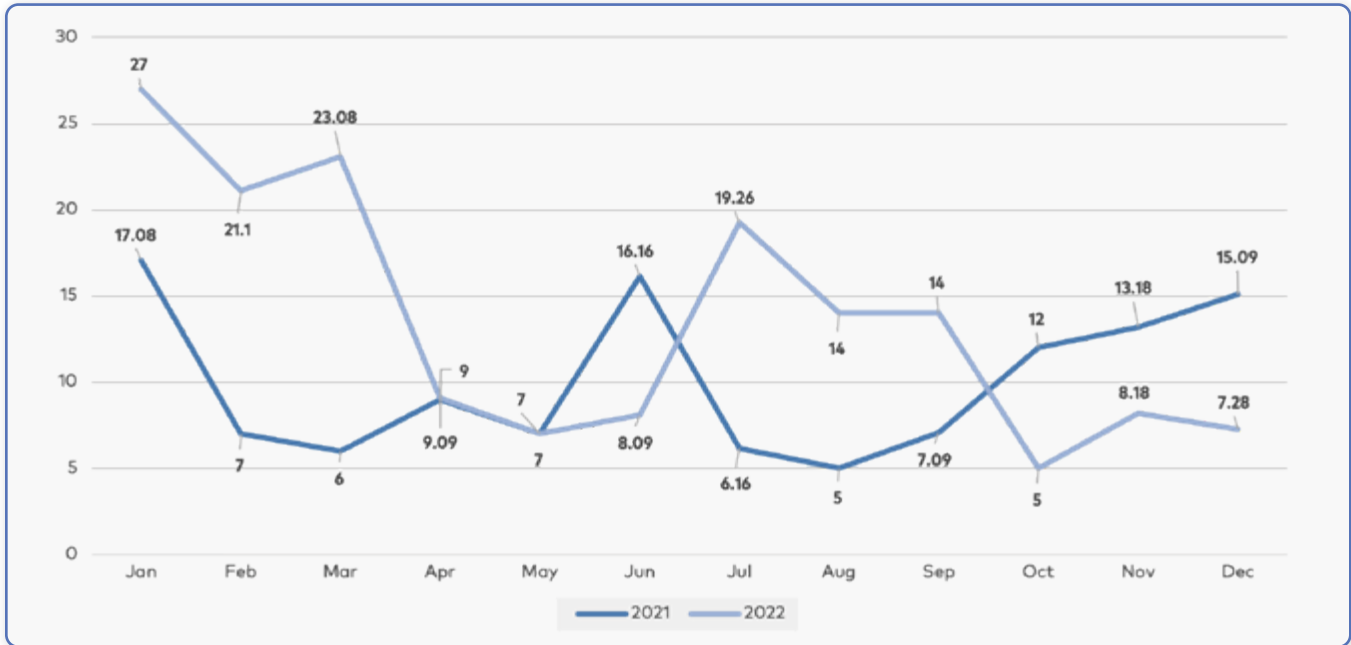
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	297.34	319.38	284	174.18	197.24	238.58	252.08	269.08	247.09	210.67	250.44	252.34
2022	267.53	277.1	377.25	333.35	352.43	363.46	313.44	346.43	383.19	289.8	290.92	282.46

FIG. 111 IV After Admission



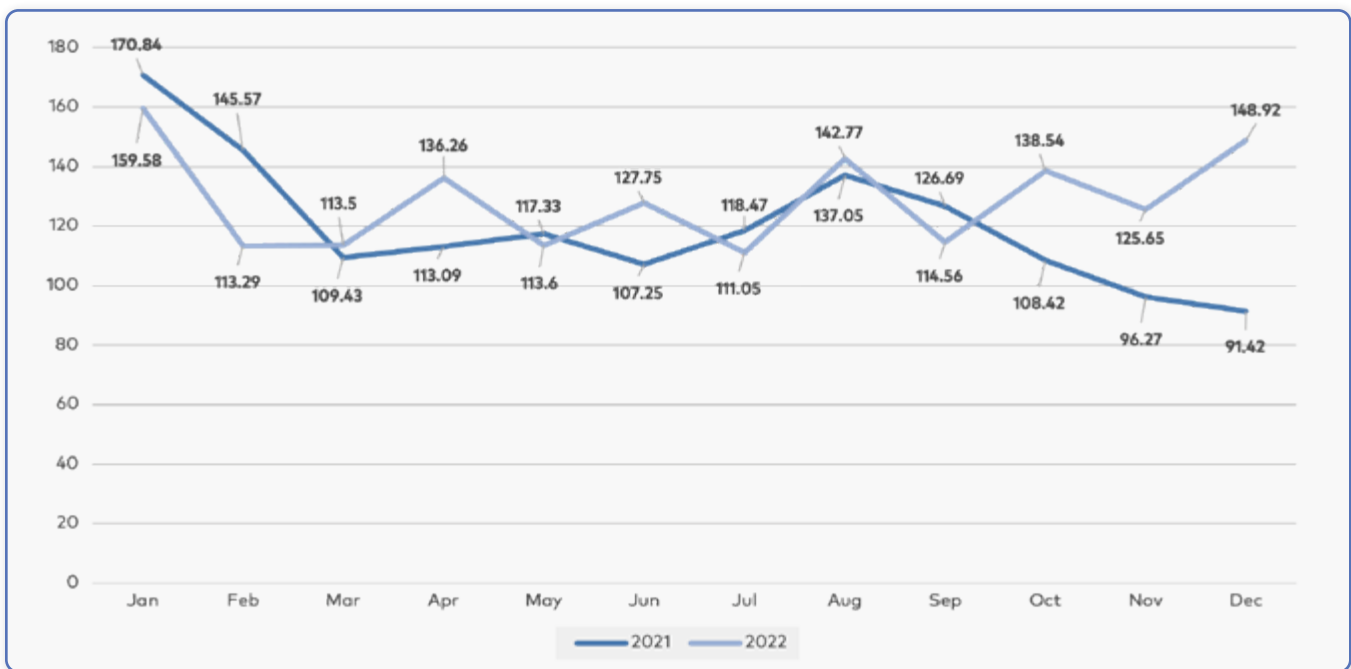
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	2	0	0	0	2	1	1	0	0	0	0	0
2022	5	0	0	0	1	2	2	6	4	2.09	3.09	2

FIG. 112 Pressure Area After Admission



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	17.08	7	6	9	7	16.16	6.16	5	7.09	12	13.18	15.09
2022	27	21.1	23.08	9.09	7	8.09	19.26	14	14	5	8.18	7.28

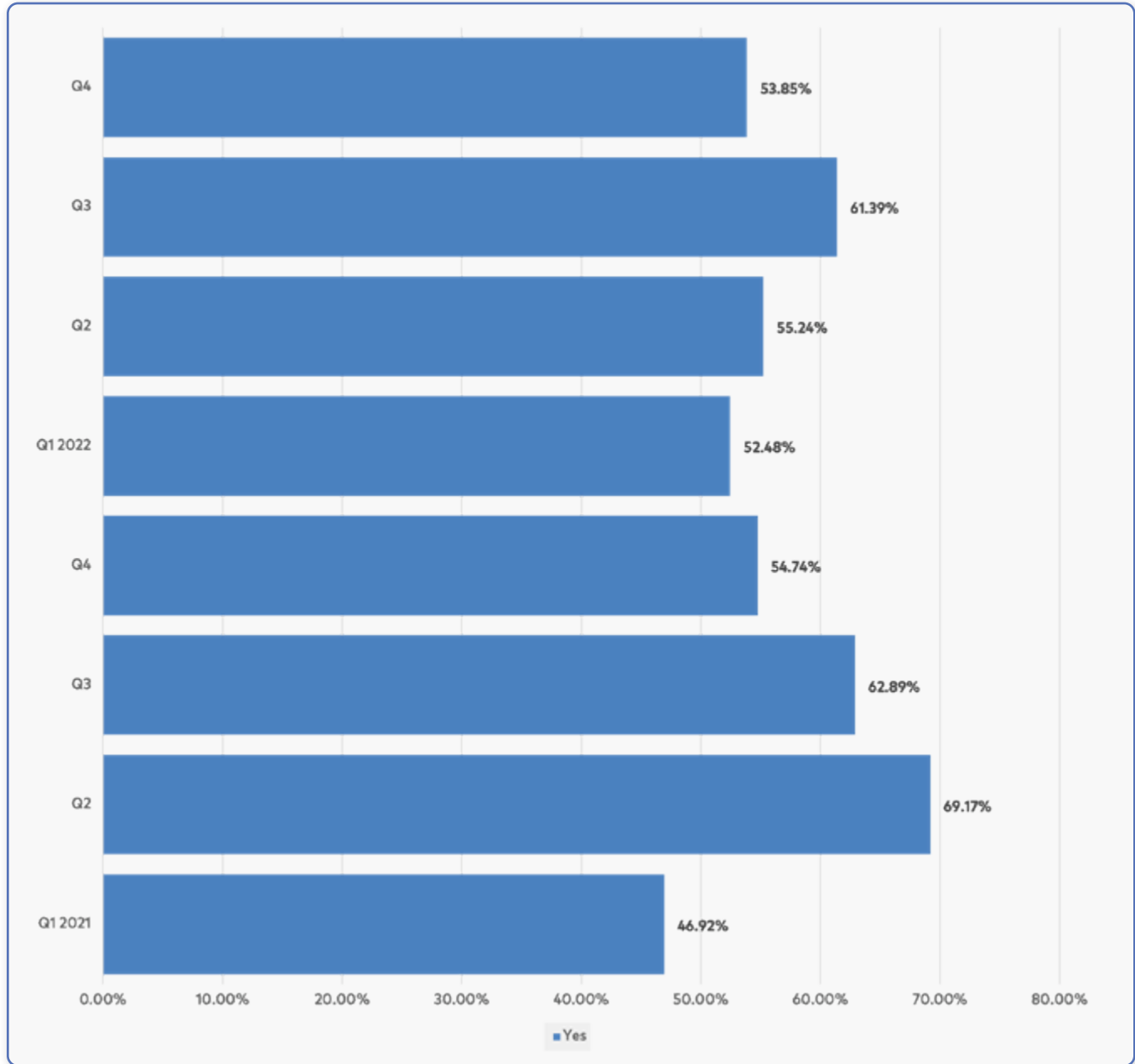
FIG. 113 Other Infection(s) after Admission



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	170.84	145.57	109.43	113.09	117.33	107.25	118.47	137.05	126.69	108.42	96.27	91.42
2022	159.58	113.29	113.5	136.26	117.33	127.75	111.05	142.77	114.56	138.54	125.65	148.92

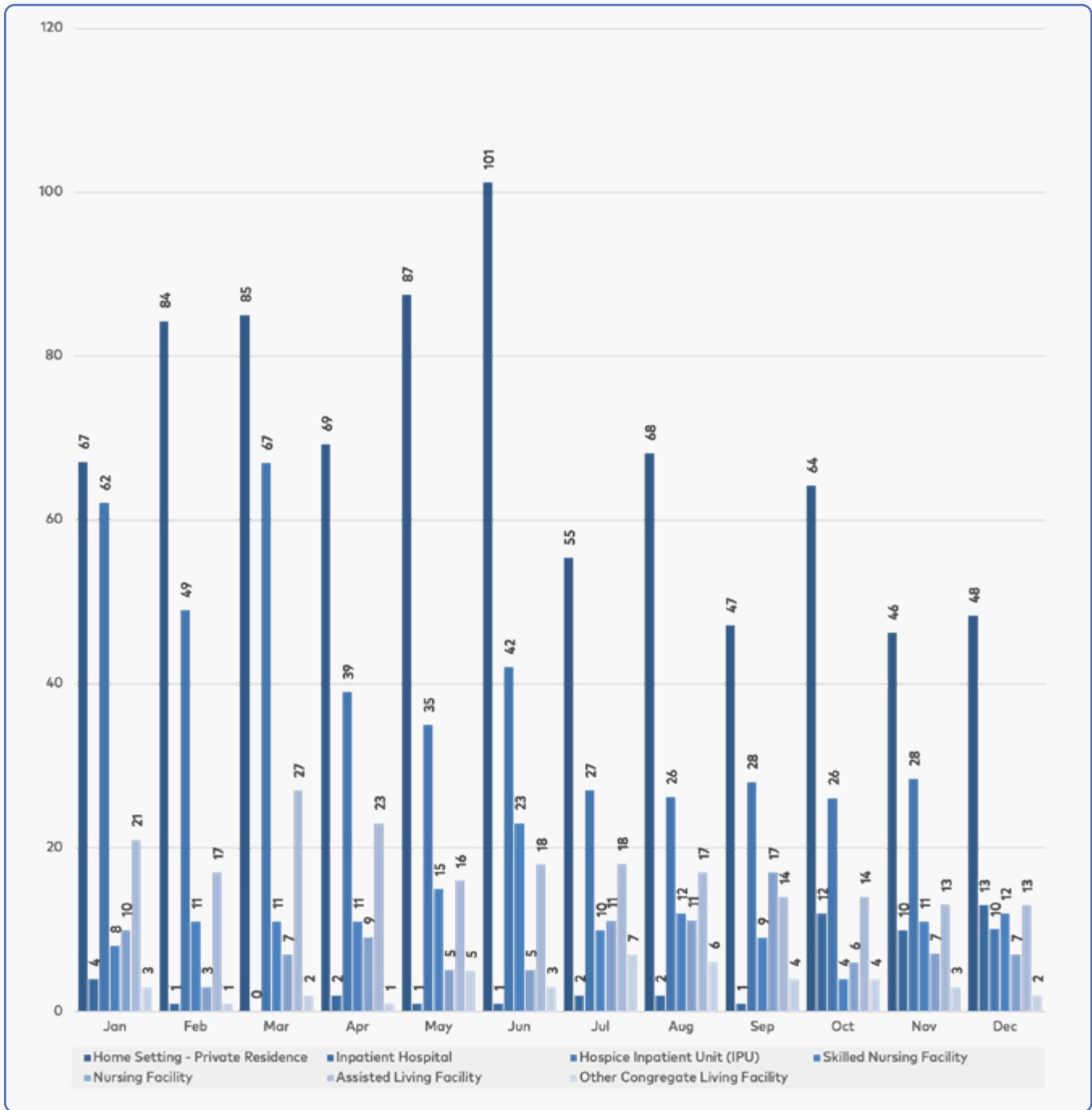
Patient Medication Errors

FIG. 114 Medication Errors Reported 2021-22



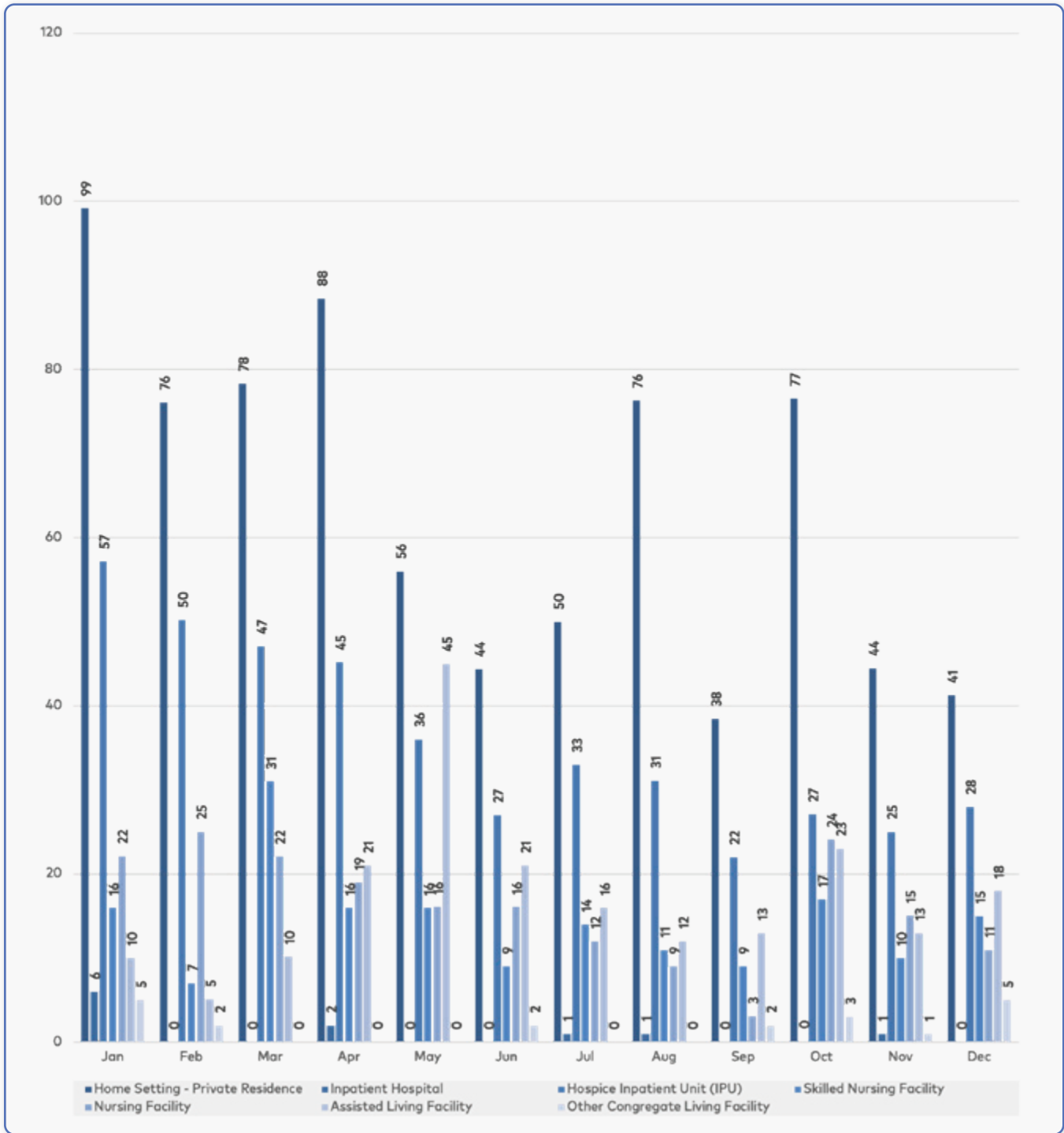
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Yes	46.92%	69.17%	62.89%	54.74%	52.48%	55.24%	61.39%	53.85%

FIG. 115 Medication Errors by Care Location - 2021



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Home Setting–Private Residence	67	84	85	69	87	101	55	68	47	64	46	48
Inpatient Hospital	4	1	0	2	1	1	2	2	1	12	10	13
Hospice Inpatient Unit (IPU)	62	49	67	39	35	42	27	26	28	26	28	10
Skilled Nursing Facility	8	11	11	11	15	23	10	12	9	4	11	12
Nursing Facility	10	3	7	9	5	5	11	11	17	6	7	7
Assisted Living Facility	21	17	27	23	16	18	18	17	14	14	13	13
Other Congregate Living Facility	3	1	2	1	5	3	7	6	4	4	3	2

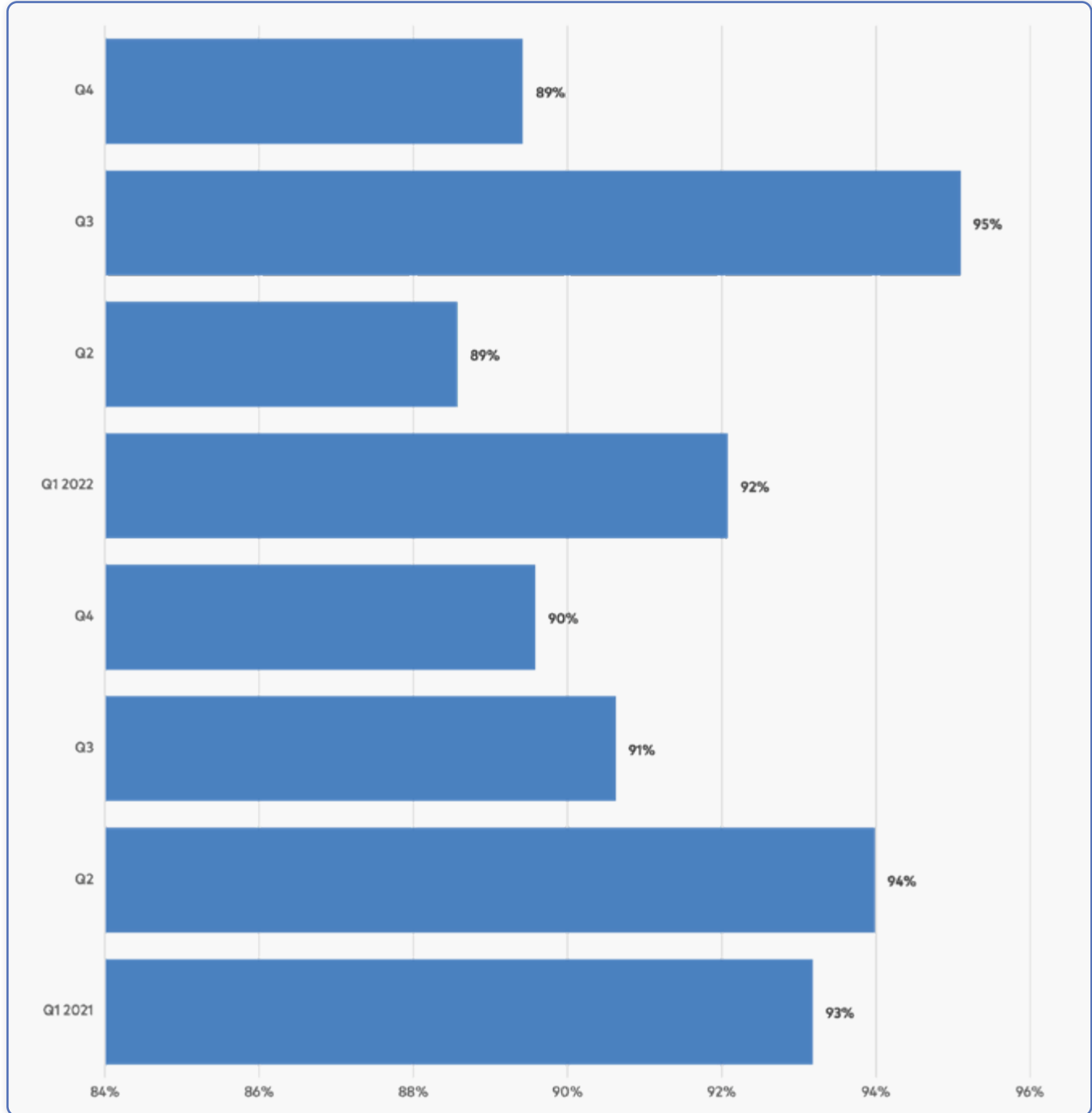
FIG. 116 Medication Errors by Care Location - 2022



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Home Setting–Private Residence	99	76	78	88	56	44	50	76	38	77	44	41
Inpatient Hospital	6	0	0	2	0	0	1	1	0	0	1	0
Hospice Inpatient Unit (IPU)	57	50	47	45	36	27	33	31	22	27	25	28
Skilled Nursing Facility	16	7	31	16	16	9	14	11	9	17	10	15
Nursing Facility	22	25	22	19	16	16	12	9	3	24	15	11
Assisted Living Facility	10	5	10	21	45	21	16	12	13	23	13	18
Other Congregate Living Facility	5	2	0	0	0	2	0	0	2	3	1	5

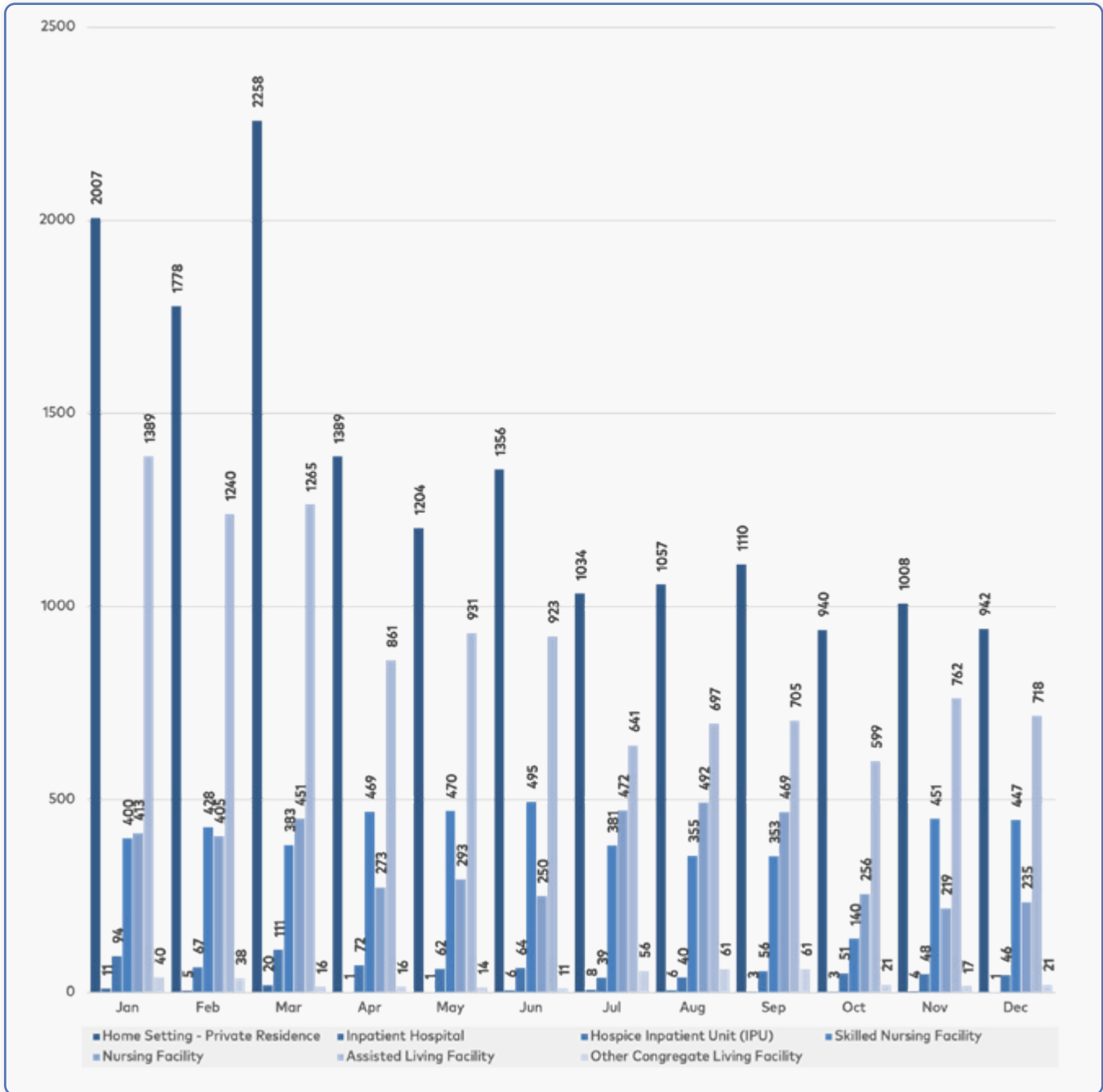
Patient Falls

FIG. 117 Patient Falls Reported 2021-22



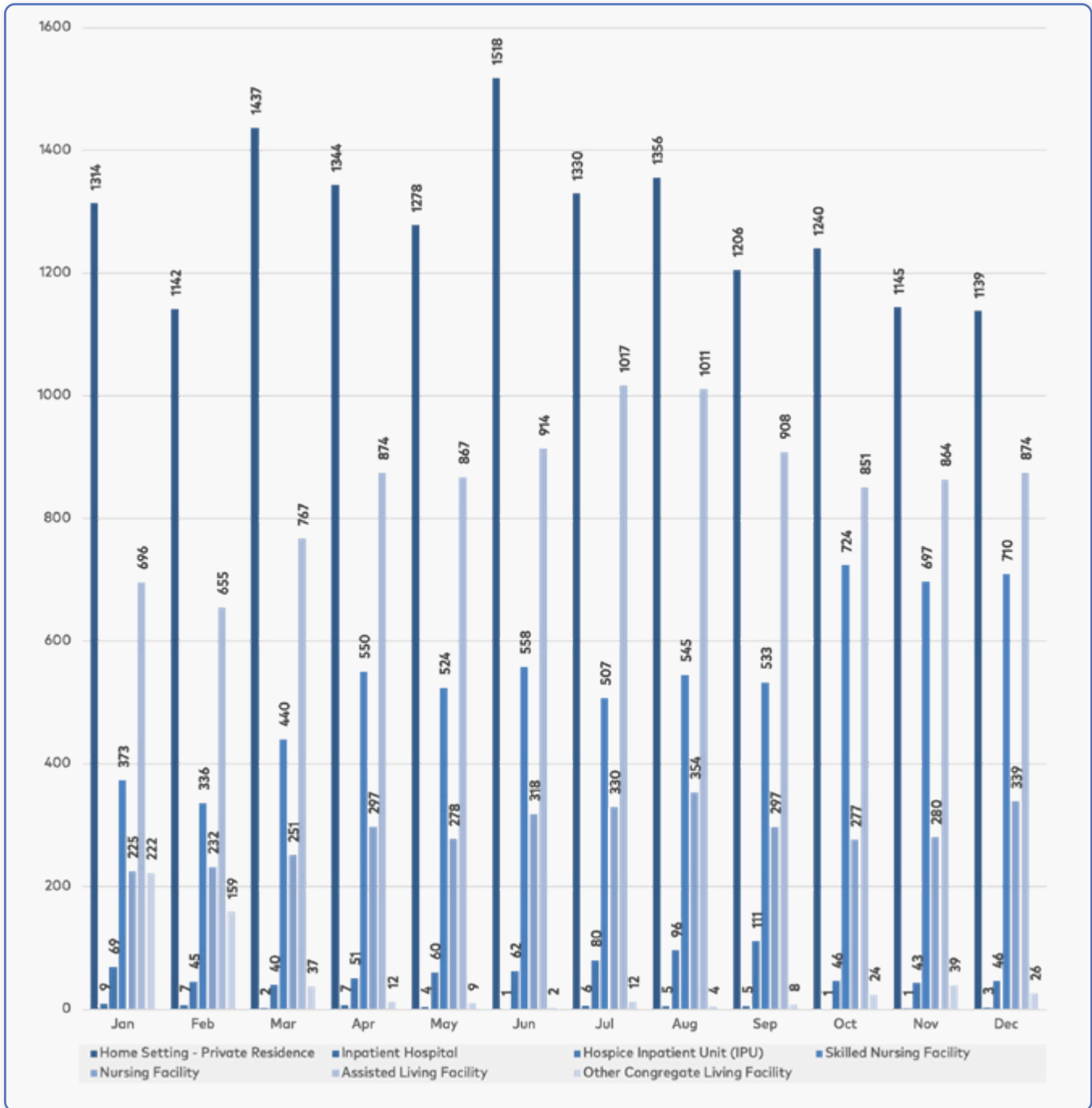
	Q1 2021	Q2	Q3	Q4	Q1 2022	Q2	Q3	Q4
Yes	93%	94%	91%	90%	92%	89%	95%	89%

FIG. 118 Patient Falls By Care Location - 2021



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Home Setting–Private Residence	2007	1778	2258	1389	1204	1356	1034	1057	1110	940	1008	942
Inpatient Hospital	11	5	20	1	1	6	8	6	3	3	4	1
Hospice Inpatient Unit (IPU)	94	67	111	72	62	64	39	40	56	51	48	46
Skilled Nursing Facility	400	428	383	469	470	495	381	355	353	140	451	447
Nursing Facility	413	405	451	273	293	250	472	492	469	256	219	235
Assisted Living Facility	1389	1240	1265	861	931	923	641	697	705	599	762	718
Other Congregate Living Facility	40	38	16	16	14	11	56	61	61	21	17	21

FIG. 119 Patient Falls by Care Location - 2022



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Home Setting–Private Residence	1314	1142	1437	1344	1278	1518	1330	1356	1206	1240	1145	1139
Inpatient Hospital	9	7	2	7	4	1	6	5	5	1	1	3
Hospice Inpatient Unit (IPU)	69	45	40	51	60	62	80	96	111	46	43	46
Skilled Nursing Facility	373	336	440	550	524	558	507	545	533	724	697	710
Nursing Facility	225	232	251	297	278	318	330	354	297	277	280	339
Assisted Living Facility	696	655	767	874	867	914	1017	1011	908	851	864	874
Other Congregate Living Facility	222	159	37	12	9	2	12	4	8	24	39	26

Inpatient & Residential Facilities

Inpatient Unit Data

Definitions: Average daily census = To calculate the average daily patient census in a month, add the daily census for each day of the calendar month and divide the total by the number of days in a month. Each census day begins at 12:00am and ends at 11:59pm. Because Medicare uses the midnight census hour as a cut-off for determining a Medicare day, this standard is generally used by the industry.

Average Length of Stay = The average length of stay is calculated by adding the total length of stay for each discharged patient in the month and dividing by the number of discharge patient in a month. - Average Length of Stay per Level of Care

FIG. 120 One or More Dedicated Hospice Unit/Facility 2021-2022

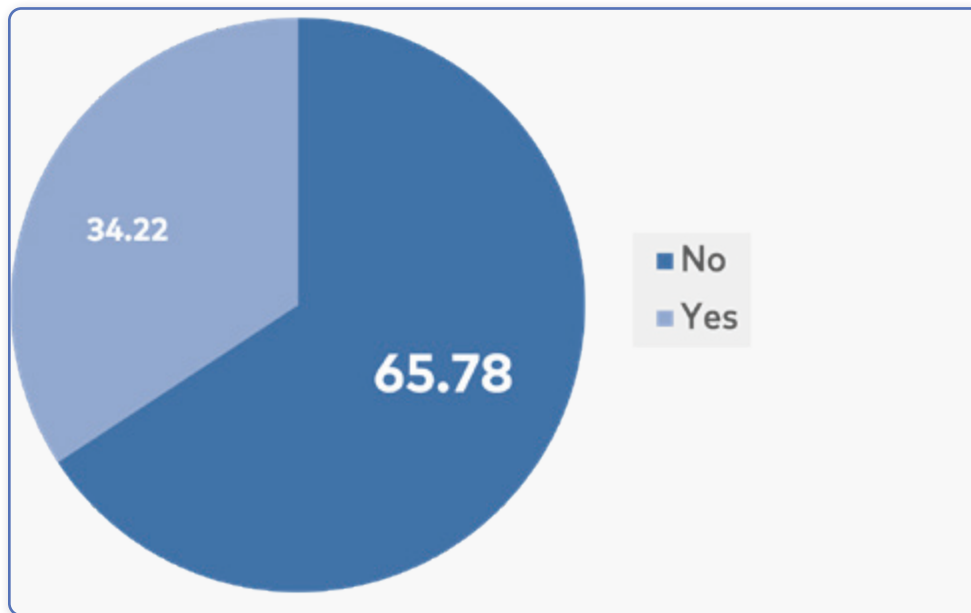


FIG. 121 Inpatient Facility Site Location

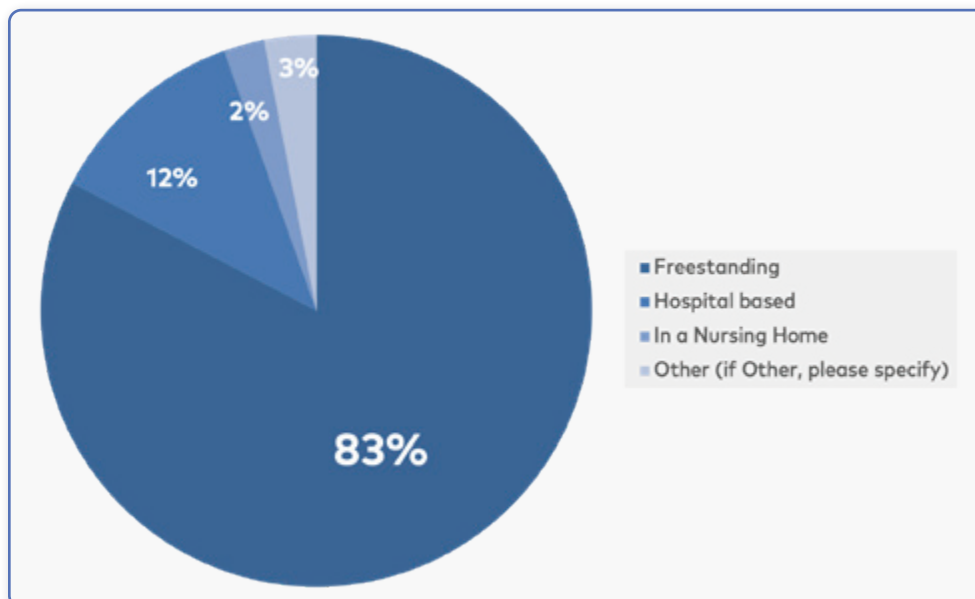
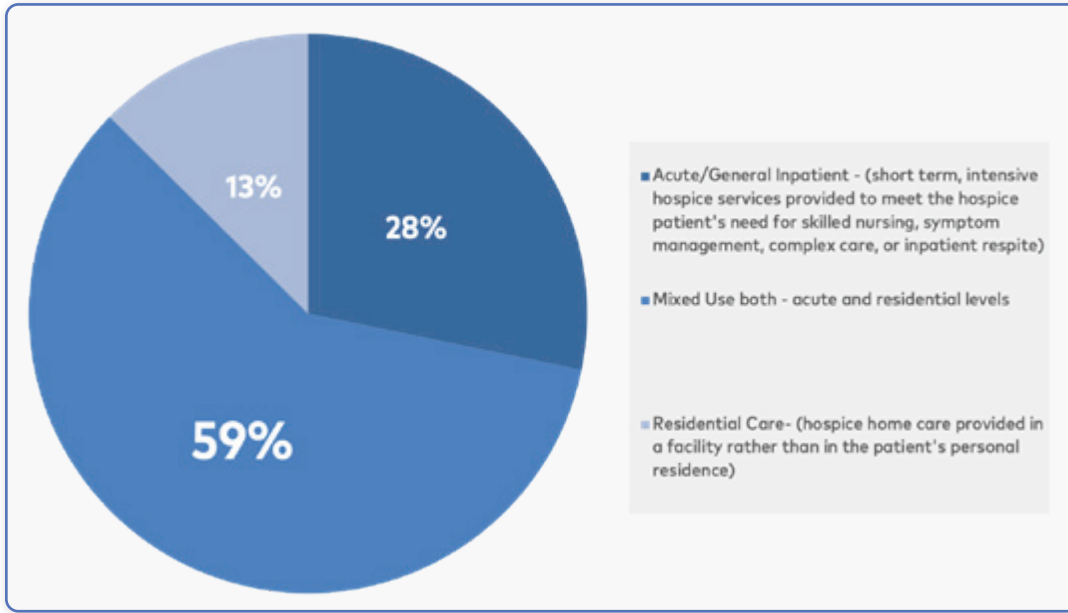
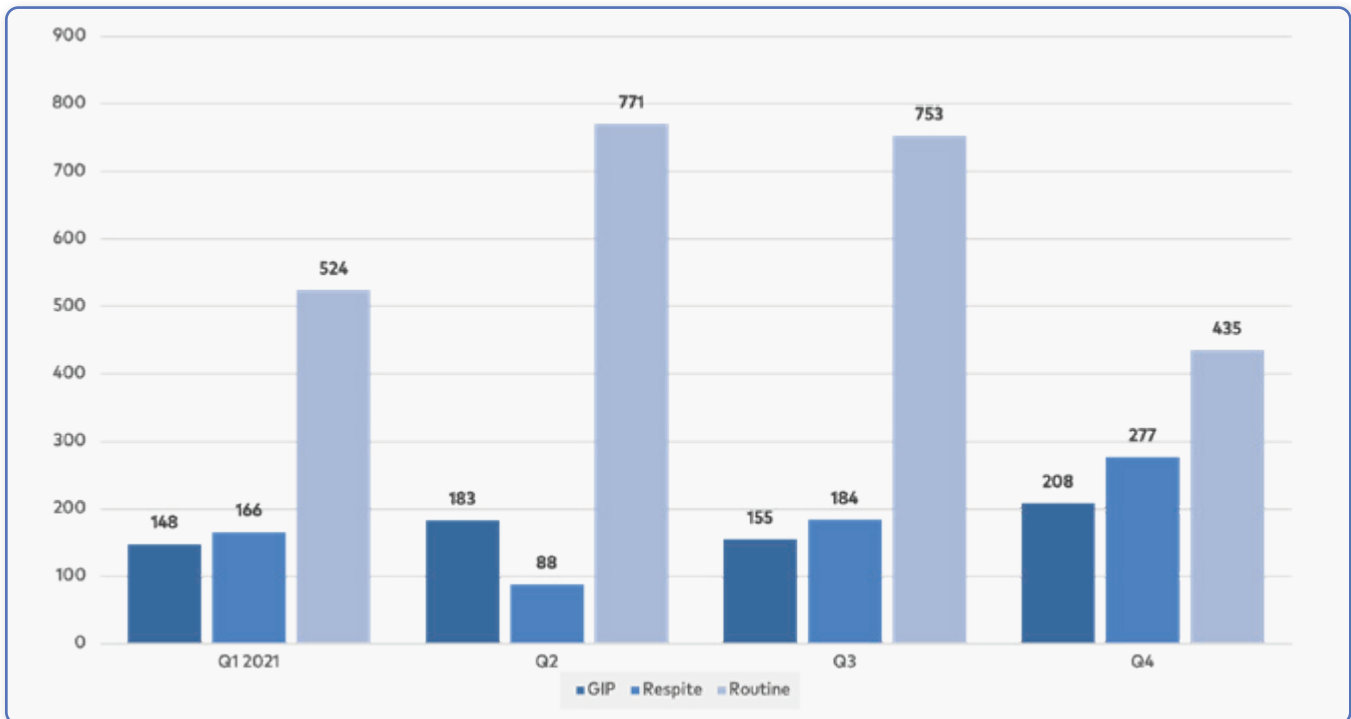


FIG. 122 Level of Care Inpatient Facility Provides



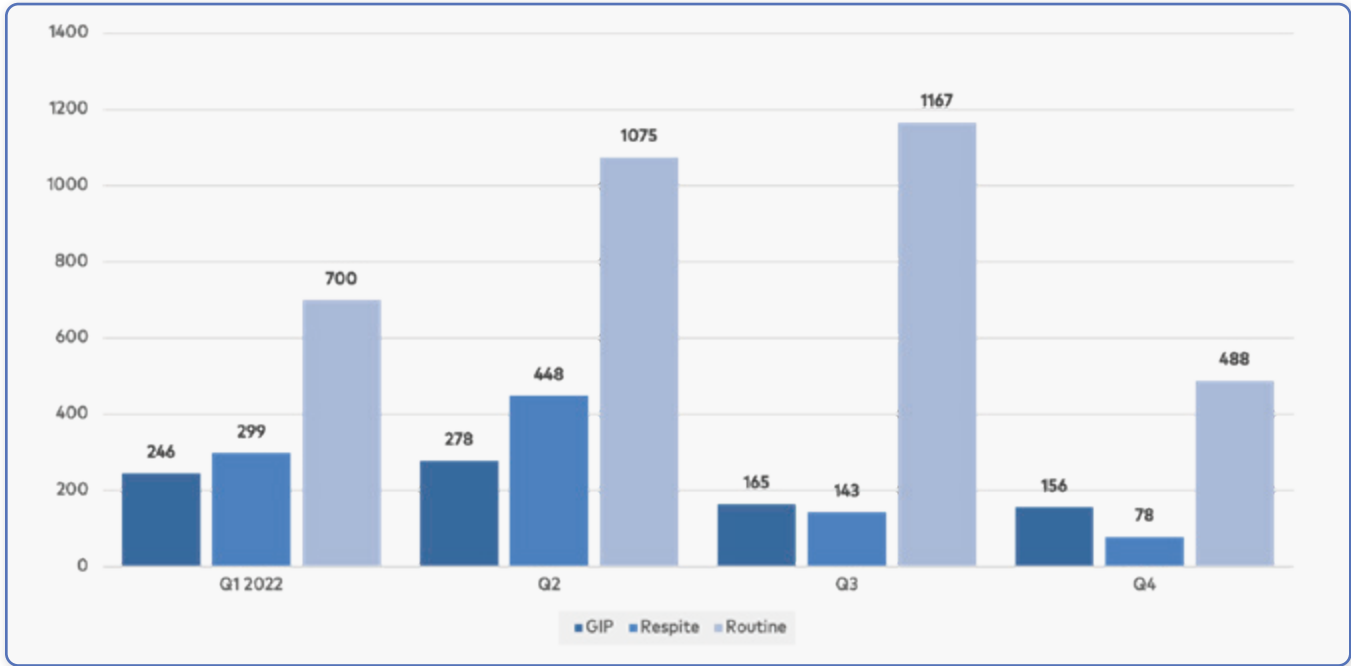
Average Length of Stay: The average length of stay is calculated by adding the total length of stay for each discharged patient in the month and dividing by the number of discharge patient in a month. - Average Length of Stay per Level of Care

FIG. 123 Avg Stay Per LVL of Care - 2021



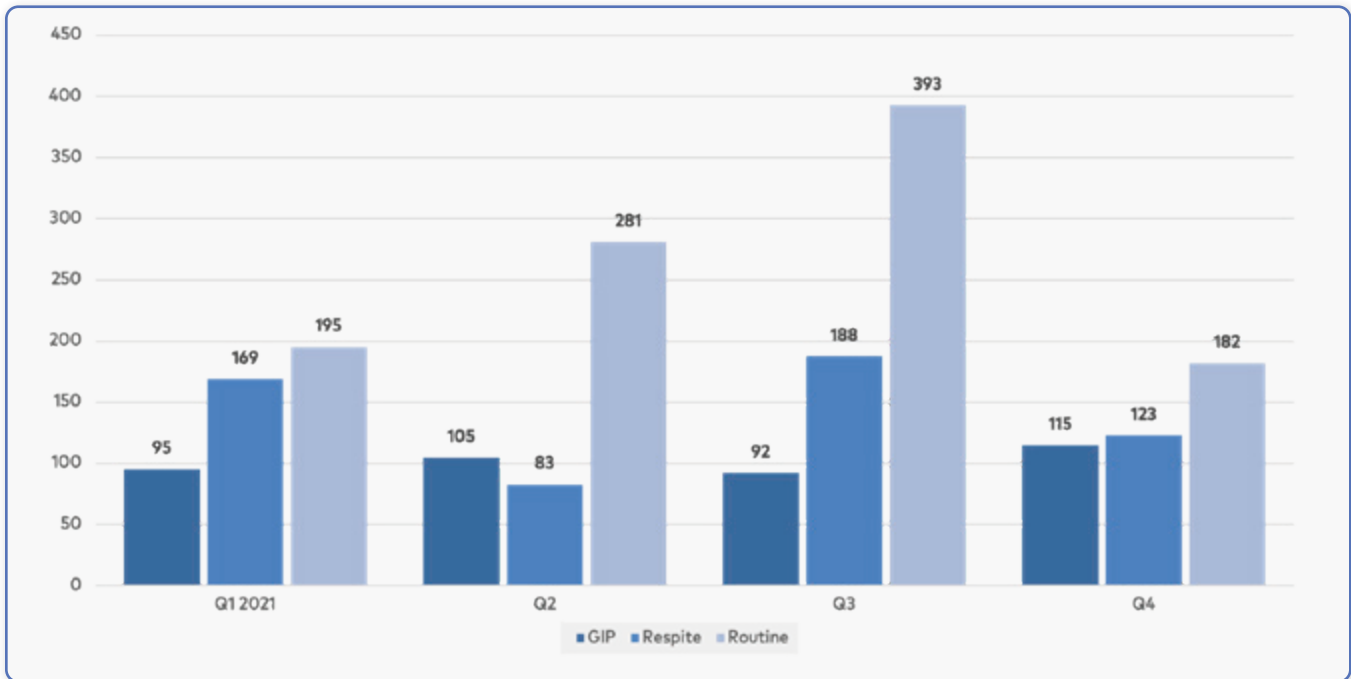
	Q1 2021	Q2	Q3	Q4
GIP	148	183	155	208
Respite	166	88	184	277
Routine	524	771	753	435

FIG. 124 Avg Stay Per LVL of Care - 2022



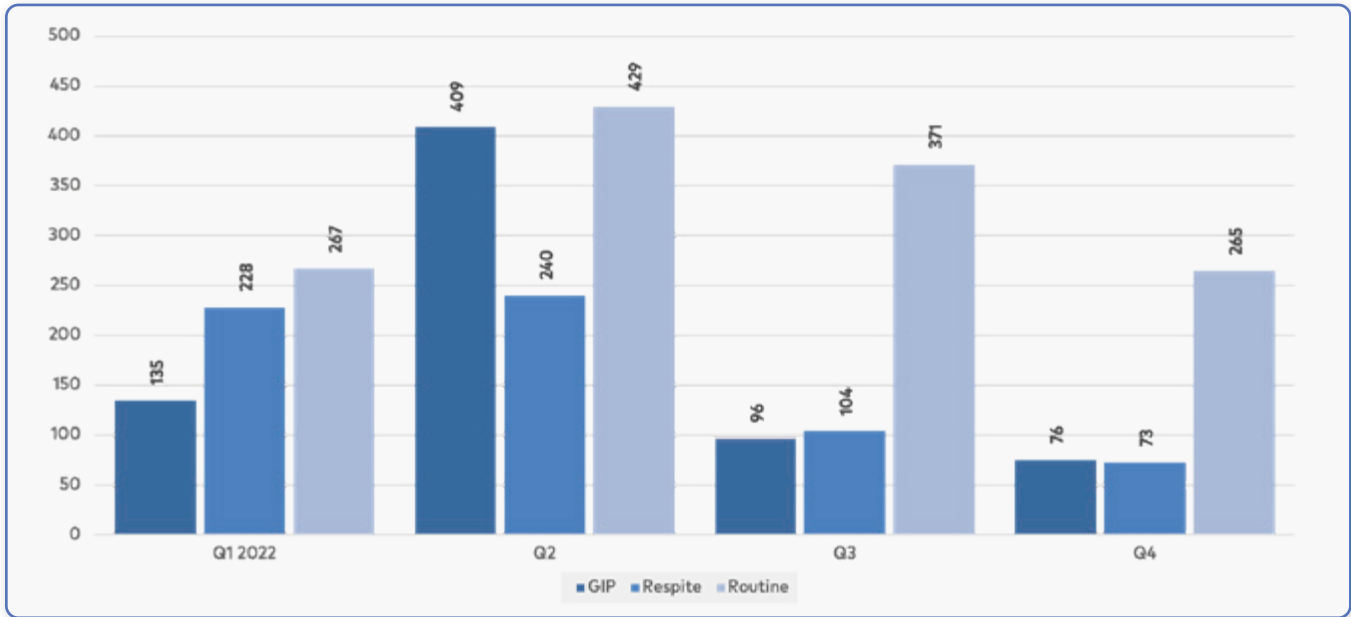
	Q1 2022	Q2	Q3	Q4
GIP	246	278	165	156
Respite	299	448	143	78
Routine	700	1075	1167	488

FIG. 125 Median Stay Per LVL Of Care - 2021



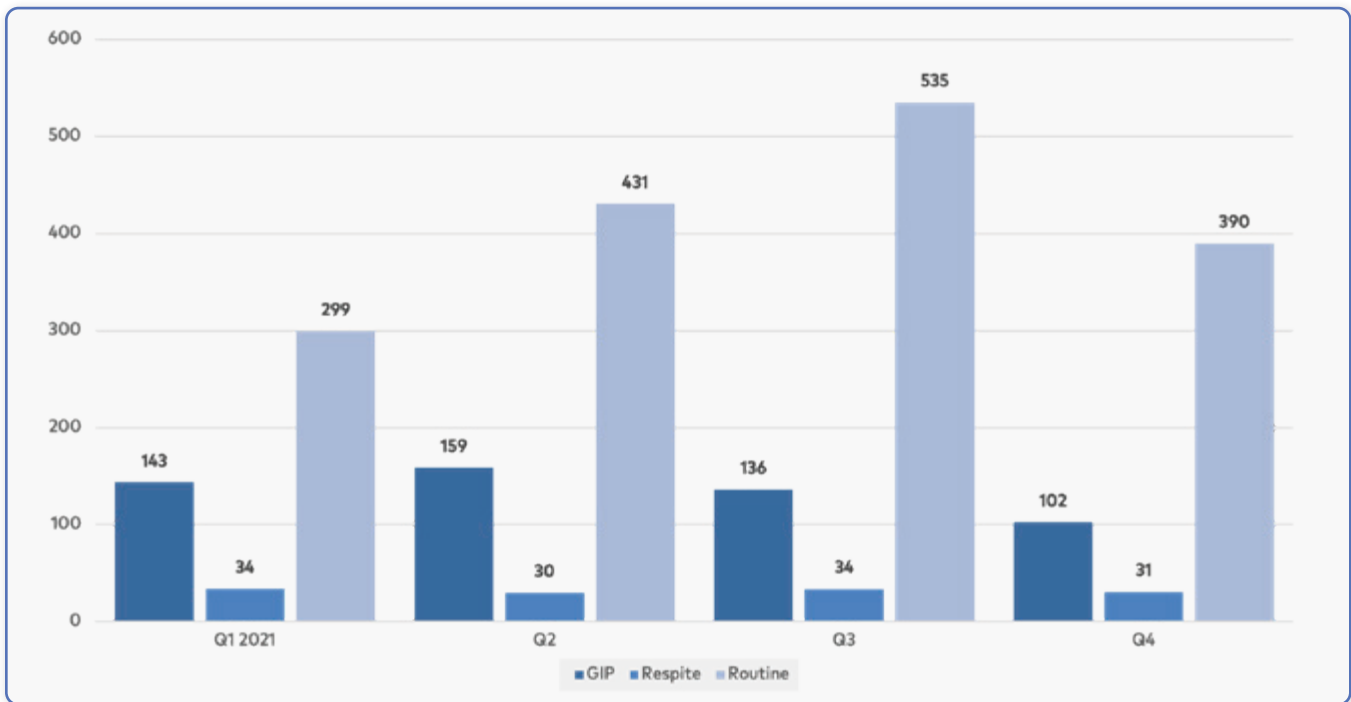
	Q1 2021	Q2	Q3	Q4
GIP	95	105	92	115
Respite	169	83	188	123
Routine	195	281	393	182

FIG. 126 Median Stay Per LVL of Care - 2022



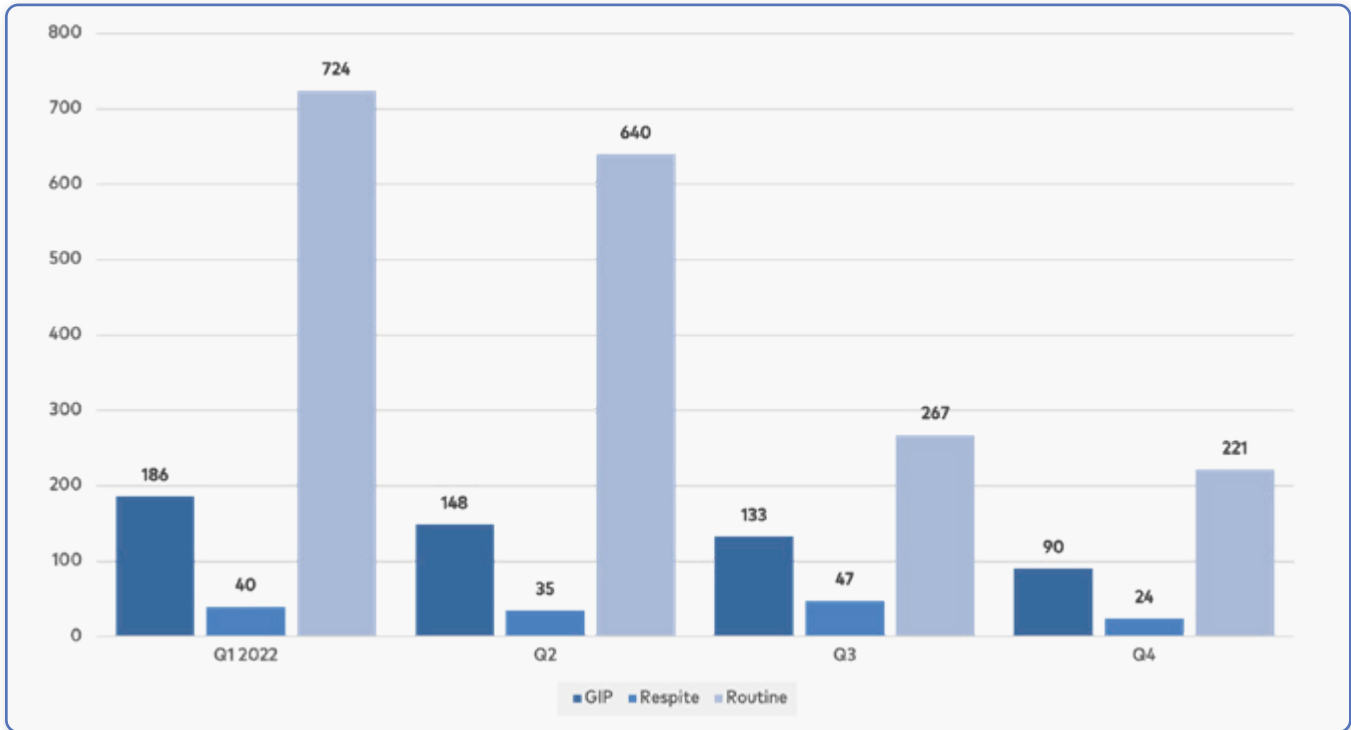
	Q1 2022	Q2	Q3	Q4
GIP	135	409	96	76
Respite	228	240	104	73
Routine	267	429	371	265

FIG. 127 Avg Daily Census Per LVL of Care - 2021



	Q1 2021	Q2	Q3	Q4
GIP	143	159	136	102
Respite	34	30	34	31
Routine	299	431	535	390

FIG. 128 Avg Daily Census Stay Per LVL of Care - 2022



	Q1 2022	Q2	Q3	Q4
GIP	186	148	133	90
Respite	40	35	47	24
Routine	724	640	267	221

FIG. 129 Inpatient Facility Site Location

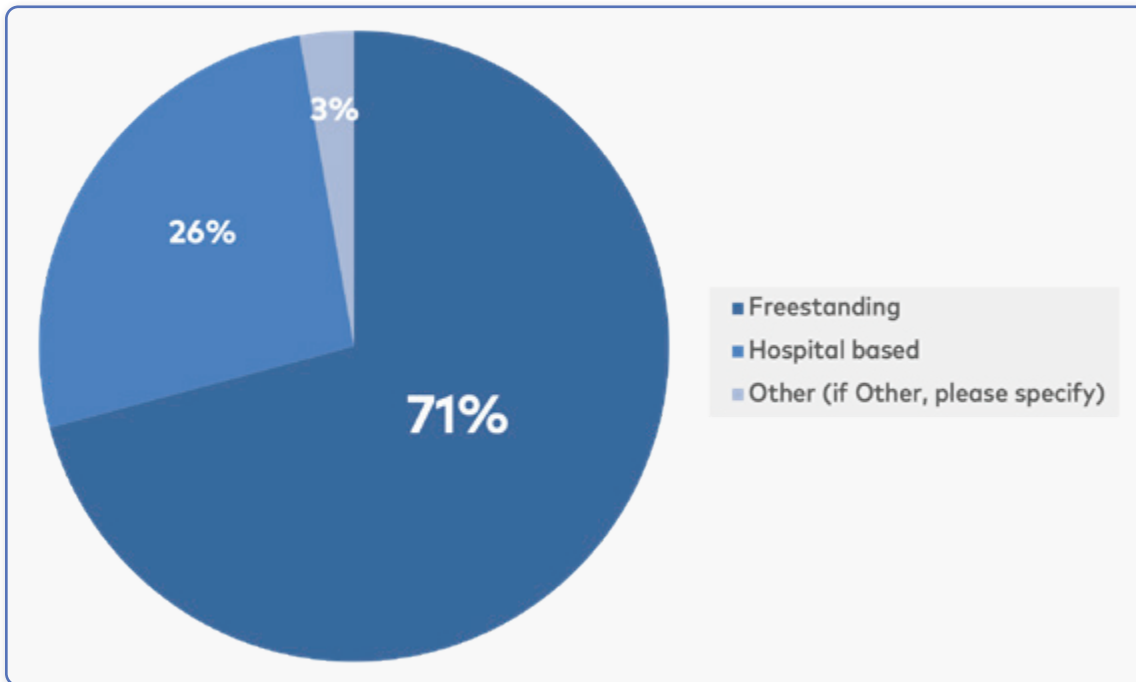


FIG. 130 Level of Care Inpatient Facility Provides

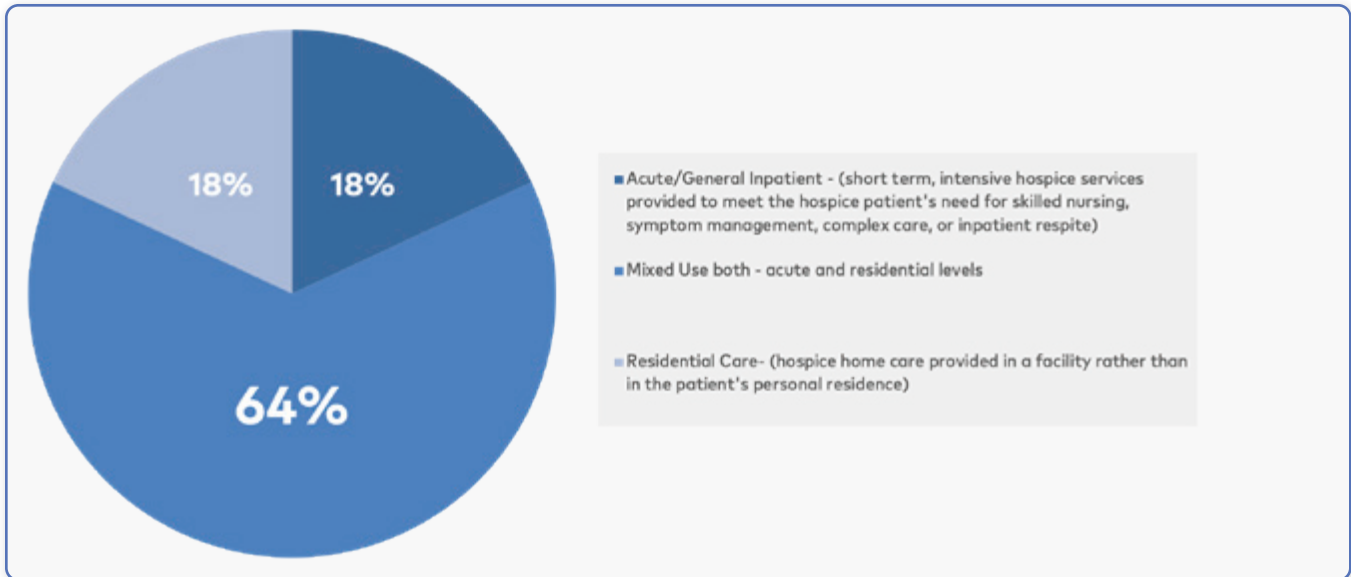
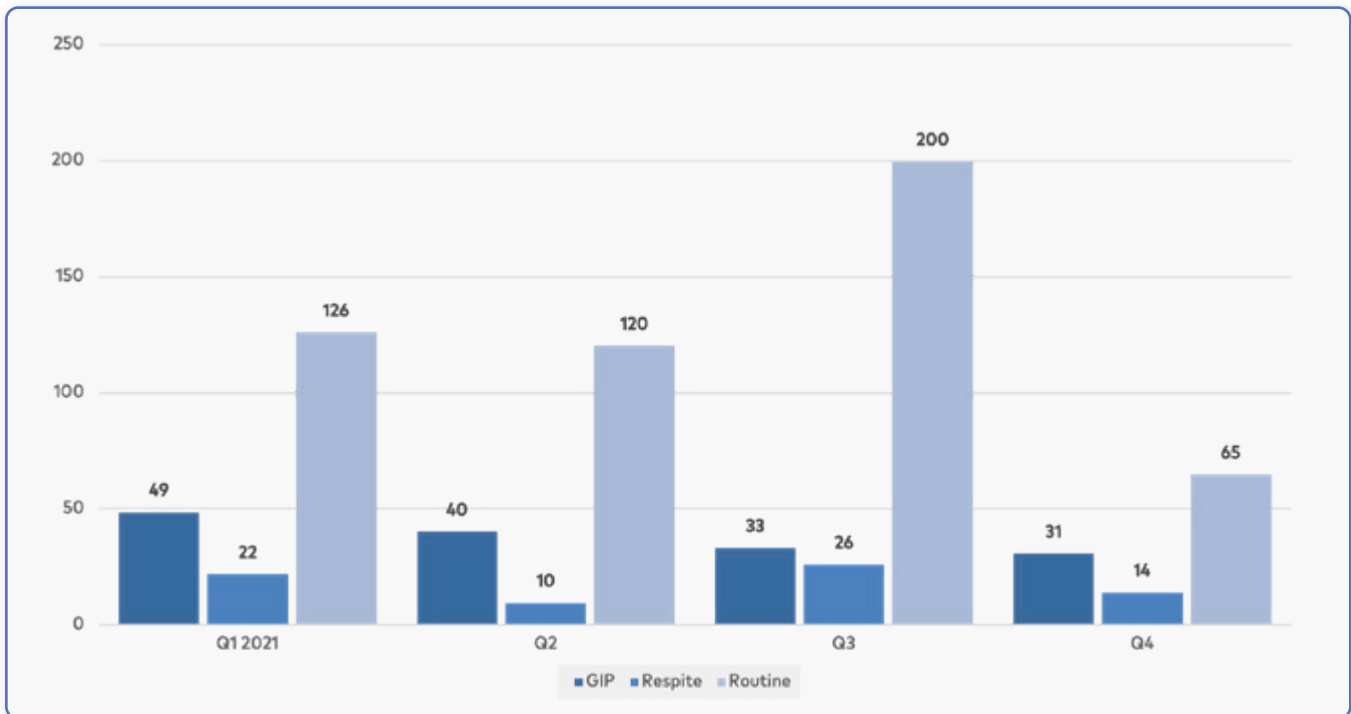
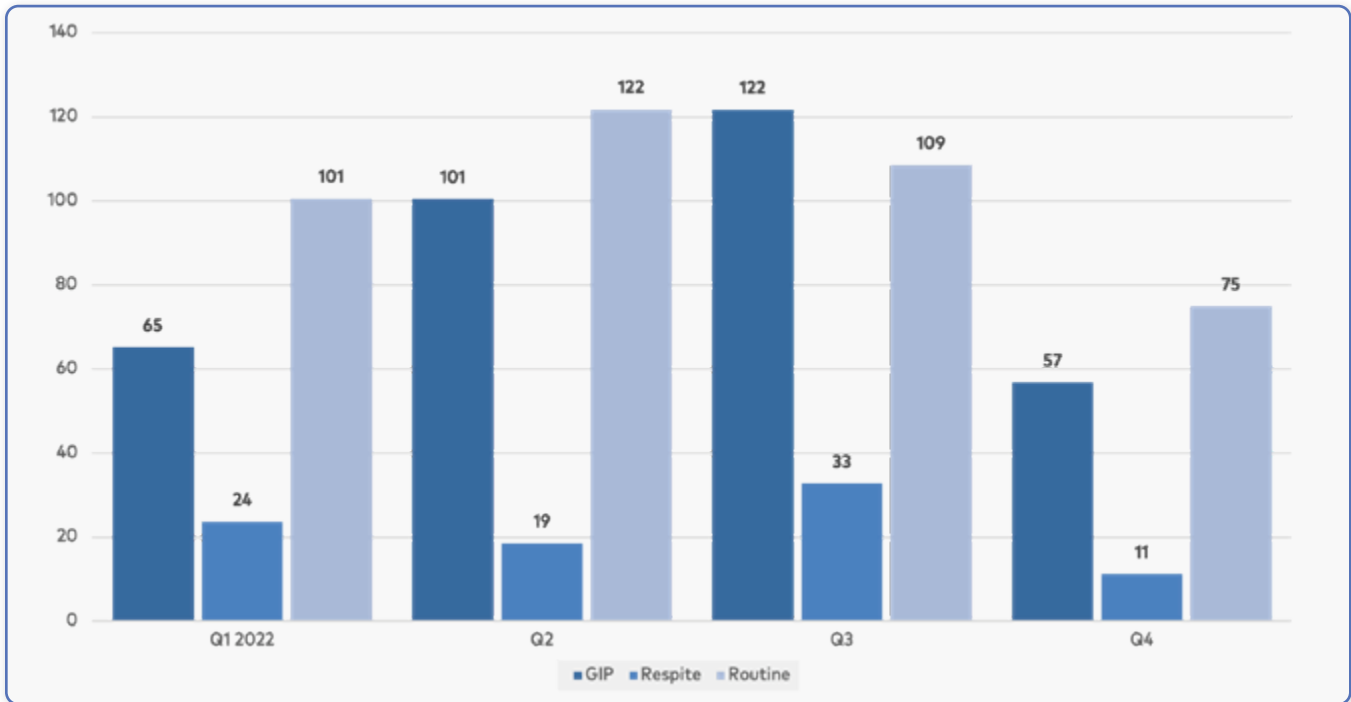


FIG. 131 Avg Stay Per LVL of Care - 2021



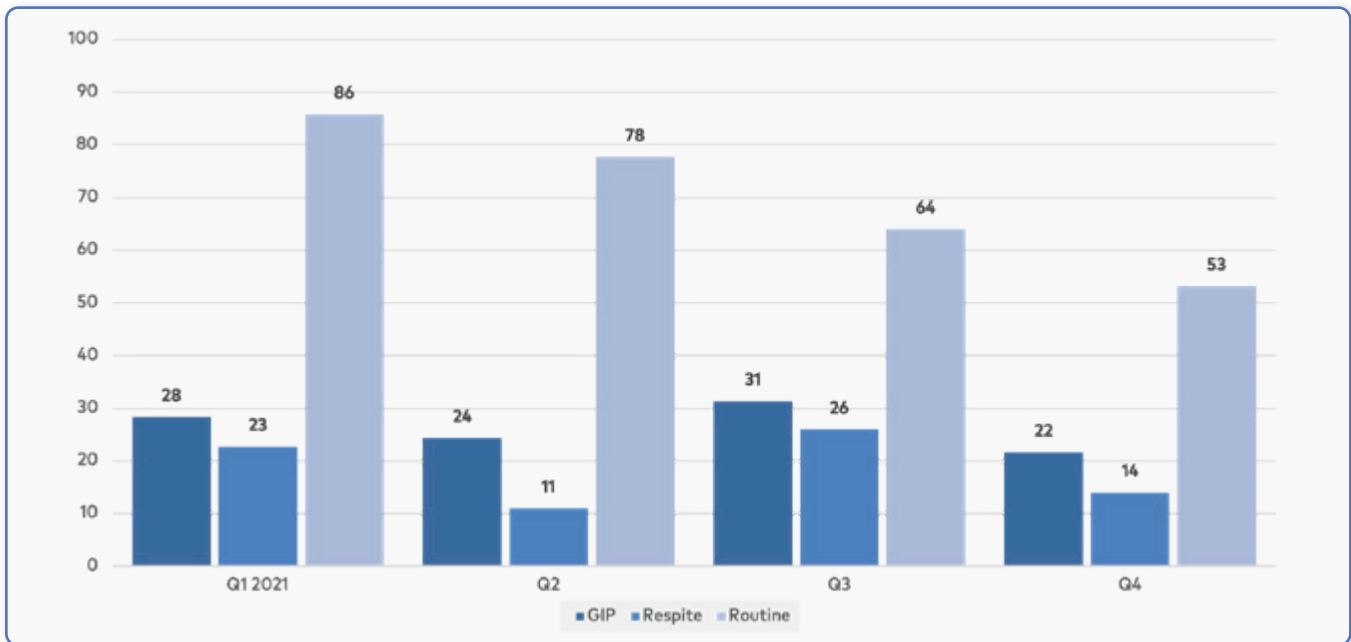
	Q1 2021	Q2	Q3	Q4
GIP	49	40	33	31
Respite	22	10	26	14
Routine	126	120	200	65

FIG. 132 Avg Stay Per LVL of Care - 2022



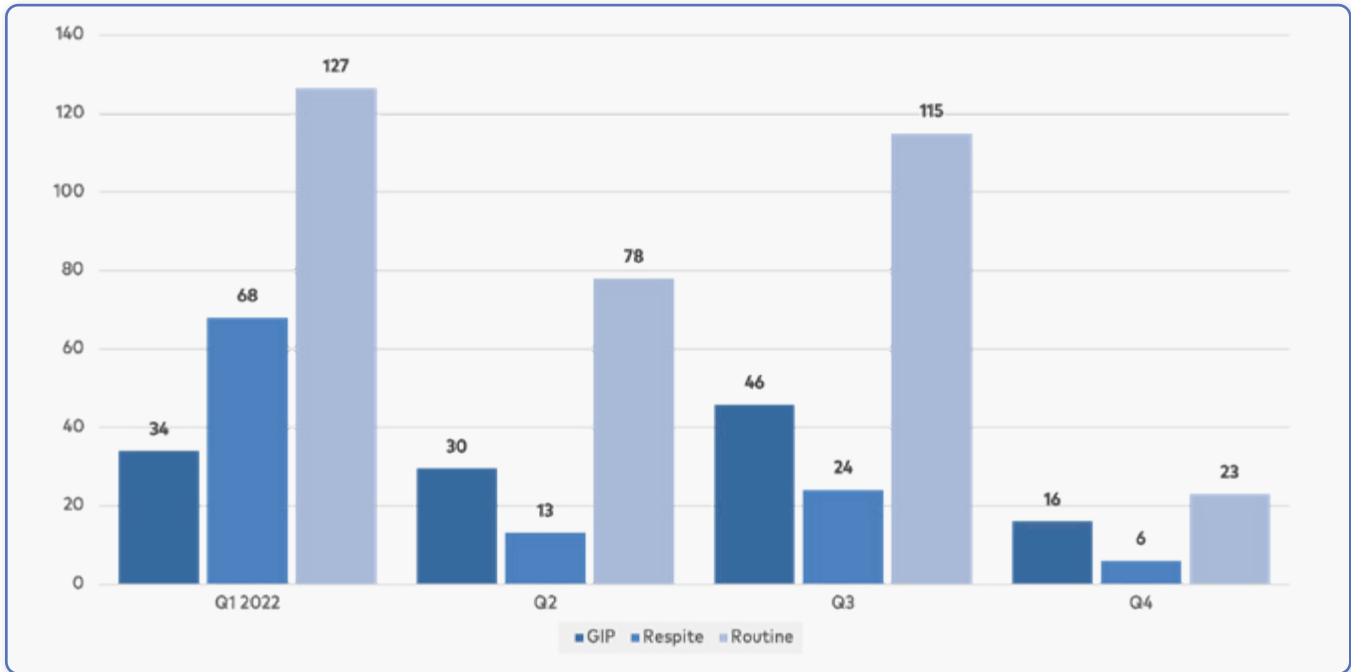
	Q1 2022	Q2	Q3	Q4
GIP	65	101	122	57
Respite	24	19	33	11
Routine	101	122	109	75

FIG. 133 Median Stay Per Lvl of Care - 2021



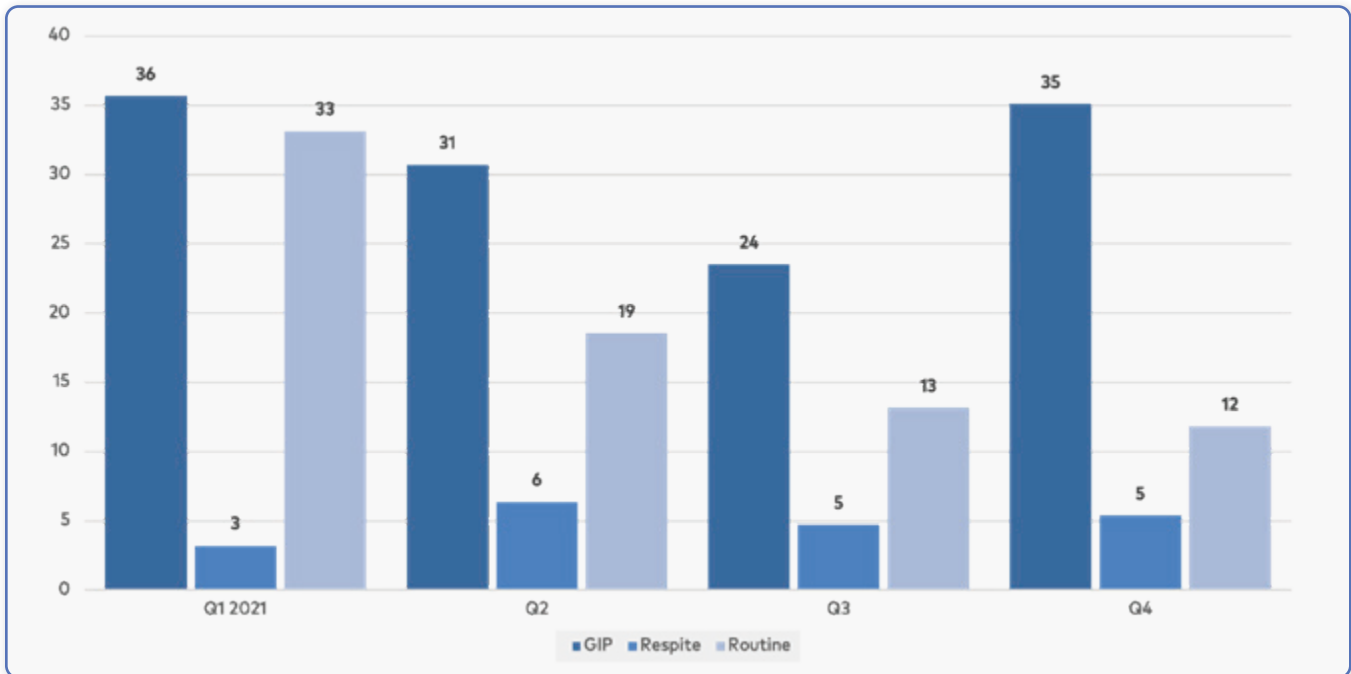
	Q1 2021	Q2	Q3	Q4
GIP	28	24	31	22
Respite	23	11	26	14
Routine	86	78	64	53

FIG. 134 Median Stay Per Lvl of Care - 2022



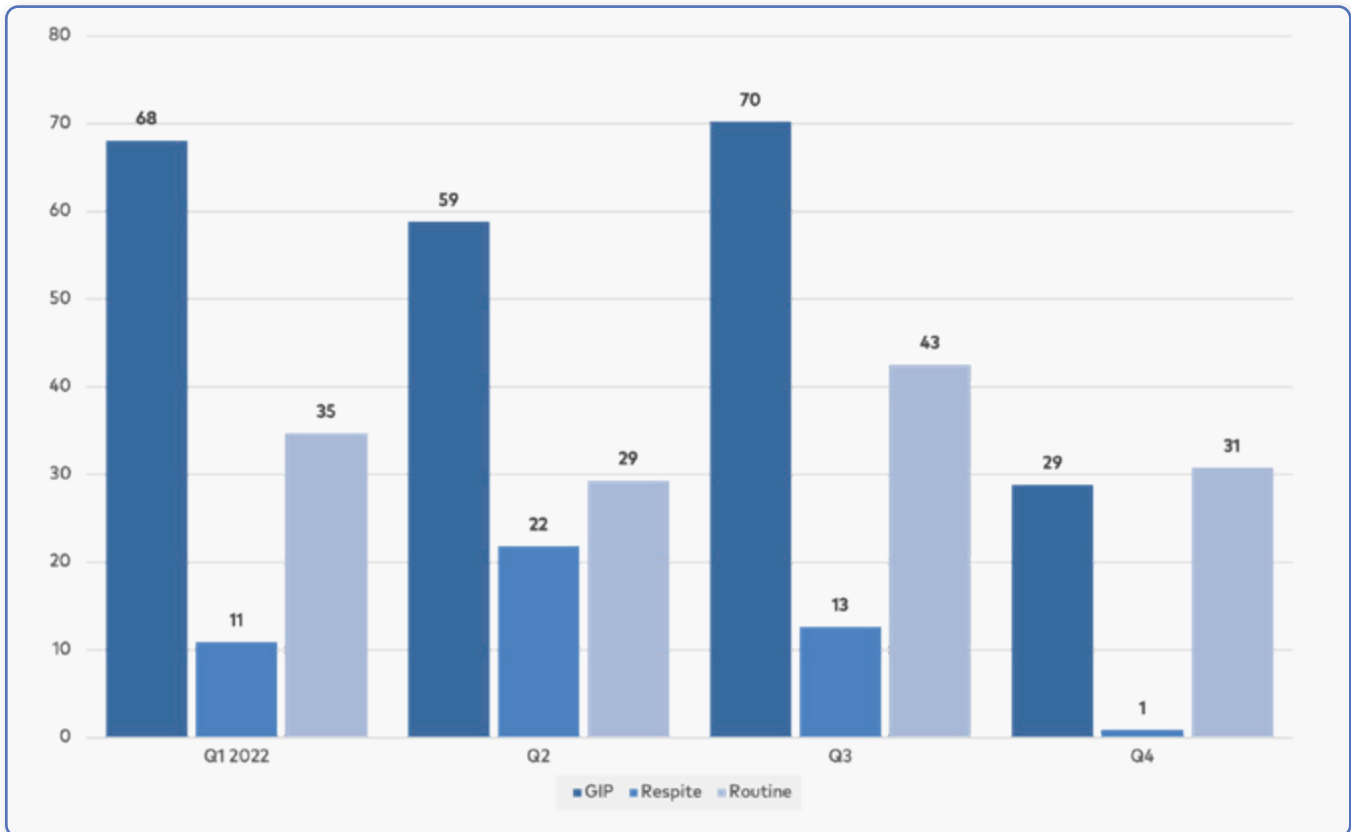
	Q1 2022	Q2	Q3	Q4
GIP	34	30	46	16
Respite	68	13	24	6
Routine	127	78	115	23

FIG. 135 Avg Daily Census Per Lvl of Care - 2021



	Q1 2021	Q2	Q3	Q4
GIP	36	31	24	35
Respite	3	6	5	5
Routine	33	19	13	12

FIG. 136 Avg Daily Census Per Lvl of Care - 2022



	Q1 2022	Q2	Q3	Q4
GIP	68	59	70	29
Respite	11	22	13	1
Routine	35	29	43	31

FIG. 137 Inpatient Facility Site Location

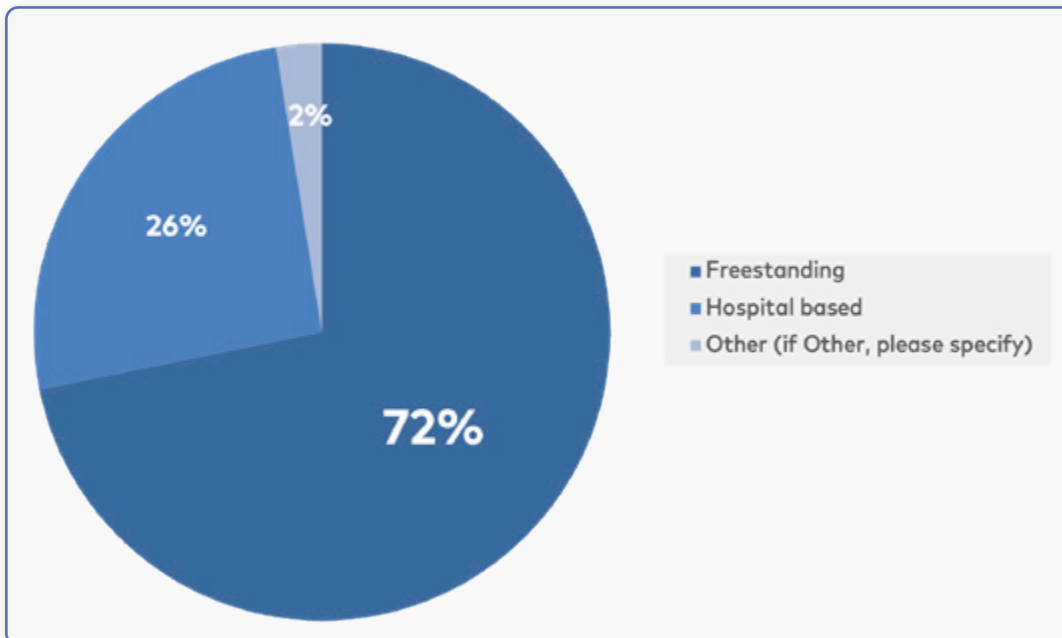


FIG. 138 Level of Care Inpatient Facility Provides

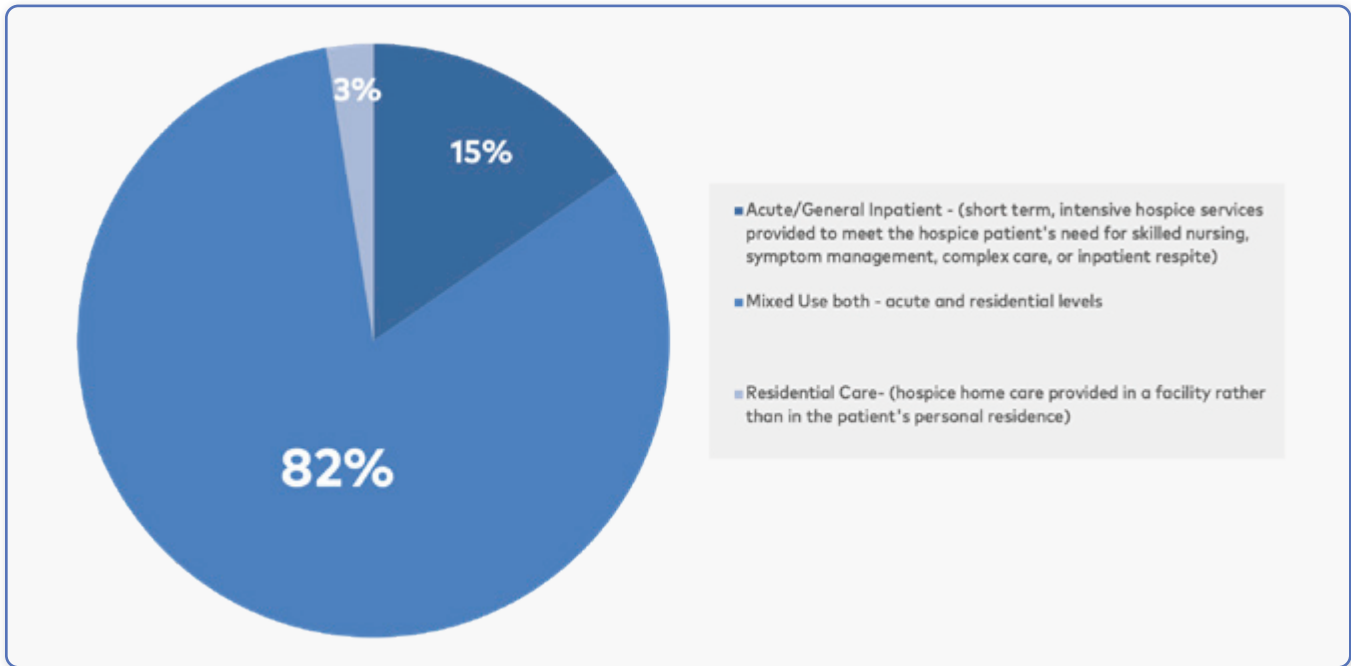
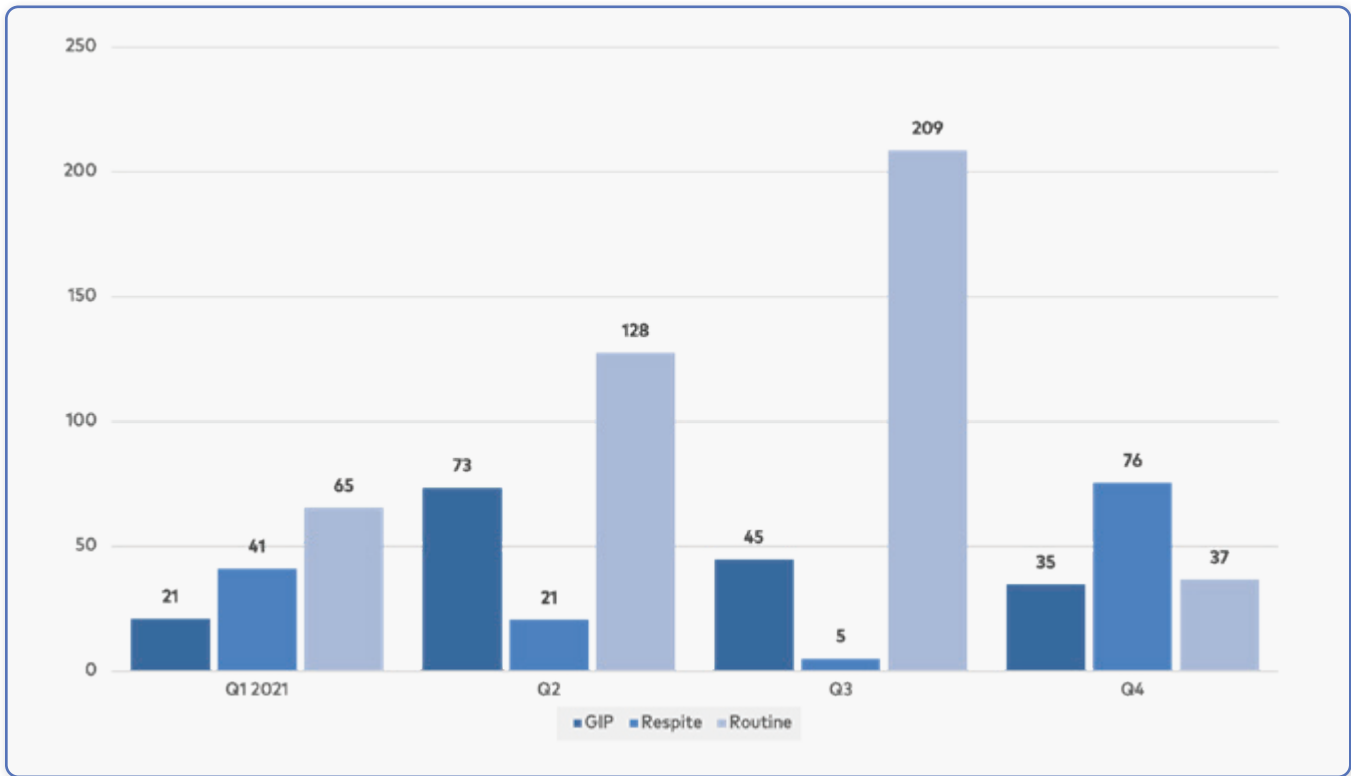
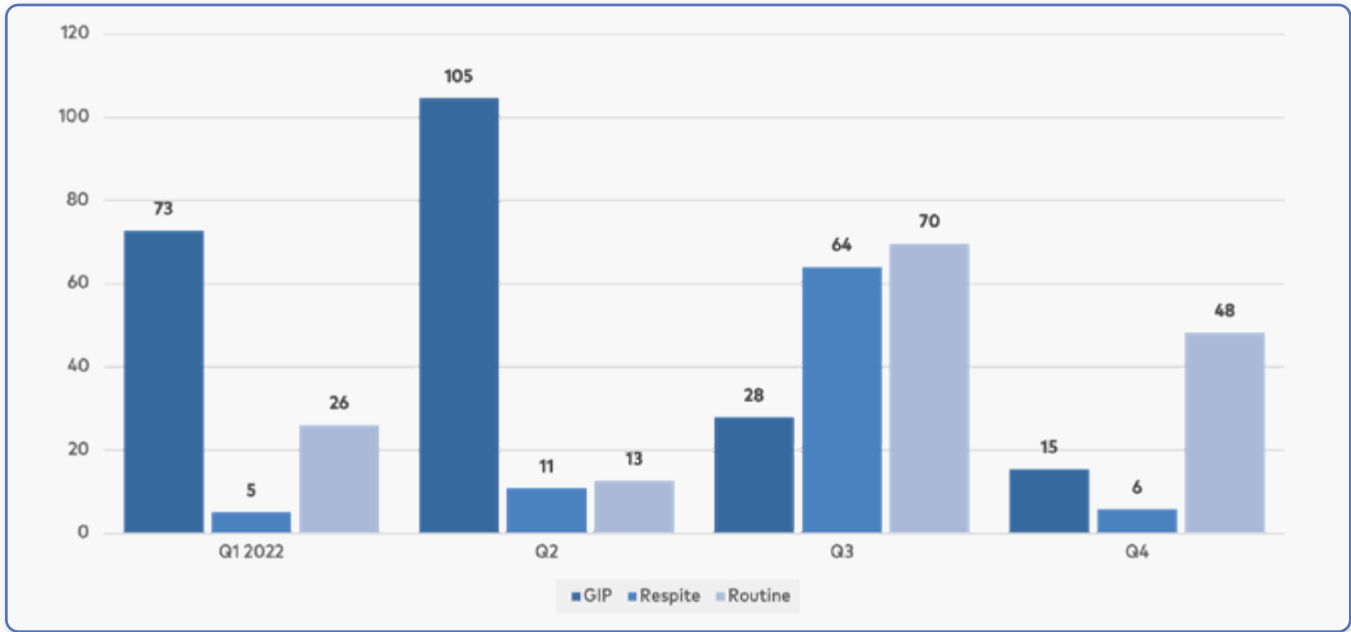


FIG. 139 Avg Stay Per Lvl of Care - 2021



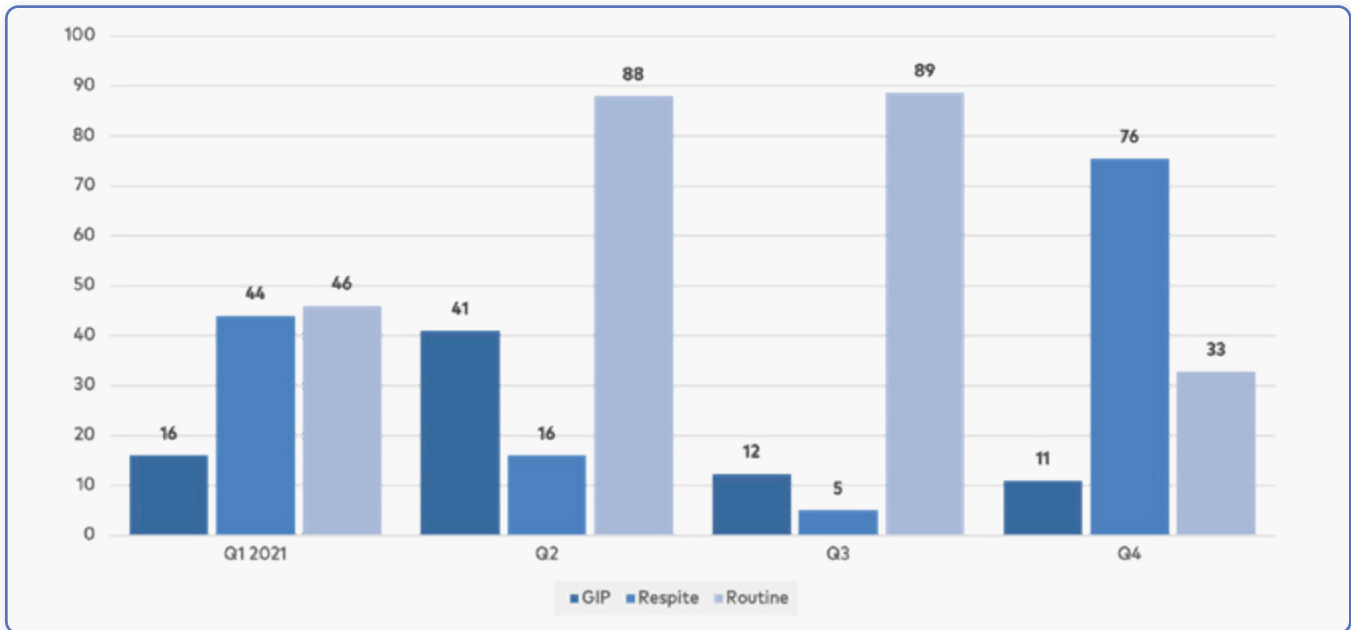
	Q1 2021	Q2	Q3	Q4
GIP	21	73	45	35
Respite	41	21	5	76
Routine	65	128	209	37

FIG. 140 Avg Stay Per Lvl of Care - 2022



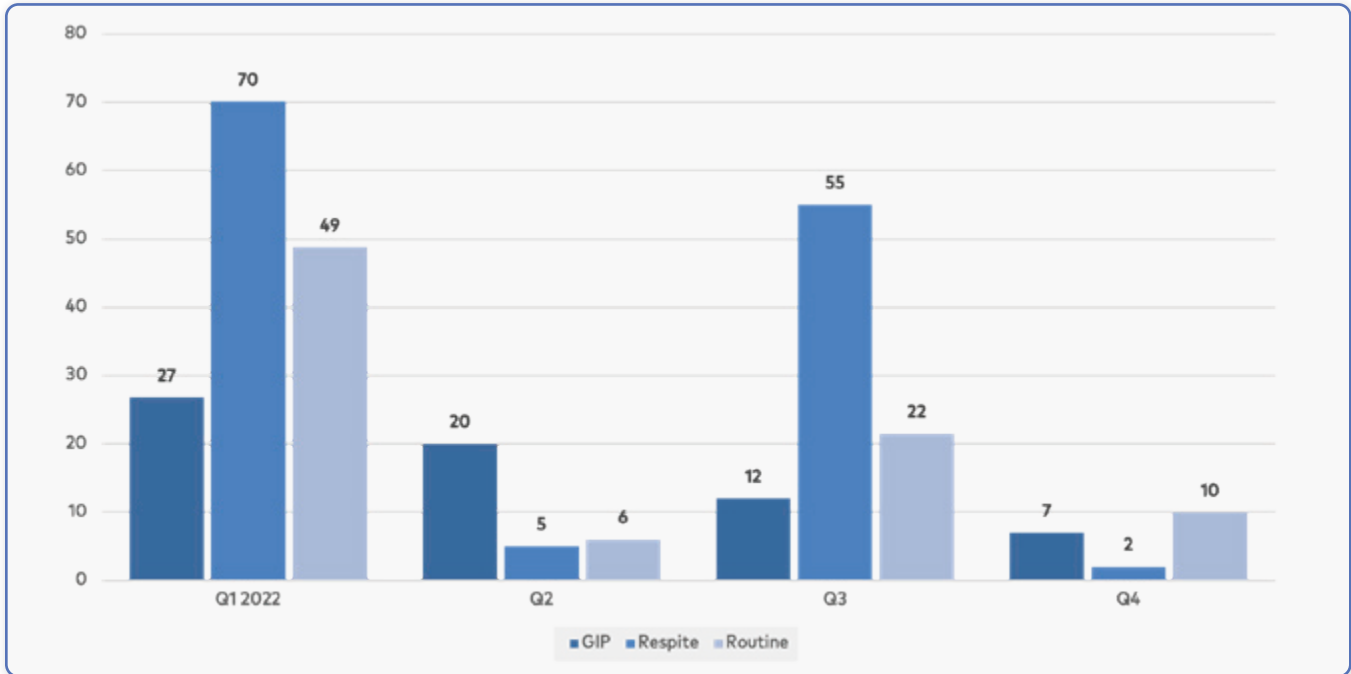
	Q1 2022	Q2	Q3	Q4
GIP	73	105	28	15
Respite	5	11	64	6
Routine	26	13	70	48

FIG. 141 Median Stay Per Lvl of Care - 2021



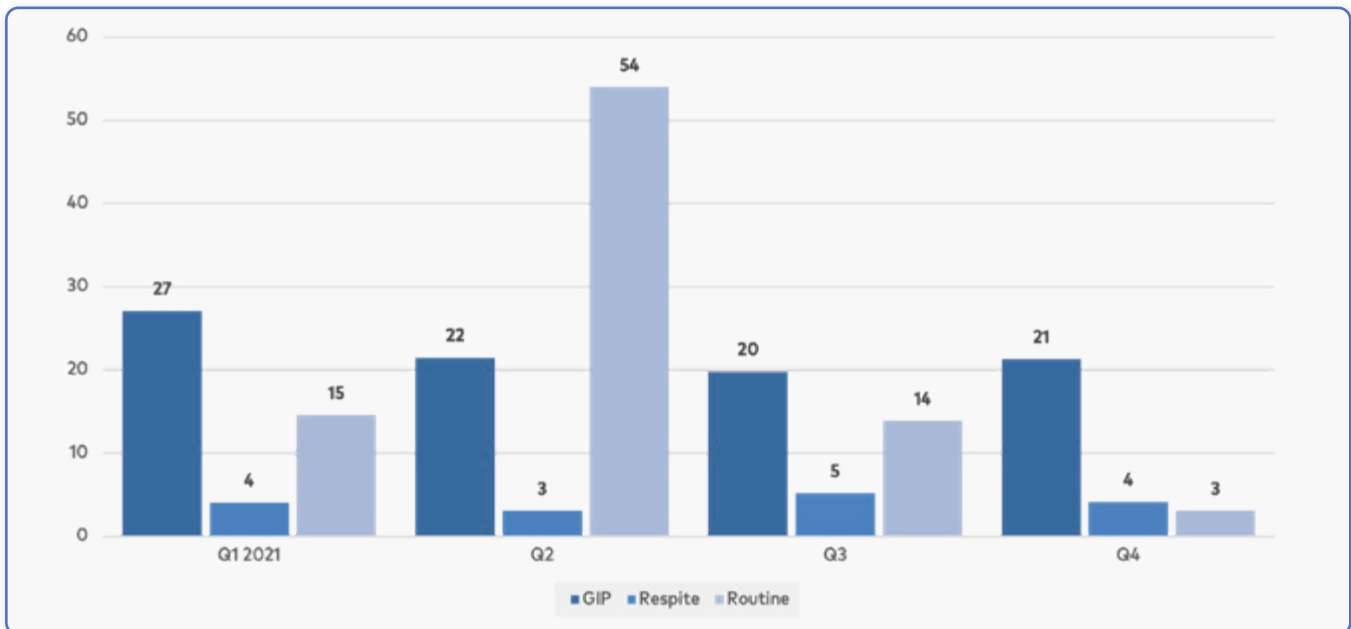
	Q1 2021	Q2	Q3	Q4
GIP	16	41	12	11
Respite	44	16	5	76
Routine	46	88	89	33

FIG. 142 Median Stay Per Lvl of Care - 2022



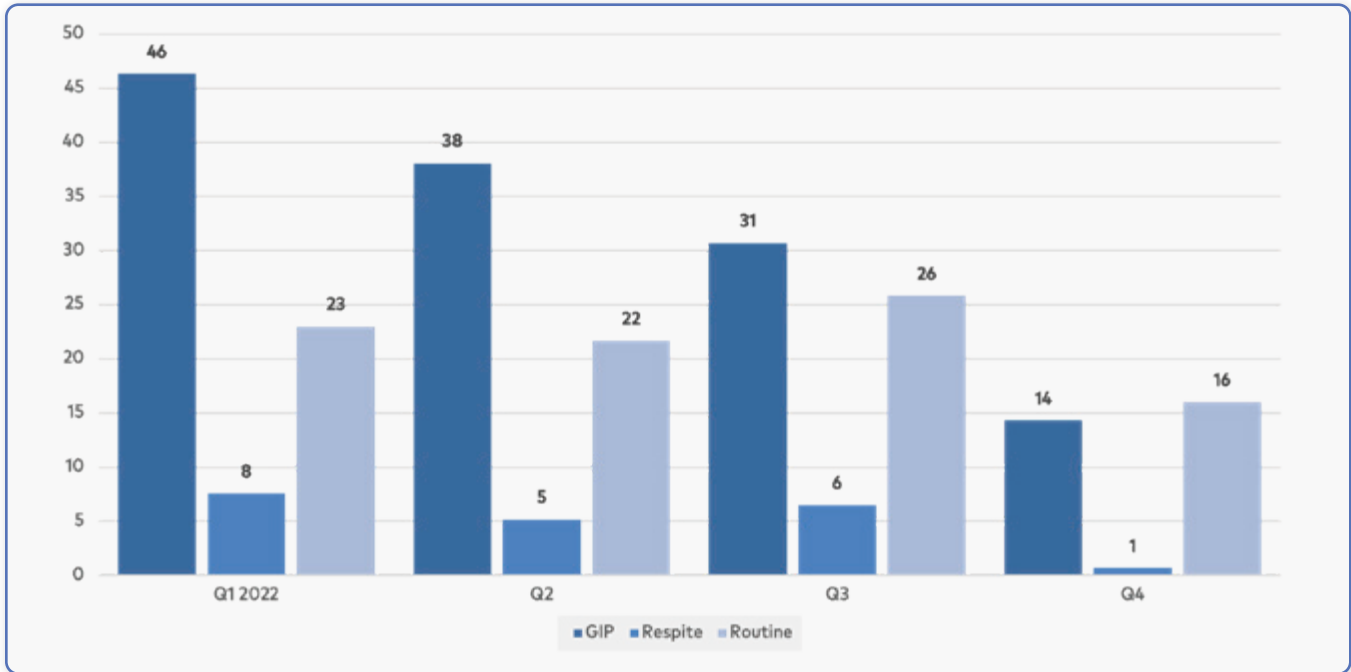
	Q1 2022	Q2	Q3	Q4
GIP	27	20	12	7
Respite	70	5	55	2
Routine	49	6	22	10

FIG. 143 Avg Daily Census Per Lvl of Care - 2021



	Q1 2021	Q2	Q3	Q4
GIP	27	22	20	21
Respite	4	3	5	4
Routine	15	54	14	3

FIG. 144 Avg Daily Census Per Lvl of Care - 2022



	Q1 2022	Q2	Q3	Q4
GIP	46	38	31	14
Respite	8	5	6	1
Routine	23	22	26	16



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